

LOTC Disk Usage

OPERATING INSTRUCTIONS

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1 Alarm Description

The alarm is raised when the disk use on a mount point exceeds a threshold value.

Table 1 LOTC Disk Usage Alarm Causes

Alarm Cause	Description	Fault Reason	Fault Location	Impact
Disk use over threshold value	The disk use on a mount point exceeds a defined threshold value	Disk space is taken up by files (logs, dumps, and so on)	Files	Service performance degradation or service downtime

Note: This alarm can appear as a result of a maintenance activity.





2 Procedure

2.1 Handle Alarm LOTC Disk Usage

Prerequisites

- This instruction references the following documents:
 - Data Collection Guideline
 - Export Backup
 - List Backups
- No tools are required.
- The following condition must apply:
 - The alarm is raised.

Steps

1. Is the alarm severity `major` or `critical`?

Yes: Continue with the next step.

No: The alarm severity is `minor`; no further immediate action is needed from this procedure. If the alarm severity level rises, re-enter this procedure.

2. Log on to the host to access a Linux® shell, for example:

```
ssh <user>@<hostname> -p 7022
```

The hostname is part of alarm attribute `Source`.

3. Show the current disk use:

```
df -h -t ext3
```

The following is an example output:

Filesystem	Size	Used	Avail	Use%	Mounted on
/dev/sda4	2.0G	1.5G	427M	78%	/
/dev/sda3	9.9G	8.8G	568M	95%	/var/log
/dev/sda1	4.0G	226M	3.6G	6%	/boot
/dev/mapper/lde--cluster--vg-lde--cluster--lv	5.9G	4.6G	1.1G	82%	/.cluster

4. Check whether there are more disk partitions (than the one indicated in alarm attribute `Additional Text`) that are used above the threshold value.
5. Select the appropriate actions based on the observations in Step 4:



- If the / disk partition is used over the threshold value, proceed with Section 2.2 Handle Partition '/' over Threshold Value on page 4.
- If the /boot disk partition is used over the threshold value, proceed with Section 2.3 Handle Partition '/boot' over Threshold Value on page 6.
- If the /var/log disk partition is used over the threshold value, proceed with Section 2.4 Handle Partition '/var/log' over Threshold Value on page 7.
- If the /cluster disk partition is used over the threshold value, proceed with Section 2.5 Handle Partition '/cluster' over Threshold Value on page 9.

2.2 Handle Partition '/' over Threshold Value

Steps

1. Show the large files in /tmp that have remained unchanged, for example, at least three days and are larger than 100k:

```
find /tmp -noleaf -mount -mtime +3 -size +100k -exec ls -lt {} \;
```

The following is an example output:

```
-rw-r----- 1 root root 385723000 Sep  1 17:00 /tmp/FILES/software3.tar.gz
```

2. Delete the files returned in the output of the previous command:

```
rm <file1> [<file2> ...]
```

3. Is the alarm cleared?

Yes: Proceed with Step 7.

No: Continue with the next step.

4. Are there any File Management-related alarms raised?

Yes: Act on those alarms first. Further actions are outside the scope of this instruction.

No: Continue with the next step.

5. The disk partition use must be collected, but with other means than the standard data collection procedure that creates large files on the disk. Perform data collection as follows:

- a. Show the disk use:

```
df -h -t ext3
```




The following is an example output:

Filesystem	Size	Used	Avail	Use%	Mounted on
/dev/sda4	2.0G	1.9G	59M	97%	/
/dev/sda3	9.9G	163M	9.2G	2%	/var/log
/dev/sda1	4.0G	226M	3.6G	6%	/boot
/dev/mapper/lde--cluster--vg-lde--cluster--lv	5.9G	4.6G	1.1G	82%	/.cluster

b. Show the directory use:

```
du / -hx -d 2
```

The following is an example output:

```
76K    /var/filem
38M    /var/lib
59M    /var
4.0K   /tmp/.ICE-unix
12K    /tmp/UP
4.0K   /tmp/lde-script-fifos
4.0K   /tmp/.X11-unix
1.1G   /tmp/FILES
1.1G   /tmp
4.0K   /.lv_snapshot
117M   /opt/com
5.7M   /opt/coremw
6.2M   /opt/eric
18M    /opt/lm
2.0M   /opt/ericsson
104K   /opt/lde-pm-counter
8.0K   /opt/comsa
4.2M   /opt/brf
152M   /opt
12K    /srv/www
4.0K   /srv/ftp
4.0K   /srv/tftpboot
24K    /srv
0      /sys
4.0K   /selinux
```

c. Show the files that have been recently produced by the system, for example (to show the files produced in the last two hours and are larger than 100k):

```
find / -noleaf -mount -mmin -120 -size +100k -exec ls
-lt {} \;
```

