

Error Description

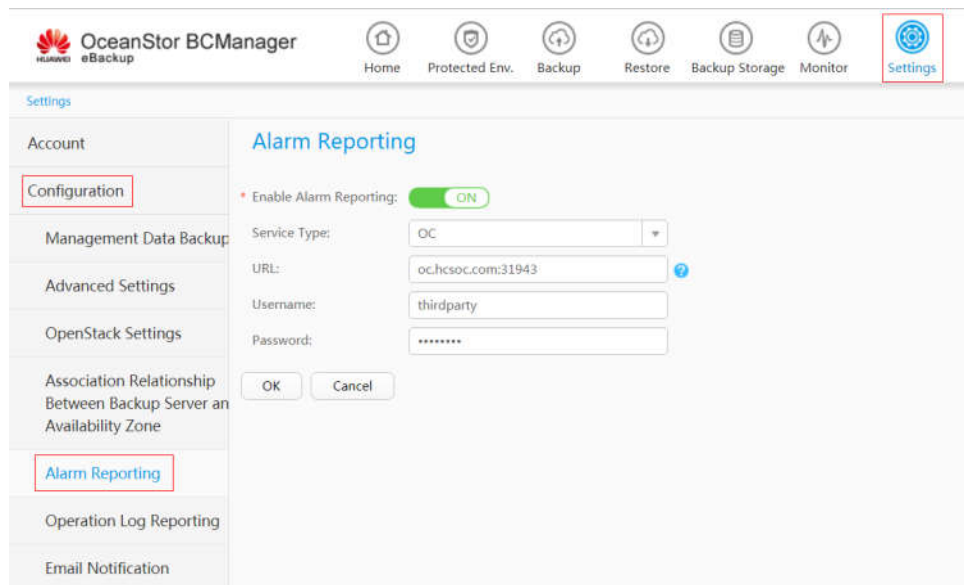
An exception occurs when eBackup alarms interconnect with the ManageOne OC alarm platform.

Possible Causes

- Cause 1: The function of reporting eBackup alarms to the ManageOne OC alarm platform is not configured.
- Cause 2: The configuration information about the interconnection between eBackup alarms and the ManageOne OC alarm platform is incorrect.

Handling Suggestion

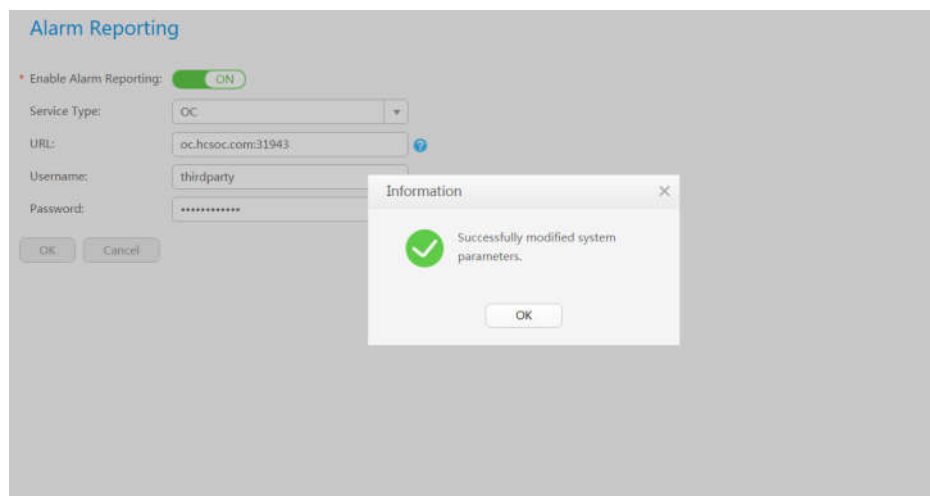
- Step 1** Log in to the backup manager GUI. In the address box of the browser, enter **https://{float ip}:8088**. For the floating management plane IP address, see error details.
- User name: **admin**
 - Password: Query the value of **eBackup_admin_pwd** in the user input parameter table. The default password is **Cloud12#\$**.
- Step 2** Choose **Settings > Configuration > Alarm Reporting**, view and configure information about interconnecting with the OC alarm platform.



Set the parameters as follows:

- **Service Type:** Select **OC**.
- **URL:** Enter the domain name and port number of the active region ManageOne Maintenance Portal, for example: **oc.hcsoc.com:31943**
- **Username:** Enter the user name of the ManageOne third-party account. The default user name is: **thirdparty**.
- **Password:** Enter the password of the ManageOne third-party account. The default password is **Sy@1#3!5-OC6**.

Step 3 Click **OK**. In the dialog box that is displayed, click **OK**. If the following dialog box is displayed, the configuration is successful.



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