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## **Motorola Solutions Technical Notification (MTN)**

**TITLE:** APX CPS/Radio Management – Auto Update will not work if selected during ‘repair’ of R16.00.00.

**TECHNOLOGY:** APX CPS- Radio Management

**SYMPTOMS:**

Auto Update will not work if selected during ‘repair’ of R16.00.00. It MUST be selected while installing Radio Management

**MODELS / SYSTEM RELEASES / KITS / DATECODES AFFECTED:**

All APX radios using Radio Management .

**SEVERITY RECOMMENDATION:**

**High / Safety** - Perform Immediately

**ROOT CAUSE / DEFINITIVE TEST:**

Code defect

**WORKAROUNDS AND CORRECTIVE ACTIONS:**

Radio Management Server and components must be uninstalled and re-installed to enable the ‘Auto Update’ feature.

**PARTS REQUIRED (HARDWARE/SOFTWARE):**

APX CPS- Radio Management R16.00.00

**APX CPS/Radio Management Software\*\* can be obtained by downloading from Motorola-On-Line at the following location:**

Resource Center > Software > Two-Way > APX Family Portables and Mobiles.

Or by contacting the Motorola Post Sales Subscriber Technical Support team at 1-800-927-2744 to request disk.

**\*\*Requires a current license subscription.**

**ADDITIONAL INFORMATION:**

NA

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**REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:**

NA

**WHEN TO APPLY RESOLUTION:**

After reboot \_\_\_  
After (re)installation \_\_\_  
After upgrade \_\_\_  
After power cycle \_\_\_  
After database restoration \_\_\_  
After failure \_X\_  
On FRU replacement \_\_\_  
During maintenance \_X\_  
Immediately \_\_\_  
As instructed \_\_\_  
Information only \_\_\_

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