

# Fault Management Northbound API

## Cloud Execution Environment

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### INTERWORK DESCRIPTION

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# 1 Introduction

This document describes the Fault Management (FM) Northbound Application Programming Interface (API) used in the Cloud Execution Environment (CEE).

The FM framework enables CEE components to request human intervention in case of fault situations that cannot be automatically recovered. It provides an active alarm list and a northbound interface for exposing alarms and alerts for tenants, cloud infrastructure providers, and for telecommunications and IT providers.

FM also enables converting stateless IT-type notifications to stateful telecommunications-type alarms for components and third party equipment in case alarm state information is provided by those devices.

The central Fault Management (FM) component in CEE collects alarms and alerts from devices operating in different main components of the system.

## 1.1 Prerequisites

The user must have the `watchmen` role in *Keystone* and must be authenticated by getting a *V2 Keystone authorization token*.



## 2 Overview of API Components

This section provides an overview of the FM Northbound (NB) API components.

### **FM NB API Functions**

The following functions are available:

- Active alarm list
- Alarm and alert history log
- Sending Simple Network Management Protocol (SNMP) traps including heartbeat
- Adding Simple Network Management Protocol (SNMP) trap receiver endpoints
- Listing Simple Network Management Protocol (SNMP) trap receiver endpoints
- Removing Simple Network Management Protocol (SNMP) trap receiver endpoints

### **FM NB API Interfaces**

The following interfaces are used:

- CLI  
See Section 3.1 on page 4.
- Representational State Transfer (REST) Application Programming Interface (API)  
See Section 4 on page 12.
- SNMP  
See Section 5 on page 17.

Not all the functions are supported on each interface. Some functions are available at more than one interfaces. Table 1 shows which function is available at which interfaces. For the detailed descriptions, see the sections referred in the table.



Table 1 API Components

FUNCTIONS	INTERFACES		
	CLI	REST API	SNMP
<b>Active alarm list</b>	Section 3.1 on page 4	Section 4.1 on page 12	Section 5.1 on page 17
<b>Alarm and alert history log</b>	Section 3.2 on page 5	Section 4.2 on page 13	-
<b>Sending SNMP traps including heartbeat</b>	-	-	Section 5.2 on page 21
<b>Adding SNMP trap receiver endpoint</b>	Section 3.3 on page 7	Section 4.3 on page 15	-
<b>Listing SNMP trap receiver endpoint</b>	Section 3.4 on page 9	Section 4.4 on page 15	-
<b>Removing SNMP trap receiver endpoint</b>	Section 3.5 on page 10	Section 4.5 on page 16	-



## 3 CLI

The FM CLI can be reached from the virtual Cloud Infrastructure Controllers (vCICs) and from the Compute Nodes by using a terminal.

**Note:** The `watchmen-client` command can also be used for configuring SNMP. For more information, refer to the *Fault Management Configuration Guide*.

Watchmen supports `bash` completion.

The following operations are supported at the CLI:

- Fetching the active alarm list  
See Section 3.1 on page 4.
- Fetching the alarm and alert history  
See Section 3.2 on page 5.
- Adding an SNMP trap endpoint  
See Section 3.3 on page 7.
- Listing SNMP Trap Endpoints  
See Section 3.4 on page 9.
- Removing an SNMP Trap Endpoint  
See Section 3.5 on page 10.

### 3.1 Active Alarm List

The active alarm list can be fetched by using the `watchmen-client` command with the `active-alarm-list` subcommand. The active alarm list is filtered by the ID of the tenant that executes the `watchmen-client` command. No filtering is applied if the command is executed by the admin tenant.

#### 3.1.1 Command Description

##### 3.1.1.1 Syntax

```
watchmen-client [--os-username <OS_Username>]
                [--os-password <OS_Password>]
                [--os-tenant-name <OS_Tenant_Name>]
                [--os-auth-url <OS_Auth_URL>]
                active-alarm-list

watchmen-client [-h]
```





```
watchmen-client [--help]

watchmen-client active-alarm-list [-h]
watchmen-client active-alarm-list [--help]
```

### 3.1.1.2 Optional Arguments

The following optional argument can be used with the main command `watchmen-client` or the `active-alarm-list` subcommand:

**-h, --help** Displays information about the `watchmen-client` command or the `active-alarm-list` subcommand.

The following optional arguments are used with the `watchmen-client` main command:

**--os-username** Specifies the OS user name. It can be any user that has `watchmen` role.

**--os-password** Specifies the OS password.

**--os-tenant-name** Specifies the OS tenant name.

**--os-auth-url** Specifies the OS authentication URL.

**Note:** Passing `--os-token` instead of the `--os` arguments above is not supported.

The `--os-username`, `--os-password`, `--os-tenant-name`, and `--os-auth-url` must be specified in the command each time they are required by a subcommand.

