The IP Phone 2002 - Installation

Connecting the IP Phone 2002

Follow these steps to connect the IP Phone 2002:

Step 1:

Connect one end of the handset cord to the handset jack on the telephone base and connect the other end of the handset cord to the handset. Route the cord through the cord guide.

Step2:

Attach the stand by engaging the tabs at the front of the stand first.

Step 3:

Connect one end of the line cord (CAT-5 cable) to the Ethernet port on the telephone base and connect the other end of the line cord to the LAN via an Ethernet connection.

Step 4:

If the phone is on a LAN-powered enabled network*, follow the prompts that appear on the screen to finish your set up. Your system administrator should provide you with the correct information to enter, if required.

Step 5:

If LAN Power is not available, plug the optional AC Power Adapter into the base of the telephone, and plug the adapter into the nearest power outlet. Country specific AC power adapters are separately orderable.

Note

The IP Phone 2002 supports both AC power and Power over LAN options. To use local AC power using an optional AC adapter, country specific AC adapters are separately orderable.* To use Power over LAN, the LAN infrastructure must provide power over LAN wiring. The IP Phone 2002 supports Power over LAN in most powered LAN configurations, including standard IEEE 802.3af compliant LAN powering. Before installing the IP Phone 2002, consult with your system administrator as to the preferred powering option.

Wall Mounting

To wall mount the IP Phone 2002, discard the stand and use the wall mounting holes on the telephone base.

Note

It is recommended that this unit not be exposed to direct sunlight for a prolonged period of time.
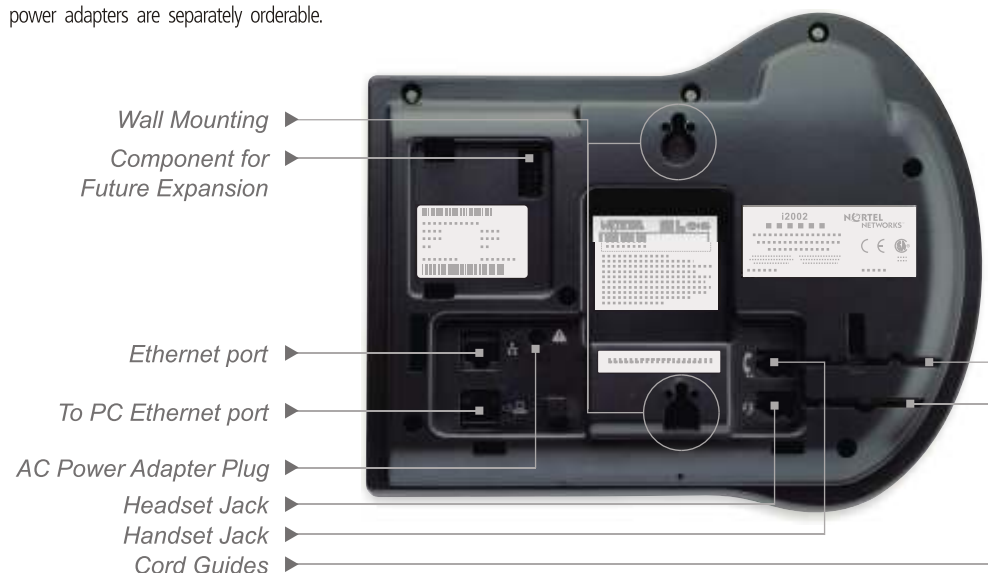
Caution

Severe damage to your IP Phone 2002 will occur if this set is plugged into an ISDN connection. Consult your system administrator to ensure that you are plugging your set into a 10/100 Base-T Ethernet Jack.

Wall Mounting ▶
Component for ▶
Future Expansion
Ethernet port ▶
To PC Ethernet port ▶
AC Power Adapter Plug ▶
Headset Jack ▶
Handset Jack ▶
Cord Guides ▶

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The IP Phone 2002
Getting Started

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The IP Phone 2002 - Introduction

This Getting Started Card describes Nortel Networks' IP Phone 2002. The IP Phone 2002 is a full-featured IP telephone ideally suited for those who need multi-line access and speakerphone or headset access. It has an integrated LCD display screen and includes integrated switch functionality to support a co-located PC. It provides space savings at the desktop with a small footprint, supports local AC and LAN powering options, and offers an intuitive user-interface - all without sacrificing the ultra-high reliability, superior voice quality and feature-rich communication services that you've come to expect from Nortel Networks.

The design of the IP Phone 2002 provides single-button access to functionality & features for maximum personal productivity and efficiency. The four soft label keys guide users through feature use, as supported on any of Nortel Networks communication systems, making it very easy to use. For feature descriptions and provisioning information regarding the use of your IP Phone 2002 on a specific Nortel Networks communication system, refer to the documentation provided with the system, including the system specific IP Phone 2002 User Guide.

The IP Phone 2002 - Basic Operation

Making a Call with the Handset

Lift the Handset to make a call using the primary line. Enter the phone number on the dial pad. When your call is completed, press GOODBYE, or return the handset to the cradle.

Making a Call with the Handset or Handsfree

Press the HANDSFREE or HEADSET key. Enter the phone number on the dial pad. When your call is completed, press GOODBYE.

Answering a Call

Answer a ringing call by lifting the HANDSET, or pressing the HANDSFREE or HEADSET keys.

Using HOLD and MUTE

While on a call, pressing the HOLD key will place your caller on hold. Press the LINE key to retrieve your call. Pressing the MUTE key will mute your handset, headset, or speakerphone, so that your caller cannot hear you. Press MUTE again to speak with your caller. The associated LED will flash when mute is on, when the headset is being used, or when the speakerphone is being used.

Volume Control

The volume control key adjusts ringer, handset, headset and speakerphone volumes. Press the volume control key while your phone is ringing, or access ringer volume via the Services list to adjust the ringer volume. Press the volume control key while using your handset, headset, or speakerphone will adjust the volume.

The IP Phone 2002 - Basic Operation

◄ Speaker

◄ Four Programmable Feature keys

◄ Set Lamp

◄ Four Programmable Feature keys

◄ Four Softkeys

◄ Navigation Cluster keys

◄ Feature keys

◄ Quit key

◄ Goodbye key

◄ Hold key

◄ Headset key with LED

◄ Mute key with LED

◄ Volume Control

◄ Handsfree key with LED