



**Hewlett Packard**  
Enterprise

# **HPE 3PAR OS 3.2.2 MU4 Patch 57 Release Notes**

## **Abstract**

This release notes document is for Patch 57 and intended for HPE 3PAR Operating System Software 3.2.2.612 (MU4).

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# Purpose

HPE 3PAR OS 3.2.2 MU4 Patch 57 provides support for drive FW updates and new drives.

## Guidance

- This patch is intended for 3PAR OS 3.2.2 MU4+P56.
- This is a recommended patch. This patch affects the drive models listed in the **Modifications** section of this document.

## Prerequisites

- SP prerequisite: 4.4.0.GA-58 plus the latest SP patch (if any)
- OS prerequisites: OS-3.2.2.612-MU4+P56

## Patch details

Patch ID: P57

Synopsis: Provides support for drive FW updates and new drives

Date: February 21, 2017, 15:51:53 PST

Description: See the Release Notes for details about this patch

Affected Packages: tpd-drivefw, tpd-fwdb, tpd-sysmgr, tpd-prerevert

Obsoletes: OS-3.2.2.612-P50

Requires: OS-3.2.2.612-MU4, OS-3.2.2.612-P56

Build Version: 3.2.2.628

Patch ID: P50

Synopsis: Provides support for drive FW updates and new drives

Date: December 08, 2016, 14:35:12 PST

Description: See the Release Notes for details about this patch

Affected Packages: tpd-fwdb, tpd-drivefw, tpd-prerevert

Obsoletes: None

Requires: OS-3.2.2.612-MU4

Build Version: 3.2.2.617

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### NOTE:

- Applying this patch to the 3PAR OS might restart the affected OS components. With these restarts, events and alerts might be generated and this is an expected behavior. The system continues to serve data, but existing CLI or SSMC sessions might be interrupted.
  - Hewlett Packard Enterprise recommends installing patches in the same sequence as they are released, unless instructed otherwise.
  - When displaying the `showversion` command output from the SP, the CLI Client version is fixed in the SP code and might differ from the output displayed from any other system.
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# Modifications

Patch 57 provides FW updates for the following 3PAR StoreServ Storage drives:

Drive	Category	Capacity	Speed	StoreServ 10000	StoreServ 7000	StoreServ 8000	StoreServ 20000	FW
STHB1200S5 xeF010	FC	1.2 TB	10K	No	Yes	Yes	Yes	3P00
DOPM3840S 5xnNMRI	SSD	3.84 TB	100K	No	Yes	Yes	Yes	3P05
DOPE0480S 5xnNMRI	SSD	480 GB	100K	No	Yes	Yes	Yes	3P08
DOPE1920S 5xnNMRI	SSD	1.92 TB	100K	No	Yes	Yes	Yes	3P08
STHB0600S5 xeN010	FC	600 GB	10K	Yes	No	No	No	3P02
STHB1200S5 xeN010	FC	1.2 TB	10K	Yes	No	No	No	3P02
STHB1800S5 xeN010	FC	1.8 TB	10K	Yes	No	No	No	3P02

## Affected components

Component	Version
Firmware Database	3.2.2.628 (P57)
Drive Firmware	3.2.2.628 (P57)
System Manager	3.2.2.628 (P57)

## Installation

After a firmware patch is installed successfully, the firmware (drive or cage) must be updated manually. To update the firmware, run the CLI command `starttask admithw -ni`. This command runs the update process as a task. Record the task ID for monitoring purposes. Monitor the task for successful completion using the CLI command `showtask -d <task_ID>`. See the appropriate upgrade documentation for details on patch installation. If the task fails, resolve the issue due to which the task failed. After the issue is resolved, issue the CLI command `starttask admithw -ni`. Note the new task ID number and monitor the `admithw` task completion.