**Note:** Watchmen CLI also supports the `OS_USERNAME`, `OS_PASSWORD`, `OS_TENANT_NAME`, and `OS_AUTH_URL` OpenStack environment variables.

### 3.1.1.3 Example

```
root@cic1:~# watchmen-client --os-username admin --os-password admin =>
--os-tenant-name admin --os-auth-url http://192.168.2.25:5000/v2.0 =>
active-alarm-list
```

## 3.2 Alarm and Alert History

The alarm and alert history can be fetched by using the `watchmen-client` command with the `alarm-history` subcommand.



The alarm and alert history is filtered by the ID of the tenant that executes the `watchmen-client` command. No filtering is applied if the command is executed by the admin tenant.

## 3.2.1 Command Description

### 3.2.1.1 Syntax

```
watchmen-client [--os-username <OS_Username>]
                [--os-password <OS_Password>]
                [--os-tenant-name <OS_Tenant_Name>]
                [--os-auth-url <OS_Auth_URL>]
alarm-history
```

```
watchmen-client alarm-history [-h] [-f YYYY-MM-DD[[[-hh]-mm]-ss]] =>
[-t YYYY-MM-DD[[[-hh]-mm]-ss]] [-s] [-o {asc,desc}] [-e {alarm,alert}]
watchmen-client alarm-history [--help] =>
[--from YYYY-MM-DD[[[-hh]-mm]-ss]] [--to YYYY-MM-DD[[[-hh]-mm]-ss]] =>
[--sort-by] [FIELD_NAME] [--sort-order {asc,desc}] [--event-type =>
{alarm,alert}]
```

Where one of the following values is used for `FIELD_NAME`:

`active_severity`, `additional_info`, `additional_text`, `event_type`,  
`is_stateful`, `last_event_time`, `major_type`, `minor_type`,  
`probable_cause`, `sequence_no`, `source`, `specific_problem`.  
Default value: `last_event_time`

**Note:** The date and time values used in the `--from` and `--to` (`-f` and `-t`) sections of the command, define a half-open interval. The `--from` date and time is included in the interval. The `--to` date and time is excluded.

### 3.2.1.2 Optional Arguments

The following optional arguments can be used with the commands:

With the main command `watchmen-client` or the `alarm-history` subcommand:

**-h, --help** Displays information about the `watchmen-client` command or the `alarm-history` subcommand.

With the main command `watchmen-client`:

**--os-username** Specifies the OS user name. It can be any user that has `watchmen` role.

**--os-password** Specifies the OS password.

**--os-tenant-name** Specifies the OS tenant name.



**--os-auth-url** Specifies the OS authentication URL.

With the subcommand `alarm-history`:

**-f, --from** Defines the beginning of the time period of the request. This optional argument can be used separately or together with `<-t, --to>`. If none of them is given, the output shows the event history of the actual day.

**-t, --to** Defines the end of the time period of the request. This optional argument can be used separately or together with `<-f, --from>`. If none of them is given, the output shows the event history of the actual day.

**-s, --sort-by** Sort by a given column. Supported values are the ones listed for `FIELD_NAME` in Section 3.2.1.1 on page 6.

**-o, --sort-order** Sort order. Supported values: `asc` for ascending and `desc` for descending order.

**-e, --event-type** Filter events, either for alarms or alerts. Supported values: `alarm` and `alert`

**Note:** The `--os-username`, `--os-password`, `--os-tenant-name`, and `--os-auth-url` must be specified in the command each time they are required by a subcommand.

Passing `--os-token` instead of the `--os` arguments above, is not supported.

Watchmen CLI also supports the `OS_USERNAME`, `OS_PASSWORD`, `OS_TENANT_NAME`, and `OS_AUTH_URL` OpenStack environment variables.

### 3.2.1.3 Example

```
root@cic1:~# watchmen-client --os-username admin --os-password admin =>
--os-tenant-name admin --os-auth-url http://192.168.2.25:5000/v2.0 =>
alarm-history --from 2016-01-25 --to 2016-02-01 --sort-by active_severity =>
--sort-order desc --event-type alert
```

## 3.3 Adding SNMP Trap Endpoint

An SNMP trap endpoint can be added by using the `watchmen-client` command and with the `snmp-trap-config-add` subcommand.



