

# LemCDCLSv, Operation Execution Timeout

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## OPERATIONS INSTRUCTION

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# 1 Introduction

This document is the Operating Instruction (OPI) for the alarm **LemCDCLSv, Operation Execution Timeout**.

## **Scope:**

This document covers the following topics:

- Alarm description, see Section 2 on page 3
- Alarm handling procedure, see Section 3 on page 5

## **Target Groups**

This document is intended for personnel involved in alarm handling.

## 1.1 Prerequisites

None.

## 1.2 Related Information

Trademark information, typographic conventions, definition, and explanation of acronyms and terminology can be found in the following documents:

- *Glossary of Terms and Acronyms*
- *Trademark Information*
- *Typographic Conventions*





## 2 Alarm Description

The alarm is issued when the Crash Dump and Console Log Collection Service (CDCLSV) packing process does not finish within the configured time.

The following is a list of the alarm attributes:

Attribute Name	Attribute Value/Interpretation
Major Type	193
Minor Type	1051649
Managed Object Class	—
Specific Problem	LemCDCLSV, Operation Execution Timeout
Event Type	2 = COMMUNICATIONSALARM
Additional Information	—
Perceived Severity	Warning
Source	<dn> Example: cdclsPk=vDicos,cdcls=CDCLSVSite"
Additional Text	Format:  "Cdclsv packing process <dn> did not exit within time, alarm raised, reason: <reason>"  Where <dn> is the Information Management Model (IMM) distinguished name of the object.







## 3 Procedure

The alarm is automatically cleared when a subsequent execution of the CDCLSV packer finishes within the configured time-out. If the time-out is too low, increase it by doing these steps:

1. Login to the Common Operation and Maintenance (COM) Command-Line Interface (CLI).
2. Display the current time-out value with the following command:

```
cdclsv-get-timeout <dn>
```

Where *<dn>* is the value reported in the alarm. For example:

```
cdclsv-get-timeout cdclsPk=vDicos,cdcls=CDCLSVSite
```

This command displays the following (example) time-out value: 1000.

3. Set the time-out to a higher value with the following command:

```
cdclsv-set-timeout <dn> <timeout_in_seconds>
```

For example: **cdclsv-set-timeout cdclsPk=vDicos,cdcls=CDCLSVSite 1500**

This command results in the following message: Timeout is set to 1500 for cdclsPk=vDicos,cdcls=CDCLSVSite

4. Exit from the COM CLI.