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| Prepared (Subject resp) XNATTOL Nataliya Tolokontseva | | No. 14/1543-ANA 901 37 Uen | | |
| Approved (Document resp) BICPAGCB [Hans Fernqvist] | Checked | Date 2016-11-23 | Rev C | Reference |

SS7 CAf Signaling Process State Change

Contents

| | | |
|-----|-------------|---|
| 1 | Overview | 2 |
| 1.1 | Description | 2 |
| 2 | Procedure | 2 |

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1 Overview

1.1 Description

The alarm is issued when a remote signaling process (SGP/ASP/IPSP) has changed its state.

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|------------------|--|
| Major type | 193 |
| Minor type | 1586562684 |
| MO Class | N/A |
| Specific Problem | SS7 CAf Signaling Process State Change |
| Severity | SEVERITY_MINOR |
| Additional Text | Signaling Process State Change |

The possible causes are the following:

- Network connection problem.
- Remote signaling stack restart.
- Remote SP was deactivated by an operator.

2 Procedure

Normally this is a non-fatal alarm. Perform the following steps to solve the problem:

1. Exclude network connection problem.
2. Verify that all remote SPs have status **Available**, see Signaling Manager User Guide for details.

If any remote SP status differs from **Available** or the alarm is persistent contact the next level of maintenance support, see SS7 CAF Troubleshooting Guide for details.