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Approved (Document resp) BICPAGCB [Hans Fernqvist]	Checked	Date 2016-12-01	Rev B	Reference

## SS7 CAF OAM Connection Lost

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## 1 Overview

### 1.1 Description

The alarm is issued when SM NTF Agent loses its connection towards the stack (to OAM process).

Major type	193
Minor type	1586563328
MO Class	N/A
Specific Problem	SS7 CAF OAM Connection Lost
Severity	SEVERITY_MAJOR
Additional Text	OAM Connection Lost

The possible causes are as follows:

- OAM process crashed.
- TCP connection disturbed between OAM and SM NTF processes.

**Note:** OAM process does not report any alarms or notifications sent by the stack while SS7 CAF Connection Lost alarm is present.

Connection to OAM should be restored automatically, alarm is cleared after that.

## 2 Procedure

If the alarm is not cleared contact the next level of maintenance support, see SS7 CAF Troubleshooting Guide for details.