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MOTOROLA SOLUTIONS TECHNICAL NOTIFICATION (MTN)

Title

MOTOTRBO™ R2 Portable Capacity Plus single site, 2 repeaters License Requirements

Technology

MOTOTRBO™ R2 Portable

Severity Recommendation

Low/Maintenance - Perform if system exhibits below symptoms

Symptoms

MOTOTRBO™ R2 Portable Capacity Plus single site, 2 repeaters License activation failed

Models / System Releases / Kits / Datecodes Affected

All MOTOTRBO™ R2 Portables

Customers / Regions Impacted

APAC, EMEA & LACR regions only

When To Apply

Before enabling Capacity Plus single site, 2 repeaters License on MOTOTRBO™ R2 portables.

Test To Perform

N/A

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Workaround

N/A

Resolution And Repair Procedure

The Capacity Plus single site, 2 repeaters License can only be enabled/activated on MOTOTRBO™ R2 Portable with software version M2024.02 ((R02.24.02.1002) or later using CPS 2 Version 2.151.292.0 or later.

This information is also available in MOTOTRBO™ R2 Portable price pages.

Time To Implement/System Impact

Low impact to radio functionality.

Labor Allowance

This is an informational bulletin. No labor warranty is implied, intended, or authorized.

For assistance with this bulletin please contact your MSI Technical Support Centre at <https://motorolasolutions.com/support>

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