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Motorola Solutions Technical Notification (MTN)

TITLE: Cannot write Power Detection Calibration values to the radio using the APX Tuner R15.00.02

TECHNOLOGY: APX Tuner

SYMPTOMS:

A communications error is displayed when attempting to write Power Detection Calibration values into the APX mobile radios using the R15.00.02 APX Tuner

MODELS / SYSTEM RELEASES / KITS / DATECODES AFFECTED:

All APX mobile radios

SEVERITY RECOMMENDATION:

Low / Maintenance - Perform if system exhibits above symptoms

ROOT CAUSE / DEFINITIVE TEST: Code defect

WORKAROUNDS AND CORRECTIVE ACTIONS:

Use R14.01.03 APX Tuner

RESOLUTIONS AND REPAIR PROCEDURES:

The fix for this issue is included in Tuner Version **R15.00.03** which is available on Motorola-On-Line (Resource Center > Software > Two-Way > APX Family Portables and Mobiles)

PARTS REQUIRED (HARDWARE/SOFTWARE):

RVN5224AH (APX Portable and Mobile) Tuner version R15.00.03 **

APX Tuner ** can be obtained by downloading from Motorola-On-Line at the following location:

Resource Center > Software > Two-Way > APX Family Portables and Mobiles.

**Requires a current license subscription.

ADDITIONAL INFORMATION:

NA

REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:

NA

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WHEN TO APPLY RESOLUTION:
After reboot
After (re)installation
After upgrade
After power cycle
After database restoration
After failure
On FRU replacement
During maintenance
Immediately
As instructed _X_

LABOR ALLOWANCE:

Information only ___

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