### **Feature operation**

i eature operation			
AutoDial			
Store	AutoDial		AutoDial
Use		AutoDial	
Display	Display	AutoDial	
Call Forward			
Activate	Fwd	(10 · 10 · 10 · 10 · 10 · 10 · 10 · 10 ·	<b>▶</b> Fwd
Deactivate	<b>▶</b> Fwd		
Reinstate	Fwd	<b>▶</b> Fwd	
View number	Display	<b>▶</b> Fwd	
Call Pickup		Pickup	
Call Waiting			
Answer	(Hold)	Call Waiting	
Return to first call	(Goodbye)		
Conference	Conf		► Conf
Handsfree			
Activate	(Handsfree)	(Goodbye)	(to end the call)
Switch to handset			
Handset to handsfree	(Handsfree)		
Activate Headset	(Headset)	(Goodbye)	to end the call)
Hold			
Place a call on hold	(Hold)		
Return to a held call			
Last Number Redial			
Message		(Msg/Inbox)	)
Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	► RngAgn	No.	
Transfer	Trans		► Trans
	<b>4</b> 11)	or	
Adjust volume	(Volume +)	(Volume -)	
Legend			

### Legend

Icon	Action
( )	Indicates the key cap text label. For example, (Message).
	Lift the handset, press the line (DN) key or the Handset key.
<u></u>	Replace the handset, or press to end the call. (Goodbye)
E E E	Dial a number.
	Press a line/feature key.

### Legend (continued)

5(	······································
Icon	Action
► AutoDial	An icon flashes when a feature is being programmed. An icon lights steadily when a feature is active.
<b>.</b>	Press the Services key once for call platform features or press the Services key twice to access Local Tools menu options.
	Press the Message/Inbox key.
	Press the Up/Down Navigation keys
100	Press the Enter key
9 1	Press the <b>Headset</b> key.
1 1	Press the <b>Handsfree</b> key.
1 👰	Press the Mute (on/off) key.
	Press the <b>Directory</b> key.
	Press the Quit/Stop key.

### Services and Telephone Options menus

Services menu







Note: The Services menu contains the Telephone Options, Password Admin, and Virtual Office Login. Some options are not available on all Nortel IP Phone 1220 phones. Consult your system administrator.

The following are the most commonly used options:

#### Telephone Options menu

Volume adjustment

Pick one of: Ringer

Handset Listen

Handsfree Listen

Headset Listen

neausei Lisie

Buzzer

Contrast adjustment

Language

- A.O.





(Quit)

Note: This language setting controls the language used by features on

your phone only. To set the language used elsewhere on your phone, press **Services** twice, select 1. Preferences, and select 2. Language.

# Date/Time format Local DialPad Tone





Ring type

Play





OnHook default path





(Quit)

**Note**: The **Directory** key provides access to the Corporate Directory, Personal Directory, Redial List, and Callers List. For additional information about your IP Phone 1220, consult the *Nortel IP Phone 1220 User Guide*.

### **Nortel IP Phone 1220**



To provide feedback or report a problem in this document, go to www.nortel.com/documentfeedback.

### **LEGAL NOTICE**

While the information in this document is believed to be accurate and reliable, except as otherwise expressly agreed to in writing NORTEL PROVIDES THIS DOCUMENT "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND, EITHER EXPRESS OR IMPLIED. The information and/or products described in this document are subject to change without notice.

Date:May 2009

Document Release: Standard 02.01 Document Number: NN43141-100 Copyright © 2005-2009 Nortel Networks

All Rights Reserved.

Nortel, the Nortel logo, and the Globemark are trademarks of Nortel Networks.



## **IP Phone 1220**

For Nortel Communication Server 1000

### **Quick Reference Card**

