



Hewlett Packard Hewlett Packard Enterprise Support Center Enterprise

Drivers & software

HPE Storage 1/8 G3 Tape Autoloader Firmware

Type:	Firmware
Version:	1000(2 Jun 2025)
Upgrade Requirement:	Optional
Operating System(s):	OS Independent

Description

HPE Storage 1/8 G3 Tape Autoloader Firmware. Remote management interface (RMI access) or operator control panel (from USB stick) methods can be used to update the autoloader firmware.

Release Notes

End User License Agreements:

[HPE Software License Agreement v1](#)

<https://downloads.hpe.com/pub/softlib2/software1/doc/p1796552785/v113125/eula-en.html>

Important:

HPE GPG Signature Verification

The .sig file on this page can be used with GPG to validate and verify the digital signature of the .frm firmware file on this page.

GPG Signature Verification Procedure:

Verify the signature by running 'gpg --verify ' Name.of.Sig.File'

Note: The HPE Public Key, hpePublicKey2048_key1.pub (fingerprint: 26C2B797), is required to support signature verification and is available from the HPE Software Delivery Repository (SDR)

<https://downloads.linux.hpe.com/SDR/keys.html>

<https://downloads.linux.hpe.com/SDR/keys.html>). Download the HPE Public key and import the key using "gpg --import hpePublicKey2048_key1.pub" command before running the verification command.

HPE Storage 1/8 G3 Tape Autoloader Firmware Release Notes

Abstract

This document provides information about the enhancements and fixes to the firmware for the HPE Storage 1/8 G3 Tape Autoloader.

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Acknowledgments

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Description

This is the initial release of the firmware for the 1/8 G3 Tape Autoloader.

Library firmware version

1000

Update recommendation

Update recommendation: Not applicable

Supersedes information

Supersedes: None

Product models

This release applies to all HPE Storage 1/8 G3 Tape Autoloader models.

Languages

Languages supported for this release:

- English
- Japanese for the library RMI

Compatibility notes

This version of Autoloader firmware is compatible with:

- HPE Library and Tape Tools (L&TT) standalone version 6.6 and newer
- Command View for Tape Libraries (Command View TL) version 6.6.x and newer
- TapeAssure Advanced (license installed and used with Command View TL 6.6.x and newer)
- Data Verification (license installed and used with Command View TL 6.6.x and newer)

Bar code label length

The industry standard length of bar code labels is eight total characters, including the media ID. So Hewlett Packard Enterprise tape libraries and associated application software (such as Command View TL, and other backup applications) are tested by Hewlett Packard Enterprise using eight character bar code labels. Although the 1/8 G3 Tape Autoloader can read labels with

more than eight characters, some applications might not operate correctly with these labels. For compatibility with other libraries and with applications, Hewlett Packard Enterprise recommends using eight character bar code labels when possible.

When changing firmware

Because each firmware revision contains new features, some configuration settings are not retained when earlier firmware versions are loaded. Hewlett Packard Enterprise recommends against downgrading firmware unless instructed to do so by a support engineer. Always verify configuration settings after installing firmware.

Enhancements

None

Fixes

None

Installation instructions

Downloading firmware

Procedure

1. Go to Hewlett Packard Enterprise support website <https://www.hpe.com/support/storage> (<https://www.hpe.com/support/storage>).
2. Enter a product name and firmware version in the Search field and press Enter.
The search result is displayed.
3. Select the Drivers and Software tab.
4. In the search results, confirm the firmware by the product name and by the version listed for the latest version.

RMI installation instructions

Procedure

1. Log in to the RMI as the administrator user.
2. From the Maintenance > Firmware Upgrades > System Firmware screen, browse to the location of the library firmware file and then click Upload.

OCP installation instructions

Procedure

1. Copy the firmware file to a USB flash drive.
2. Log in to the OCP as the administrator user.
3. Insert the USB flash drive into the USB port on the front of the library.
4. Navigate to Maintenance > Library Firmware Upgrade, and follow the prompts to begin the firmware upgrade.

Related information

The latest documentation is available in the HPE Support center at:

<https://support.hpe.com/hpesc/public/home> (<https://support.hpe.com/hpesc/public/home>).

Available documents include:

- HPE StoreEver 1/8 G3 Tape Autoloader Getting Started Guide: Illustrated installation instructions
- HPE StoreEver 1/8 G3 Tape Autoloader User and Service Guide: Detailed information and instructions

Websites

General websites

Single Point of Connectivity Knowledge (SPOCK) Storage compatibility matrix

<https://www.hpe.com/storage/spock> (<https://www.hpe.com/storage/spock>)

Technical papers and analyst reports

<https://www.hpe.com/us/en/resource-library> (<https://www.hpe.com/us/en/resource-library>)

For additional websites, see [Support and other resources](#).

Support and other resources

Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:
<https://www.hpe.com/info/assistance> (<https://www.hpe.com/info/assistance>)
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:
<https://www.hpe.com/support/hpesc> (<https://www.hpe.com/support/hpesc>)

Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

HPE product registration

To gain the full benefits of the Hewlett Packard Enterprise Support Center and your purchased support services, add your contracts and products to your account on the HPESC.

- When you add your contracts and products, you receive enhanced personalization, workspace alerts, insights through the dashboards, and easier management of your environment.
- You will also receive recommendations and tailored product knowledge to self-solve any issues, as well as streamlined case creation for faster time to resolution when you must create a case.

To learn how to add your contracts and products, see <https://www.hpe.com/info/add-products-contracts> (<https://www.hpe.com/info/add-products-contracts>).

Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:
Hewlett Packard Enterprise Support Center
<https://www.hpe.com/support/hpesc> (<https://www.hpe.com/support/hpesc>)
My HPE Software Center
<https://www.hpe.com/software/hpesoftwarecenter>
(<https://www.hpe.com/software/hpesoftwarecenter>)
- To subscribe to eNewsletters and alerts:
<https://www.hpe.com/support/e-updates> (<https://www.hpe.com/support/e-updates>)

- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center More Information on Access to Support Materials page:

<https://www.hpe.com/support/AccessToSupportMaterials>

[\(<https://www.hpe.com/support/AccessToSupportMaterials>\)](https://www.hpe.com/support/AccessToSupportMaterials)

IMPORTANT:

Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Account set up with relevant entitlements.

Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which initiates a fast and accurate resolution based on the service level of your product. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

HPE Get Connected

<https://www.hpe.com/services/getconnected> (<https://www.hpe.com/services/getconnected>)

HPE Tech Care Service

<https://www.hpe.com/services/techcare> (<https://www.hpe.com/services/techcare>)

HPE Complete Care Service

<https://www.hpe.com/services/completecure> (<https://www.hpe.com/services/completecure>)

Warranty information

To view the warranty information for your product, see the [warranty check tool](#) (<https://support.hpe.com/connect/s/?card=wpointing>).

Regulatory information

To view the regulatory information for your product, view the Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products, available at the Hewlett Packard Enterprise Support Center:

<https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts>

[\(<https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts>\)](https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts)

Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

<https://www.hpe.com/info/reach> (<https://www.hpe.com/info/reach>)

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

<https://www.hpe.com/info/ecodata> (<https://www.hpe.com/info/ecodata>)

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

<https://www.hpe.com/info/environment> (<https://www.hpe.com/info/environment>)

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(<https://www.hpe.com/support/hpesc> (<https://www.hpe.com/support/hpesc>)) to send any errors, suggestions, or comments. This process captures all document information.

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