The events sent to the configured SNMP trap endpoint are filtered by the ID of the tenant that executes the `watchmen-client` command. No filtering is applied if the command is executed by the admin tenant.

### 3.3.1 Command Description

#### 3.3.1.1 Syntax

```
watchmen-client [--os-username <OS_Username>]
                [--os-password <OS_Password>]
                [--os-tenant-name <OS_Tenant_Name>]
                [--os-auth-url <OS_Auth_URL>]
snmp-trap-config-add
```

```
watchmen-client snmp-trap-config-add [-h] -c <command_string> [-e]
watchmen-client snmp-trap-config-add [--help] =>
--command <command_string> [--enable-append-info]
```

#### 3.3.1.2 Required Arguments

The following argument is required for the subcommand `snmp-trap-config-add`:

<b>-c, --command</b>	SNMP trap command. For more information, refer to the <i>Fault Management Configuration Guide</i> .
----------------------	---

#### 3.3.1.3 Optional Arguments

The following optional arguments can be used with the commands:

With the main command `watchmen-client` or the SNMP Appendinfo Trap subcommand:

<b>-h, --help</b>	Displays information about the <code>watchmen-client</code> command or the <code>alarm-history</code> subcommand.
-------------------	---

With the main command `watchmen-client`:

<b>--os-username</b>	Specifies the OS user name. It can be any user that has <code>watchmen</code> role.
----------------------	---

<b>--os-password</b>	Specifies the OS password.
----------------------	----------------------------

<b>--os-tenant-name</b>	Specifies the OS tenant name.
-------------------------	-------------------------------

<b>--os-auth-url</b>	Specifies the OS authentication URL.
----------------------	--------------------------------------

With the subcommand `snmp-trap-config-add`:



### **-e, --enable-append-info**

Enable SNMP Appendinfo Trap

#### **3.3.1.4 Example**

```
root@cic1:~# watchmen-client --os-username admin --os-password admin =>
--os-tenant-name admin --os-auth-url http://192.168.2.25:5000/v2.0 =>
snmp-trap-config-add --command <SNMP_TRAP_COMMAND>
```

## **3.4 Listing SNMP Trap Endpoints**

The SNMP trap endpoints can be listed by using the `watchmen-client c` ommand with the `snmp-trap-config-list` subcommand.

The SNMP trap endpoints are filtered by the ID of the tenant that executes the `watchmen-client` command. No filtering is applied if the command is executed by the admin tenant.

### **3.4.1 Command Description**

#### **3.4.1.1 Syntax**

```
watchmen-client [--os-username <OS_Username>]
                [--os-password <OS_Password>]
                [--os-tenant-name <OS_Tenant_Name>]
                [--os-auth-url <OS_Auth_URL>]
                snmp-trap-config-list
```

```
watchmen-client [-h]
watchmen-client [--help]
```

```
watchmen-client snmp-trap-config-list [-h]
watchmen-client snmp-trap-config-list [--help]
```

#### **3.4.1.2 Optional Arguments**

The following optional argument can be used with the main command `watchmen-client` or the `snmp-trap-config-list` subcommand:

**-h, --help** Displays information about the `watchmen-client` command or the `snmp-trap-config-list` subcommand.

The following optional arguments are used with the `watchmen-client` main command:



<b>--os-username</b>	Specifies the OS user name. It can be any user that has watchmen role.
<b>--os-password</b>	Specifies the OS password.
<b>--os-tenant-name</b>	Specifies the OS tenant name.
<b>--os-auth-url</b>	Specifies the OS authentication URL.

**Note:** Passing `--os-token` instead of the `--os` arguments above is not supported.

The `--os-username`, `--os-password`, `--os-tenant-name`, and `--os-auth-url` must be specified in the command each time they are required by a subcommand.

**Note:** Watchmen CLI also supports the `OS_USERNAME`, `OS_PASSWORD`, `OS_TENANT_NAME`, and `OS_AUTH_URL` OpenStack environment variables.

### 3.4.1.3 Example

```
root@cic1:~# watchmen-client --os-username admin --os-password admin =>
--os-tenant-name admin --os-auth-url http://192.168.2.25:5000/v2.0 =>
snmp-trap-config-list
```

## 3.5 Removing SNMP Trap Endpoint

An SNMP endpoint can be removed by using the `watchmen-client` command with the `snmp-trap-config-remove` subcommand.