The following is an example output:



```
-rw-r--r-- 1 root root 839328 Sep  8 09:05 /var/opt/sec/sec.log
-rw----- 1 root root 217016 Sep  8 09:05 /var/run/nscd/services
-rw----- 1 root root 217016 Sep  8 10:15 /var/run/nscd/group
-rw----- 1 root root 217016 Sep  8 10:16 /var/run/nscd/passwd
-rw-r----- 1 root root 385723000 Sep  8 10:08 /tmp/FILES/software2.tar.gz
-rw-r----- 1 root root 385723000 Sep  8 10:04 /tmp/FILES/software.tar.gz
-rw-r--r-- 1 root root 110515 Sep  8 09:05 /opt/lm/log/maf.stdout
-rw-r--r-- 1 root root 274789 Sep  8 09:05 /opt/lm/log/maf.log
```

- d. Show the files that have been on the system for a long time, for example (to show the files that have remained unchanged for at least three days and are larger than 100k):

```
find / -noleaf -mount -mtime +3 -size +100k -exec ls -lt
{} \;
```

The following is an example output:

```
-rw-r--r-- 1 root root 536396 Aug  9 2013 /lib/modules/3.0.82-0.7-default/updates/drbd.ko
-rwxr-xr-x 1 root root 186910 Feb 14 2014 /lib/libm-2.11.3.so
-rwxr-xr-x 1 root root 116348 May 11 2013 /lib/libgcc_s.so.1
-rwxr-xr-x 1 root root 297300 Feb 21 2009 /lib/libncursesw.so.5.6
-rwxr-xr-x 1 root root 190844 Feb 14 2014 /lib/libcidn-2.11.3.so
-rwxr-xr-x 1 root root 156728 Aug  9 2013 /lib/drbd/drbdadm-83
-rwxr-xr-x 1 root root 143987 Feb 14 2014 /lib/ld-2.11.3.so
-rwxr-xr-x 1 root root 297288 Feb 21 2009 /lib/libncursesw.so.6.0
-rwxr-xr-x 1 root root 1693100 Feb 14 2014 /lib/libc-2.11.3.so
-rwxr-xr-x 1 root root 243848 Jul  9 2010 /lib/libsepol.so.1
-r-xr-xr-x 1 root root 252520 May 29 2013 /lib/libdevmapper.so.1.02
-rwxr-xr-x 1 root root 226508 Oct 15 2013 /lib/libreadline.so.5.2
-rwxr-xr-x 1 root root 243856 Feb 21 2009 /lib/libncurses.so.5.6
-rwxr-xr-x 1 root root 103167 Feb 14 2014 /lib/libnsl-2.11.3.so
-rwxr-xr-x 1 root root 116776 Jul  8 2010 /lib/libselinux.so.1
-rwxr-xr-x 1 root root 124942 Feb 14 2014 /lib/libpthread-2.11.3.so
```

6. Collect the different outputs from Step 5 and consult the next level of maintenance support. Further actions are outside the scope of this instruction.
7. Job is completed.

2.3 Handle Partition '/boot' over Threshold Value

Steps

1. Perform data collection, refer to [Data Collection Guideline](#). The /boot disk partition use and file creation information must be collected.



Attention!

Risk of data loss or data corruption.

Do not delete any files unless required by the next level of maintenance support.

2. Consult the next level of maintenance support. Further actions are outside the scope of this instruction.
3. Job is completed.

2.4 Handle Partition '/var/log' over Threshold Value

Steps

1. Show the large files in /var/log that have remained unchanged, for example, at least three days and are larger than 100k:

```
find /var/log -noleaf -mount -mtime +3 -size +100k -exec ls -lt {} \;
```

The following is an example output:

```
-rw-rw-r-- 1 root tty 524544 Aug 20 19:25 /var/log/wtmp.1
-rw----- 1 root root 1254835 Aug 16 14:31 /var/log/SC-2/messages
-rw----- 1 root root 147668 Aug 16 14:31 /var/log/SC-2/kernel
-rw-r----- 1 root root 385723000 Sep  1 17:00 /var/log/mylog/mylog0
```

2. Delete the files returned in the output of the previous command:

```
rm <file1> [<file2> ...]
```

3. Is the alarm cleared?

Yes: Proceed with Step 6.

No: Continue with the next step.

