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SOLUTIONS

CURVE PORTAL SITE TOKEN RE-GENERATE UPON FIRMWARE UPDATE TO R01.05.00

Curve two-way radios Site Token in Curve Portal to be updated and this action is mandatory to be performed.

Please note that you must update your site token by ***30 March 2025*** to avoid any disruption to your voice assistant services. Failure to update by the deadline will result in service interruption.

Firmware Version R01.04.00 to R01.05.00

Document updated on December 5, 2024.

Setup Steps (One-Time)

1. Navigate to Curve Portal
2. In the location page of your site, click on the key button on the top left corner

3. The site key shall be displayed on a popup, click on the "Copy to Clipboard" button, this will copy the site key for later use.



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[Home](#) > [Locations](#) >
Motorola Solutions Malaysia

Address:
Not Available

Contact:
Not Available

Group Message
Timeout

Announcement
Timeout

Site Location ID
MSM

Copy

Seat Occupancy
Status

0 / 0

Manage Seats

Address Book

Login Name

PIN

Count 0

New

Groups

Group Name

Hopset

Group Id

Count 0

Site Key

eyJhbGciOiI3SUzI1NiIsImtpZCI6IjYxOTA2MUYSQzPhNkE0ODhENEM5Mjk4QTgzM0VCMkFGMDQ3RkE5OTg1LCJ4N0Q1O1JZWkJoLWNhR3B7a1V5U21LZ3o2Mn3U19xWmc1LCJ0eXA101JKV1Q1FQ..eyJzaXR1SMQ10jExMSw1c210ZU1eS1G1kdGMUtY0ThxIDBLSWZhTHVuV2d2akE9PS1sImV2YUdhGdGV3YXlVcmu1O1JhcGFjLWNR1d11dFmYXR1d2F3Lm1vdG9yb2xhc29sdXRpb25cLm1vb51sInZ1cmNpb241OjF9.D6b57w_3nfSh0-IgT-kexvGNBjSsBuW_LSGyt_Zm1ph4-nrvvvE1CkEdA6JPw9P9cI6Lh6ybJWnLOY1gagJdTvhDAY1uuCuIZQcXrXtLInsL1jHpPIK4b_81KDrK9xQsk7zubFMD0

Copy to Clipboard

New Site Key



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4. Navigate to the Customer Programming Software (CPS), replace the existing Site ID with the copied site key from Curve Portal.

Save to profileWrite to radioSave AsCloseDeleteCustomer HandoutDetailed ReportExport ContactSwitch to ADVANCED

Wi-Fi Board VersionD02.04.00

Maximum Channel10

Cloud Settings (Basic)

Enable Wi-Fi☐

Wi-Fi SSID

Wi-Fi Password

Confirm Wi-Fi Password

Wi-Fi Security TypeWPA2 AES Personal

Wi-Fi Mode Hangtime (Sec.)10

Site ID

eyJhbGciOiJIUzI1NiIsInR5cCI6IkpzZW50b3R0IiwiaWF0IjoiMTY5MjY1MjY1In0=

Cloud Voice Message Query Interval (Min.)5

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