IBM System Storage DS Version 6 Release 2

# Open Application Programming Interface Installation and Reference



ote fore using this info	rmation and the pro	duct it supports,	read the informa	ntion in the Notice	es section.	

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# About this guide

This publication introduces the IBM® System Storage DS® Open Application Programming Interface (API), which is referenced in this guide as the Common Information Model (CIM) agent. This publication supports the DS8000 series release 6.1.

This publication also lists the CIM components and provides descriptions of the commands that you use during the installation and configuration tasks. The following information can assist you in writing your CIM-based applications for the DS Open API:

- DS Open API component definitions This section describes the elements, the namespace, and the object name for the DS Open API.
- CIM agent communication with the DS Open API This section describes the concepts and methods for communication between the CIM agent and the DS Open API and lists error codes that the CIM object manager (CIMOM) returns.
- DS Open API object classes This section provides DS Open API object classes that are used by the CIM agent to manage its model of the storage unit.

# Who should use this guide

This publication is for system administrators and system and application programmers, or whoever is responsible for implementing the DS Open API and configuring the CIM agent.

This publication assumes that you understand the general concepts of the operating system and Internet capabilities for your enterprise.

# Conventions used in this guide

The following typefaces are used to show emphasis:

#### boldface

Text in **boldface** represents menu items and lowercase or mixed-case command names.

italics Text in italics is used to emphasize a word. In command syntax, it is used for variables for which you supply actual values.

#### monospace

Text in monospace identifies the data or commands that you type, samples of command output, or examples of program code or messages from the system.

# DS8000 library and related publications

Product manuals, other IBM publications, and websites contain information that relates to DS8000<sup>®</sup>.

#### **DS8000 Information Center**

The IBM System Storage® DS8000 Information Center contains all of the information that is required to install, configure, and manage the DS8000. The

information center is updated between DS8000 product releases to provide the most current documentation. The information center is available at the following website: DS8000 Information Center

### **DS8000 library**

Table 1 lists and describes the publications that make up the DS8000 library. Unless otherwise noted, these publications are available in Adobe portable document format (PDF). Go to the DS8000 Library to obtain a publication.

Table 1. DS8000 library

Title	Description	Order Number
IBM System Storage DS: Command-Line Interface User's Guide	This guide describes the commands that you can use from the command-line interface (CLI) for managing your DS8000 configuration and Copy Services relationships. The CLI provides a set of commands that you can use to write customized scripts for a host system.	GC53-1127
IBM System Storage DS8000: Host Systems Attachment Guide	This guide provides information about attaching hosts to the DS8000 storage unit. The DS8000 provides a variety of host attachments so that you can consolidate storage capacity and workloads for open-systems hosts and System $z^{\circ}$ or S/390 $^{\circ}$ hosts.	GC27-2298
IBM System Storage DS8000: Introduction and Planning Guide	This guide introduces the DS8000 product and lists the features you can order. It also provides guidelines for planning the installation and configuration of the storage unit.	GC27-2297
IBM System Storage Multipath Subsystem Device Driver User's Guide	This publication describes how to use the IBM Subsystem Device Driver (SDD) on open-systems hosts to enhance performance and availability on the DS8000. SDD creates single devices that consolidate redundant paths for logical unit numbers. SDD permits applications to run without interruption when path errors occur. It balances the workload across paths, and it transparently integrates with applications.	GC27-2122
IBM System Storage DS Application Programming Interface Reference	This publication provides reference information for the IBM System Storage DS application programming interface (API) and provides instructions for installing the Common Information Model Agent, which implements the API.	GC35-0516

# Other IBM publications

Other IBM publications contain additional information that is related to the DS8000 product library. Table 2 is divided into categories to help you find publications that are related to specific topics.

Table 2. Other IBM publications

Title Description		Order number
System Storage Productivity Center		
IBM System Storage Productivity Center Introduction and Planning Guide	This publication introduces the IBM System Storage Productivity Center hardware and software.	SC23-8824

Table 2. Other IBM publications (continued)

Title	Description	Order number		
Read This First: Installing the IBM System Storage Productivity Center	This publication provides quick instructions for installing the IBM System Storage Productivity Center hardware.	GI11-8938		
IBM System Storage Productivity Center Software Installation and User's Guide	This publication describes how to install and use the IBM System Storage Productivity Center software.	SC23-8823		
IBM System Storage Productivity Center User's Guide				
	IBM Tivoli® Key Lifecycle Manager			
IBM Tivoli Key Lifecycle Manager Installation and Configuration Manager  Configuration Manager  This publication describes how to install and configure the Tivoli encryption key manager.  The key server can be used to manage the encryption keys assigned to the IBM Full Disk Encryption disk drives in the DS8000.		SC23-9977		
IBM System Management Pack for Microsoft				
IBM System Management Pack for Microsoft System Center Operations Manager User Guide	This publication describes how to install, configure, and use the IBM Storage Management Pack for Microsoft System Center Operations Manager (SCOM).	GC27-3909		

## IBM documentation and related websites

The following websites provide information about the DS8000 or related products or technologies:

Table 3. IBM documentation and related websites

Website	Link
IBM System Storage DS8000 series	IBM Storage Disk DS8000
Support for DS8000, IBM System Storage, and IBM TotalStorage® products	IBM TotalStorage Products Support
Concurrent Copy for IBM System z and S/390 host systems	IBM Storage Software System z and S/390 host systems
DS8000 command-line interface (DS CLI)	DS8000 Information Center
	The information center has a complete command reference for the DS CLI.
Information about code bundles for DS8700 and DS8800.	IBM Support - DS8700 code bundles See <b>Section 3</b> for cross-reference links to SDD.
	IBM Support - DS8800 code bundles
IBM FlashCopy® for System z and S/390 host systems	IBM Storage Software System z and S/390 host systems

Table 3. IBM documentation and related websites (continued)

Website	Link
Host system models, operating systems, adapters, and switches that the DS8000 series supports	Host system models, OS, adapters and switches
series supports	Click Interoperability matrix.
	IBM Storage SSIC
	Click New search.
IBM Disk Storage Feature Activation (DSFA)	IBM Storage DSFA
IBM version of the Java SE Runtime Environment (JRE) that is often required for IBM products	IBM Java SE Runtime Environment (JRE)
Information about IBM Storage Easy Tier™	IBM Storage Easy Tier Deployment Considerations Guide
	IBM Storage Easy Tier performance on DS8700
Remote Mirror and Copy (formerly Peer-to-Peer Remote Copy [PPRC]) for System z and S/390 host systems	IBM Storage Software System z and S/390 host systems
SAN Fibre Channel switches	IBM Storage SAN switches
Subsystem Device Driver (SDD)	IBM Storage Software SDD
IBM Publications Center	IBM Publications Center
IBM Redbooks® publications	IBM Redbooks Publications

# Related accessibility information

To view a PDF file, you need Adobe Acrobat Reader, which can be downloaded for free from the Adobe website at: Adobe Downloads

# How to order IBM publications

The IBM Publications Center is a worldwide central repository for IBM product publications and marketing material.

The IBM Publications Center offers customized search functions to help you find the publications that you need. Some publications are available for you to view or download at no charge. You can also order publications. You can access the IBM Publications Center at:

http://www.ibm.com/e-business/linkweb/publications/servlet/pbi.wss.

# How to send your comments

Your feedback is important in helping to provide the most accurate and highest quality information.

To submit any comments about this book or any other DS8000 documentation:

 Go to the DS8000 information center website at DS8000 Feedback. There you will find the feedback page where you can enter and submit comments.

- Send your comments by email to starpubs@us.ibm.com. Be sure to include the following information:
  - In the subject line of the email:
    - Exact publication title and version
    - Publication form number (for example, GC26-1234-02)
  - Page, table, or illustration numbers that you are commenting on
  - A detailed description of any information that should be changed

# **Summary of changes**

This document contains terminology, maintenance, and editorial changes for version GC35-0516-10 of the IBM System Storage DS Open Application Programming Interface Installation and Reference. Technical changes or additions to the text and illustrations are indicated by a vertical line to the left of the change.

#### **New information**

- Added IBM VSS Hardware Provider 4.2.1 for VMware information. For information, see Chapter 7, "IBM VSS Hardware Provider 4.2.1 support for VMware," on page 51.
- Added Hyper-V guest OS with IBM VSS Hardware Provider for DS8000 information. For information, see Chapter 8, "IBM VSS Hardware Provider 4.2.1 support for Hyper-V," on page 59.

# Chapter 1. Introduction to IBM System Storage DS open application programming interface

This chapter provides the following information about the IBM System Storage DS Open Application Programming Interface (API), Common Information Model (CIM) standards, and CIM agent installation:

- DS open application programming interface
- CIM agent overview
- CIM agent components
- CIM concepts
- · CIM agent installation requirements
- CIM agent installation methods
- CIM agent security

# DS open application programming interface

The IBM System Storage DS API is a nonproprietary storage management client application that supports routine LUN management activities, such as LUN creation, mapping and masking, and the creation or deletion of RAID 5, RAID 6, and RAID 10 volume spaces. The DS Open API supports these activities through the use of the Storage Management Initiative Specification (SMI-S), as defined by the Storage Networking Industry Association (SNIA).

The DS Open API helps integrate configuration management support into storage resource management (SRM) applications, which help you to use existing SRM applications and infrastructures. The DS Open API can also be used to automate configuration management through customer-written applications. Either way, the DS Open API presents another option for managing storage units by complementing the use of the IBM System Storage DS Storage Manager Web-based interface and the DS command-line interface.

**Note:** The DS Open API supports the IBM System Storage DS8000 series and is an embedded component.

You can implement the DS Open API without using a separate middleware application, like the IBM System Storage Common Information Model (CIM) agent, which provides a CIM-compliant interface. The DS Open API uses the CIM technology to manage proprietary devices as open system devices through storage management applications. The DS Open API is used by storage management applications to communicate with a storage unit.

# **CIM** agent overview

A Common Information Model (CIM) agent provides a means by which a device can be managed by common building blocks rather than proprietary software. If a device is CIM-compliant, software that is also CIM-compliant can manage the device. Vendor applications can benefit from adopting the common information model because they can manage CIM-compliant devices in a common way, rather than using device-specific programming interfaces. Using CIM, you can perform tasks in a consistent manner across devices and vendor applications.

A CIM agent consists of the components shown in Figure 1. The main components are the CIM object manager (CIMOM), the service location protocol (SLP), and the device provider. A device can be a storage server such as your IBM System Storage storage unit. The CIM agent registers itself with the SLP Service Agent (SLP SA) to enable discovery by the Client application. The SLP DA is a directory service daemon that a client application calls to locate the CIM Object Manager. The client application and the CIMOM communicate through CIM Messages. The CIMOM and device provider communicate through method calls made from the CIMOM to the provider. The device provider communicates with the device through proprietary calls.

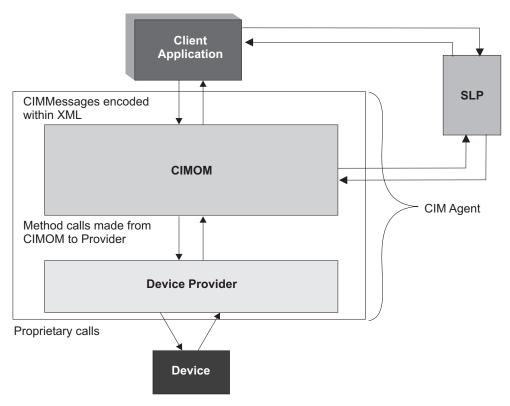


Figure 1. How a CIM agent works

The CIMOM supports the following specifications and standards:

- Distributed Management Task Force (DMTF) Specification for CIM Operations over HTTP, Version 1.2
- Common Information Model (CIM) Specification, Version 2.3
- Storage Networking Industry Association (SNIA) Storage Management Initiative (SMI) Specification and the Shared Storage Model, a framework for describing storage architectures, Version 1.2
- The Common Information Model (CIM) agent release 5.4.3 and later complies with Storage Management Initiative Specification (see IBM's certification status in SNIA website: http://www.snia.org/forums/smi/tech\_programs/ctp/conformingproviders/)

Conformance to these specifications allows a CIM agent to act as an open-system standards interpreter, allowing other CIM-compliant storage resource management applications (IBM and non-IBM) to interoperate with each other.

When you have installed, configured, and enabled the CIM agent on a host server or an administrator's workstation within your network, that host server or

workstation can communicate with your storage unit through the CIM agent. This allows CIM-compliant applications like the DS Open API to manage the data on your storage unit.

# **CIM** agent components

The following list describes the components of a CIM agent:

#### client application

A storage management API that initiates a request to a device or a data storage unit such as an IBM System Storage storage unit.

**Note:** A client application is not provided with the CIM agent, and it must be supplied by the customer.

#### CIM agent

An agent that interprets open-system data as it is transferred between the API and a device or a storage unit.

#### service location protocol (SLP)

SLP DA is a directory service that a client application calls to locate the CIM Object Manager. SLP SA is a service agent to allow discovery by a client application.

#### CIM object manager (CIMOM)

A common conceptual framework for data management. Receives, validates, and authenticates client application requests, and then directs requests to the appropriate functional component or to a device provider.

