

# LemCDCLSv, Operation Execution Timeout

## OPERATING INSTRUCTIONS

**Copyright**

© Ericsson AB 2015, 2018. All rights reserved. No part of this document may be reproduced in any form without the written permission of the copyright owner.

**Disclaimer**

The contents of this document are subject to revision without notice due to continued progress in methodology, design and manufacturing. Ericsson shall have no liability for any error or damage of any kind resulting from the use of this document.

**Trademark List**

All trademarks are properties of their respective owners.



# Contents

<b>1</b>	<b>Alarm Description</b>	<b>1</b>
<b>2</b>	<b>Procedure</b>	<b>1</b>
2.1	Handle Alarm LemCDCLSv, Operation Execution Timeout	1





# 1 Alarm Description

The alarm is raised when the Crash Dump and Console Log Collection Service (CDCLSv) packing process does not finish within the configured time.

Table 1 LemCDCLSv, Operation Execution Timeout Alarm Causes

Alarm Cause	Description	Fault Reason	Fault Location	Impact
Inappropriate timeout	The timeout specified for the packer is too short.	The timeout configured for the packer was not long enough to finish the packing of dumps and logs on the system.	Dimensioning process	Dumps and logs containing useful information for troubleshooting can be lost.

**Note:** The alarm is automatically cleared when a subsequent execution of the CDCLSv packer finishes within the configured time-out.

## 2 Procedure

### 2.1 Handle Alarm LemCDCLSv, Operation Execution Timeout

#### Prerequisites

- No documents are required.
- No tools are required.
- Before starting this procedure, ensure that the following condition is met:
  - The alarm is raised.

#### Steps

1. Is the alarm automatically cleared within the configured time-out?  
Yes: Proceed with Step 6.  
No: Continue with the next step.
2. Display the current time-out value, for example:



```
>cdclsv-get-timeout cdclsPk=vDicos,cdcls=CDCLSVSite
```

The following is an example output:

```
1000
```

3. Set a higher time-out value in seconds, for example:

```
>cdclsv-set-timeout cdclsPk=vDicos,cdcls=CDCLSVSite 1500
```

The following is an example output:

```
Timeout is set to 1500 for cdclsPk=vDicos,cdcls=CDCLSVSite
```

4. Is the alarm cleared?

Yes: Proceed with Step 6.

No: Continue with the next step.

5. Contact the next level of maintenance support. Further actions are outside the scope of this Operating Instruction.
6. Job is completed.