CAPACITY MAX SYSTEM SERVER
M2020.01 FIELD UPGRADES

Process for M2020.01 – Physical Media order

Customers *must order* the following (**2**) part numbers to upgrade a fielded CMSS from R2.10 to M2020.01

-**T8733A**, MOTOTRBO M2020.01 Capacity Max System Server SW Upgrade (USB)

  (1) Required for each CMSS. Must already be on R2.10 or R2.10.5. List: $430.00 / Reseller: $0.99 (USD)

-**T8486A**, MOTOTRBO Capacity Max System Server SW Update Launch Pad (DVD)

  (1) Required per system. As a stand-alone application, ESU Launch Pad can be used to upgrade multiple servers. List: $0.00 / Reseller: $0.00 (USD). **Updated and required for M2020.01.**

Please Plan Ahead

As these part numbers are fulfilled and shipped on physical media (USB/DVD), please allow up to 2 weeks for delivery from time of order submission.

-**NEW-** *Alternative* **Process for M2020.01– Electronic Delivery**

If physical media is not desired, customers can alternatively order the following (**2**) part numbers to upgrade a fielded CMSS from R2.10 to M2020.01:

-**T8734A**, MOTOTRBO M2020.01 Capacity Max System Server SW Upgrade on MSI Portal

  (1) Required for each CMSS. Must already be on R2.10 or R2.10.5. List: $430.00 / Reseller: $0.99 (USD)

-**T8483A**, MOTOTRBO Capacity Max System Server SW Update Launch Pad on MSI Portal

  (1) Required per system. As a stand-alone application, ESU Launch Pad can be used to upgrade multiple servers. List: $0.00 / Reseller: $0.00 (USD). **Updated and required for M2020.01.**

With each of the above, you should expect to receive an e-mail within a week with a unique link to access/download the software files from the MSI MyView portal. Both part numbers require an e-mail address at time of order submission.

Additional upgrade details can be found in the Capacity Max System Release Upgrade Guide within the MOL Resource Center:

▸ Software ▸ Two-Way ▸ MOTOTRBO ▸ Capacity Max - Software, Firmware and Configuration Guides

Thank you for your cooperation-

MOTOTRBO INFRASTRUCTURE TEAM