#### storage unit provider

A storage unit-specific handler that receives client application requests that are destined for its device or storage unit.

#### storage unit (also known as a storage server)

The final destination of a client application request and the processor of the request.

# **CIM** concepts

The common information model (CIM) is an open approach to the management of systems and networks. The CIM provides a common conceptual framework applicable to all areas of management including systems, applications, databases, networks, and devices. The CIM specification provides the language and the methodology used to describe management data.

The CIM defines a set of classes with properties and associations that provide a conceptual framework. The framework enables the organization of data for a specific managed environment, such as data storage. CIM Schema 2.11 for Managing a Storage Array provides information about enabling management applications to manage data in a common way.

The CIM standards and the DMTF specification provide information about Web-based enterprise management (WBEM) operations over HTTP.

When the CIMOM first starts, it registers itself to the SLP and provides information about its location (IP address and port) and the type of service it provides. A client application finds the location of the CIMOM by calling an SLP directory service. After obtaining this information, the client application opens direct communication with the CIMOM.

A client sends requests to a CIMOM in the context of a CIM model. The model is defined by the CIM schema and loaded into the repository of the CIMOM. Figure 2 shows how the schema is loaded into the data store of the CIMOM. The managed object format (MOF) compilation and creation of the data store is managed automatically during installation.

As requests arrive, the CIMOM validates and authenticates each request. Requests are either directed to the appropriate functional component of the CIMOM or directed to a device-specific handler called a provider.

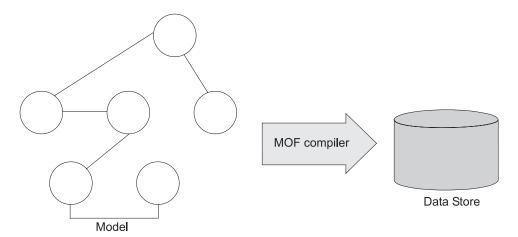


Figure 2. The MOF compiler stores the model in the CIMOM data store.

A provider makes device-unique programming interface calls on behalf of the CIMOM to satisfy a client application request. Such requests generally map a CIM request to the programming interface for a device. A request to get an instance of a class or a property of an instance, for example, might be directed to a provider and a provider might make one or many requests of a device using the unique API for the device. Figure 1 on page 2 shows the communication structure between the device and the client application.

# **CIM** agent security

The CIM agent can operate in both secure and unsecure modes.

#### Secure mode

All requests between the client application and the CIMOM are XML encoded requests sent over Hypertext Transfer Protocol (HTTP) or HTTP over Secure Sockets Layer (SSL). The CIMOM, upon receiving a request, parses the request and processes it. Responses, when they are returned to the client application, are transformed into XML-encoded CIM status and returned in HTTP responses to the client. The default of the CIM agent is to run in secure mode using SSL.

#### Unsecure mode

Some vendor software might not be capable of communicating with the CIM agent in a secure mode. You can still use this vendor software by configuring the CIM agent to run with only basic user name and password security. See the configuration instructions for your operating system for the instructions for configuring the CIM agent for this less secure mode.

# Chapter 2. CIM agent for HMC

Beginning with DS8000 release 4.1, the CIM agent is preinstalled on the hardware management console (HMC). The embedded CIM agent in DS8000 release 6.1 is auto enabled and preconfigured. This chapter includes an overview of the setup process to manage the embedded CIM agent in DS8000 release 6.1.

You can manage the DS8000 from the CIM agent that is bundled with the HMC or from a CIM agent that is installed on a separate system. The CIM agent that is embedded on the HMC has the following limitations:

- The HMC CIM agent can only support DS8000 devices that are managed by the HMC. The CIM agent is not able to manage any ESS 800 or DS6000 devices, or any DS8000 devices that are managed by a different HMC. Therefore, some of the device management options such as using the DSCIMCLI to add or remove devices are not supported.
- The HMC CIM agent must use secure connections over port 6989.
- You perform some of the management and configuration activities of the embedded CIM agent from a remote server. Therefore, you must download and install the DSCIMCLI utility on a remote server.

To download the DSCIMCLI:

- 1. Visit the IBM support page at http://www.ibm.com/support/us/en/.
- 2. From the IBM Support Portal, under Choose your products, select Browse for a product and System Storage.
- 3. Select the product family **Storage software** > **Other software products**.
- 4. Select the software product **CIM Agent for DS Open (API)** and under **Choose your page**, select **Downloads** and click **Continue**.
- 5. Click the link under Tool/Utility.
- 6. Select the DSCIMCLI version corresponding to your release.
- Because the DS agent uses the device user account to perform authentication, user account management is not supported from the DSCIMCLI. For example, you cannot use the DSCIMCLI to create, delete, modify or list accounts. To manage accounts, you must use the DS Command-line Interface (CLI) or the DS Storage Manager (GUI).

Beginning with release 6.1, the embedded CIM agent reduces resource consumption on the HMC by:

- Disabling the device configuration object caches and indications by default
- Enabling all the object caches and indications whenever instances of one of the following CIM classes are enumerated. (For more information on enumerating instances with the EnumerateInstances method, see "CIM agent communication methods" on page 25.)
  - IBMTSDS\_StorageSystem
  - IBMTSDS\_StorageLPARSystem
  - IBMTSDS\_Volume
  - IBMTSDS\_ExtentPool
  - IBMTSDS DiskDrive
  - IBMTSDS\_ArraySitePool
  - IBMTSDS\_RankPool

- IBMTSDS\_VolumeGroup
- IBMTSDS FCPort
- IBMTSDS\_StorageHardwareID
- IBMTSDS\_SCSIProtocolController
- IBMTSDS\_VolumeDistribution
- IBMTSDS\_VirtualPool
- IBMTSDS\_SEVolume
- IBMTSDS\_ArrayPool

### Installation overview for HMC

This section provides an overview of the configuration of the CIM agent on the HMC and installation of the DSCIMCLI utility.

Perform the following list of installation and configuration tasks:

- 1. Download and install the DSCIMCLI utility.
- 2. Enable the CIM agent using the HMC graphical user interface.

**Note:** You can skip step 2 for DS8000 6.1 because the CIM agent is all ready enabled.

3. Verify the connection to your storage unit.

# Installing and configuring the DSCIMCLI utility

The DSCIMCLI utility is used to configure the CIM agent and is available from the DS CIM agent Web site.

### About this task

To configure and manage a CIM agent that is running on a DS8000 HMC, you must download and install the DSCIMCLI utility on a separate server. The DSCIMCLI can run on the same platforms that the proxy CIM agent runs on, but does not consume nearly as much memory as the full CIM agent installation.

The DSCIMCLI can be installed on the following operating systems:

- The supported platforms for 5.4.1 and later versions of the DSCIMCLI utility include Win2008, Win2003, and SLES 10.
- The supported platforms for 5.2, 5.3, and 5.4 versions of the CIM agent include Win2003, RedHat Advanced Server 3.0, SLES 9, and AIX 5.3.
- The supported platforms for the 5.1.0 version of the CIM agent include Win2000, Win2003, RedHat Advanced Server 3.0, AIX 5.1, AIX 5.2, and AIX 5.3.
- RHEL3 (Red Hat Enterprise Linux) (For DS8000 release 4.0 or earlier only)

Perform the following steps to install and configure the DSCIMCLI utility:

#### **Procedure**

- 1. Download one of the following available files:
  - IBM-DSCIMCLI-5.5.1.xxx.zip
  - IBM-DSCIMCLI-5.5.1.xxx.tar.Z

These files have identical content.

2. For Linux operating systems, perform the following steps:

- a. Create a working directory and copy the DSCIMCLI distribution archive into the directory.
- b. From the working directory, issue one of the following commands to uncompress and extract the DSCIMCLI distribution archive:

```
tar -xzvf archive.tar.Z
unzip archive.tar.Z
```

where archive.tar.Z is the name of the DSCIMCLI archive file.

- 3. For Windows operating systems, perform the following steps:
  - a. Create a working directory and copy the DSCIMCLI distribution archive into the directory.
  - b. From the working directory, use the windows native Archive Extraction Wizard to extract the files.
- 4. The top-level directories of the extracted content represent the different operating systems. Set your DSAGENT\_HOME environment variable to one of those directories depending on your operating system. On Linux, the following syntax can be used:

```
export PATH=$PATH:$DSAGENT HOME/bin
```

On Windows, the following syntax can be used:

Set PATH=%PATH%;%DSAGENT HOME%\bin

# **Enabling the CIM agent on the HMC**

For releases prior to DS8000 release 4.1, the CIM agent is not automatically enabled. You must enable the CIM agent on the HMC before you can use it. For DS8000 release 4.1 and later, the CIM agent is enabled by default. You do not have to enable the CIM agent unless it has been disabled.

#### About this task

Perform the following steps to enable the HMC CIM agent:

### **Procedure**

- 1. From the HMC Welcome page, click **HMC Management**. The HMC Management window is displayed.
- 2. Click Start/Stop CIM Agent. The HMC CIM Agent window is displayed with the current state of the CIM agent.
- 3. Select Start CIM Agent and click Apply. The CIM agent is started and the state is updated.

# Configuring the CIM agent for HMC

This section provides information on configuring the CIM agent for HMC.

#### About this task

For DS8000 release 4.0 and earlier, the CIM agent administrator and storage administrator are required to create and maintain user passwords for both the CIM agent and the DS8000 management applications.

However, for DS8000 release 4.1 and later, the embedded CIM agent does not require configuration changes to manage DS8000 devices. Instead, the DS8000 device user names and passwords are used to authenticate CIM client requests. The DS8000 administrator must create user names and passwords that CIM clients can use to attach to the CIM agent. Each user that is created can be in any group. But users that are created in any group other than the administrator group cannot perform manipulation functions except queries with DS8000 release 6.1 CIM agents. The DS8000 administrator can use the DSCLI or the HMC console GUI to create user names and passwords.

Beginning with release 6.1, for each request to the embedded CIM agent, the CIM agent first checks the role of the requesting user. If the user is not in one of the following valid roles, the request is rejected:

- Administrator
- Copy Services operator
- · Logical operator
- Physical operator
- Service
- Monitor

# Verifying the CIM agent connection

You must verify that the CIM agent software connects to the storage unit that you identified during configuration.

### **About this task**

Perform the following steps to verify storage unit and CIM connectivity:

### **Procedure**

1. Verify the CIM agent configuration and connectivity by issuing the following command:

```
dscimcli -s https://hmc_ip:6989 -u DS8000user
-p DS8000password lsdev -1
```

where *hmc ip* is the IP address of the HMC, *DS8000user* is the user name that is used to log into the DS8000 Storage Manager, and *DS8000password* is the password that is used to log into the DS8000 Storage Manager.

The following is an example of the output that is displayed:

```
Type IP IP2 user name Storage Image Status Code Level Min Codelevel
----- DS 9.1.11.11 admin IBM.2107-123456 successful 5.1.0.309 5.1.0.309
```

If the status is failed, the CIM agent cannot communicate with the storage device. If the CIM agent was unable to communicate during mkdev, an error is immediately returned. To ensure that your storage device's management interface is functioning, use the DSCLI or DS Storage Manager to attempt to log into the device. If you cannot connect through the DSCLI or DS Storage Manager, there is likely an error in the storage device. If you are able to connect through the native interfaces, there is likely an error in the CIM agent. Contact your service representative for assistance.

2. Verify that the CIM agent has registered into SLP by issuing the following command:

```
slptool findsrvs service:wbem
```

The output is a list of CIM agent services in the following form:

service:wbem:https://HMC IP:6989,Timeout

where HMC IP represents the IP address of the HMC and Timeout is the number of seconds that remain before the entry times out of SLP.

# Disabling the CIM agent on the HMC

This section includes the steps to disable the CIM agent on the HMC.

#### About this task

Perform the following steps to disable the HMC CIM agent:

#### Procedure

- 1. From the HMC Welcome page, click **HMC Management**. The HMC Management window is displayed.
- 2. Click Start/Stop CIM Agent. The HMC CIM Agent window is displayed with the current state of the CIM agent.
- 3. Select Stop CIM Agent and click Apply. The CIM agent is stopped and the state is updated.

# Chapter 3. CIM agent management commands

This chapter includes information about the commands that you use when you install and configure the CIM agent on a server or workstation running a Linux, AIX, Windows 2003, or W2K8 operating system. This chapter also presents a complete character syntax of the programs, commands, flags, and values that you can use for each command. There is also a section that shows examples of commands and the output that results from issuing the command.

# Overview of the CIM agent management commands

This section briefly introduces the CIM agent management commands and provides general guidelines for using the commands.

Before you use the commands, refer to the appropriate installation and configuration chapters for your operating system for information about how to install or configure and enable the CIM agent.

# Invoking the CIM agent

You can invoke the CIM agent using single command-line invocation. You can invoke a command by including all of the relevant subcommands, parameters, and values on one command line.

# Conventions used in this chapter

This section describes the notational conventions that are used in this chapter for the syntax diagrams.

# Syntax diagrams

A syntax diagram uses symbols to represent the elements of a command and to specify the rules for using these elements. This section shows you how to read the syntax diagrams that represent the CIM agent commands. In doing so, it defines the symbols that represent the CIM agent command elements.