The tenant executing the `watchmen-client` command can only remove those SNMP trap endpoints that were added by the same tenant. There is no such a restriction if the command is executed by the admin tenant.

### 3.5.1 Command Description

#### 3.5.1.1 Syntax

```
watchmen-client [--os-username <OS_Username>]
                [--os-password <OS_Password>]
                [--os-tenant-name <OS_Tenant_Name>]
                [--os-auth-url <OS_Auth_URL>]
                snmp-trap-config-remove

watchmen-client [-h]
watchmen-client [--help]
```



```
watchmen-client snmp-trap-config-remove [-h] -id
watchmen-client snmp-trap-config-remove [--help] --config-id
```

### 3.5.1.2 Required Arguments

The following argument is required for the subcommand `snmp-trap-config-add`:

**-id, --config-id** ID of the SNMP trap endpoint configuration to be removed.

### 3.5.1.3 Optional Arguments

The following optional argument can be used with the main command `watchmen-client` or the `active-alarm-list` subcommand:

**-h, --help** Displays information about the `watchmen-client` command or the `active-alarm-list` subcommand.

The following optional arguments are used with the `watchmen-client` main command:

**--os-username** Specifies the OS user name. It can be any user that has `watchmen` role.

**--os-password** Specifies the OS password.

**--os-tenant-name** Specifies the OS tenant name.

**--os-auth-url** Specifies the OS authentication URL.

**Note:** Passing `--os-token` instead of the `--os` arguments above is not supported.

The `--os-username`, `--os-password`, `--os-tenant-name`, and `--os-auth-url` must be specified in the command each time they are required by a subcommand.

**Note:** Watchmen CLI also supports the `OS_USERNAME`, `OS_PASSWORD`, `OS_TENANT_NAME`, and `OS_AUTH_URL` OpenStack environment variables.

### 3.5.1.4 Example

```
root@cic1:~# watchmen-client --os-username admin --os-password admin =>
--os-tenant-name admin --os-auth-url http://192.168.2.25:5000/v2.0 =>
snmp-trap-config-remove --config-id 16
```



## 4 FM Northbound REST API

The FM Northbound REST API provides the northbound interface toward the used management system.

The FM WSGI (Web Server Gateway Interface) Server is listening on the 8052 port of the vCICs. The FM WSGI Server is running in active-active mode, and it can be reached at the vCIC HA address on port 8052.

**FM RESTful port:** 8052

**Required user role in *Keystone*:** watchmen

The following operations are supported:

- Get active alarm list  
See Section 4.1 on page 12.
- Get alarm and alert history  
See Section 4.2 on page 13.
- Add SNMP Trap Endpoint  
See Section 4.3 on page 15.
- Get SNMP Trap Endpoints  
See Section 4.4 on page 15.
- Remove SNMP Trap Endpoint  
See Section 4.5 on page 16.

**Note:** For configuring SNMP Trap Endpoint, refer to the *Fault Management Configuration Guide*.

### 4.1 Get Active Alarm List

**Method:** GET

**Headers:**

- X-Auth-Token:<keystone\_v2\_auth\_token\_id>
- X-Tenant-Name:<tenant\_name\_for\_the\_token>

**Uniform Resource Locator (URL):** /v1/active\_alarm\_list

**Description:** Returns the alarms currently active in FM. The alarms are filtered by the ID of the tenant set in the request. No filter on tenant ID is used if the admin tenant is set in the request.





**Normal response code:** 200

**Standard Hypertext Transfer Protocol (HTTP) error codes used:**

401, 403, 500

**Parameters:** -

**JavaScript Object Notation (JSON) Response Example:**

```
{
  "active_alarm_list": [
    {
      "active_severity": 5,
      "additional_info": "None",
      "additional_text": "NTP error",
      "event_type": 1,
      "is_stateful": true,
      "last_event_time": "2016-11-22 14:00:05+00:00",
      "major_type": 193,
      "minor_type": 2031708,
      "probable_cause": 70,
      "sequence_no": 11,
      "source": "Region=vcee,CeeFunction=1,Node=cic-0-1=>
,UpstreamNTPServerConnection=1",
      "specific_problem": "NTP Stratum Level Failure"
    }
  ]
}
```

## 4.2 Get Alarm and Alert History

**Method:** GET

**Headers:**

- X-Auth-Token:<keystone\_v2\_auth\_token\_id>
- X-Tenant-Name:<tenant\_name\_for\_the\_token>

**Supported URLs:**

/v1/alarm\_history

v1/alarm\_history/from/<date>

v1/alarm\_history/to/<date>

v1/alarm\_history/sort\_by/<FIELD\_NAME>

See the possible values for FIELD\_NAME in Section 3.2.1.1 on page 6.

v1/alarm\_history/sort\_order/<order>

The possible values for order are asc and desc.



v1/alarm\_history/page\_number/<number>

v1/alarm\_history/page\_size/<number>

v1/alarm\_history/event\_type/<event\_type>

The possible values for event\_type are alarm and alert.

