









































Business Communications Manager Telephone Feature Card

Buttons

This card shows the Business Series Terminals buttons. The table below shows which buttons to use on the different types of Nortel Networks telephones.

Button Name	T7100, T7208, T7316	M7100N, M7208N, M7310N, M7324N
Feature		
Hold		
Volume Control		
Release		

Telephone features


Background Music	  	Cancel    
	Listen to music (provided by your office) through your telephone speaker when you are not on a call.	
Button Inquiry	  	Check what is programmed on any button. Use when labelling buttons.
Call Duration Timer	  	Briefly display the approximate length of your current or most recent call.
Call Forward	 	Cancel   
	Send your calls to another telephone in your system.	
Call Park	  	Put a call on hold so that it can be picked up from any telephone in your system. The display shows a three-digit retrieval code. To retrieve a parked call from a telephone, press an intercom button and dial the retrieval code. On the T7100 telephone, just lift the handset and dial the retrieval code.
Call Pickup - directed	  	Answer any ringing telephone. Press    and dial that telephone's extension number.
Call Pickup - group	  	Answer a call that is ringing at another telephone in your pickup group. The external call that has been ringing longest is answered first.

Call Queuing 8 0 1

Answer the next call. If more than one call is waiting, priority is given to incoming external calls over callback, camped, or transferred calls.

Camp-on 8 2


Re-route a call to another telephone even if all its lines are busy.

Press  8 2, then dial the extension number of the receiving telephone.

Class of service 6 8

Change the dialling filters on a line or telephone, or gain external access to your system. Dialling filters determine which numbers you can dial.


password

Press  6 8 and enter a password provided by your System Administrator to change your class of service.

Conference 3

Establish a conference call between yourself and two other parties.


1. Make or answer the first call.
2. Put the first call on hold.
3. Make or answer the second call.

4. After the second call is connected, press  3.

5. Press the line or intercom button of the first held call (not required on the T7100 telephone).

6. Press  to end the conference call.


To remove yourself from a conference permanently (unsupervised conference):

Press  7 0. The other two callers remain connected. (Some external lines may not support this feature. See your System Administrator.)


To put a conference on hold:

Press . The other two callers can still talk to each other.



To split a conference:

Press the line or intercom button of one caller to consult privately while the other caller is on hold. To re-establish the conference, press  3.

To disconnect one party:



Press the line or intercom button of the caller you want to disconnect, then press . Press the line or intercom button of the remaining caller to resume your conversation.

To independently hold two calls:

Press the line or intercom button of the first caller, then press . The second caller is automatically put on hold. To re-establish the conference, retrieve one call from hold, press  3, then retrieve the second call from hold.




Contrast adjustment * 7

Adjust the contrast of your display.

Press  * 7, then press a number from 1 to 9 (depending on your telephone). Press  to set your choice.


Dialling modes * 8 2

Choose one of three methods of dialling.


1. Press  * 8 2.
2. Press  # to select the mode.
3. Press  to store the mode.


Standard Dial: Select a line, then dial the number. (Standard Dial is always available, even when another dialling mode is selected.)

Automatic Dial: Dial the number without choosing a line button first. Your prime line is automatically selected for the call.

Pre-Dial: Dial the number, then press a line button to place the call. Edit the number by pressing  before placing the call.

Do Not Disturb

 8 5


Cancel  # 8 5

When you are not on a call prevent all incoming calls, except priority calls, from ringing at your telephone. When you are on a call, block an incoming priority call.

Group Listening

 8 0 2

Cancel  # 8 0 2


Use both the handset and speaker while you are on a call. To avoid electronic feedback, keep the handset away from the speaker during the call, and press  to hang up. Note: IP-based telephones cannot use this feature.

Hold






Temporarily suspend a call.

To retrieve a held call, press the line button for the held call.


(Press  on the T7100 telephone.)

Exclusive Hold

 7 9 or  

Temporarily suspend a call and prevent other telephones from picking it up.


Auto Hold:

 7 3 (to turn on or off)


Set your telephone to automatically put a call on Hold when you pick up a second call, or stop your telephone from doing so. Default is Yes (feature is on).

Note: Telephones which have system-wide call appearance buttons (SWCA) must have this feature active (set to Yes).


Language Choice

 * 5 0 1


Select Primary Language for the telephone display.

 * 5 0 2

Select Alternate Language for the telephone display.

 * 5 0 3

Select Alternate Language 2 for the telephone display.

 * 5 0 4


Select Alternate Language 3 for the telephone display.

Last Number Redial


 5

Automatically redial the last external telephone number that you dialled.

Line pools


 6 4


With a line pool, telephones can share several lines for making calls.