#### Main path line

Begins on the left with double arrowheads (>>) and ends on the right with two arrowheads facing each other (><). If a diagram is longer than one line, each line to be continued ends with a single arrowhead (>) and the next line begins with a single arrowhead. Read the diagrams from left-to-right, and top-to-bottom, along the main path line.

#### Keyword

▶► mkuser --

Represents the name of a command, flag, parameter, or argument. A keyword is not in italics. Spell a keyword exactly as it is shown in the syntax diagram.

### Required keywords



Indicates the parameters or arguments that you must specify for the command. Required keywords display on the main path line. Required keywords that cannot be used together are stacked vertically.

### Optional keywords



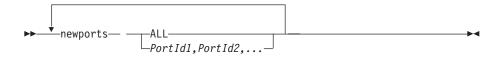
Indicates the parameters or arguments that you can choose to specify for the command. Optional keywords appear below the main path line. Optional keywords that cannot be used together are stacked vertically.

#### Default value



Appears above the main path line.

### Repeatable keyword or value



Represents a parameter or argument that you can specify more than once. A repeatable keyword or value is represented by an arrow that returns to the left above the keyword or value.

#### parameter values



Represents the value you must supply for a parameter or argument, such as a file name, user name, or password. Variables are in italics.

### Space separator



Adds a blank space on the main path line to separate keywords, parameters, arguments, or variables from each other.

### Syntax fragment

▶► Fragment name

### Fragment name:



Breaks up syntax diagrams that are too long, too complex, or repetitious. The fragment name is inserted in the main diagram, and the actual fragment is shown below the main diagram.

# Special characters

The following special characters are used in the command examples:

#### - (minus) or / (slash) sign

Flags are prefixed with a minus- or slash/ sign. Flags define the action of a command or modify the operation of a command. You can use multiple flags, followed by parameters, when you issue a command.

### [] square brackets

Optional values are enclosed in square brackets.

#### { } braces

Required or expected values are enclosed in braces.

#### | vertical bar

A vertical bar signifies that you can choose only one value.

For example, [a | b] indicates that you can choose a, b, or nothing. Similarly, {a | b} indicates that you must choose either a or b.

#### ... ellipsis

An ellipsis signifies the values that can be repeated on the command line.

# **Emphasis**

The following typefaces are used to show emphasis:

#### boldface

Text in **boldface** represents menu items and command names.

italics Text in italics is used to emphasize a word. In command syntax, it is used for variables for which you supply actual values.

#### monospace

Text in monospace identifies the data or command instances that you type, samples of command output, examples of program code or messages from the system, or names of command flags, parameters, arguments, and name-value pairs.

# **Anatomy of DSCIMCLI commands**

To issue a command, you must include the command name and any options, flags, values, or arguments.

The following list defines the anatomy of commands:

#### Command name

The name of the command that you can issue. For example, mkuser.

### **Command options**

Options that modify the behavior of the command. Command options can be required or optional.

**Flags** Command options marked with dash before the name, such as -create. Some flags require extra parameters.

#### **Values**

Command options that set the value of a flag.

#### Arguments

Required target or object of the command. These are always the last items and are not associated with an option on the command line.

The following is an example of a command that you can enter in the DSCIMCLI:

dscimcli -s https://hmc ip:6989 -u DS8000user -p DS8000password lsdev -l

# **Description of commands**

This section describes the CIM agent commands that you can use to manage the CIM agent.

**Important:** Before you use the **dscimcli** command, you must set the **DSAGENT\_HOME** environment variable to the directory where the CIM agent is installed. You must also include DSAGENT\_HOME/bin in the **PATH** environment variable.

# **DSCIMCLI** commands

You can use DSCIMCLI commands in single-shot mode to manage the CIM agent.

Table 4 describes the subcommands that you can use with the DSCIMCLI.

**Note:** Because the CIM agent in DS8000 release 4.1 and later is embedded and has a pre-configured and integrated device management application, some of the DSCIMCLI commands are not supported. These commands include **mkdev**, **rmdev**, **lsuser**, **mkuser**, **rmuser**, and **chuser**.

Table 4. Summary of DSCIMCLI agent subcommands

Command Category	Command Description	
Help	-h   -help  Lists all available commands and options.	
	dscimcli	i Displays a brief summary of commands and options.
SSL Certificate management		List the current SSL certificate.  Creates a new SSL certificate.
	rmcert	Removes the current SSL certificate.  Obtains the current SSL certificate from the CIM
Configuration management	lsconfig	agent in ASCII form.  List the current configuration properties of the CIM agent.
	chconfig	O

Table 4. Summary of DSCIMCLI agent subcommands (continued)

Command Category	Command Description	
CIM agent management	restartagent  Restarts the CIM agent. This function is only supported for the CIM agent running on the HMC. If it is executed for a CIM agent running on a proxy server, it will simply shut the agent down.	
Log collection	collectlog Collects the CIM agent log files.  Note: For information about accessing log files, see http://publib.boulder.ibm.com/infocenter/tivihelp/v4r1/index.jsp?topic=/com.ibm.itpc.doc/tpcpdg3179.htm.	

# help

Use the **help** command to display information about commands.

## **Syntax**

### **Parameters**

This section describes the syntax for the options and values that you can use with the **help** command.

## **Example**

>>>dscimcli -help

The resulting output:

```
Usage: /opt/IBM/dsagent/pegasus/bin/dscimcli
command arg1 ... argN [options]
Options:
   Server location ($DSCIM_SERVER): [ -s [[protocol://]ip[:port][/namespace] ].
Default(https://127.0.0.1:5989/root/ibm)
    Authentication info ($DSCIM_USER): [ -u username -p password ].
    Timeout ($DSCIM_TIMEOUT): [-t timeout]. Default(120)
    Verbose: [-v]. Default(false)
   Help: [-help].
Command list:
Device management (mkdev and rmdev will not be supported since 5.4.1 DS Agent):
   1sdev [-1]
   mkdev ip [-type ds|ess|esscs] [-ip2 ip] [-user username] [-password password]
             (default: type=ds , user=admin , password=admin)
    rmdev ip -type ds ess esscs
User management (User management will not be supported since 5.4.1 DS Agent):
   1suser
   mkuser username -password password
   chuser username -password password -newpassword newpassword
    rmuser username
Configuration management:
   1sconfig
    chconfig
             [-certificate certname*] [-loglevel fatal|error|warn|info]
             [-tracecomponent comma_separated_list] (possible values: all, none, cpa,
               cim, sea, jni,
               servicemanager, slp)
             [-tracemask comma_separated_list] (possible values: all, none, entryexit,
               fine, debug, perf)
             [-jvmarg args] [-essdutycycle time] [-dsdutycycle time]
             [-slpregips comma_separated_list] (possible value: list of comma
               separated IPs, none)
             [-essperfstatsip IP, none]
             *: requires a restart of the CIM Agent
SSL Certificate management:
   lscert
   mkcert certname
   rmcert certname
   getcert certname
Server management:
   restartagent
Collect Logs: (Used for DS Agent 5.4.1 or later only)
   collectlog [-d directoryname] (default: DSAGENT HOME)
Clear Subscriptions:
    clearsubscriptions
```

## **SSL Certificate commands**

The following sections describe the following CIM agent SSL certificate commands:

- lscert
- getcert
- rmcert
- mkcert

#### **Iscert**

Use the lscert command to list the current SSL certificates.

### **Syntax**



#### **Parameters**

There are no options and values that you can use with the **lscert** command.

### **Example**

>>>dscimcli lscert

### The resulting output:

```
Certificate
========ssl
test
alex
```

### getcert

Use the getcert command to obtain the current SSL certificate.

### **Syntax**

```
▶► dscimcli — getcert — certname —
```

#### **Parameters**

This section describes the syntax for the options and values that you can use with the **getcert** command.

certname

Specifies the name of the certificate.

### **Example**

>>>dscimcli getcert certname

#### The resulting output:

```
----BEGIN CERTIFICATE----
MIICczCCAdwCCQCH2mGnKwgJyzANBgkqhkiG9w0BAQQFADB+MQswCQYDVQQGEwJV
{\tt UzELMAkGA1UECBMCT1} \ kx Dz ANBgNVBAcTBkFybW9 uaz EMMAoGA1UEChMDSUJNMRIw
EAYDVQQLEw1DSU0gQWd1bnQxDjAMBgNVBAMTBW93bmVyMR8wHQYJKoZIhvcNAQkB
FhBvd251ckB1cy5pYm0uY29tMB4XDTA2MDMyOTExMDMz0VoXDTA3MDMyOTExMDMz
OVowfjELMAkGA1UEBhMCVVMxCzAJBgNVBAgTAk5ZMQ8wDQYDVQQHEwZBcm1vbmsx
DDAKBgNVBAoTA01CTTESMBAGA1UECxMJQ01NIEFnZW50MQ4wDAYDVQQDEwVvd251
cjEfMB0GCSqGSIb3DQEJARYQb3duZXJAdXMuaWJtLmNvbTCBnzANBgkqhkiG9w0B
AQEFAAOBjQAwgYkCgYEAzG5Qsm5pG8ZrG094MHED9H11Zwp+qnaXzkIUTLW7IzbC
izEyTyydZ/rnjbtcK1JrCyT3RavRR1ed4thI1KPr91qagqQoDngIvU0T6DD+sekG
Kt7W8aEaSOBD2Z0/iVuJhPn+krPJsSX92F28uHmen5hSR2UQFHT6iGnC0jR6kBcC
AwEAATANBgkqhkiG9w0BAQQFAA0BgQAD8s4RubCyBzQ8XmrMQmLAc2fGBJBbjNd7
9DFrb6N8RXPa0HJgMVJbdRCUM3Rn8vMSIk00+nWr/R7LK72CEu+4yDG4wyEjATau
PRbVBUfuWdI1mxbA1fup3rFWGQVX1f7bSoQaHx8gzRAOIhzfs0p30TZReTo7jHSQ
rcLHrLkEdQ==
----END CERTIFICATE----
```

#### rmcert

Use the **rmcert** command to remove the current SSL certificate.

#### Syntax 5 4 1

```
▶─ dscimcli — rmcert — certname —
```

#### **Parameters**

This section describes the syntax for the options and values that you can use with the **rmcert** command.

certname

Specifies the name of the SSL certificate that you are attempting to remove.

### **Example**

>>>dscimcli rmcert certname

The resulting output:

Certificate removed

#### mkcert

Use the **mkcert** command to check the level of security on your host.

#### **Syntax**

▶► dscimcli — mkcert — certname —

### **Description**

The **mkcert** command runs at installation and can be rerun whenever the user feels that security might be compromised. The **mkcert** command creates an X.509 certificate and places it in a certificate store called truststore. This certificate might be required by client code that communicates with the CIM agent using SSL secure communication. If you have installed a product that uses this type of communication with the CIM agent, be sure that the certificate that is created with the **mkcert** command is available to all clients and software products that communicate with the CIM agent.

### **Parameters**

This section describes the syntax for the options and values you can use with the **mkcert** command.

certname

Requires a restart of the CIM agent.

#### Example

>>>dscimcli mkcert certname

The resulting output:

Certificate created

# **Configuration management commands**

This section describes the following CIM agent configuration management commands:

- lsconfig
- chconfig

### **Isconfig**

Use the **lsconfig** command to list the current configuration properties of the CIM agent.

### **Syntax**



### **Parameters**

There are no options or values that you can use with the **lsconfig** command.

### Example

>>>dscimcli lsconfig

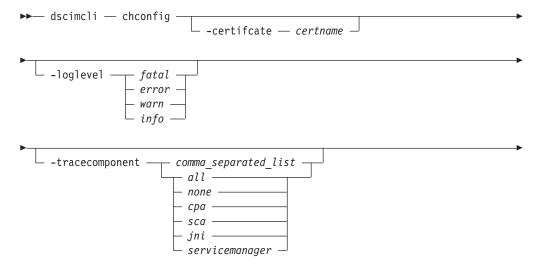
#### The resulting output:

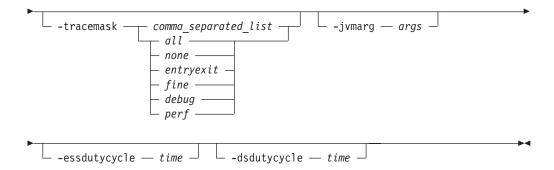
roperty	Current Value	After Restart
nsecureport	5988	5988
ecureport	5989	5989
ertificate	alex	alex
nablesecure	true	true
nableinsecure	true	true
oglevel	warn	warn
racemask	none	none
racecomponent	none	none
vmarg	-Xms128m -Xmx512m	-Xms128m -Xmx512m
ssdutycycle	20	20

## chconfig

Use the **chconfig** command to modify the specified configuration properties of the CIM agent.

### **Syntax**





#### **Parameters**

This section describes the syntax for the options and values that you can use with the **chconfig** command.

#### -insecureport port

Requires a restart of the CIM agent.

#### -secureport port

Requires a restart of the CIM agent.

#### -enableinsecure

[yes | no] Requires a restart of the CIM agent.

#### -enablesecure

[yes | no] Requires a restart of the CIM agent.