4. The /var/log disk partition use must be collected, but with other means than the standard data collection procedure that creates large files on the disk. Perform data collection as follows:

- a. Show the disk use:

```
df -h -t ext3
```

The following is an example output:



Filesystem	Size	Used	Avail	Use%	Mounted on
/dev/sda4	2.0G	1.5G	427M	78%	/
/dev/sda3	9.9G	8.8G	568M	95%	/var/log
/dev/sda1	4.0G	226M	3.6G	6%	/boot
/dev/mapper/lde--cluster--vg-lde--cluster--lv	5.9G	4.6G	1.1G	82%	/.cluster

- b. Show the directory use:

```
du /var/log -hx -d 2
```

The following is an example output:

```
8.0K    /var/log/YaST2
3.9M    /var/log/SC-1
1.4M    /var/log/SC-2
4.0K    /var/log/lde-scripts
12K     /var/log/audit
16K     /var/log/lost+found
4.0K    /var/log/sa
4.0K    /var/log/krb5
4.0K    /var/log/opensaf/saflog
6.1M    /var/log/opensaf
8.7G    /var/log/mylog
8.7G    /var/log
```

- c. Show the files that have been recently produced by the system, for example (to show the files produced in the last two hours and are larger than 100k):

```
find /var/log -noleaf -mount -mmin -120 -size +100k
-exec ls -lt {} \;
```

The following is an example output:

```
-rw----- 1 root root 3639803 Sep  8 11:05 /var/log/SC-1/messages
-rw----- 1 root root 282779 Sep  8 10:04 /var/log/SC-1/kernel
-rw-r--r-- 1 root root 1228803 Sep  8 10:57 /var/log/opensaf/mds.log
-rw-r----- 1 root root 385723000 Sep  8 10:42 /var/log/mylog/mylog1
-rw-r----- 1 root root 385723000 Sep  8 10:48 /var/log/mylog/mylog5
-rw-r----- 1 root root 385723000 Sep  8 10:48 /var/log/mylog/mylog4
-rw-r----- 1 root root 385723000 Sep  8 10:49 /var/log/mylog/mylog7
-rw-r----- 1 root root 385723000 Sep  8 10:45 /var/log/mylog/mylog3
-rw-r--r-- 1 root root 3085793280 Sep  8 10:58 /var/log/mylog/mylog.tar
-rw-r----- 1 root root 385723000 Sep  8 10:48 /var/log/mylog/mylog6
-rw-r----- 1 root root 385723000 Sep  8 10:44 /var/log/mylog/mylog2
-rw-r--r-- 1 root root 3085793280 Sep  8 10:54 /var/log/mylog/mylog2.tar
```

- d. Show the files that have been on the system for a long time, for example (to show the files that have remained unchanged for at least three days and are larger than 100k):



```
find /var/log -noleaf -mount -mtime +3 -size +100k -exec
ls -lt {} \;
```

The following is an example output:

```
-rw-rw-r-- 1 root tty 524544 Aug 20 19:25 /var/log/wtmp.1
-rw----- 1 root root 1254835 Aug 16 14:31 /var/log/SC-2/messages
-rw----- 1 root root 147668 Aug 16 14:31 /var/log/SC-2/kernel
-rw-r----- 1 root root 385723000 Sep  1 17:00 /var/log/mylog/mylog0
```

5. Collect the different outputs from Step 4 and consult the next level of maintenance support. Further actions are outside the scope of this instruction.
6. Job is completed.

2.5 Handle Partition '/cluster' over Threshold Value

Steps

1. Review the contents of Linux directory `/cluster/home/user`, which is used by accounts that can log on to the Managed Element (ME):

```
du /cluster/home -hx -d 2
```

The following is an example output:

```
4.0K /cluster/home/sec/certificates
8.0K /cluster/home/sec
8.0K /cluster/home/ericuser/.ssh
20K /cluster/home/ericuser
4.0K /cluster/home/coremw_appdata
4.0K /cluster/home/comsa/repository
4.0K /cluster/home/comsa/backup
12K /cluster/home/comsa
4.0K /cluster/home/nohome
52K /cluster/home
```

2. Contact the account owners and request them to delete the unwanted files.
3. Is the alarm cleared?

Yes: Proceed with Step 11.

No: Continue with the next step.

4. List the backups locally stored in the ME.

For information on how to list the backups, refer to [List Backups](#).

5. Is any locally stored manual or scheduled backup no longer required on the ME?

Yes: Continue with the next step.

No: Proceed with Step 9.



