

# LOTIC Disk Replication Communication

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## OPERATING INSTRUCTIONS

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# 1 Introduction

This instruction concerns alarm handling.

## 1.1 Alarm Description

The alarm is raised when the control nodes have lost connection to each other for more than 20 minutes, and are no longer in redundant mode. The control node pair is in a non-redundant mode when the control nodes have no connection with each other.

The possible alarm causes and fault locations are explained in Table 1.

*Table 1 Alarm Causes*

Alarm Cause	Description	Fault Reason	Fault Location	Impact
Loss of connection between control nodes for more than 20 minutes	The control nodes have lost connection to each other for more than 20 minutes. The Linux® service Distributed Replicated Block Device (DRBD) is not in connected mode.	Network failure leading to communication problems between the control nodes	Network	Both controllers take the primary role and no data is transferred between the nodes
		Hardware failure on the secondary control node	Secondary control node	If one of the controller nodes is down, the cluster does not have a controller node to which it can fail over

**Note:** This alarm can appear as a result of a maintenance activity.

The alarm attributes are listed and explained in Table 2.

*Table 2 Alarm Attributes*

Attribute Name	Attribute Value
Major Type	193
Minor Type	3341942788
Source	ManagedElement=<node_name>, HostName=<hostname>, ER IC-LINUX_CONTROL-*
Specific Problem	LOTC Disk Replication Communication



Table 2 Alarm Attributes

Attribute Name	Attribute Value
Event Type	environmentalAlarm (6)
Probable Cause	x736UnspecifiedReason (418)
Additional Text	One of the following: <ul style="list-style-type: none"><li>• Disk not replicated for <i>&lt;value&gt;</i> minutes</li><li>• Status unknown</li></ul>
Perceived Severity	major (4)

## 1.2 Prerequisites

This section provides information on the documents, tools, and conditions that apply to the procedure.

### 1.2.1 Documents

This instruction references the following documents:

- *Check Alarm Status*
- *Data Collection Guideline*
- *LOT Ethernet Bonding*

### 1.2.2 Tools

No tools are required.

### 1.2.3 Conditions

Before starting this procedure, ensure that the following condition is met:

- A LOT Disk Replication Communication alarm is raised.



## 2 Procedure

Do the following:

1. Log on to the host to access a Linux shell:

```
ssh <user>@<hostname> -p 22
```

The hostname is part of alarm attribute *Source*.

2. Is the alarm raised during initial installation or replacement of a control node?

Yes: Continue with the next step.

No: Proceed with Step 5.

3. Wait for DRDB connection to be established. Check if the following command results in output *cs:Connected*:

```
cat /proc/drdb
```

The following is an example output in a normal situation. The connection state (*cs*) is *Connected*. The alarm is cleared within 5 seconds.

```
version: 8.4.2 (api:1/proto:86-101)
GIT-hash: 7ad5f850d711223713d6dcadc3dd48860321070c build by root@lixia, 2012-09-19 16:40
0: cs:Connected ro:Primary/Secondary ds:UpToDate/UpToDate C r-----
   ns:438816 nr:0 dw:372 dr:440669 al:11 bm:40 lo:0 pe:0 ua:0 ap:0 ep:1 wo:f oo
```

The following is an example output in a faulty situation. The connection state (*cs*) is *WFConnection* (Waiting For Connection).

```
version: 8.4.2 (api:1/proto:86-101)
GIT-hash: 7ad5f850d711223713d6dcadc3dd48860321070c build by root@lixia, 2012-09-19 16:40
0: cs:WFConnection ro:Primary/Unknown ds:UpToDate/DUnknown C r-----
   ns:143396 nr:0 dw:448 dr:147057 al:17 bm:28 lo:0 pe:0 ua:0 ap:0 ep:1 wo:f oos:84
```

4. Does the output contain *cs:Connected* and is the alarm cleared?

Yes: Proceed with Step 9.

No: Perform data collection, refer to *Data Collection Guideline*. Contact the deployment organization. Proceed with Step 9.

5. Check the active alarm list.

For information on how to check the active alarm list, refer to *Check Alarm Status*.

6. Is the LOTC Ethernet Bonding alarm raised?



Yes: Clear the LOTG Ethernet Bonding alarm, refer to *LOTG Ethernet Bonding*. Further actions are outside the scope of this instruction. Proceed with Step 9.

No: Continue with the next step.

7. Perform data collection, refer to *Data Collection Guideline*.
8. Consult the next level of maintenance support. Further actions are outside the scope of this instruction.
9. Job is completed.