#### -certificate certname

Requires a restart of the CIM agent.

#### -loglevel

[fatal | error | warn | info]

#### -tracecomponent comma\_separated\_list

Possible values: all, none, cpa, sea, jni, servicemanager

### -tracemask comma\_separated\_list

Possible values: all, non, entryexit, fine, debug, perf

#### -jvmarg args

Specifies a freeform string that is passed in as an argument to the JVM. One use for this parameter is setting the memory parameters. For example, if jvmargs is set to -Xms128m -Xmx 512m, , there is a maximum of 512 megabytes allocated to the JVM heap. For larger configurations, if the JVM is running out of memory, this can be increased, for example, to -Xms128m -Xmx1024m.

#### -essdutycycle time

Specifies the percentage of time that is spent updating the cache for ESS objects

#### -dsdutycycle time

Specifies the percentage of time that is spent updating the cache for DS objects

### **Example**

>>>dscimcli chconfig -loglevel info -tracecomponent all -tracemask all

The resulting output:

LogLevel changed TraceComponent changed TraceMask changed

### Log collection commands

This section describes the CIM agent log collection command.

The following command is available:

collectlog

### collectlog

Use the collectlog command to remotely collect the CIM agent log files.

### **Syntax**



### **Parameters**

-d directory path

The directory for which you want to write the CIM agent logs. The default directory is DSAGENT\_HOME.

dscimcli collectlog

### The resulting output:

```
Old remote log files were listed.

No old log file on the DS Agent side.

New remote log file was successfully created.
getting log file dscim-logs-2009.1.19-18.30.6.zip from DS Agent: complete 100%.

Local log file was successfully created and saved as dscim-logs-2009.1.19-18.30.6.zip.

The new created log file dscim-logs-2009.1.19-18.30.6.zip was successfully got from DS Agent side.

The new created log file dscim-logs-2009.1.19-18.30.6.zip was successfully deleted on DS Agent side.
```

### Chapter 4. DS Open API component definitions

This section describes the elements, the namespace, and the object name for the DS Open API.

### **Elements**

The DS Open API consists of the following elements: schemas, classes, properties, methods, indications, associations, references and qualifiers. The following list describes each type of element:

#### Schema

A group of classes defined to a single namespace. Within the CIM agent, the schemas that are supported are the ones loaded through the managed object format (MOF) compiler.

**Class** The definition of an object within some hierarchy. Classes can have methods and properties and be the target of an association.

### **Property**

A value used to characterize instances of a class.

#### Method

An implementation of a function on a class.

#### Indication

An object representation of an event.

#### Association

A class that contains two references which define a relationship between two objects.

#### Reference

A unique identifier of an object that is based on its key properties.

#### Oualifier

Additional information about other elements, classes, associations, indications, methods, method parameters, instances, properties, or references.

### Namespace

DS Open API operations always run within the context of a namespace. A namespace defines the scope over which a DS Open API schema applies. A DS Open API schema or version is loaded into a namespace when that schema is compiled by the MOF compiler. The namespace must be specified within the message that the client sends to the CIM agent.

Clients cannot create new namespaces. Attempts to do so result in errors.

### **Object name**

An object name consists of a namespace path and a model path. The namespace path provides access to the DS Open API implementation managed by the CIM agent. The model path provides navigation within the implementation. An example of an object name is:

http://cimom.host.com/root/ibm:CIM\_Class.key1=value1,key2=value2

where  $\ensuremath{\textit{http://cimom.host.com/root/ibm}}$  is the namespace path and the rest is the model path.

### Chapter 5. CIM agent communication with the DS Open API

This section describes the communication between the CIM agent and the DS Open API.

The following information is included in this section:

- CIM agent communication concepts
- CIM agent communication methods
- · CIM agent functional groups
- Error codes that are returned by the CIMOM

### CIM agent communication concepts

This section describes the concepts involved in communication between the CIM agent and the client application.

### Client communication

A client application communicates with the CIM agent through operation request messages encoded within XML. The CIM agent returns responses with operation response messages. Requests and responses are subelements of the CIM <MESSAGE> element.

A <MESSAGE> sent to the CIM agent must contain an ID attribute. A response from the CIM agent returns this value and thereby enables the client to track requests and their responses.

The CIM agent supports simple requests and simple responses. Simple requests are operation request messages that contain the <SIMPLEREQ> XML tag. Simple responses are operation response messages that contain the <SIMPLERSP> tag. A client application determines that the CIM Agent only supports simple operation requests and responses by examining the results of running the OPTIONS method.

### Intrinsic and Extrinsic Methods

All operations on the CIM agent are performed by running one or more methods. A method is either an intrinsic method or an extrinsic method. Intrinsic methods are supported by the CIM agent itself. These methods are included within XML <IMETHODCALL> tags sent in messages to the CIM agent. Extrinsic methods are defined by the schema supported by the CIM agent. These methods are included within XML <METHODCALL> tags sent in messages to the CIM agent.

Client applications can call on the CIM agent using the methods. These methods fall within certain functional groups that might or might not actually be supported by the CIM agent.

### **CIM** agent communication methods

The most current information for the communication methods is found in the Managed Object Format (MOF) documentation, which is available in the DSCIMCLI package. Extract the package and use a browser to open index.html in the doc directory.

The following sections and tables list the CIM agent intrinsic and extrinsic communication methods and parameters.

Client application calls to intrinsic methods result in CIM agent calls to the device provider if the device provider surfaces the classes or instances that are referenced in the calls.

The CIM agent returns <IMETHODRESPONSE> or <METHODRESPONSE> elements to the client application when the intrinsic or extrinsic methods are used. These elements are contained within a <MESSAGERESPONSE> tag.

### **GetClass**

The GetClass method returns a single class from the target namespace. Table 5 describes the parameters of the GetClass method.

Table 5. GetClass method parameters

Parameter	Type	Description
ClassName	String	Defines the name of the class to retrieve.
LocalOnly	Boolean	TRUE returns all properties, methods, and qualifiers overridden within the definition of the class.
IncludeQualifiers	Boolean	TRUE returns all qualifiers for the class, its properties, methods, or method parameters. FALSE returns no qualifiers.
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN attribute of the class.

**Return values:** Either a single class or one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_FAILED

#### GetInstance

The GetInstance method returns a single instance from the target namespace. Table 6 describes the parameters of the GetInstance method.

Table 6. GetInstance method parameters

Parameter	Type	Description
InstanceName	String	Defines the name of the instance to retrieve.
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN attribute of the class.

**Return values:** Either a single class or one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_FAILED

### **DeleteClass**

The DeleteClass method deletes a single class from the target namespace.

Note: This operation is not supported. The CIM\_ERR\_NOT\_SUPPORTED error code is returned to the client application if a request to process this operation is received.

### **DeleteInstance**

The DeleteInstance method deletes a single instance from the target namespace. Table 7 describes the parameters of the DeleteInstance method.

Table 7. DeleteInstance method parameters

Parameter	Type	Description
InstanceName	String	Defines the name of the instance to delete.

Return values: The named instance is deleted or one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_FAILED

Note: These are CIM standard methods, but the DS CIM Agent version 5.4 or later does not have any features that use this method.

### CreateClass

The CreateClass method creates a new class from the target namespace.

**Note:** This operation is not supported. The CIM\_ERR\_NOT\_SUPPORTED error code is returned to the client application if a request to process this operation is received.

### CreateInstance

The CreateInstance method creates an instance in the target namespace. The instance must not already exist. Table 8 describes the parameters of the CreateInstance method.

Table 8. CreateInstance method parameters

Parameter	Type	Description
Instance	'	The instance to be created. The instance must be based on a class that is already defined in the target namespace.

Return values: If successful, the specified instance is created. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE

- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_ALREADY\_EXISTS
- CIM\_ERR\_FAILED

**Note:** These are CIM standard methods, but the DS CIM Agent version 5.4 does not have any features that use this method.

### **ModifyClass**

The ModifyClass method modifies an existing class.

**Note:** This operation is not supported. The CIM\_ERR\_NOT\_SUPPORTED error code is returned to the client application if a request to process this operation is received.

### **ModifyInstance**

The ModifyInstance method modifies an existing instance in the target namespace. The instance must already exist. Table 9 describes the parameters of the ModifyInstance method.

Table 9. ModifyInstance method parameters

Parameter	Type	Description
Instance	Object	Defines the modified instance.

**Return values:** If successful, the specified instance is updated. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_FAILED

**Note:** These are CIM standard methods, but the DS CIM Agent version 5.4 does not have any features that use this method.

### **EnumerateClasses**

The EnumerateClasses method returns a single class from the target namespace. Table 10 describes the parameters of the EnumerateClasses method.

Table 10. EnumerateClasses method parameters

Parameter	Type	Description
ClassName	String	Defines the name of the class for which subclasses are to be returned. If this field is NULL, all base classes within the target namespace are returned.
DeepInheritance	Boolean	TRUE returns all subclasses of the specified class. FALSE returns only immediate child subclasses.
LocalOnly	Boolean	TRUE returns all properties, methods, and qualifiers, that are overridden within the definition of the class.

Table 10. EnumerateClasses method parameters (continued)

Parameter	Type	Description
IncludeQualifiers	Boolean	TRUE returns all qualifiers for the class, its properties, methods, or method parameters. FALSE returns no qualifiers.
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN of the class.

**Return values:** If successful, zero or more classes (CIMClass) are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### **EnumerateClassNames**

The EnumerateClassNames method enumerates the names of subclasses of a class defined within the target namespace. Table 11 describes the parameters of the EnumerateClassNames method.

Table 11. EnumerateClassNames method parameters

Parameter	Type	Description
ClassName	String	Defines the name of the class for which subclass names are to be returned. If this field is NULL, all base class names within the target namespace are returned.
DeepInheritance	Boolean	TRUE returns all subclass names of the specified class. FALSE returns only immediate child subclass names.

**Return values:** If successful, zero or more class names are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### **EnumerateInstances**

The EnumerateInstances method enumerates instances of a defined class in the target namespace. Table 12 describes the parameters of the EnumerateInstances method.

Table 12. EnumerateInstances method parameters

Parameter	Type	Description
ClassName	String	Defines the name of the class for which instances are to be returned.

Table 12. EnumerateInstances method parameters (continued)

Parameter	Type	Description
DeepInheritance	Boolean	TRUE returns all instances and all properties of the instance, including those added by subclassing. FALSE returns only properties that are defined for the specified class.
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN attribute of the class within the instance.

**Return values:** If successful, zero or more instances (Objects) are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### **EnumerateInstanceNames**

The EnumerateInstanceNames method enumerates the names of the instances of a class within a target namespace. Table 13 describes the parameter of the EnumerateInstanceNames method.

Table 13. EnumerateInstanceNames method parameters

Parameter	Type	Description
ClassName	String	Defines the name of the class for which instance names are returned.

**Return values:** If successful, zero or more names of instances are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### **ExecuteQuery**

The ExecuteQuery method processes a query against the target namespace. Table 14 describes the parameters of the ExecuteQuery method.

Table 14. ExecuteQuery method parameters

Parameter	Type	Description
QueryLanguage	String	Defines the query language in which the query parameter is expressed.
Query	String	Defines the query to be executed.

**Return values:** If successful, the method returns a table definition, followed by zero or more rows that correspond to the results of the query. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_NOT\_SUPPORTED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_QUERY\_LANGUAGE\_NOT\_SUPPORTED
- CIM\_ERR\_QUERY\_FEATURE\_NOT\_SUPPORTED
- CIM\_ERR\_INVALID\_QUERY
- CIM\_ERR\_FAILED

### **Associators**

The Associators method enumerates classes or instances that are associated with a particular CIM Object. Table 15 describes the parameters of the Associators method.

Table 15. Associators method parameters

Parameter	Type	Description	
ObjectName	String	Defines the class name or instance name that is the source of the association.	
AssocClass	String	If not NULL, indicates that all objects must be associated with the source object through an instance of this class or one of its subclasses.	
ResultClass	String	If not NULL, indicates that all returned objects must be instances of this class or one of its subclasses or be this class.	
Role	String	If not NULL, indicates that each return object must be associated with the source object through an association in which the source object plays the specified role. The name of the property in the association class that refers to the source object must match the value of this parameter.	
ResultRole	String	If not NULL, indicates that each returned object must be associated with the source object through an association in which the return object plays the specified role. That is, the name of the property in the association class that refers to the returned object must match the value of this parameter.	
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN attribute of the class.	

**Return values:** If successful, zero or more classes (CIMClass) or instances (Objects) are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### **AssociatorNames**

The AssociatorNames method enumerates the names of the classes or instances that are associated with a particular CIM object. Table 16 describes the parameters of the AssociatorNames method.

Table 16. AssociatorNames method parameters

Parameter	Type	Description
ObjectName	String	Defines the class name or instances name that is the source of the association.
AssocClass	String	If not NULL, indicates that all returned object paths returned identify an object that is associated with the source object through an instance of this class or one of its subclasses.
ResultClass	String	If not NULL, indicates that all returned object paths must identify instances of this class or one of its subclasses or must be this class.
Role	String	If not NULL, the name of the property in the association class that refers to the source object must match the value of this parameter.
ResultRole	String	If not NULL, the name of the property in the association class that refers to the return object must match the value of this parameter.

