

# Unlock Administrative Lock for User Account

## OPERATING INSTRUCTIONS

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Unlock Administrative Lock for User Account



# 1 Introduction

This document describes how the administrator can unlock an administratively locked local Operation and Maintenance (O&M) user account.

## 1.1 Prerequisites

This section describes the prerequisites, which must be fulfilled before using the procedure.

### 1.1.1 Conditions

The following conditions must apply:

- The user has sufficient access rights to perform the task, for example, the user has Local Authentication Administrator role.
- An Ericsson Command-Line Interface (ECLI) session in Exec mode is in progress.
- The username for the local user account is known. In this document, username is joedoe.
- The password state of the account is not EXPIRED. To reset the password for the user, refer to [Reset Password for User Account](#).



Unlock Administrative Lock for User Account



## 2 Procedure

To unlock the account for a local O&M user:

1. Navigate to the **UserAccountM** Managed Object (MO), for example:

```
>dn ManagedElement=NODE06ST,SystemFunctions=1,SecM=1,UserManagement=1,LocalAuthenticationMethod=1,UserAccountM=1
```

2. Select the appropriate user account, for example:

```
(UserAccountM=1)>UserAccount=johndoe
```

3. Enter Config mode:

```
(UserAccount=johndoe)>configure
```

4. Set attribute **administrativeState**, for example:

```
(config-UserAccount=johndoe)>administrativeState=UNLOCKED
```

5. Commit the settings:

```
(config-UserAccount=johndoe)>commit
```

6. Verify the settings, for example:

```
(UserAccount=johndoe)>show accountState
```

The following is an example output:

```
accountState=UNLOCKED
```

If the account state is still locked, refer to [Unlock Operational Lock for User Account](#).