

# Unlock Operational Lock for User Account

## OPERATING INSTRUCTIONS

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# 1 Introduction

This document describes how the administrator can unlock a local Operation and Maintenance (O&M) user account that has been locked out by the system, for example, because of too many failed logon attempts, password aging, or too long user inactivity.

## 1.1 Prerequisites

This section describes the prerequisites, which must be fulfilled before using the procedure.

### 1.1.1 Conditions

The following conditions must apply:

- The user has sufficient access rights to perform the task, for example, the user has Local Authentication Administrator role.
- An Ericsson Command-Line Interface (ECLI) session in Exec mode is in progress.
- The username for the local user account is known. In this document, username is joedoe.
- The password state of the account is not EXPIRED. To reset the password for the user, refer to [Reset Password for User Account](#).
- The account is not administratively locked. To unlock the administrative lock, refer to [Unlock Administrative Lock for User Account](#).



Unlock Operational Lock for User Account



## 2 Procedure

To unlock the account for a local O&M user:

1. Navigate to the **UserAccountM** Managed Object (MO), for example:

```
>dn ManagedElement=N0DE06ST,SystemFunctions=1,SecM=1,UserManagement=1,LocalAuthenticationMethod=1,UserAccountM=1
```

2. Select user account, for example:

```
(UserAccountM=1)>UserAccount=joedoe
```

3. Unlock the account:

```
(config-UserAccount=joedoe)>unlockOperationalLock
```

The system returns an error text if account passwordState is EXPIRED or administrativeState is LOCKED.

4. Verify that the account is unlocked, for example:

```
(UserAccount=joedoe)>show accountState
```

The following is an example output:

```
accountState=UNLOCKED
```