

# Unlock Administrative Lock for User Account

## OPERATING INSTRUCTIONS

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Unlock Administrative Lock for User Account



# 1 Description

This instruction describes how the administrator can unlock an administratively locked local Operation and Maintenance (O&M) user account.

## 2 Procedure

### 2.1 Unlock Administrative Lock for User Account

#### Prerequisites

- The instruction references the following documents:
  - [Reset Password for User Account](#)
  - [Unlock Operational Lock for User Account](#)
- No tools are required.
- The following conditions must apply:
  - The user has sufficient access rights to perform the task, for example, the user has Local Authentication Administrator role.
  - An Ericsson Command-Line Interface (ECLI) session in Exec mode is in progress.
  - The username for the local user account is known. In this instruction, the username is joedoe.
  - The password state of the account is not EXPIRED. To reset the password for the user, refer to [Reset Password for User Account](#).

#### Steps

1. Navigate to the `UserAccountM` Managed Object (MO), for example:  

```
>dn ManagedElement=NODE06ST,SystemFunctions=1,SecM=1,UserManagement=1,LocalAuthenticationMethod=1,UserAccountM=1
```
2. Select the appropriate user account, for example:  

```
(UserAccountM=1)>UserAccount=joedoe
```
3. Enter Config mode:



```
(UserAccount=joedoe)>configure
```

4. Set attribute `administrativeState`, for example:

```
(config-UserAccount=joedoe)>administrativeState=UNLOCKED
```

5. Commit the settings:

```
(config-UserAccount=joedoe)>commit
```

6. Verify the settings, for example:

```
(UserAccount=joedoe)>show accountState
```

The following is an example output:

```
accountState=UNLOCKED
```

If the account state is still locked, refer to [Unlock Operational Lock for User Account](#).