

Release Notes for WIP310 Version 5.0.11

November 2008

This document describes the updates that have been made since WIP310 firmware version 5.0.8 and provides instructions for downloading and installing the new firmware.

Contents

- “Resolved Issues,” on page 1
- “Known Issues,” on page 1
- “Downloading and Installing the New Firmware,” on page 2
- “Technical Support,” on page 3

Resolved Issues

The following problems were fixed:

- After a phone subscribed successfully to voice mail and went into power save mode, it lost registration, causing call control tasks to hang. The phone now functions properly after subscribing to voice mail.

Known Issues

The following issues may occur:

- In a noisy Wi-Fi environment, failures may occur when TFTP is chosen for the resync or upgrade protocol. This problem is caused by the limitations of the TFTP protocol. We recommend using HTTP instead.

Downloading and Installing the New Firmware

You can upgrade the firmware by using one of the following methods:

- Upgrade by connecting the WIP310 to your PC
- Upgrade by using a TFTP/HTTP server
- Upgrade through auto-provisioning

To upgrade by using the USB cable:

- STEP 1** Download the Cisco WIP310 Version 5.0.11 Upgrade Utility (EXE file) from www.linksys.com/wip310. The upgrade utility runs on a PC and requires the Microsoft Windows XP or Vista operating system.
- STEP 2** Turn off your WIP310 and connect it to your computer by using the USB cable.
- STEP 3** Double-click the EXE file and follow the on-screen instructions.
- STEP 4** When the upgrade is complete, disconnect the phone from your PC and power it on.

To upgrade by using a TFTP/HTTP server:

- STEP 1** Download the Version 5.0.11 Cisco WIP310 Firmware from www.linksys.com/wip310.
- STEP 2** Load the firmware image file onto a TFTP/HTTP server.
- STEP 3** Access the file using a web browser. Enter the following address into the browser address bar:
`http://phone-ip/admin/upgrade?http://server name/filename.img`
- STEP 4** Follow the on-screen instructions.

To upgrade through auto-provisioning:

- STEP 1** Download the Version 5.0.11 Cisco WIP310 Firmware from www.linksys.com/wip310.
- STEP 2** Load the firmware image file onto a TFTP/HTTP server.

STEP 3 Use the following syntax to upgrade firmware on a phone:

`http://phone-ip-address/admin/upgrade?protocol://servername[:port]]/
firmware-path`

- Protocol defaults to TFTP.
 - Server name is the host requesting the URL.
 - Port is the port of the protocol being used (for example, 69 for TFTP or 80 for HTTP).
 - *Firmware-path* defaults to /spa.bin (for example, `http://192.168.2.217/admin/upgrade?tftp://192.168.2.251/wip310.img`). The firmware-pathname is typically the file name of the binary file located in a directory on the TFTP or HTTP server.
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Technical Support

To obtain current support contact information for Cisco Small Business and Small Business Pro products, visit the following URL:

www.cisco.com/go/smallbiz

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