The supported URLs can be combined in any way that makes sense, like in the following example:

v1/alarm\_history/sort\_by/sequence\_no/sort\_order/desc⇒  
/page\_size/4/event\_type/alert/to/2016-11-22-14-13

**Description:** The alarm\_history returns all the alarms and alerts received on a given day. The other URLs return the subset of alarms and alerts specified by the given filter. Furthermore, the alarms and alerts are also filtered by the ID of the tenant set in the request. No filter on tenant ID is used if the admin tenant is set in the request.

**Normal response code:** 200

**Standard HTTP error codes used:** 401, 403, 404, 500

**Optional Parameter:** date yyyy-mm-dd

**Note:** If the date parameter is not specified, the alarm and alert history of the actual day will be returned.

**JSON Response Example:**

```
{
  "alarm_history": [
    {
      "active_severity": 1,
      "additional_info": "info",
      "additional_text": "original text",
      "event_type": 2,
      "is_stateful": true,
      "last_event_time": "2016-11-22 14:05:35+00:00",
      "major_type": 193,
      "minor_type": 2031686,
      "probable_cause": 158,
      "sequence_no": 40,
      "source": "Region=SAPC_1,Equipment=1,TopOfRackSwitch=1⇒
,PowerSupply=9NJZMD0D",
      "specific_problem": "Test event in WFT"
    }
  ]
}
```



## 4.3 Add SNMP Trap Endpoint

**Method:** POST

**Headers:**

- X-Auth-Token:<keystone\_v2\_auth\_token\_id>
- X-Tenant-Name:<tenant\_name\_for\_the\_token>

**Data:**

```
'{"snmp_trap_config": {"command": "<SNMP_TRAP_COMMAND>", =>
"appendinfo": <HAS_APPEND_INFO>}}'
```

**Uniform Resource Locator (URL):** /v1/snmp\_trap\_config

**Description:** Adds SNMP Trap Endpoint configuration. Events sent towards that endpoint are filtered by the ID of the tenant set in the request. No filter on tenant ID is used if the admin tenant is set in the request.

**Normal response code:** 200

**Standard Hypertext Transfer Protocol (HTTP) error codes used:**

401, 403, 500

**Parameters:** -

**JavaScript Object Notation (JSON) Response Example:**

```
{
  "STATUS": "OK"
}
```

## 4.4 Get SNMP Trap Endpoints

**Method:** GET

**Headers:**

- X-Auth-Token:<keystone\_v2\_auth\_token\_id>
- X-Tenant-Name:<tenant\_name\_for\_the\_token>

**Uniform Resource Locator (URL):** /v1/snmp\_trap\_config

**Description:** Gets all SNMP Trap Endpoint configurations. SNMP Trap Endpoint configurations are filtered by the ID of the tenant set in the request. No filter on tenant ID is used if the admin tenant is set in the request.

**Normal response code:** 200

**Standard Hypertext Transfer Protocol (HTTP) error codes used:**

401, 403, 500



**Parameters:** -

**JavaScript Object Notation (JSON) Response Example:**

```
{
  "snmp_trap_config": [
    {
      "appendinfo": <HAS_APPEND_INFO>,
      "command": "<SNMP_TRAP_COMMAND>",
      "config_id": 3,
      "tenant_id": "<TENANT_ID>",
      "tenant_name": "<TENANT_NAME>"
    }
  ]
}
```

## 4.5 Remove SNMP Trap Endpoint

**Method:** DELETE

**Headers:**

- X-Auth-Token:<keystone\_v2\_auth\_token\_id>
- X-Tenant-Name:<tenant\_name\_for\_the\_token>

**Uniform Resource Locator (URL):**

/v1/snmp\_trap\_config/<snmp\_trap\_config\_id>

**Description:** Deletes SNMP Trap Endpoint configuration with the specified ID. Deleting is only allowed for those entries that were created by the tenant set in the request. There is no such a restriction if the admin tenant is set in the request.