1. Press  6 4 or an intercom button.

2. Enter a line pool access code. (See your System Administrator for a list.)

Line Redirection

 8 4


Cancel  # 8 4

Send calls arriving on an external line to another telephone outside your system.

(Some external lines may not support this feature. See your System Administrator.) This feature is not available on the T7100 telephone.

Link

 7 1

Generate a Link signal  to access a PBX or other host exchange.

Long Tones

8 0 8

Generate a tone for as long as you hold down a button. This is used to communicate with devices like fax or answering machines. Long tones are in effect only for your current call.

Messages

1

Cancel # 1

Send a message to another telephone within your system.

To view and reply to your messages:

1. Press 6 5.
2. Press and to view your message list.
3. Press to call the person who left you the message.

To erase a message:

1. Press while viewing a message.

Moving line buttons

* 8 1

Change the position of your line or hunt group buttons.

1. Press * 8 1.
2. Press the line button that you want to move.
3. Press the button that you want to move the line to.
4. Press . The two buttons are exchanged.
5. Update the button label strip on your telephone.

Line buttons cannot be exchanged with intercom, answer or Handsfree buttons.

Name and number blocking

8 1 9

Block the outgoing name and/or number on a per-call basis.

1. Press 8 1 9.

Page

6 0 and code (1 to 3) and zone (0 to 6)

Make a page announcement through either the internal (code 1) or external (code 2) speakers, or both (code 3). Zone 0 pages all zones.

Page announcements are programmed to timeout after a pre-selected amount of time which is set by your System Administrator.

Internal page

6 1 and zone (0 to 6)

Make a page announcement to all, or to a specific group of telephones, through the telephone speakers. Zone 0 pages all zones.

External page

6 2

Make a page announcement through an external loudspeaker system.

Internal and external page

6 3 and zone (0 to 6)

Make a page announcement through both your telephone speakers and an external loudspeaker system. Zone 0 pages all zones.

Pause

7 8

Program in an external autodial sequence to insert a 1.5 second delay .

For pulse dialling: also inserts a 1.5 second delay.

Priority Call

6 9

Interrupt a person who is on a call.

A person on another call can press 8 5 (Do Not Disturb) to block priority calls.

Privacy

8 3

Change the privacy setting for an external line. If a line normally has privacy, this permits another telephone that shares the line to join your call by selecting the line while you are using it. If a line normally has privacy disabled, this prevents another telephone that shares the line from joining your call by selecting the line while you are using it. The privacy setting is re-established once you end your call or when you enter the Privacy feature code again.

Ring Again

2

Cancel # 2

Monitor a busy or unanswered telephone, or a busy line pool within your system. Ring Again signals you to call back when the telephone or line pool becomes available.

Ring type

* 6

Select a distinctive ring to help differentiate between your telephone and others nearby.

1. Press * 6.
2. Enter the ring type number (1 to 4).
3. Press .

Ring volume

* 8 0

Make your telephone ring so that you can adjust the volume. You can also adjust the volume any time your telephone rings.

Run/Stop

* 9

Store more than one autodial number or external carrier feature code on one memory button by inserting a break point between numbers or codes. The first press of the button dials the first number or code; the next press dials the next number or code. You can program up to four numbers or codes separated by break points.

Saved Number Redial

6 7

Save a number to redial later. Enter the code while you are on a call that you have dialled to save the number. Enter the code when you are not on a call to redial the saved number.

Service Schedules

Show service schedules

8 7 0

Display the modes that have been turned on at a designated control set.

Ringling service

8 7 1

Cancel # 8 7 1

Turn on one of six schedules for alternative ringing/call answering arrangements from a designated control telephone.

Restriction services

8 7 2

Cancel # 8 7 2

Turn on one of six services for restrictions on particular lines or telephones from a designated control telephone. You will be required to enter a password.

Routing services

8 7 3


Cancel # 8 7 3

Turn on one of six services for routing on particular lines or telephones from a designated control telephone. You will be required to enter a password.



Speed Dial

 0


Dial an external telephone number using a two-digit code. There are two types of speed dial codes: system (01 to 70) and personal (71 to 94). System speed dial codes can be used from any display telephone in the system. They are assigned by your System Administrator. Personal speed dial codes are used exclusively at your telephone. To make a call using a speed dial code:


1. Press  0.
2. Enter the two-digit code for the number (01 to 70 for system speed dial, 71 to 94 for personal speed dial).

To program personal speed dial numbers:

1. Press  * 4.
 2. Enter a two-digit code from 71 to 94.
 3. Specify the external line by pressing a line button, a line pool button, or the intercom button. If you don't specify the external line, the system automatically chooses a line for the call.
 4. Dial the telephone number you want to program (up to 24 digits).
 5. Press .
 6. Record the code and number you have just programmed.
- You cannot program personal speed dial numbers while someone else is programming your system.


