
TRACES UPGRADE FROM 2.8 TO 2.9

1 UPGRADE PLAN

1.1 PREREQUISITES

1. TRACES Server is in version 2.8
2. TRACESServerInstallation.iso with 2.9 version is available
3. Make sure that TRACES Active Directory service is running. Using *Services Management Console* (services.msc) check if the service named “Traces” and described as “AD LDS instance” is present and running. If the service is not present see Note 2.

NOTE: Step not required for UMR/DMR Collector only installation option

NOTE2: Installation of the LDAP service is described in Section 2.1.1 steps 1a-1c of the TRACES Administrator Guide.

1.2 TRACES SERVER UPGRADE

1. Close TRACES Server UI
2. Turn off TRACES Server by running as Administrator stopService.bat found in Traces Server installation directory
3. Run TRACES Server installation file available on TRACESServerInstallation.iso:

TRACESServerSetup64-2.9.0.<build_no>.exe

4. Agree for previous version uninstallation, agree for service stop

NOTE: During uninstallation you can see some warning messages related to stopping services. Confirm all those messages.

5. On the “Choose Components” step make sure that you select the same type of install as the starting version of TRACES Server.
6. Verify that installation path and data path are the same
7. Select the same system size as previously installed version
8. After installation finish open TRACES Server UI

NOTE: Apply license file if needed

9. Open TRACES Server UI > Uploader > Storage Deployer window

NOTE: Steps 9-12 are not required in the “UMR/DMR Collector only” configuration

10. Select previously configured profile and click “Deploy/Migrate” button

NOTE: DB Version should be changed to 3.0

11. Verify if configuration of previously installed modules is correct
12. Restart TRACES Server services via TRACES Server UI > Restart service