

Execute Health Check Job

OPERATING INSTRUCTIONS

Copyright

© Ericsson AB 2015. All rights reserved. No part of this document may be reproduced in any form without the written permission of the copyright owner.

Disclaimer

The contents of this document are subject to revision without notice due to continued progress in methodology, design and manufacturing. Ericsson shall have no liability for any error or damage of any kind resulting from the use of this document.

Trademark List

All trademarks mentioned herein are the property of their respective owners. These are shown in the document Trademark Information.



Contents

1	Introduction	1
1.1	Prerequisites	1
2	Procedure	3





1 Introduction

This document describes how to manually execute a health check job previously created in the Managed Object Model (MOM). After a successful execution, the Managed Element (ME) health status is provided in the MOM as condensed result. More details are provided in a report file that is stored, as default, in a predefined location under Node file system.

1.1 Prerequisites

This section describes the prerequisites, which must be fulfilled before using the procedure.

1.1.1 Conditions

The following conditions must apply:

- The name of the health check job to execute is known. For instructions on how to create the job, refer to [Create Health Check Job](#).
- No other health check job execution is in progress.
- An Ericsson Command-Line Interface (ECLI) session in Exec mode is in progress.





2 Procedure

To execute a health check job manually storing report file in default location under Node file system:

1. Navigate to the **HealthCheckM** Managed Object (MO):

```
>dn ManagedElement=<node_name>,SystemFunctions=1,HealthCheckM=1
```

Note: The string `node_name` is specific for the ME.

2. Navigate to the **HcJob** MO representing the health check job to be executed, for example:

```
(HealthCheckM=1)>HcJob=jobName
```

3. Start the job execution:

```
(HcJob=jobName)>execute
```

4. Check the job execution progress:

```
(HcJob=jobName)>show progressReport
```

The following are example outputs:

```
actionName="EXECUTE"
progressInfo="Job Execution ongoing"
progressPercentage=57
result=NOT_AVAILABLE
resultInfo=""
state=RUNNING
timeActionStarted="2015-04-23T15:09:57"
timeOfLastStatusUpdate="2015-04-23T15:10:04"
```

```
actionName="EXECUTE"
progressInfo="Job Execution ongoing"
progressPercentage=80
result=NOT_AVAILABLE
resultInfo=""
state=RUNNING
timeActionStarted="2015-04-23T15:09:57"
timeOfLastStatusUpdate="2015-04-23T15:10:05"
```



Note: The current job execution percentage is available in the `progressPercentage` attribute. Once the job completes execution, `progressPercentage=100` is shown.

The progress of job execution is available in the `progressInfo` attribute. When the job execution is complete, it shows the Job Execution completed value.

The result of job execution, in terms of success or failure, is available in the `result` attribute. It shows value `NOT_AVAILABLE` until job completion. Once the job is executed, it shows `SUCCESS` if the job accomplished its execution without problem or `FAILURE` if the job execution terminated because of an error.

The current state of the job is available in the `state` attribute. While the job is executing, `state=RUNNING` is shown. When the job ends its execution successfully, `state=FINISHED` is shown. If the job terminates its execution because of an error `state=CANCELLED` and `result=FAILURE` are the provided outputs.

5. Check the job execution progress until completion:

`(HcJob=jobName)>show progressReport`

The following is an example output in case of success:

```
actionName="EXECUTE"
progressInfo="Job Execution completed"
progressPercentage=100
result=SUCCESS
resultInfo="Job correctly executed"
state=FINISHED
timeActionCompleted="2015-04-23T15:10:07"
timeActionStarted="2015-04-23T15:09:57"
timeOfLastStatusUpdate="2015-04-23T15:10:07"
```

The following is an example output in case of failure:

```
actionName="EXECUTE"
progressInfo="Job Execution completed"
progressPercentage=100
result=FAILURE
resultInfo="Job execution stopped due to error."
state=CANCELLED
timeActionCompleted="2015-04-23T15:26:21"
timeActionStarted="2015-04-23T15:25:24"
timeOfLastStatusUpdate="2015-04-23T15:26:21"
```

6. Is the job execution ended with success?

Note: A job is ended with success if the value of attribute `result` is `SUCCESS`. Only in that case the new ME status is updated.



Yes: Continue with the next step.

No: Proceed with Step 3.

Note: Job execution failure can depend on any of the following:

- A rule set file containing rules not correct from the semantic perspective. The rule set file must be checked.
- It was not possible to write the report file in the output directory. Check the output directory on the file system.

Retry executing the job. If the problem persists, consult the next level of maintenance support. This procedure ends.

7. Check the ME health status:

```
(HcJob=jobName)>show status
```

The health status of the ME, as computed by the job execution, is shown.

The following is an example output in case all rules check executed by the job were successful:

```
status=HEALTHY
```

The following is an example output in case the check of at least one rule whose severity is CRITICAL failed:

```
status=NOT_HEALTHY
```

Under the default location specified by `localFilePath`, the report file is available with details about job execution, computed ME health status, and information about successful and failed rules. Moreover, in the same directory, a compressed archive file containing logs used for the rules evaluation is stored.

8. Is the ME health status different from HEALTHY?

Yes: Continue with the next step.

No: This procedure ends.

9. Check the list of failed rules:

```
(HcJob=jobName)>show failedRules
```

The list of rules, executed by the health check job for which the check result did not pass, is shown, for example:



```
failedRules
  hcRule="hcRuleId=PROVIDER2_006"
  reason="The CPU usage percentage is Greater than the defined threshold value."
  severity=CRITICAL
failedRules
  hcRule="hcRuleId=PROVIDER2_007"
  reason="There is at least one software item not used. Please check and manage it properly."
  severity=WARNING
failedRules
  hcRule="hcRuleId=PROVIDER_0015"
  reason="Core Dumps present."
  severity=CRITICAL
```

Note: The attribute `hcRule` specifies the relative distinguished name of the failed rule. It is expressed in the form of `"hcRuleId=<rule_id>"`.

10. For each failed rule, retrieve the recommended action. Navigate to the `HcRule` MO representing each rule:

```
(HcJob=jobName)>dn ManagedElement=1,SystemFunctions=1,HealthCheckM=1,HcRule=<rule_id>
```

```
(HcRule=<rule_id>)>show recommendedAction
```

Note: The string `rule_id` is the value component of each failed rule retrieved in Step 9.

The following is an example output:

```
(HcRule=PROVIDER_0015)>show recommendedAction
recommendedAction="Collect all the needed information according =>
to the OPI and contact the next level of support"
```

The suggested action must be performed to get related rule successfully executed.