



Release Notes for Cisco IP Telephony Backup and Restore System (BARS), Version 4.0(12)

This Release Note contains the following information about this release of BARS:

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Use this document in conjunction with *Cisco IP Telephony Backup and Restore System (BARS) Administration Guide, Version 4.0(12)*, which provides information on utility installation, configuration, and restoration procedures. To obtain this document, click the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/voice/backup/index.htm>

What is New in This Release

This section contains information on new features, changes, and updates for this release of BARS.

Support for Cisco Unified CallManager 4.3(1)

This version of BARS includes support for Cisco Unified CallManager Release 4.3(1).

Support for Microsoft Windows 2003

This version of BARS includes the ability to use either Microsoft Windows 2000 or 2003.



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Important Information

All-third party applications, including Cisco-provided and Cisco-approved applications that are coresident on the Cisco Unified CallManager server, must be stopped and disabled before you use the restore process.


Note

Be sure to stop and disable all intrusion-detection applications, such as Cisco Security Agent and any virus-protection software, before using the restore process.


Tip

Before you use BARS to perform a restore, reinstall any service releases; otherwise, BARS produces a version-mismatch error.

After using BARS to perform a restore, be sure to reinstall Cisco IP telephony applications, products, plugins, service releases, locales, and add-on devices to versions that are compatible with the restored version of Cisco Unified CallManager. If this is not done, you may lose data during the next upgrade of Cisco Unified CallManager as well as losing all locales and add-on devices.

Checking the Compatibility Matrix

Be sure to check the Cisco Unified CallManager Compatibility matrix at the following URL for information about which components have been tested with various BARS releases:

http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/ccmcomp.htm


Note

If you receive a warning while you are using BARS that indicates an incompatibility issue, double-check the matrix. If the matrix indicates that BARS has been tested with the component that the warning specifies, you can ignore the warning.

Resolved Issues

Table 1 describes the resolved issues (severity 1, 2, or 3) for BARS version 4.0(12):

Table 1 *Resolved Issues for BARS Version 4.0(12)*

Identifier	Headline and URL
CSCeb83429	BARS did not install properly on Windows 2003.
CSCsd94081	Misleading message occurs when BARS 4.0(9) SR1 is installed on backup target.
CSCsg31951	SR1 Release Notes do not provide clear information about non-support of SR1.
CSCsg31958	CRS 3.5(4) has not been verified to function with BARS 4.0.9000 SR1.
CSCsg25981	CER 1.3(2) has not been verified to function with BARS 4.0.10005.
CSCsg48298	BARS should have the new Cisco Logo on its page banner.
CSCsa93522	BARS intermittently fails with COM+ error, and the process becomes hung.
CSCsg32001	Location of backup file does not get auto-populated during BARS restore.

Table 1 *Resolved Issues for BARS Version 4.0(12) (continued)*

Identifier	Headline and URL
CSCsg31967	Incorrect responses occur on informational pop-up during install.
CSCse73047	No description for Event ID 1003 in Cisco BARS exists.
CSCsg32016	No default Data Destination Server and Application Name exist.
CSCsg40412	Status of BARS Restore process indicates Ready.
CSCsg64527	BARS 11.2 cannot handle an extra period in backup tar file name.
CSCsg32048	Do not close this window, or it may cause the restore operation to fail.
CSCsg31993	No status of BARS backup staging process exists.
CSCsg70356	BARS 4.0(11) warning about incorrect CAR version 4.2 (0.015.000) displays.
CSCsg60364	User cannot configure BARS after Durant installation.
CSCsg38540	Restore from USB Tape does not work.
CSCsg48303	BARS should use HTTPS instead of HTTP access.
CSCsg84490	BARS should backup DCD-related ini files and add folder “IPMASysUser”.
CSCsg16428	Check the backed-up tar file before the restore begins.
CSCsg84770	BARS install passes but gives a WinMain Error in the end.
CSCsf31281	BARS document needs to instruct subscriber restart after restore.

Known Issues

Known problems (bugs) get graded according to severity level. These release notes contain descriptions of bugs with severity level 1, 2, or 3. In some cases, bugs with lesser severity levels also get included, depending on the issue.



Tip

If you have an account with Cisco.com (Cisco Connection Online), you can use the Bug Toolkit to find caveats of any severity for any release. To access the Bug Toolkit, log on to

<http://www.cisco.com/cgi-bin/Support/Bugtool/home.pl>

Table 2 *Open Issues for BARS Release 4.0(12)*

Identifier	Headline and URL
CSCsa82969	BARS status window intermittently goes blank during restore of huge files. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsa82969
CSCsb02046	BARS may not work when servers are members of a Windows domain. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb02046
SCSef07020	BARS should have reports feature to view traces/logs of old transact. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=SCSef07020

Table 2 Open Issues for BARS Release 4.0(12) (continued)

Identifier	Headline and URL
CSCef07047	Tape features such as rewind/format/erase should be available. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCef07047
CSCee03837	Staging directory location should be user configurable. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCee03837
CSCsb33435	BARS restore should prompt to reinstall locale. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb33435
CSCee50314	Need capability of checking Tape in the beginning of Backup. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCee50314
CSCse04343	Restore wizard is hung after trying to restore data on 783512. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCse04343
CSCsg90653	Duplicate Error Msg when BARS upgrade fails from 11.2 to 11.3. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsg90653
CSCsg16385	Indications required incase of a failed scheduled backup. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsg16385
CSCsg32010	BARS File Path is not editable. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsg32010
CSCsg41467	BARS Backups. Start Backup Now button should change to Stop Backup Now. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsg41467
CSCsh41462	MS Applet error http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsh41462

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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