## REVISED: March, 2020

This document describes important information and issues addressed with Disable Docker Bridge Networking cop (CSCvt19771) against release 12.5(1)

## IMPORTANT NOTES

1. This cop can be installed only on UCCX 12.5(1) and Cloud Connect 12.5(1) release. Please refer to the Upgrade Paths for more details.
2. The cop does not involve a Switch Version. It replaces the necessary files on the existing active version.
3. COP installation is only supported through the CLI. GUI installation is NOT supported.

## UPGRADE PATHS SUPPORTED

The cop file shall be installed **ONLY** on the following product and respective upgrade path:

|  |  |  |
| --- | --- | --- |
| **COP File** | **Upgrade Path** | **Product** |
| ucos.CSCvt19771.Disable-DockerBridgeNetworking.cop.sgn | 12.5(1) | UCCX, CloudConnect |

## COP LOCATION AND DETAILS

1. Download the COP files with TAC’s assistance.
2. Verify the checksum for the file using a MD5 checksum utility.

|  |  |
| --- | --- |
| **COP File** | **Md5 Checksum** |
| ucos.CSCvt19771.Disable-DockerBridgeNetworking.cop.sgn | 4364fa2eb832b710b9c66fe6610b829e |

## INSTALL INSTRUCTIONS

1. Copy signed cop to a SFTP server.
2. From the command line interface of the Publisher node, initiate the COP installation using the command:

**utils system upgrade initiate**

and enter the folder path where the COP patch file is located along with the SFTP server IP address, Username and Password.

1. After completing the cop installation on Publisher node, follow the same procedure on the Subscriber node in the case of a HA setup.
2. Do not restart the publisher node before completing cop installation on the subscriber node.
3. Restart both Publisher node and then Subscriber node after the cop installation is complete.

## POST UPGRADE VERIFICATION

Login to CLI and run the following command.

**admin:show version active**

Active Master Version: 12.5.1.10000-31

Active Version Installed Software Options:

**ucos.CSCvt19771.Disable-DockerBridgeNetworking.cop**

## RESOLVED CAVEATS

The following defects are fixed in this COP.

|  |  |  |
| --- | --- | --- |
| Defect ID | Description | Severity |
| CSCvt19771 | UCCX: Remote agents within specific private IP address space cannot connect to UCCX server | 3 |

## TROUBLESHOOTING

All logs related to the cop installation are available on the server in the below location:

**file get install /install\_log\_YYYY-MM-DD.HR.MIN.SEC.log**

**file get install /ucos.CSCvt19771.Disable-DockerBridgeNetworking.cop.log**

where YYYY-MM-DD.HR.MIN.SEC is the date and timestamp when the COP was installed.