

## Error Description

The free disk space is insufficient.

## Possible Causes

Cause 1: The free space of the **/tmp** directory is less than 3 GB, and the free space of the **/opt** directory is less than 20 GB.

Cause 2: The free space of the **/var** directory is less than 20 GB, and the free space of the **/opt** directory is less than 20 GB.

## Handling Suggestion

**Step 1** Log in to the background of an eBackup node as user **hcp**, and run the **su - root** command to switch to user **root**.

- User name: **hcp**
- Password of user **hcp**: Query the value of **eBackup\_hcp\_pwd** in the user input parameter table. The default password is **PXU9@ctuNov17!**.
- Password of user **root**: Query the value of **eBackup\_root\_pwd** in the user input parameter table. The default password is **Cloud12#\$**.

**Step 2** Check the remaining space and manually release the space.

- Run the **df -h /tmp** command. If the available space of the **/tmp** directory is less than 3GB, release the space of the **/tmp** directory and ensure that the available space of the **tmp** directory is greater than 3 GB. Alternatively, you can release the space of the **/opt** directory to ensure that the available space of the **/opt** directory is greater than 20 GB.
- Run the **df -h /var** command. If the available space of the **/var** directory is less than 20 GB, release the space of the **/var** directory and ensure that the available space of the **/var** directory is greater than 20 GB. Alternatively, you can release the space of the **/opt** directory to ensure that the available space of the **/opt** directory is greater than 20 GB.

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