Note: A local backup file is not required if there is no immediate need to restore it on the ME or once it has been exported to a remote file storage.

6. If needed, export to the remote file storage the following locally stored backups:

- Backups that must be preserved and have not been exported yet
- Backups that have been deleted from the remote file storage

For information on how to export a backup, refer to [Export Backup](#).

7. Delete any locally stored backup not required on the ME.

Attention!

Risk of data loss or data corruption.

Do not delete backups listed in attribute `restoreEscalationList`.

8. Is the alarm cleared?

Yes: Proceed with Step 11.

No: Continue with the next step.

9. The `/cluster` disk partition use must be collected, but with other means than the standard data collection procedure that creates large files on the disk. Perform data collection as follows:

- a. Show the disk use:

```
df -h -t ext3
```

The following is an example output:

Filesystem	Size	Used	Avail	Use%	Mounted on
/dev/sda4	2.0G	751M	1.2G	40%	/
/dev/sda3	9.9G	163M	9.2G	2%	/var/log
/dev/sda1	4.0G	226M	3.6G	6%	/boot
/dev/mapper/lde--cluster--vg-lde--cluster--lv	5.9G	5.3G	305M	95%	/cluster

- b. Show the directory use:

```
du /cluster -hx -d 2
```

The following is an example output:



```
4.0K /cluster/home/sec/certificates
8.0K /cluster/home/sec
8.0K /cluster/home/ericuser/.ssh
20K /cluster/home/ericuser
4.0K /cluster/home/coremw_appdata
4.0K /cluster/home/comsa/repository
4.0K /cluster/home/comsa/backup
12K /cluster/home/comsa
4.0K /cluster/home/nohome
52K /cluster/home
```

- c. Show the files that have been recently produced by the system, for example (to show the files produced in the last two hours and are larger than 100k):

```
find /cluster -noleaf -mount -mmin -120 -size +100k
-exec ls -lt {} \;
```

The following is an example output:

```
-rw----- 1 root root 728064 Sep  8 09:35 /cluster/storage/clear/coremw/etc/imm.db
-rw-r--r-- 1 root root 1361281 Sep  8 09:05 /cluster/storage/clear/com-apr9010443/log/SC-1/
-rw-r--r-- 1 root root 143586 Sep  8 09:05 /cluster/storage/clear/com-apr9010443/log/SC-1/c
stdout
```

- d. Show the files that have been on the system for a long time, for example (to show the files that have remained unchanged for at least three days and are larger than 100k):

```
find /cluster -noleaf -mount -mtime +3 -size +100k -exec
ls -lt {} \;
```