Return values: If successful, zero or more class paths (CIMObjectPath) are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_FAILED

### References

The References method enumerates the association objects that refer to a particular target class or instance. Table 17 describes the parameters of the References method.

Table 17. References method parameters

Parameter	Type	Description
ObjectName	String	Defines the class name or instance name whose referring objects are to be returned.
ResultClass	String	If not NULL, indicates that all returned objects must be instances of this class or one of its subclasses or must be this class.
Role	String	If not NULL, must be a valid property name. Each returned object must refer to the target object through a property whose name matches the value of this parameter.
IncludeClassOrigin	Boolean	TRUE returns the CLASSORIGIN attribute of the class.

Return values: If successful, zero or more classes (CIMClass) or instances (Objects) are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_FAILED

### ReferenceNames

The ReferenceNames method enumerates the association objects that refer to a particular target class or instance. Table 18 describes the parameters of the ReferenceNames method.

Table 18. ReferenceNames method parameters

Parameter	Type	Description
ObjectName	String	Defines the class name or instance name whose referring objects are to be returned.
ResultClass	String	If not NULL, indicates that all returned object paths must be object paths of instances of this class or one of its subclasses, or must be this class.
Role	String	If not NULL, must be a valid property name. Each returned object must refer to the target object through a property whose name matches the value of this parameter.

**Return values:** If successful, the return value specifies the value of the requested property. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_NO\_SUCH\_PROPERTY
- CIM\_ERR\_FAILED

### GetProperty

The GetProperty method retrieves a single property value from an instance in the target namespace. Table 19 describes the parameters of the GetProperty method.

Table 19. GetProperty method parameters

Parameter	Type	Description
InstanceName	String	Defines the name of the instance.
Property	String	The name of the property whose value is to be returned from the instance.

**Return values:** If successful, the return value specifies the value of the requested property. Otherwise, one of the following return codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER

- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_NO\_SUCH\_PROPERTY
- CIM\_ERR\_FAILED

### **SetProperty**

The SetProperty method sets a single property value within an instance in the target namespace. Table 20 describes the parameters of the SetProperty method.

Table 20. SetProperty method parameters

Parameter	Type	Description	
InstanceName	String	Defines the name of the instance.	
PropertyName	String	The name of the property whose value is to be updated.	

**Return values:** If successful, the instance is updated. Otherwise, one of the following return codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_INVALID\_CLASS
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_NO\_SUCH\_PROPERTY
- CIM\_ERR\_TYPE\_MISMATCH
- CIM\_ERR\_FAILED

### **GetQualifier**

The GetQualifier method retrieves a single qualifier declaration from the target namespace. Table 21 describes the parameters of the GetQualifier method.

Table 21. GetQualifier method parameters

Parameter	Type	Description
QualifierName	String	Defines the qualifier whose declaration is to be returned.

**Return values:** If successful, the value of the qualifier is returned. Otherwise, one of the following return codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_NOT\_FOUND
- · CIM ERR FAILED

### **SetQualifier**

The SetQualifier method creates or updates a qualifier declaration in the target namespace. Table 22 on page 35 describes the parameters of the SetQualifier method.

Table 22. SetQualifier method parameters

Parameter	Type	Description
QualifierDeclaration	Void	Defines the qualifier declaration to be added to the target namespace.

**Return values:** If successful, the qualifier is updated in the target namespace. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_NOT\_FOUND
- CIM\_ERR\_FAILED

### **DeleteQualifier**

The DeleteQualifier method deletes a single class from the target namespace.

**Note:** This operation is not supported. The CIM\_ERR\_NOT\_SUPPORTED error message is returned to the client application if a request to execute this operation is received.

#### **EnumerateQualifiers**

The EnumerateQualifiers method enumerates qualifier declarations from the target namespace.

There are no parameters for this method.

**Return values:** If successful, zero or more qualifier declarations are returned. Otherwise, one of the following error codes is returned:

- CIM\_ERR\_ACCESS\_DENIED
- CIM\_ERR\_INVALID\_NAMESPACE
- CIM\_ERR\_INVALID\_PARAMETER
- CIM\_ERR\_FAILED

### **CIM** agent functional groups

Table 23 describes the functional groups supported by the CIM agent. This information is also returned to a client which makes an OPTIONS request of the CIM agent.

Table 23. Functional groups for the CIM agent

Functional group	Parameters	Supported or Not Supported
Basic read	<ul> <li>GetClass</li> <li>EnumerateClasses</li> <li>EnumerateClassNames</li> <li>GetInstance</li> <li>EnumerateInstances</li> <li>EnumerateInstanceNames</li> <li>GetProperty</li> </ul>	Supported
Basic write	SetProperty	Not Supported
Schema manipulation	<ul><li>CreateClass</li><li>ModifyClass</li><li>DeleteClass</li></ul>	Not Supported
Instance manipulation	<ul><li> CreateInstance</li><li> ModifyInstance</li><li> DeleteInstance</li></ul>	Supported
Association traversal	<ul><li>Associators</li><li>AssociatorNames</li><li>References</li><li>ReferenceNames</li></ul>	Supported
Qualifier declaration	<ul><li>GetQualifier</li><li>SetQualifier</li><li>DeleteQualifier</li><li>EnumerateQualifiers</li></ul>	Supported
Query execution	ExecQuery	Supported

### **Error codes returned by the CIMOM**

This section identifies the possible error codes that are returned by CIMOM communication methods.

### **Return Error Codes**

The CIMOM might return status to the client application in one of the following ways:

- Through HTTP status messages
- Through error codes contained within <METHODRESPONSE> or <IMETHODRESPONSE> XML tags

Table 24 describes the vendor-specific status codes that the CIMOM might return. For CIM standard return codes, see the CIM schema.

Table 24. Return error codes for the CIMOM

Code	Definition
1	A general error occurred that is not covered by a more specific error code.
2	Access to a CIM resource was not available to the client.
3	The target namespace does not exist.
4	One or more parameter values passed to the method were not valid.
5	The specified class does not exist.
6	The requested object could not be found.
7	The requested operation is not supported.
8	The operation cannot be carried out on this class because it has instances.
9	The operation cannot be carried out on this class because it has instances.
10	The operation cannot be carried out because the specified superclass does not exist.
11	The operation cannot be carried out because an object already exists.
12	The specified property does not exist.
13	The value supplied is not compatible with the type that is specified.
14	The query language is not recognized or supported.
15	The query is not valid for the specified query language.
16	The extrinsic method could not be executed.
17	The specified extrinsic method does not exist.
20	There is not enough memory.
21	An XML error has occurred.
22	The listener is already defined.
23	The indications are not collected.
24	The method name is null.
25	The datatype qualifier is not valid.
26	The namespace value is not found.
27	The instantiation failed.
28	The indication handler is not found.
29	An IO exception has occurred.
	1 2 3 4 5 6 7 7 8 8 9 10 11 12 13 14 15 16 17 20 21 22 23 24 25 26 27 28

Table 24. Return error codes for the CIMOM (continued)

Symbolic Name	Code	Definition
INVALID_QUALIFIER_NAME	31	The qualifier name is null.
NO_QUALIFIER_VALUE	32	The qualifier value is null.
NO_SUCH_QUALIFIER1	33	There is no such qualifier.
NO_SUCH_QUALIFIER2	34	There is no such qualifier.
QUALIFIER_UNOVERRIDABLE	35	The qualifier is cannot be overwritten.
SCOPE_ERROR	36	A scope error has occurred.
TYPE_ERROR	37	A type error has occurred.
CIM_ERR_MISSING_KEY	38	The key is missing.
CIM_ERR_KEY_CANNOT_MODIFY	39	The key cannot be modified.
CIM_ERR_NO_KEYS	40	There are no keys found.
CIM_ERR_KEYS_NOT_UNIQUE	41	The keys are not unique.
CIM_ERR_SET_CLASS_NOT_SUPPORTED	100	The set class operation is not supported.
CIM_ERR_SET_INSTANCE_NOT_SUPPORTED	101	The set instance operation is not supported.
CIM_ERR_QUALIFIER_NOT_FOUND	102	The qualifier value is not found.
CIM_ERR_QUALIFIERTYPE_NOT_FOUND	103	The qualifier type is not found.
CIM_ERR_CONNECTION_FAILURE	104	The connection failed.
CIM_ERR_FAIL_TO_WRITE_TO_SERVER	105	There is a fail to write to the server.
CIM_ERR_SERVER_NOT_SPECIFIED	106	The server is not specified.
CIM_ERR_INDICATION_ERROR	107	There is an indication processing error.
CIM_ERR_FAIL_TO_WRITE_TO_CIMOM	108	A write to the CIMOM has failed.
CIM_ERR_SUBSCRIPTION_EXISTS	109	A subscription already exists.
CIM_ERR_INVALID_SUBSCRIPTION_DEST	110	The subscription destination is not valid.
CIM_ERR_INVALID_FILTER_PATH	111	The filter path is not valid.
CIM_ERR_INVALID_HANDLER_PATH	112	The handler path is not valid.
CIM_ERR_NO_FILTER_INSTANCE	113	The filter instance is not found.
CIM_ERR_NO_HANDLER_INSTANCE	114	The handler instance is not found.
CIM_ERR_UNSUPPPORTED_FILTER	115	There is a filter that is not supported referenced in the subscription.
CIM_ERR_INVALID_TRUSTSTORE	116	The CIMOM cannot be connected to because there is a bad or missing truststore or an incorrect truststore password.
CIM_ERR_ALREADY_CONNECTED	117	The CIMOM cannot be connected to because it is already connected.
CIM_ERR_UNKNOWN_SERVER	118	The server is unknown. The CIMOM cannot accept connections.
CIM_ERR_INVALID_CERTIFICATE	119	The correct certificate cannot be found in truststore. The CIMOM cannot accept connections.

# Chapter 6. IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service for Windows

If you require IBM System Storage support for Microsoft Volume Shadow Copy or Microsoft Virtual Disk Services, continue to use DS CIM agent version 5.3 or later (5.1 or earlier is also supported, but requires some additional steps).

# IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service overview

The IBM System Storage Support for Microsoft Volume Shadow Copy and Virtual Disk Services software uses a CIM client query to control storage units. The Microsoft Volume Shadow Copy and Virtual Disk Services software uses the CIM technology to manage proprietary devices as open system devices through storage management applications.

### Microsoft Volume Shadow Copy Service

IBM System Storage support for Microsoft Volume Shadow Copy Service enables users to quickly back up and restore large amounts of data on Windows Server 2003 and Windows Server 2008 operating systems. Microsoft Volume Shadow Copy Service coordinates with a provider and the storage unit to create a consistent shadow copy of a volume or a group of volumes at a point-in-time. Point-in-time shadow copies ensure consistency for Microsoft Volume Shadow Copy Service-aware writers, and also work with applications that do not support Microsoft Volume Shadow Copy Service technology. The shadow copy can be created while the volume is mounted and the files are in use.

To perform a quick backup, a backup application initiates a shadow copy backup. Microsoft Volume Shadow Copy Service then coordinates with the Microsoft Volume Shadow Copy Service writers to briefly hold writes on the databases, applications, or both. Next, Microsoft Volume Shadow Copy Service flushes the file system buffers and asks a provider to initiate a FlashCopy of the data. After the FlashCopy operation is logically complete, Microsoft Volume Shadow Copy Service allows writes to resume and notifies the requestor that the backup has completed successfully.

The volumes are then mounted to be used when rapid restore is necessary. The volumes and shadow copies can also be mounted on a different host and used for application testing or backed up to tape.

### Microsoft Virtual Disk Service

IBM System Storage Support for Microsoft Virtual Disk Service provides a single vendor and technology neutral interface for managing block storage virtualization, whether done by the operating system software, RAID storage hardware, or other storage virtualization engines. Microsoft Virtual Disk Service enables the management of heterogeneous storage systems, by using both client and provider APIs. The service allows you to perform the following functions:

- List information about:
  - Providers
  - Subsystems

- Controllers
- LUNs
- Drives
- · Create or delete LUNs
- Configure LUNs automatically, which facilitates dynamic reconfiguration by hardware in response to load or fault handling.

### IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software installation requirements

Ensure that your system satisfies the hardware and software prerequisites for installing IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software on a Windows Server 2003 or Windows Server 2008 operating system before you start the installation.

You must install the CIM agent *before* you install Microsoft Volume Shadow Copy and Virtual Disk Services. The IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software can be installed on the same system as the CIM agent.