**Normal response code:** 200

**Standard Hypertext Transfer Protocol (HTTP) error codes used:**

401, 403, 500

**Parameters:** -

**JavaScript Object Notation (JSON) Response Example:**

```
{
  "STATUS": "OK"
}
```



## 5 SNMP Interface

The only supported SNMP version is SNMP v2.

SNMP is used for the following purposes at the FM NB Interface:

- Fetching the active alarm list, see Section 5.1 on page 17.
- Sending SNMP traps, see Section 5.2 on page 21.

See Section 6 on page 22 for an overview of the main system components reporting alarms and alerts.

### 5.1 SNMP - Active Alarm List

This section describes how to fetch the list of active alarms by using the SNMP Interface.

The FM Northbound SNMP Agent is listening on the 30165 port of the vCICs. The SNMP agent is running in active-active mode, and it can be reached at the vCIC HA address on port 30165.

#### 5.1.1 Supported PDUs

The active alarm list can be fetched by sending SNMP requests.

The FM Northbound SNMP Agent answers the following Protocol Data Units (PDUs):

- GetBulkRequest
- GetNextRequest

#### 5.1.2 Command Examples

This section provides examples for commands that can be used for sending the PDUs.

- `snmptable`  
See Section 5.1.2.1 on page 17.
- `snmpwalk`  
See Section 5.1.2.2 on page 18.



### 5.1.2.1 snmptable

The `snmptable` command sends a `GetBulkRequest` PDU.

#### Syntax

With the default agent configuration, the `snmptable` command can be used with the following syntax:

```
$ snmptable -v 2c -c traps localhost:30165 eriAlarmActiveAlarmTable
```

#### Response

If the active alarm list is empty, the command returns with the following text:

```
ERICSSON-ALARM-MIB::eriAlarmActiveAlarmTable: No entries
```

If the active alarm list contains alarms, the alarms are visible in the command response as shown in the example below:

```
SNMP table: ERICSSON-ALARM-MIB::eriAlarmActiveAlarmTable
```

```
eriAlarmActiveMajorType eriAlarmActiveMinorType eriAlarmActiveSpecificProblem eriAlarmActiveManagedObject⇒
eriAlarmActiveEventType eriAlarmActiveEventTime eriAlarmActiveOriginalEventTime⇒
eriAlarmActiveProbableCause eriAlarmActiveSeverity eriAlarmActiveOriginalSeverity⇒
eriAlarmActiveAdditionalText⇒ eriAlarmActiveOrigAdditionalText eriAlarmActiveResourceId
1      timeDomainViolation      1      problem      source⇒
critical      2000-12-5,0:0:0.0      2000-12-5,0:0:0.0      i610LocEndToEnd⇒
SNMPv2-SMI::zeroDotZero      critical      text      text⇒
2      timeDomainViolation      2      problem      source⇒
critical      2000-12-5,0:0:0.0      2000-12-5,0:0:0.0      i610LocEndToEnd⇒
SNMPv2-SMI::zeroDotZero      critical      text      text⇒
3      timeDomainViolation      3      problem      source⇒
critical      2000-12-5,0:0:0.0      2000-12-5,0:0:0.0      i610LocEndToEnd⇒
SNMPv2-SMI::zeroDotZero      critical      text      text⇒
4      timeDomainViolation      4      problem      source⇒
critical      2000-12-5,0:0:0.0      2000-12-5,0:0:0.0      i610LocEndToEnd⇒
SNMPv2-SMI::zeroDotZero      critical      text      text⇒
```

#### Limitations

The `snmptable` command sends a `GetBulkRequest` PDU, that was designed to fetch tabular data in a single request-response transaction. SNMP clients are usually configured with short timeout, that is, a few seconds, and only five retry attempts. The bigger the active alarm list, the longer it takes for the agent to respond even it performs only one database query. If the table contains approximately more than 120 rows, the client might time out and resend the request until the maximum number of retries is reached. It usually ends with the following result:

```
Timeout: No Response from localhost:30165.
```

**Note:** Setting a higher timeout in the SNMP client can provide a solution.



### 5.1.2.2 snmpwalk

The `snmpwalk` command sends GetNextRequest PDUs.

