

Fuel Restarted

Cloud Execution Environment

OPERATING INSTRUCTIONS

Copyright

© Ericsson AB 2016. All rights reserved. No part of this document may be reproduced in any form without the written permission of the copyright owner.

Disclaimer

The contents of this document are subject to revision without notice due to continued progress in methodology, design and manufacturing. Ericsson shall have no liability for any error or damage of any kind resulting from the use of this document.

Trademark List

All trademarks mentioned herein are the property of their respective owners. These are shown in the document Trademark Information.



Contents

| | | |
|----------|-------------------------------|----------|
| 1 | Introduction | 1 |
| 1.1 | Alarm Description | 1 |
| 1.2 | Prerequisites | 1 |
| 2 | Procedure | 3 |
| 2.1 | Action | 3 |
| 3 | Additional Information | 4 |



Fuel Restarted



1 Introduction

This instruction concerns the handling of an alert that does not require intervention.

1.1 Alarm Description

The alert is issued by the Managed Object (MO) `Fuel`.

The alert is issued if the following conditions apply:

- The periodic supervision algorithm detects that the vFuel node has failed the availability test at least three consecutive times, and, following that, it passes the test and becomes available again.
- A previously unknown vFuel node passes the availability test for the first time.

The severity of the alert is `WARNING`.

The alert attributes are listed in Table 1.

Table 1 Alert Attributes

| Attribute Name | Attribute Value |
|-------------------------|--|
| Major Type | 193 |
| Minor Type | 2031705 |
| Managed Object Class | Fuel |
| Managed Object Instance | Region=<name_of_the_region>, CeeFunction=1, CtrlDomain=1, Fuel=<fuel_master_ip> |
| Specific Problem | Fuel Restarted |
| Event Type | other (1) |
| Probable Cause | m3100Indeterminate(0) |
| Additional Text | N/A |
| Severity | WARNING (6) |

1.2 Prerequisites

This section provides information on the documents, tools, and conditions that apply to the procedure.



1.2.1 Documents

Not applicable.

1.2.2 Tools

No tools are required.

1.2.3 Conditions

Before starting this procedure, ensure that the alert was not issued due to ongoing planned maintenance.

If the alert was issued due to ongoing planned maintenance, no further actions are required.



2 Procedure

This section describes the procedure to follow when this alert is received.

2.1 Action

When this alert is issued, the vFuel node has already recovered. Normally, no further actions are necessary.

If the alert is issued frequently, perform the following:

1. Collect troubleshooting data as described in the *Data Collection Guideline*. For alarm-specific logs, refer to the Table *Data Collection for Alarms and Alerts* in the *Data Collection Guideline*.
2. Consult the next level of maintenance support. Further actions are outside the scope of this instruction.
3. The job is completed.



3 Additional Information

For information about the manual failover on the cold standby Fuel VM, refer to *Fuel Synchronization*.