### **Hardware**

The following minimum hardware is required:

- For Volume Shadow Copy Services, a DS8000, DS6000, or ESS storage unit with FlashCopy Version 1 or 2
- For Virtual Disk Services, a DS8000 storage unit

**Note:** If you are using ESS Fxx models, at least one ESS in the environment must be a model 800.

- A system capable of running Windows Server 2003 or Windows Server 2008
- 133 733 megahertz CPU
- 128 256 megabytes of random access memory
- 1.5 gigabytes of disk space
- A supported QLogic or Emulex Fibre Channel host bus adapter (HBA)

### **Software**

The following software is required:

- Windows Server 2003 or Windows Server 2008 operating system. The following editions are supported:
  - Standard Server Edition 32-bit version
  - Enterprise Edition, 32-bit version
  - Standard Server Edition, 64-bit version
  - Enterprise Edition, 64-bit version
  - Standard Edition R2 with SP2, 32-bit version
  - Enterprise Edition R2 with SP2, 64-bit version
- Common Information Model (CIM) agent. The CIM agent can be located on the same system as Microsoft Volume Shadow Copy Service or on a different machine. You can find this software on the CIM agent for IBM System Storage DS Open Application Programming Interface CD. For VDS, use DS CIM Agent 5.1 or earlier. For VSS, use DS CIM Agent 5.3; however, 5.1 is also supported.

• Microsoft Volume Shadow Copy Service compliant backup software

The following software is recommended:

- Windows Server 2003 R2 Service Pack 2. This software contains important VSS fixes from Microsoft, including KB972623, KB957778, KB949391, KB940349, and KB932532
- Windows Server 2008 Service Pack 2
- Windows Server 2008 R2
- SDDDSM multipathing software

# Installing the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software

This task installs the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service on a Windows system.

### Before you begin

You must satisfy all prerequisites that are listed in the installation requirements section before you start the installation.

#### **Procedure**

- 1. Log on to Windows as an administrator.
- 2. Run the InstallShield Wizard by inserting the *IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service* CD into the CD-ROM drive. The Welcome panel is displayed.
- **3.** Click **Next** to continue. The License Agreement panel is displayed. You can click **Cancel** at any time to exit the installation. To move back to previous screens while using the wizard, click **Back**.
- 4. Read the license agreement information. Select whether you accept the terms of the license agreement, and click **Next**. If you do not accept, you cannot continue with the installation. The Choose Destination Location panel is displayed.
- 5. Click **Next** to accept the default directory where the setup program will install the files, or click **Change** to select a different directory. Click **Next**. The Ready to Install the Program panel is displayed.
- 6. Click **Install** to begin the installation. To exit the wizard and end the installation, click **Cancel**. The Setup Status panel is displayed.
  - The program setup verifies your configuration. After your configuration is verified, the Select CIM Server panel is displayed.
- 7. Select the required CIM server, or select **Enter the CIM Server address manually**, and click **Next**. The Enter CIM Server Details panel is displayed.
- 8. Enter the following information in the fields:
  - In the CIM Server Address field, type the name of the server where the CIM agent is installed.
  - In the CIM User field, type the user name that the IBM System Storage Support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software will use to gain access to the server where the CIM agent is installed. For example, enter the name Administrator.

 In the CIM Password field, type the password for the user name that the IBM System Storage Support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software will use to gain access to the CIM agent and click Next.

#### **Notes:**

- a. If these settings change after installation, you can use the ibmvcfg.exe utility to update the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software with the new settings.
- b. If you do not have the CIM agent server, port, or user information, contact your CIM agent administrator.

The InstallShield Wizard Complete panel is displayed.

9. Click **Finish**. If necessary, the InstallShield Wizard prompts you to restart the system.

### What to do next

If you are connecting to a DS 5.1 or earlier CIM agent, you must perform the following additional configuration steps:

- 1. Copy the truststore file from the CIM agent server to any location that is on the system where the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service is installed.
- 2. Open a command prompt and change to the directory where the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service is installed.
- 3. Issue the following command:

ibmcfg set truststore *file\_name* where *file\_name* is the name of the truststore file.

4. Issue the following command:

ibmcfg set trustpassword ibmstore

5. Stop and then restart the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service.

### Creating the VSS\_FREE and VSS\_RESERVED pools

This task creates the free volume pool (VSS\_FREE) and the reserved volume pool (VSS\_RESERVED) that are used to assign volumes to the virtual host.

### About this task

Before you can use the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software, you must specify the volumes that can be used as FlashCopy target volumes. You specify the volumes after you create a VSS\_FREE pool and a VSS\_RESERVED pool. These pools are represented by virtual hosts that are created on the storage unit. After the virtual hosts are created, you can add volumes to the free pool by assigning a volume to the virtual host.

Perform the following steps using the IBM System Storage DS Storage Manager or DS CLI to create the VSS\_FREE and VSS\_RESERVED pools:

**Important:** If you are using the DS CLI, you must perform these steps in order.

### **Procedure**

- 1. Create a volume group with the name VSS\_FREE or a name that is the same type as the Windows Server 2003 or Windows Server 2008 host. For example, SCSI Map 256.
- 2. Use the following parameters to create a virtual hostconnect on the storage unit that is named VSS\_FREE or another name:
  - **-profile** *Intel Windows 2003* where *Intel Windows 2003* is the profile to use for the connection.
  - -addrdiscovery LUNPolling
  - -volgrp

where *volgrp* is the name of the volume group you created in step 1.

- -wwname 500000000000001
- 3. Create a volume group with the name VSS\_RESERVED or a name that is the same type as the Windows Server 2003 or Windows Server 2008 host. For example, SCSI Map 256.
- 4. Use the following parameters to create a virtual hostconnect on the storage unit that is named VSS\_RESERVED or another name:
  - **-profile** *Intel Windows 2003* where *Intel Windows 2003* is the profile to use for the connection.
  - -addrdiscovery LUNPolling
  - -volgrp

where *volgrp* is the name of the volume group you created in step 3.

- -wwname 50000000000000000
- 5. Create and assign free volumes to the VSS\_FREE volume group.

**Note:** If you already have volumes that are created for the VSS\_FREE virtual host, you must assign those volumes to VSS\_FREE.

### Verifying the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software installation

This task verifies that the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software is correctly installed on the server.

### About this task

Perform the following steps to verify the installation:

### **Procedure**

- 1. Click **Start** > **All Programs** > **Administrative Tools** > **Services** from Windows server task bar. The Services window opens.
- 2. Ensure that there is a service named IBM System Storage Support for Microsoft Volume Shadow Copy that is listed, and that **Status** is started and **Startup Type** is Automatic.
- 3. Open a command prompt window and type the following command:

vssadmin list providers

4. Ensure that the IBM System Storage Support for Microsoft Volume Shadow Copy Service is listed as a provider.

### Results

If you are able to perform all of these verification tasks successfully, the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software was successfully installed on the server.

# Verifying IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software configuration

This task verifies that the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software is correctly configured on the server.

### Before you begin

This task assumes that you have already created the VSS\_FREE and VSS\_RESERVED pools.

### About this task

Perform the following steps to verify the configuration:

### **Procedure**

1. Issue the following command to list all of the volumes for the storage unit:

ibmvcfg list all

- 2. If the volumes are not listed, perform the following steps:
  - a. Check the connectivity of the CIM agent.
  - b. Check the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software configuration.
  - c. Check the IBMVSS.log file to view detailed information for the settings that are not correct. The IBMVSS.log file is located in the directory where the IBM System Storage Support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software is installed.
  - d. Use the commands that are provided by the ibmvcg.exe utility to fix any settings that are not correct. See "IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software configuration commands" on page 45.

### Results

If you are able to perform all of these verification tasks successfully, the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software was successfully configured on the server.

### IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software configuration commands

You can change the parameters that you defined when you installed the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software. You must use the ibmvcfg.exe utility to change the parameters.

Table 25 describes the configuration commands that are provided by the ibmvcfg.exe utility.

#### **Notes:**

- 1. If you do not know which settings to provide (for example, passwords or user names) for these commands, contact your system administrator.
- 2. If you are deleting a FlashCopy relationship, the relationship is not deleted if incremental FlashCopy is activated in the IBM hardware provider. To delete an incremental FlashCopy relationship, use the ibmvcfg.exe utility.

Table 25. Microsoft Volume Shadow Copy and Virtual Disk Services software configuration commands

Command	Description	Example			
ibmvcfg showcfg	Provides the current settings.	ibmvcfg showcfg			
Ibmvcfg /h, /help, -?, /?	Provides help	ibmvcfg ?			
	CIMOM settings				
ibmvcfg set cimomHost <i>IP or</i> host_name	Sets the CIMOM host either host IP or host name can be used.	ibmvcfg set cimomHost 10.1.1.88			
ibmvcfg set username CIMOM username	Sets the CIMOM user name.	ibmvcfg set username Johnny			
ibmvcfg set password CIMOM password	Sets the CIMOM user password.	ibmvcfg set password mypassword			
ibmvcfg set cimomPort portnumber	Specifies the CIMOM port number. The default value is 5989. For embedded CIMOM secured port number, by default is 6989.	ibmvcfg set cimomPort 5989			
ibmvcfg set usingssl yes/no	Specifies CIMOM SSL connection. The default value is true.	ibmvcfg set usingssl yes			
Ibmvcfg timeout value	Sets the CIM enumeration time out value in second. The default value is 0. Zero means infinite timeout.	ibmvcfg set timeout 80			
	Volume Shadow Copy Service settings				
ibmvcfg set vssFreeInitiator WWPN	Sets the defined free pool on the DS storage. The default value is 50000000000000000.	ibmvcfg set vssFreeInitiator 800000000000000AA			
ibmvcfg set vssReservedInitiator WWPN	Sets the defined reserved pool on the DS storage. The default value is 50000000000000001.	ibmvcfg set vssReservedInitiator 8000000000000000AB			

Table 25. Microsoft Volume Shadow Copy and Virtual Disk Services software configuration commands (continued)

Command	Description	Example		
Ibmvcfg set backgroundCopy 0-100	Specifies copy rate from 0 to 100. The default value is 50, and 0 zero is no copy.	ibmvcfg set backgroundCopy 0		
Ibmvcfg set incrementalFC yes/no	Enable or disable incremental flashCopy. By default is false.	ibmvcfg set incrementalFC yes		
ibmvcfg list all -l	Lists all VDisks, including information about volume ID, UUID, volume name, size, operational state, health status, type of volume, and VDisks to host mappings and host name. Use the –l parameter to output in verbose list column format.	ibmvcfg list all ibmvcfg list all -l		
ibmvcfg list free -l	Lists the volumes that are currently in the free pool. Use the –l parameter to output in verbose list column format.	ibmvcfg list free ibmvcfg list free -l		
ibmvcfg list reserved -l	Lists the volumes that are currently in the reserved pool. Use the –l parameter to output in verbose list column format.	ibmvcfg list reserved ibmvcfg list reserved -l		
ibmvcfg list assigned -l	Lists the volumes that are currently in the assigned pool/host. Use the –l parameter to output in verbose list column format.	ibmvcfg list assigned ibmvcfg list assigned -1		
ibmvcfg list unassigned-l	Lists the volumes that are currently in the unassigned pool/host. Use the –l parameter to output in verbose list column format.	ibmvcfg list unassigned ibmvcfg list unassigned -1		
ibmvcfg list infc -l	Lists all the FlashCopy relationships on the SAN Volume Controller. This command lists both incremental and non-incremental FlashCopy relationships.	ibmvcfg list infc ibmvcfg list infc -l		
ibmvcfg add unassigned_volumes	Adds one or more volumes to the free pool of volumes.	ibmvcfg add 13036511188 ibmvcfg add LUN18		
ibmvcfg rem free_volumes	Removes one or more volumes from the free pool of volumes.	ibmvcfg rem 13036511188 ibmvcfg rem LUN18		
ibmvcfg del target_volumes	Deletes one or more FlashCopy relationships. Use the serial number of the FlashCopy target to delete the relationship.	ibmvcfg del 13036511188 ibmvcfg del LUN18		
Virtual Disk Service settings				

Table 25. Microsoft Volume Shadow Copy and Virtual Disk Services software configuration commands (continued)

Command	Description	Example
Ibmvcfg set trace value	Sets the trace log debugging information from value 1 to 7. The default value is 3.	ibmvcfg set trace 7

# IBM System Storage support for Microsoft Volume Shadow Copy and Virtual Disk Services software error codes

Error codes provide information on the status of operations. Error codes are logged in the Windows Event Monitor and in the Microsoft Volume Shadow Copy and Virtual Disk Services software log file that is located in the installation directory.

Table 26 lists the return error codes and their symbolic names and definitions.

Table 26. IBM System Storage support for Microsoft Volume Shadow Copy and Virtual Disk Services software error codes

Code	Symbolic Name	Definition	
1000	ERR_JVM	JVM Creation failed.	
1001	ERR_CLASS_NOT_FOUND	Class not found: %1.	
1002	ERR_MISSING_PARAMS	Some required parameters are missing.	
1003	ERR_METHOD_NOT_FOUND	Method not found: %1.	
1004	ERR_REQUIRED_PARAM	A missing parameter is required. Use the configuration utility to set this parameter: %1.	
1600	ERR_RECOVERY_FILE_CREATION_FAILED	The recovery file was not created.	
1700	ERR_ARELUNSSUPPORTED_IBMGETLUNINFO	ibmGetLunInfo failed in AreLunsSupported.	
1800	ERR_FILLLUNINFO_IBMGETLUNINFO	ibmGetLunInfo failed in FillLunInfo.	
1900	ERR_GET_TGT_CLEANUP	Failed to delete the following temp files: %1.	
2500	ERR_LOG_SETUP	Error initializing log.	
2501	ERR_CLEANUP_LOCATE	Unable to search for incomplete Shadow Copies. Windows Error: %1.	
2502	ERR_CLEANUP_READ	Unable to read incomplete Shadow Copy Set information from file: %1.	
2503	ERR_CLEANUP_SNAPSHOT	Unable to cleanup snapshot stored in file: %1.	
2504	ERR_CLEANUP_FAILED	Cleanup call failed with error: %1.	

