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Motorola Solutions Technical Notification (MTN)

Title

APX CPS R34.00.00 WAV Conversion Tool Issue: Update and fix in APX CPS R35.XX.XX Release

Technology

APX CPS

Severity Recommendation

Low/Maintenance

Symptoms

Customer receives FAIL convert result when converting .wav to .mva

Models Affected

APX CPS R34.00.00

When To Apply

As needed

Workaround/Recovery

A workaround is available. Both R33.00.01 and R34.00.00 can be installed on PC. For tasks requiring file conversion, use R33.00.01 while continuing to use R34.00.00 for all other tasks.

Resolution And Repair Procedure

The issue has been resolved in R35.XX.XX, which is scheduled to be released in Q1' 2025.

Labor Allowance

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