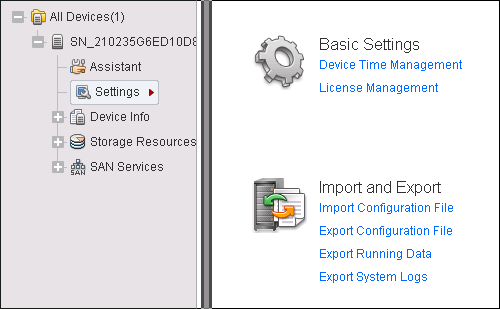
Manual Information Collection Operation Guide

# About This Document

This document describes how to manually collect storage information when you fail to collect information using OceanStor Toolkit. The information to be collected involves running data, event information, and historical logs.

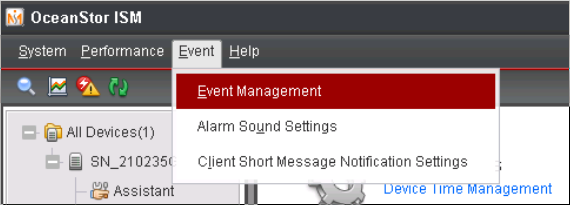
# Procedure

* + - 1. Log in to the ISM and click **Export Running Data** to export basic configuration information of the device.

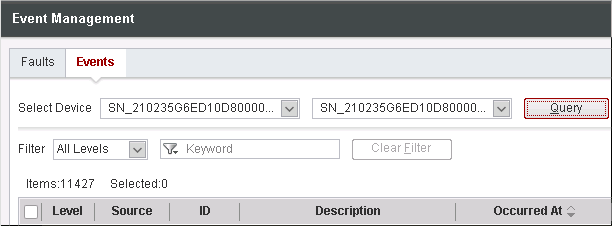


* + - 1. Collecting storage event information.

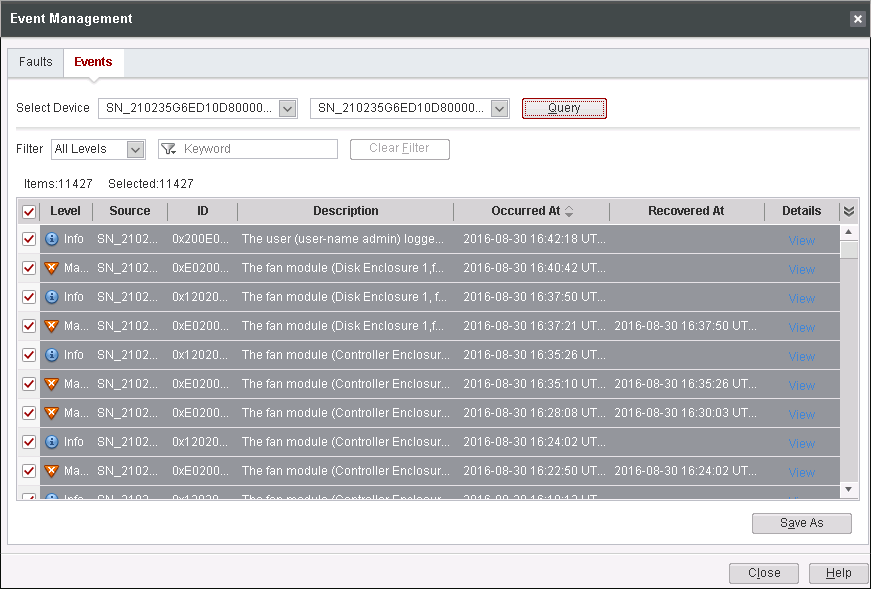
1. Choose **Event** > **Event Management**.



1. Click the **Events** tab. On the page that is displayed, select devices from which you want to export events and select **All levels** in the **Filter** area. Then click **Query**.



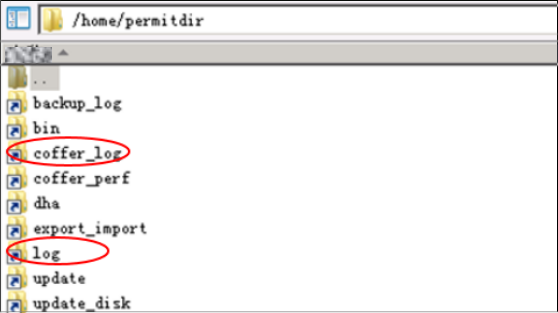
1. Select all the events and click **Save as** to save events to a specified directory.



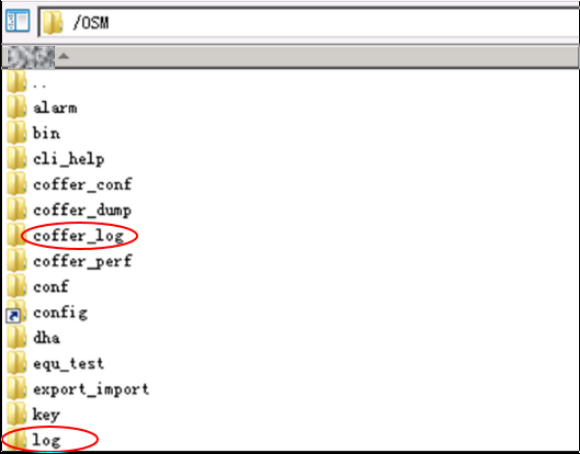
* + - 1. Manually collect historical logs of a storage device.

Use an SFTP tool such as SSH Secure File Transfer to log in to controllers A and B of the storage device to collect logs in the **log** and **coffer\_log** directories. The directory structure varies with versions. The following is an example:

* If the default directory is **/home/permitdir**, the SFTP tool collects logs of the **coffer\_log** and **log** folders in the **/home/permitdir** directory.



* If the default directory is **/OSM**, the SFTP tool collects logs of the **coffer\_log** and **log** folders in the **/OSM** directory.



Note: Logs of controllers A and B are independent. Therefore, you must log in to controllers A and B separately for log collection.

——End