## Verification

The installation of P57 can be verified from an interactive CLI session. Issue the CLI command `showversion -a -b` to verify that P57 is listed.

```
cli% showversion -a -b
Release version 3.2.2.612 (MU4)
Patches:   P56,P57
```

Component Name	Version
CLI Server	3.2.2.626 (P56)
CLI Client	3.2.2.626
System Manager	3.2.2.628 (P57)
Kernel	3.2.2.612 (MU4)
TPD Kernel Code	3.2.2.612 (MU4)
TPD Kernel Patch	3.2.2.626 (P56)
Firmware Database	3.2.2.628 (P57)
Drive Firmware	3.2.2.628 (P57)

# Websites

## General websites

**Hewlett Packard Enterprise Information Library**

**[www.hpe.com/info/EIL](http://www.hpe.com/info/EIL)**

**Single Point of Connectivity Knowledge (SPOCK) Storage compatibility matrix**

**[www.hpe.com/storage/spock](http://www.hpe.com/storage/spock)**

**Storage white papers and analyst reports**

**[www.hpe.com/storage/whitepapers](http://www.hpe.com/storage/whitepapers)**

For additional websites, see **[Support and other resources](#)**.

# Support and other resources

## Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:  
<http://www.hpe.com/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:  
<http://www.hpe.com/support/hpesc>

### Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

## Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

**Hewlett Packard Enterprise Support Center**

[www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

**Hewlett Packard Enterprise Support Center: Software downloads**

[www.hpe.com/support/downloads](http://www.hpe.com/support/downloads)

**Software Depot**

[www.hpe.com/support/softwaredepot](http://www.hpe.com/support/softwaredepot)

- To subscribe to eNewsletters and alerts:

[www.hpe.com/support/e-updates](http://www.hpe.com/support/e-updates)

- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:

[www.hpe.com/support/AccessToSupportMaterials](http://www.hpe.com/support/AccessToSupportMaterials)

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### ❗ IMPORTANT:

Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

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## Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR. Your Hewlett Packard Enterprise authorized service provider will determine whether a repair can be accomplished by CSR.



For more information about CSR, contact your local service provider or go to the CSR website:

<http://www.hpe.com/support/selfrepair>

## Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

### Remote support and Proactive Care information

HPE Get Connected	<a href="http://www.hpe.com/services/getconnected">www.hpe.com/services/getconnected</a>
HPE Proactive Care services	<a href="http://www.hpe.com/services/proactivecare">www.hpe.com/services/proactivecare</a>
HPE Proactive Care service: Supported products list	<a href="http://www.hpe.com/services/proactivecaresupportedproducts">www.hpe.com/services/proactivecaresupportedproducts</a>
HPE Proactive Care advanced service: Supported products list	<a href="http://www.hpe.com/services/proactivecareadvancedsupportedproducts">www.hpe.com/services/proactivecareadvancedsupportedproducts</a>

### Proactive Care customer information

Proactive Care central	<a href="http://www.hpe.com/services/proactivecarecentral">www.hpe.com/services/proactivecarecentral</a>
Proactive Care service activation	<a href="http://www.hpe.com/services/proactivecarecentralgetstarted">www.hpe.com/services/proactivecarecentralgetstarted</a>

## Warranty information

To view the warranty for your product, see the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products* document, available at the Hewlett Packard Enterprise Support Center:

[www.hpe.com/support/Safety-Compliance-EnterpriseProducts](http://www.hpe.com/support/Safety-Compliance-EnterpriseProducts)

### Additional warranty information

HPE ProLiant and x86 Servers and Options	<a href="http://www.hpe.com/support/ProLiantServers-Warranties">www.hpe.com/support/ProLiantServers-Warranties</a>
HPE Enterprise Servers	<a href="http://www.hpe.com/support/EnterpriseServers-Warranties">www.hpe.com/support/EnterpriseServers-Warranties</a>
HPE Storage Products	<a href="http://www.hpe.com/support/Storage-Warranties">www.hpe.com/support/Storage-Warranties</a>
HPE Networking Products	<a href="http://www.hpe.com/support/Networking-Warranties">www.hpe.com/support/Networking-Warranties</a>

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[www.hpe.com/support/Safety-Compliance-EnterpriseProducts](http://www.hpe.com/support/Safety-Compliance-EnterpriseProducts)

### Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

**[www.hpe.com/info/reach](http://www.hpe.com/info/reach)**

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

**[www.hpe.com/info/ecodata](http://www.hpe.com/info/ecodata)**

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

**[www.hpe.com/info/environment](http://www.hpe.com/info/environment)**

## Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (**[docsfeedback@hpe.com](mailto:docsfeedback@hpe.com)**). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.