

Motorola Solutions, Inc.

# **Commercial EVX NA Release Notes**

Version: Q2 2023 Date: June, 2023

## What's new in the Release

No new feature in this release.

This software release will address a customer C3 quality case.

- 1. Calls getting interrupted on EVX-S24 portable when using scan modes with digital channel
- the fix modified some codes in DSP (Digital Signal Processing).

## **Product Versions**

Listed below are the Product types with a reference to the released version of software:

| Product          | Firmware and CPS Version Supported in Release |
|------------------|---|
| EVX-S24 (MSI)    | FW R05.08.05.08<br>CE157 CPS R05.07           |
| EVX-S24 (Vertex) | FW R01.17.01.18<br>CE157 CPS R01.07           |
|                  |   |

# **Resolved Issue**

Defect: Vertex EVX-S24, Calls getting interrupted when using scan modes with digital channel

Product: EVX-S24 (MSI/Vertex) only

Defect Summary: EVX-S24 radio will have an audio hole during receiving calls when any scan mode is used with

priority channel enabled.

## **Resolved issues in Product Release**

Resolved issues are the known product problems that were reported in product releases, but have now been fixed or closed.

| Defect ID  | Release     | Product          | Headline         |
|------------|-------------|------------------|------------------|
|            | Introduced  |                  |                  |
| VERTEX-451 | 05.08.05.08 | EVX-S24 (MSI)    | Audio hole Issue |
|            | 01.17.01.18 | EVX-S24 (Vertex) |                  |
|            |             |                  |                  |

## Limitation

Subject: Audio hole in digital repeater scan modes non-priority channels.

Product: EVX-S24 (MSI/Vertex) only

**Description:** EVX-S24 radio will have intermittent audio hole throughout the call when in digital repeater scan

modes with priority channel enabled and is receiving calls from non-priority channels.

Workaround: Avoid using the combination below

## The combination below will trigger the audio hole:

Radio is in digital mode

- Radio is in repeater mode
- Radio is using a scan mode
- · Radio has at least one priority channel in scan list
- Radio is currently receiving call from a non-priority channel