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MOTOROLA SOLUTIONS TECHNICAL NOTIFICATION (MTN)

Title

APX N50 and N30 UHF battery compatibility revision to prevent reset condition.

Technology

APX™ SERIES P25 RADIOS

Severity Recommendation

Low/Maintenance - Perform if system exhibits below symptoms

Symptoms

APX N50 and APX N30 UHF band radios could reset when pressing PTT if used with PMNN4815A battery revision

Models

APX N50 and APX N30 UHF models

Customers / Regions Impacted

Any region where the related product is shipping

Preventive Measures

The radios must always be used with the compatible battery according to the chart below.

Band & Model	Battery revision
APX N30 UHF H15XDF9PW6AN	PMNN4815B or later revision *
APX N50 UHF H25XDF9PW6AN	PMNN4815B or later revision *
APX N30 7/800 H15UCF9PW6AN	PMNN4815A or later revision
APX N50 7/800 H25UCF9PW6AN	PMNN4815A or later revision

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APX N30 VHF H15KDF9PW6AN	PMNN4815A or later revision
APX N50 VHF H25KDF9PW6AN	PMNN4815A or later revision

*APX N30 and N50 UHF models will only ship from Motorola with a compatible battery.

Labor Allowance

No labor warranty is implied, intended, or authorized.

For assistance with this bulletin please contact your MSI Technical Support Center at <https://motorolasolutions.com/support>

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