Static time and date

 8 0 6

Cancel  # 8 0 6


Change the first line of the display to the current time and date.

Time



 8 0 3

Briefly display the time and date while you are on a call.

Transfer


 7 0

Send a call to another telephone within your system, or to an external telephone. You may not be able to transfer a call on an external line to an external telephone, depending on the capabilities of the lines.

1. Make or answer a call.
2. Press  7 0.
3. Call the person you want to transfer the call to.
4. Stay on the line if you wish to speak to the person first.
5. Press  to complete the transfer.


If an external call is transferred to a busy internal or network extension, or is not answered after a few rings, the call automatically rings you back.

Trunk Answer

 8 0 0


Answer an external call that is ringing on a line that has been placed into a Ringing Service schedule from any telephone in your system. This feature does not work for a private line.


Voice call

 6 6


Make a voice announcement or begin a conversation through the speaker of another telephone without first making the other telephone ring.

Voice call deny

 8 8

Cancel  # 8 8

Prevent your telephone from receiving voice calls.

Do Not Disturb ( 8 5) also prevents your telephone from receiving voice calls.

Wait for dial tone

8 0 4

Program in an external autodial number to cause the system to wait to receive dial tone 5 from another system before proceeding with the dialling sequence.

Call Display Services

The following features are available only if you subscribe to Call Display services from your local telephone company.

Autobumping

8 1 5

Cancel # 8 1 5

Have the system automatically delete the oldest log item from a full Call Log, so that a new log item can be stored.

Call Information

8 1 1

Display the name, number or line name of a ringing or held call. Press # to move through the information displays.

Call Log

8 1 2

Call Log displays use the following special characters:

- 1 (underline) identifies a new item
- ⌋ identifies answered calls
- 5 identifies long distance calls
- ⋯ identifies that the information has been shortened

To view your Call Log:

1. Press * to view old items.
Press # to view new items.
Press 0 to return to the last viewed item.
2. Press # and * to move through your items.
3. Press ⏪ to view more information on an item.

To erase a Call Log entry:

1. Press while viewing an item.

To return a call from your Call Log:

1. Display the desired number on your telephone.
2. Edit the number, if required. You can add numbers for long distance dialling or line pool access or remove numbers using ⏪ to ⏩.
3. Press a line button.
4. Lift the handset.

Call Log options

* 8 4

Select the type of calls that will automatically be stored in your Call Log. Press # to see the next setting. Press to select the displayed setting.

Call Log password

* 8 5

Program a four-digit password for your Call Log. To remove a forgotten password, see your System Administrator.

Logit

8 1 3

Store caller information for your current call in your Call Log.

SWCA keys

* 5 2 0 to * 5 3 5 programmed to buttons with indicators

If you are part of a call group, you may have a number of line buttons that are labelled as SWCA (system-wide call access). How you use these buttons, depends on how the System Administrator set up the system.

Assigning lines to SWCA keys: If an incoming call appears beside a line key and an assigned SWCA key, the line is automatically being assigned to the SWCA key. All other telephones with the same SWCA key configured will also see the call. You answer the call or put the call on Hold by pressing the SWCA key. When you answer the call, or put the call on Hold, the indicator beside the line button will disappear and only the SWCA key will indicate that the call is present.

If an incoming call only displays an indicator beside the line key, you need to press a SWCA key that is free to assign the line to a SWCA key. In this case, the call will not display to the other telephones until you assign it to a SWCA key. From that point on, the call will display beside the SWCA key only. When you assign the line to a SWCA key, it will display on all other telephones that have that key also assigned to that SWCA feature code.

Retrieving SWCA calls from Hold: Your system administrator also chooses a setting that defines who can answer a SWCA call when it is on Hold. The system can allow the call to be answered from any telephone that has the same SWCA key assigned. Or, the system can be configured to keep the call only available to the telephone where it was put on Hold. If a call is answerable on other telephones, the indicator beside the SWCA key on those sets fast flashes when a call is on hold.

No free SWCA keys: If all your SWCA keys are occupied when you answer an incoming call, the call will remain on the line button it came in on. In this case, the call can only be taken off Hold at the telephone where it was put on Hold. If a SWCA key becomes available during the call, you can assign the line to a SWCA key by pressing the available SWCA key.

MCID (ETSI feature)

8 9 7 within 30 seconds after the caller hangs up, and before you hang up

Record caller information for last external call at the central office that assigned the line. This feature only works if the incoming calls were received over ETSI ISDN lines, and the feature is activated in programming. Check with your system administrator.