The following is an example output:



```
-rw-r--r-- 2 65476 16416 2017443 Jun 30 12:31 /cluster/rpms/com-4.0-17.x86_64.58f8890e707a834
6949a6a8f14ed3.rpm
-rw-r--r-- 2 root root 188508 Aug 3 13:04 /cluster/rpms/opensaf-log-server-4.4.0-R8C01.5044.
x86_64.3a3faffc91598bdcf5ce4db849ff0994.rpm
-rw-rw-r-- 2 72971 1060 923770 Jul 14 18:23 /cluster/rpms/LmServer-CXP9022159-3-R2B01.x86_64.
e465af468d20d493902e6f2b0d88b.rpm
-rw-r--r-- 2 65476 16416 4417456 Jun 30 12:31 /cluster/rpms/maf-R2-A47.x86_64.d9aa55b289fcdce
355070c03600f3.rpm
-rw-r--r-- 2 root root 1175601 Aug 3 13:04 /cluster/rpms/COREMW_SC-R8C01-3.4.x86_64.15ad6458
fc984031dfe9d27705d9c.rpm
-rw-r--r-- 2 root root 174111 Aug 3 13:04 /cluster/rpms/COREMW_COMMON-R8C01-3.4.x86_64.4a0c4
60c6d920f8e2dd84b1186cfc.rpm
-rw-r--r-- 2 72971 1060 196667 May 26 15:28 /cluster/rpms/BrfCmwA-CXP9018859-1-R3C03.x86_64.6
f6fe5267fe601e31fde167fbb8f3.rpm
-rw-r--r-- 2 65476 16416 114995 Jun 30 12:31 /cluster/rpms/com_security_mgmt_tls-4.0-17.x86_6
be9e39343d432487b70d5eca51737c2.rpm
-rw-r--r-- 2 root root 260850 Aug 3 13:04 /cluster/rpms/opensaf-imm-libs-4.4.0-R8C01.5044.79
=>6_64.0609a2984262051a8719197354a4ce50.rpm
-rw-r--r-- 2 root root 95201122 Jul 8 04:47 /cluster/rpms/linux-control-R7B02-0.x86_64.961b0
99a6090bdf2fccea81694818.rpm
-rw-rw-r-- 2 72971 1060 883649 Jul 14 18:23 /cluster/rpms/lm-maf-R2-A42.x86_64.3c72cca19d14c1
47879e397df8c22.rpm
-rw-r--r-- 2 65476 16416 416760 Jun 30 12:31 /cluster/rpms/com_pm-4.0-17.x86_64.32ea3be84c0bd
7de0a817f47dc071.rpm
-rw-r--r-- 2 root root 164473 Aug 3 13:04 /cluster/rpms/opensaf-ckpt-nodedirector-4.4.0-R8C0
044.79.x86_64.047399a568fdb504e71f16dc5d06c619.rpm
-rw-r--r-- 2 root root 161262 Aug 3 13:04 /cluster/rpms/opensaf-clm-server-4.4.0-R8C01.5044.
x86_64.c9a6fe6335fb31e70f59c537892964db.rpm
-rw-r--r-- 2 root root 177331 Aug 3 13:04 /cluster/rpms/opensaf-ckpt-director-4.4.0-R8C01.50
79.x86_64.5fa6d7453fa68af65d1bd31ebc6711d8.rpm
-rw-r--r-- 2 65476 16416 3403651 Jun 30 12:31 /cluster/rpms/com_cli-4.0-17.x86_64.b5adb6a8355
0df7420b7803c63510.rpm
-rw-r--r-- 2 65476 16416 876162 Jun 30 12:31 /cluster/rpms/com_file_management-4.0-17.x86_64.
3d1042babdbbc8823d0cbf71e0163c.rpm
-r--r--r-- 2 root root 105438386 Jan 1 2007 /cluster/rpms/linux-payload-R7B02-0.x86_64.rpm
-rw-r--r-- 2 root root 777761 Aug 3 15:12 /cluster/rpms/SEC-CERT-AGENT-CXP9024180-R1B02-1.x86
4.1b346c964f5e31a7c2b1e73c1ccc57d6.rpm
-rw-r--r-- 2 root root 705683 Aug 3 13:04 /cluster/rpms/opensaf-imm-nodedirector-4.4.0-R8C01
44.79.x86_64.f17debdfcbf7a9822598f08eab9a92ab.rpm
-rw-r--r-- 2 root root 403900 Aug 3 13:04 /cluster/rpms/opensaf-libs-4.4.0-R8C01.5044.79.x86
.f815bcd9dbd946cdc1632085e10112d48.rpm
-rw-r--r-- 2 root root 490778 Aug 3 13:04 /cluster/rpms/opensaf-imm-director-4.4.0-R8C01.504
9.x86_64.de2f9380df3e2884ca4d812370b24466.rpm
-rw-r--r-- 2 72971 1060 567717 May 26 15:28 /cluster/rpms/Brfc-CXP9018859-1-R3C03.x86_64.6164
96b0ba49ced0a9d5127c5f08e.rpm
-rw-r--r-- 2 72971 1060 784200 Apr 28 17:40 /cluster/rpms/LmSa-CXP9021377_1-R1D02.x86_64.2f47
bdf8f55d2090dc46008ffd4e3.rpm
-rw-r--r-- 2 root root 852524 Aug 3 13:04 /cluster/rpms/opensaf-pm-director-R8C01-3.4.x86_64
b7a6c1c577776c94b9a0f44817b57a.rpm
-rw-r--r-- 2 109383 1115 3027958 Jun 17 10:41 /cluster/rpms/ComSa-CXP9017697_3-R5B02.x86_64.d
4c6d881d10a205b9715345fdcd1e.rpm
-rw-r--r-- 2 65476 16416 2075296 Jun 30 12:31 /cluster/rpms/com_netconf-4.0-17.x86_64.89ce918
37b4a53ec4e47fc72354b0.rpm
-rw-r--r-- 2 65476 16416 4757828 Jun 30 12:09 /cluster/rpms/poco-1.4-5p03.x86_64.5986e37f6820
520f1b09464e3af5b.rpm
-rw-r--r-- 2 65476 16416 1543980 Jun 30 12:31 /cluster/rpms/maf-optional-R2-A47.x86_64.9d15d8
10ad26ee3cae4b18d2fe299.rpm
```




10. Collect the different outputs from Step 9 and consult the next level of maintenance support. Further actions are outside the scope of this instruction.
11. Job is completed.