Table 26. IBM System Storage support for Microsoft Volume Shadow Copy and Virtual Disk Services software error codes (continued)

Code	Symbolic Name	Definition
2505	ERR_CLEANUP_OPEN	Unable to open file: %1.
2506	ERR_CLEANUP_CREATE	Unable to create file: %1.
2507	ERR_HBAAPI_LOAD	HBA: Error loading hba library: %1.
3000	ERR_ESSSERVICE_EXCEPTION	ESSService: An exception occurred. Check the ESSService log.
3001	ERR_ESSSERVICE_LOGGING	ESSService: Unable to initialize logging.
3002	ERR_ESSSERVICE_CONNECT	ESSService: Unable to connect to the CIM agent. Check your configuration.
3003	ERR_ESSSERVICE_SCS	ESSService: Unable to get the Storage Configuration Service. Check your configuration.
3004	ERR_ESSSERVICE_INTERNAL	ESSService: An internal error occurred with the following information: %1.
3005	ERR_ESSSERVICE_FREE_CONTROLLER	ESSService: Unable to find the VSS_FREE controller.
3006	ERR_ESSSERVICE_RESERVED_CONTROLLER	ESSService: Unable to find the VSS_RESERVED controller. Check your configuration.
3007	ERR_ESSSERVICE_INSUFFICIENT_TARGETS	Unable to find suitable targets for all volumes.
3008	ERR_ESSSERVICE_ASSIGN_FAILED	ESSService: The assign operation failed. Check the CIM agent log for details.
3009	ERR_ESSSERVICE_WITHDRAW_FAILED	ESSService: The withdraw FlashCopy operation failed. Check the CIM agent log for details.

# Uninstalling the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software

You can use the Add or Remove Programs tool that is provided with Windows operating system to uninstall the IBM System Storage support Microsoft Volume Shadow Copy Service and Virtual Disk Service software.

### About this task

Perform the following steps to uninstall the IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software:

### **Procedure**

- 1. Log on to your system as the local administrator.
- 2. Click **Start** > **Control Panel**. The Control Panel window opens.
- **3**. Double-click **Add or Remove Programs**. The Add or Remove Programs window opens.
- 4. Select IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service and click Remove.
- 5. Click **Yes** when you are asked if you want to completely remove the selected application and all of it components. The progress window quickly opens and closes.
- 6. When the Finish window opens, click Finish. The removal is now complete.

#### Results

The IBM System Storage support for Microsoft Volume Shadow Copy Service and Virtual Disk Service software is no longer installed on the Windows system.

# Chapter 7. IBM VSS Hardware Provider 4.2.1 support for VMware

This section provides the steps to configure IBM VSS Hardware Provider 4.2.1 support for VMware.

IBM VSS Hardware Provider for DS8000 provides support for Windows Server in VMware ESX Server. This feature is necessary for the Windows Server to issue snapshots in the VMware virtual platform.

Because the copy service is actually a volume-level copy, the Hardware Provider uses the raw device mapping feature of ESX Server, by which an entire volume would be physically attached to the virtual machine. For more information about the raw disk mapping feature in ESX Server, refer to the VMware site.

For the Hardware Provider to manipulate raw disk mapping disks, it needs to interact with the ESX Server during the snapshot. This is done through the VMware Web Service on the ESX Server which holds the virtual machine. This section describes how to set up the Hardware Provider and how the VSS Hardware Provider works in a VMware virtual platform.

### **Prerequisites**

The following requirements must be met before configuring IBM VSS Hardware Provider 4.2.1 support for VMware.

### **Platforms Supported**

The VSSVDS provider supports the following ESX Server platforms:

- vSphere ESX Server 4.x
- vSphere ESXi Server 4.x

#### **VMware Tools**

Install VMware Tools to provide communication between the ESX Server web services and VM. VMware Tools collects the guest-related information (such as the IP address, hostname, and so on).

To install the VMware Tools, power-on the guest OS, and select the **Install/Upgrade VMWare Tools** on the VIClient menu for the specific guest. Then login to the Windows Server guest and install the package.

### vSphere Web Services

The vSphere Web Services should be up and running for the Hardware Provider to work in the guest Windows Server. The Web Services is on by default as ESX/ESXi OS loaded.

To check whether the Web Services is online, use a web browser to access the URL, for example, https://189.0.0.222/mob . It should prompt for a user credential to log in to the hosted web services. (The IP address, 189.0.0.222 is an example ESX server IP.)

If the vSphere Web Services fails to run, refer to the *ESXi Configuration Guide*, section "Modifying ESXi Web Proxy Settings," to configure the proxy.xml, and then restart the service.

### User privileges

The following privileges need to be assigned to the user:

Host->Configuration->Storage partition configuration

Virtual machine->Configuration->Raw device

Virtual machine->Configuration->Change resource

Virtual machine->Configuration->Add or remove device

If the Hardware Provider communicates with vCenter, the Read-only role needs to be assigned to the data center to which the ESX Server belongs. A role with the privileges described above should be created. The role settings in vCenter are shown in Table 27.

Table 27. Role settings in vCenter

User/Group	Role	
vCenter	No access	
Data center	Read-only	
ESX Server		
Virtual machine	- vssrole	

### **Setting Hardware Provider parameters for VMware**

This section provides the steps to set the Hardware Provider parameters for VMware.

### About this task

There are several Hardware Provider parameters for the VMware guest support feature, and they are mainly for the Hardware Provider to communicate with the ESX Server Web Services to manipulate the raw device mapping disks during a snapshot.

There are two cases which require the setting up of parameters for VMware:

- The snapshot disk is discovered by ESX server through Fibre Channel, and mapped to a virtual machine as a raw device mapping disk.
- The snapshot disk is discovered by ESX server through ESX software iSCSI, and mapped to a virtual machine as a raw device mapping disk.

There are four provider parameters which are available only on the VMware virtual platform:

### vmhost

The VMware Web Service located on the ESX Server, such as https://ESX\_Server\_IP/sdk.

#### vmuser

The user who has access to the ESX Server with authority to perform raw device mapping disk operations.

### vmpassword

The password for the vmuser to log in.

### vmcredential

The session credential store path for the ESX Server used by Java.

The vmcredential path is the full path name of the Java key file. "Generate Java key store" shows the procedure to generate the Java key store.

You can set the parameters with the IBM VSS configuration tool ibmvcfg, for example:

C:\Program Files\IBM\Hardware Provider for VSS-VDS>ibmvcfg set vmhost https://9.11.110.115/sdk

### Generate Java key store

There are two steps to generate the Java credential key store.

#### **Procedure**

- 1. Obtain the ESX Server certificates. You can obtain the server certificate in two ways:
  - To obtain server certificates using vSphere Client:
    - a. Create a directory named VMware-Certs (at the root level) for the certificates: C:\VMware-Certs .
    - b. Install the vSphere Client on the development workstation, if necessary.
    - c. Launch the vSphere Client and then navigate to the ESX, ESXi, or vCenter Server web server. A security warning message box displays regarding the certifying authority for the certificate.
    - d. Click View Certificate to display the Certificate properties page.
    - e. Click the Details tab.
    - f. Click **Copy to File...** to launch the Certificate Export wizard.
    - g. Select DER encoded binary X.509 (the default), and click Next.
    - h. Click **Browse...** and navigate to the C:\VMware-Certs subdirectory.
    - i. Enter a name for the certificate that identifies the server to which it belongs: C:\VMware-Certs\<*server\_name*>.cer .
  - To obtain server certificates using the secure shell client application:
    - a. Connect to the ESX system using an SSL client from the development workstation. Remote connections to the ESX service console as root are effectively disabled, so you must connect as another user with privileges on the server to obtain the certificate.
      - The server certificate filenames and locations of ESX and vCenter Server are listed in Table 28.

Table 28. Server certificate filenames and locations

Server	Directory location for certificate	Certificate
ESX 4.0	/etc/vmware/ssl/	
vCenter Server 4.0	C:\Documents and Settings\All Users\Application Data\VMware\VMware VirtualCenter\SSL\	rui.crt

- b. Copy the certificates from the server to the certificate subdirectory of the development workstation, using a unique filename for the certificate (assuming you are copying multiple default certificates from multiple ESX systems, for example).
- 2. Create a directory for the Java key store, for example C:\VMware.
- 3. Use the Java keytool utility to import a certificate, using the following syntax:

keytool -import -file <certificate\_filename> -alias <server\_name> -keystore vmware.keystore For example:

C:\Program Files\IBM\Hardware Provider for VSS-VDS\jre\bin>
keytool.exe -import -file C:\tools\rui.crt -keystore C:\VMware\vmware.keystore

A prompt requesting a password for the keystore appears: *Enter keystore password:* 

- 4. Create a password for the keystore by entering it at the prompt. The keystore utility displays the certificate information at the console.
- 5. At the end of the certificate information, a prompt displays a request for confirmation that the certificate is trusted. Type **yes** and press **Enter** to import the certificate into the vmware.keystore keystore.

The console displays this message: Certificate was added to keystore.

- 6. Set the vmcredential to be the vmware.keystore path, as follows:
  - > ibmvcfg set vmcredential C:\VMware\vmware.keystore
- 7. Use **ibmvcfg showcfg** to display that the configuration is correctly saved.

### **Configuring NPIV support**

This section provides the steps to configure NPIV support for VMware.

### **About this task**

NPIV is an extension to the Fibre Channel industry standard. In a server virtualization environment, NPIV allows each VM to have a unique Fibre Channel World Wide Name (WWN), enabling multiple virtual machines to share a single physical HBA and switch port.

### **Prerequisites**

### About this task

The following software and hardware requirements must be met to enable NPIV:

- NPIV needs to be supported on the switch connected to the HBA.
- HBAs must support NPIV. The following vendors and models of HBAs are supported:
  - Brocade: any 4 Gbit/sec or 8 Gbit/sec HBA
  - Emulex: 4Gbit/sec HBA running firmware level 2.70a5 or later; all Emulex 8
     Gbit/sec HBAs running firmware 1.00a9 or later
  - QLogic: any 4 Gbit/sec or 8 Gbit/sec HBA
- NPIV is completely transparent to storage arrays, so no specific support is required.
- NPIV can be used only with raw device mapping (RDM) disks. VMFS disks do
  not support NPIV. To implement NPIV, the physical HBAs port WWN on an
  ESX Server host must have access to all LUNs that are to be accessed by VMs.
- If you deploy a VM from a template or a clone, the new VM does not retain the WWN.

### **Setting up NPIV**

### About this task

This section provides the procedure for setting up NPIV. For more detailed information, refer to the VMware site.

### Server administrator tasks

- 1. Do not power on your VM for this procedure; your virtual machine needs to be powered off.
- 2. Add a raw device mapping disk to the virtual machine.
- 3. Enable NPIV with VI Client by assigning virtual WWPNs.
- 4. Record the node WWN and the port WWNs. Give this information to the storage administrator to zone and LUN-mask the back-end storage. (Follow the Storage Administrator steps below to zone and LUN-mask.)
- 5. After the storage administrator completes zoning and configuration of the storage, you can power on the VM.

### Storage administrator tasks

- 1. Login to the switch and create separate zones for virtual port WWNs and physical HBA port WWNs. There is not a fixed way on how to zone, but it is best practice to zone all the physical HBA port WWNs in a single zone with storage initiator, and then individually zone each VM's virtual HBA port WWNs to a storage array port WWN.
- 2. On the storage subsystem, create separate hosts (SVC) or hostconnections (DS8000) with separate volume groups for physical HBA ports and virtual HBA ports. For example, in SVC 5.1, create a host with physical HBA WWPNs, and create another host for VM with virtual HBA WWPNs.
- 3. There are now two hosts, one for physical HBA port WWPNs and one for virtual port WWPNs. For a LUN to work through NPIV, it needs to be mapped to both hosts.

## Verify that VM is functioning correctly About this task

After the setup procedures are completed, the NPIV is functioning after VM is powered on. To verify that I/O traffic is going through the virtual port (depending on the host HBA), SSH into the physical ESX Server and issue the following command, as applicable to your configuration (replace number "1" at the end of the cat command with the number of your HBA):

- Brocade HBA: cat /proc/bfa/1
- QLogic HBA: cat /proc/scsi/qla2300/1
- Emulex HBA: cat /proc/scsi/lpfc/1

Everything is working if you see the virtual WWNs (also known as vPorts) listed in the resulting display.

**Note:** You can enable NPIV only after at least one raw device mapping disk has been attached to the VM.

## Taking snapshots with NPIV About this task

The IBM VSS provider automatically detects whether the NPIV is enabled. If the NPIV is enabled and correctly functioning, the provider takes proper actions during the various snapshot stages.

