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Approved (Document resp)	Checked	Date 2016-09-21	Rev B	Reference

## SS7 CAF Process Down

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## 1 Overview

### 1.1 Description

This alarm is sent to indicate that ECM has lost contact with an SS7 CAF process and is unable to re-establish the connection.

Major type	193
Minor type	1586561537
MO Class	N/A
Specific Problem	SS7 CAF Process Down
Severity	SEVERITY_MAJOR
Additional Text	Process Down

The possible causes are as follows:

- The process crashed or was killed.
- ECM is unable to connect to the process after the process was started.
- ECM is unable to connect to the process after the process was restarted due to Signaling Manager (SM) order or with the whole stack restart.

## 2 Procedure

Normally this is a non-fatal alarm. ECM will try to start the process and indicate successful start by clearing this alarm. If the alarm is raised repeatedly follow instructions in SS7 CAF Process Related Problems section inside SS7 CAF Troubleshooting Guide.