MOTOROLA *SOLUTIONS*

Motorola Solutions Technical Notification (MTN)

TITLE: APX CPS/Radio Management – Auto Update will not work if selected during 'repair' of R16.00.00.

TECHNOLOGY: APX CPS- Radio Management

SYMPTOMS:
Auto Update will not work if selected during 'repair' of R16.00.00. It MUST be selected while installing Radio Management

MODELS / SYSTEM RELEASES / KITS / DATECODES AFFECTED:
All APX radios using Radio Management .

SEVERITY RECOMMENDATION:
High / Safety - Perform Immediately

ROOT CAUSE / DEFINITIVE TEST:
Code defect

WORKAROUNDS AND CORRECTIVE ACTIONS:
Radio Management Server and components must be uninstalled and re-installed to enable the 'Auto Update' feature.

PARTS REQUIRED (HARDWARE/SOFTWARE):
APX CPS- Radio Management R16.00.00

APX CPS/Radio Management Software** can be obtained by downloading from Motorola-On-Line at the following location:
Resource Center > Software > Two-Way > APX Family Portables and Mobiles.
Or by contacting the Motorola Post Sales Subscriber Technical Support team at 1-800-927-2744 to request disk.

**Requires a current license subscription.

ADDITIONAL INFORMATION:
NA

REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:
NA

WHEN TO APPLY RESOLUTION:
 After reboot __
After (re)installation __
After upgrade __
After power cycle __
After database restoration __
After failure _X_
On FRU replacement __
During maintenance _X_
Immediately __
As instructed __
Information only __

LABOR ALLOWANCE:
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For assistance with this bulletin please contact your MSI Technical support centre
https://www.motorolasolutions.com/en_us/support.html