### Create snapshot

When you create a snapshot, the provider maps the snapshot target LUN

to both the physical HBA WWPNs and virtual WWPNs. Then the LUN is assigned to the virtual machine from the ESX Server as a raw device mapping disk.

### Delete snapshot

When you delete a snapshot, the VSS provider first unassigns the raw device mapping disk from the virtual machine. Then the LUN is masked from both physical HBA WWPNs and virtual WWPNs.

### Import snapshot

The import operation uses NPIV when it is enabled and functioning. The process is similar to creating a snapshot. The VSS provider first maps the snapshot target LUN to both the physical HBA WWPNs and virtual WWPNs of the destination server. Then the LUN is assigned to the virtual machine from the ESX Server as a raw device mapping disk.

### Mask snapshot

The mask operation causes the raw device mapping disk to be removed from virtual machine (as in deleting a snapshot). Then the LUN is masked from both physical HBA WWPNs and virtual WWPNs.

### Taking snapshots with various protocols

This section provides the steps to take snapshots with various protocols.

### **About this task**

The VSS configuration tool provides the user a choice of what protocol to use when more than one storage protocol is available. The choices are:

- Auto
- Fibre Channel (FC)
- iSCSI

You can set the storage protocol with the command. For example: >ibmvcfg set storageProtocol FC

The choice, **auto** means that the VSS provider decides which protocol to use. "Storage protocol priority" provides more information about the storage protocol priority.

# Storage protocol priority About this task

When several protocols coexist, there should be a priority defined for what protocol to use during the snapshot. For example, this is a case that requires a decision on what protocol to use: an ESX Server has Fibre Channel HBA and also has ESX Server software iSCSI enabled.

As for which protocol to use, it depends on the **storageProtocol** parameter of the provider configuration, as well as what protocols are available.

Among the various protocols, ESX Server Fibre Channel has the highest priority. This means that when storageProtcol is set to **auto**, the provider first checks whether ESX Server Fibre Channel is available. The provider tries other protocols only when the Fibre Channel protocol is not available.

## Special cases and exceptions About this task

The VSS Hardware Provider offers the user a choice of storage protocol, so it is the user's responsibility to ensure that a change of storage protocol and provider settings for VMware does not impact the previously created snapshots. For example, the following case illustrates a problem caused by a change in settings:

- 1. Create snapshot with Fibre Channel protocol
- 2. Incorrectly modify or clear the VMware settings
- 3. Delete the previous created snapshot

In this case, the flashcopy map is removed from the storage and the target LUN is unmapped from the hosts. However, the raw device mapping file remains on the ESX Server because the VMware settings (vmhost, vmuser, vmpassword, or vmcredential) have been incorrectly set, leaving the provider unable to communicate with the ESX Server.

In the above case, a warning message is displayed whenever the user tries to change the VMware settings via ibmvcfg. There is no need to set up the provider parameters for VMware (such as vmhost, vmuser, and so on).

Note: When the VMware settings are correct, a deletion (which would be step 4 in the above procedure) can still be successful with the removal of the raw device mapping file.

# Chapter 8. IBM VSS Hardware Provider 4.2.1 support for Hyper-V

This section provides the steps to take shadow copies in a Hyper-V guest OS with IBM VSS Hardware Provider for DS8000.

There is no Fibre Channel HBA on a guest OS. IBM VSS Hardware Provider serves as a bridge to associate the Fibre Channel HBA on a host with the guest OS during the creation and deletion of a shadow copy. Privileges to access the host WMI are required to support this feature.

The Hardware Provider supports shadow copy on passthrough disks in the guest OS, because it cannot support the hardware information of a virtual hard disk. The volume shadow copy's target LUN is automatically attached to a guest OS as a passthrough disk by the Hardware Provider.

## **Primary configuration of Hyper-V**

This section provides the steps to create shadow copies in a Hyper-V guest OS.

### **Prerequisites**

#### Before you begin

The following requirements must be met before configuring Hyper-V:

- IBM VSS Hardware Provider 4.2.1
- Server Hardware. Microsoft recommends server configuration for Microsoft Windows Server 2008 Hyper-V.
- Microsoft Windows Server 2008 Hyper-V
- Multi-pathing I/O (MPIO) software. (Available from your storage array vendor.)

## Configuring the Hyper-V (host) server

This section provides the steps to configure the Hyper-V (host) server.

#### **Procedure**

- 1. Install Microsoft Windows Server 2008 x64.
- 2. Install the Hyper-V role on the Windows Server via Server Manager (reboot needed).
- 3. Disable automount by turning off automount for the disks on host with the following commands:
  - a. C:\>diskpart
  - b. C:\>automount disable
- 4. Allow for remote administration on physical host. Use the following command to enable the Windows Firewall:

#### netsh firewall set service RemoteAdmin enable

- 5. Install the MPIO driver that is included with Windows 2008.
- 6. Install the MPIO driver that is supplied by your storage vendor.
- 7. Install and configure Hyper-V guest OS via Hyper-V Manager. The guest OS should be windows 2003 R2 or above.

## Configuring the IBM VSS Hardware Provider

This section provides the steps to configure the IBM VSS Hardware Provider.

#### **Procedure**

- 1. Logon to the Hyper-V guest OS and install IBM VSS Hardware Provider.x
- 2. Set the following parameters to access the host server:
  - · Host server IP address
  - Domain
  - · User name
  - a. A. The user should have the following privileges:
    - · Access to WMI on the host server
    - Query of WMI objects in the following name spaces:
      - root/cimv2
      - root/wmi, root/default
      - root/virtualization
    - Management of resources in the name space root/virtualization
  - b. Domain should be set as host name if the user does not belong to a Windows domain.
  - c. Use the following commands to set the parameters:
    - Set IP address of the host server:
       ibmvcfg set vmhost < hyper-V host IP address>
    - · Set user name:
      - ibmvcfg set vmusername < hyper-V host user name which can manage hyper-V>
    - Set password:
      - ibmvcfg set vmpassword < hyper-V host user password>
    - · Set domain:
      - ibmvcfg set vmdomain < hyper-V host user domain>
  - d. To display and review the settings, issue the command, **ibmvcfg showcfg**.

## **Configuring source volumes**

This section provides the steps to configure source volumes.

#### **About this task**

Because the Hardware Provider supports taking shadow copies only for volumes that are based on disks from DS8000, the disks need to be assigned to the guest OS by passthrough mode.

#### **Procedure**

- 1. Shutdown the guest OS.
- 2. Add SCSI controller to the guest OS.
- 3. Add the passthrough disk drive to the guest OS (the guest OS can be running). The disks should be in the offline state on the host, otherwise they cannot appear in the physical hard disk combination box.
- 4. Logon to the guest OS, create a volume on the newly added hard disk, and assign a drive letter or mount point to the volume.

Note: Volumes on several dynamic disks are not supported.

## **Taking snapshots**

This section provides the steps to configure source volumes

#### About this task

You need to configure LUNs as the snapshot target in the free pool on storage. The target LUNs must be the same size as source LUNs. Before taking a snapshot for the volume on the guest OS, you can run the following command to check whether the configuration is correct (*X* is the driver letter or mount point to take the snapshot; one or more drive letters or mount points are supported by this command):

ibmvcfg testsnapshot X:

The procedures for taking, deleting, masking, re-synchronizing, and importing snapshots are the same as for the physical host. Hardware Provider attaches the target LUNs to the physical host, then assigns it to guest OS as a passthrough disk when taking or importing snapshots. The Hardware Provider removes the target LUN from guest OS before detaching it from physical host when deleting or masking a snapshot.

## Advanced configuration of Hyper-V

This section describes N\_Port Virtualization (NPIV) and storage protocol priority supports in the Hardware Provider.

#### Before you begin

The following requirements must be in place before configuring NPIV:

- · NPIV-enabled Fibre Channel adapter
- NPIV-enabled Fibre Channel switch
- Fibre Channel HBA Manager and Agent with V-Port creation feature
- NPIV WMI provider installed on host (most of the Fibre Channel drivers implement it.)

#### About this task

NPIV uses HBA technology to create virtual HBA ports on hosts by abstracting the underlying physical port. This support enables a single physical Fibre Channel HBA port to function as multiple logical ports, each with its own identity. Each virtual machine can then attach to its own virtual HBA port and be independently zoned to a distinct and dedicated World Wide Port Name (WWPN).

For more information about NPIV and HBA technology, refer to your HBA vendor documentation.

## Creating virtual ports

This section provides the steps to create virtual ports.

#### **Procedure**

- 1. Open the Fibre Channel HBA Manager GUI.
- 2. Select a physical port.

3. Create a virtual port on the physical port.

### Creating zoning

This section provides the steps to create zoning.

#### **Procedure**

- 1. Create an alias and zone with a previously created virtual port and storage, but do not add the host WWN to the zone. The only two things in that zone are the new NPIV port and the storage.
- 2. You do not need to reboot the host to make the NPIV port available.

### Creating storage

This section provides the steps to create storage.

#### About this task

To create storage, add the virtual port to the LUN that contains the guest. You do not need to add the physical port to the LUN.

## Configuring the host disk

This section provides the steps to configure the host disk.

#### Procedure

- 1. For virtual disks:
  - a. Bring the new LUN online and initialize it.
  - b. Assign drive letters to the volume that contains the guest OS configuration files and VHDs.

**Note:** A volume with a mount point does not support NPIV.

- 2. For pass through disks:
  - a. You need two LUNs per guest: one for the configuration files; and the other to install the OS on.
  - b. Assign a drive letter to the volume containing configuration files.
  - c. Ensure that the disk is offline to install the OS.

## **Deploying guests**

This section provides the steps to deploy guests.

#### **Deploying with Hyper-V Manager Procedure**

- 1. Open Hyper-V Manager.
- 2. In the Actions panel, click New > Virtual Machine ....
- 3. When you are prompted for a location for the virtual machine, choose the volume that is on the LUN that you created earlier.
- 4. After Memory and Networking configurations, specify the hard disk on which to install the guest OS.
  - For a virtual hard disk, locate it on a volume that is on the LUN through the virtual port.
  - For a passthrough disk, it should be from the virtual port, be marked offline, and be configured as an MBR disk type. GPT and dynamic do not work with

a passthrough disk. If the disk is previously configured as GPT or dynamic, you must bring the disk online and convert it, which means that you need to shut down the guest.

## Deploying with SVCMM Procedure

- 1. If the host is managed by Microsoft System Center Virtual Machine Manager (SCVMM), you can create a virtual machine through it.
- 2. When you get to the screen prompting for the host on which to place the guest, select the one that has the virtual port active.
- 3. When you are prompted for a location for the files, click **Browse** and select the LUN created earlier. If you do not see it, you might need to refresh the disks or check the host to make sure the disk is online and formatted.
- 4. The configuration of the disk on which to install the guest OS is the same as for Hyper-V Manager.

## Configuring source volumes

This section provides information for configuring source volumes.

#### About this task

The steps are the same as for primary configuration, except the LUN is through virtual port.

## **Verifying NPIV configuration**

This section provides the steps to verify NPIV configuration.

#### About this task

To ensure that a LUN is from a virtual port, you can open the Fibre Channel HBA Manager and see whether the LUN is under the virtual port (some of the Fibre Channel HBA Managers do not support this feature).

## Taking a snapshot

This section provides the steps to take a snapshot.

#### About this task

The procedure for taking a snapshot is the same as for primary configurations, except the Hardware Provider attaches the LUN to the host through a virtual port automatically.

## Troubleshooting the Hyper-V configuration

This section provides troubleshooting information for Hyper-V.

#### Before you begin

## The provider cannot find any Fibre Channel initiator **About this task**

#### **Procedure**

- 1. Verify the Fibre Channel configurations on host, SAN, and storage. Ensure that there is at least one initiator installed on host or guest OS.
- 2. Verify the settings for Hyper-V. Ensure that the IP address, user name, password, and domain are set correctly, the user is authorized to access WMI on host, and domain is set as host's computer name if it is not domain user.
- 3. Ensure that the storage protocol setting and existing initiator configuration are not conflicting.

## The volume is not supported by provider **Procedure**

- 1. Verify that the volume on the disk is supported by the Hardware Provider. The disk needs to be from DS8000, and be added to the guest OS as a passthrough
- 2. Virtual hard disks are not supported by the Hardware Provider, though they can be on the LUN from DS8000.

## Importing shadow copy failed or locating LUN failed while taking shadow copy

#### **Procedure**

- 1. A volume on several dynamic disks is not supported by Hyper-V. Though the Hardware Provider can support dynamic disks, Hyper-V cannot add the dynamic disks to the guest OS. Ensure that the source volume is on a basic disk. Because MS VSS and the Hardware Provider cannot check this situation during the taking of a snapshot, the best way to avoid this case is to run the ibmvcfg testsnapshot ... command to check whether the current configuration supports snapshots for the volumes.
- 2. There is no SCSI controller or sufficient address space on the SCSI controller on the guest OS. Shutdown guest OS and add a SCSI controller to it.

## Target LUNs are not attached to host through a virtual port **About this task**

#### **Procedure**

- 1. Verify virtual port configuration on the host, SAN, and storage.
- 2. Verify that guest OS configuration files are on the LUN through a virtual port. The volume on the LUN must be assigned a drive letter; mount point is not supported.

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