

Motorola Solutions, Inc.

MOTOTRBO® System Release Notes Professional Commercial Radios (PCR) & Accessories

Version: M2020.02.02

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Overview

This section details the known MOTOTRBO product issues which remain outstanding at the time of this release of software to the field.

Known product issues are divided into two categories:

- Known issues contained within the current release
- Resolved Issues that have now been fixed within the current release

Definitions

A known issue is a problem that is currently unresolved (open).

A closed or resolved issue is one that has been repaired and no longer should occur in the product after upgrading to the new product version.

The risk and workaround aspects are included in the release note description (Known Issues) for overall assessment of the problem.

What's New in the Release

The M2020.02.02 release addresses an issue in Capacity Max systems whereby when a Control Channel capable repeater detects interference, the Control Channel will rollover, but the affected repeater will not be able to be a Control Channel again until it is reset. Clearing the interference has no effect. In this condition, the repeater will continue to operate as a Trunk Channel only. This issue affects all MOTOTRBO repeaters as identified below.

For more information on this issue, please refer to the following Motorola Solutions Technical Notification (MTN): MTN-0006-21-NA.

Product Versions

Listed below are all MOTOTRBO Product types with a reference to the released version of software:

MOTOTRBO Product	Version Supported in Release
Repeater - XPR 8380 / XPR 8400	R20.20.02.06
Repeater - MTR 3000	R20.20.02.06
Repeater - SLR 1000, SLR 5700, SLR 8000	R20.20.02.06

Known Issues in Product Release

Infrastructure Impact

Issue Number: ENG_INFRA_PCR-7048

System/Product: Capacity Max

Description: A user will not be able to end hangtime after a Voice Interrupt Emergency

Alarm Request on demand and will have to wait until it ends per the

default timeout set in the system configuration.

Workarounds: The user needs to wait until the hangtime ends normally or can do a short

Push-to-Talk, then hangtime will be cancelled.

Issue Number: ENG_INFRA_PCR-6536

System/Product: IP Site Connect

Description: A user is, in some circumstances, unable to immediately terminate a call

initiated from the subscriber unit to the landline phone.

Workarounds: None.

Resolved Issues In Product Release

Resolved issues are the known product problems that were reported in product releases, but have now been fixed or closed.

Defect ID	Release Introduced	Product	Headline
ENG_INFRA_PCR- 8658	M2020.02	XPR 8380 / XPR 8400 MTR 3000 SLR 1000 SLR 5700 SLR 8000 Repeaters	Capacity Max: When a control channel repeater detects interference, it no longer functions as a control channel until it is reset. INC#: INC000003985898