#### Syntax

With the default agent configuration, the `snmpwalk` command can be used with the following syntax:

```
$ snmpwalk -v 2c -c traps localhost:30165 eriAlarmActiveAlarmTable
```

#### Response

If the active alarm list is empty, the command returns with the following text:

```
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.0 = No more⇒  
variables left in this MIB View (It is past the end of⇒  
the MIB tree)
```

If the active alarm list contains alarms, the alarms are visible in the command response as shown in the example below:



```

ERICSSON-ALARM-MIB::eriAlarmActiveIndex.1 = Gauge32: 1
ERICSSON-ALARM-MIB::eriAlarmActiveIndex.2 = Gauge32: 2
ERICSSON-ALARM-MIB::eriAlarmActiveIndex.3 = Gauge32: 3
ERICSSON-ALARM-MIB::eriAlarmActiveIndex.4 = Gauge32: 4
ERICSSON-ALARM-MIB::eriAlarmActiveMajorType.1 = Gauge32: 1
ERICSSON-ALARM-MIB::eriAlarmActiveMajorType.2 = Gauge32: 2
ERICSSON-ALARM-MIB::eriAlarmActiveMajorType.3 = Gauge32: 3
ERICSSON-ALARM-MIB::eriAlarmActiveMajorType.4 = Gauge32: 4
ERICSSON-ALARM-MIB::eriAlarmActiveMinorType.1 = Gauge32: 1
ERICSSON-ALARM-MIB::eriAlarmActiveMinorType.2 = Gauge32: 2
ERICSSON-ALARM-MIB::eriAlarmActiveMinorType.3 = Gauge32: 3
ERICSSON-ALARM-MIB::eriAlarmActiveMinorType.4 = Gauge32: 4
ERICSSON-ALARM-MIB::eriAlarmActiveSpecificProblem.1 = STRING: problem
ERICSSON-ALARM-MIB::eriAlarmActiveSpecificProblem.2 = STRING: problem
ERICSSON-ALARM-MIB::eriAlarmActiveSpecificProblem.3 = STRING: problem
ERICSSON-ALARM-MIB::eriAlarmActiveSpecificProblem.4 = STRING: problem
ERICSSON-ALARM-MIB::eriAlarmActiveManagedObject.1 = STRING: source
ERICSSON-ALARM-MIB::eriAlarmActiveManagedObject.2 = STRING: source
ERICSSON-ALARM-MIB::eriAlarmActiveManagedObject.3 = STRING: source
ERICSSON-ALARM-MIB::eriAlarmActiveManagedObject.4 = STRING: source
ERICSSON-ALARM-MIB::eriAlarmActiveEventType.1 = INTEGER: timeDomainViolation(11)
ERICSSON-ALARM-MIB::eriAlarmActiveEventType.2 = INTEGER: timeDomainViolation(11)
ERICSSON-ALARM-MIB::eriAlarmActiveEventType.3 = INTEGER: timeDomainViolation(11)
ERICSSON-ALARM-MIB::eriAlarmActiveEventType.4 = INTEGER: timeDomainViolation(11)
ERICSSON-ALARM-MIB::eriAlarmActiveEventTime.1 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveEventTime.2 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveEventTime.3 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveEventTime.4 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalEventTime.1 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalEventTime.2 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalEventTime.3 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalEventTime.4 = STRING: 2000-12-5,0:0:0.0
ERICSSON-ALARM-MIB::eriAlarmActiveProbableCause.1 = INTEGER: i610LocEndToEnd(600)
ERICSSON-ALARM-MIB::eriAlarmActiveProbableCause.2 = INTEGER: i610LocEndToEnd(600)
ERICSSON-ALARM-MIB::eriAlarmActiveProbableCause.3 = INTEGER: i610LocEndToEnd(600)
ERICSSON-ALARM-MIB::eriAlarmActiveProbableCause.4 = INTEGER: i610LocEndToEnd(600)
ERICSSON-ALARM-MIB::eriAlarmActiveSeverity.1 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveSeverity.2 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveSeverity.3 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveSeverity.4 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalSeverity.1 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalSeverity.2 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalSeverity.3 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveOriginalSeverity.4 = INTEGER: critical(3)
ERICSSON-ALARM-MIB::eriAlarmActiveAdditionalText.1 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveAdditionalText.2 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveAdditionalText.3 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveAdditionalText.4 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveOrigAdditionalText.1 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveOrigAdditionalText.2 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveOrigAdditionalText.3 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveOrigAdditionalText.4 = STRING: text
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.1 = OID: SNMPv2-SMI::zeroDotZero
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.2 = OID: SNMPv2-SMI::zeroDotZero
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.3 = OID: SNMPv2-SMI::zeroDotZero
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.4 = OID: SNMPv2-SMI::zeroDotZero
ERICSSON-ALARM-MIB::eriAlarmActiveResourceId.4 = No more variables left in this MIB View (It is past the⇒
end of the MIB tree)

```

## Limitations

The `snmpwalk` command walks a part of the management information base (MIB) tree by sending `GetNextRequest` PDUs. The response only contains a single varbind and a reference to the next object identifier (OID). From this, the client will know which OID to fetch in the next round. The conversation ends when there is no more next OID left. This way it does not matter how many rows are there in the active alarm list, only one OID instance is returned per transaction. Currently, the active alarm list contains 14 columns, so if there are 50 rows, then the number of request-response transactions is  $14 \times 50 = 700$ . Consequently, this method generates higher load on the system and





the network. The agent fetches data from the database only once, when the first OID is requested.

Concurrent client requests are not supported.

## 5.2 SNMP Trap

For each incoming alarm and alert, and for the updates of the active alarm list, an SNMP trap with a unique sequence number is sent on the FM Northbound interface to one or more Network Management Stations (NMSs). The FM alarm or alert is translated into SNMP trap in compliance with the Ericsson Alarm MIB. The *Net-SNMP* command `snmptrap` is used for generating traps.

Refer to the *Fault Management Configuration Guide* for more information.

### 5.2.1 Heartbeat

The FM service periodically sends `eriAlarmHeartBeatNotif` traps via SNMP.

This message contains the latest sequence numbers and receive times for alarms and alerts. These values are saved in `heartbeat_info`.

The default value for the frequency of the heartbeat is one minute.



## 6 Additional Information

Each alarm and alert text contains information about the triggering Managed Object (MO) class as shown in the following example:

```
Managed Object Class:⇒  
Region=<name_of_the_region>, CeeFunction=1, Node=<hostname_of_the_node>, ⇒  
Network=<network>, Aggregator=<aggr>, EthernetPort=<port>
```

Figure 1 provides an overview of the main system components that send alarms and alerts to FM.

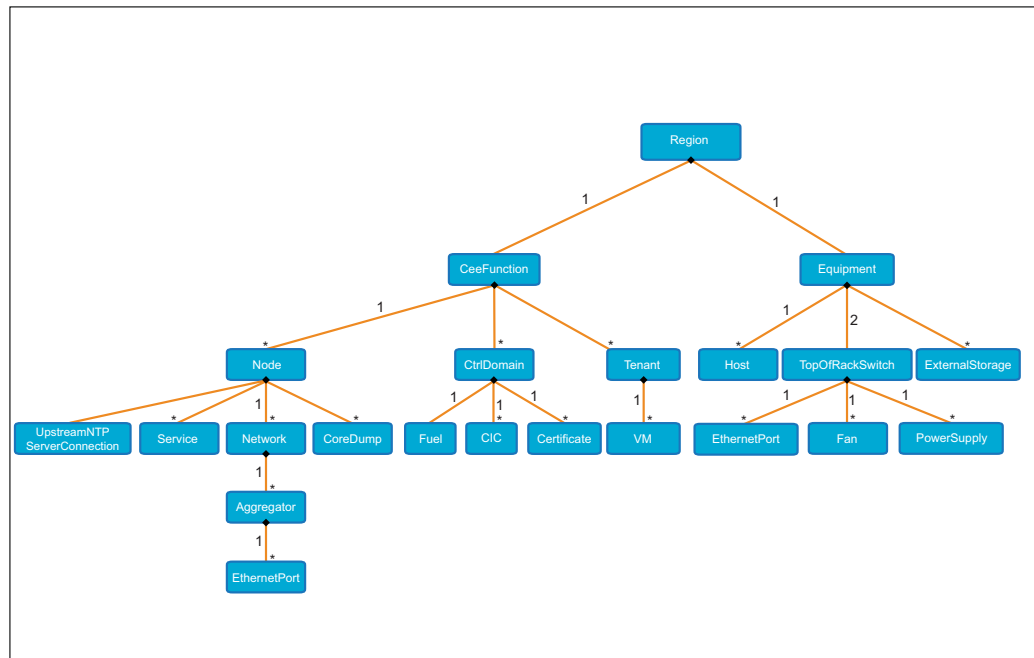


Figure 1 Main System Components Sending Alarms and Alerts to FM