

# Infrastructure Provisioning Quality Inspection Program (IPQIP)

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## 1. General

### 1.1 Purpose

This practice outlines the procedures to use to administer the Infrastructure Provisioning Quality Inspection Program (IPQIP). The IPQIP was designed to monitor the quality of work performed in the four functions within the infrastructure Provisioning Process:

- Access Design (Outside Plant [OSP] Engineering).
- Access Construction (OSP Construction).
- Network Design, including National Design (Central Office Equipment [COE] Engineering).
- Network Construction (COE Construction).

Inspection points and evaluation criteria for each of the four functions are included as the following exhibits:

- Access Design (Exhibits 1, 2, 3, and 4).
- Access Construction (Exhibits 5, 6, and 7).
- Network Design (Exhibits 8 and 9).
- COE Construction (Exhibit 10).

Exhibit 11 is the COE Construction Practice Reference.

# 1. General, continued

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**1.2 Filing Instructions and Supersedures** File this practice in numerical order in your GTE Telephone Operations practices set.

This practice supersedes and cancels:

- All policies, procedures, general instructions, letters, and memoranda which address this subject.
- Any document which provides information contrary to the information contained in this practice.

**1.3 Responsibility** This practice was published by the GTE Telephone Operations Enterprise Services Department. For more information about this practice, contact the GTE Telephone Operations Headquarters Network Design Department.

**1.4 Disclaimer** This practice was prepared solely for the use of GTE Telephone Operations. It must be used only by its employees, customers, and end users when installing, operating, maintaining, and repairing GTE Telephone Operations' equipment, facilities, and services. Any other use of this practice is forbidden. The information contained in this practice may not be applicable in all circumstances and is subject to change without notice. By using this practice the user agrees that GTE Telephone Operations will have no liability (to the extent permitted by applicable law) for any consequential, incidental, special, or punitive damages that result.

## 2. Overview

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**2.1 Definitions** The following chart provides definitions for the acronyms used in this practice.

| Acronym | Definition  |
|---------|---|
| AC      | Alternating Current   |
| ADSL    | Asymmetric Digital Subscriber Line  |
| ALEC    | Alternate Local Exchange Carrier  |
| ASR     | Access Service Request  |
| BA      | Business Analysis   |
| BOM     | Bill Of Materials   |
| CAS     | Centralized Attendant Service   |
| CEMORES | Construction and Engineering Material Ordering, Reporting, and Evaluation Subsystem |
| C O     | Central Office  |

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## 2. Overview, continued

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### 2.1 Definitions, continued

| Acronym | Definition   |
|---------|--|
| C O E   | Central Office Equipment   |
| CPMS    | Capital Program Management System                                |
| CZ      | Customer Zone  |
| DOR     | Delayed Order Request  |
| DSI     | Digital Signal Level 1   |
| ENGFAC  | ENGFAC - project summary data for Special Service Control Center |
| ETSR    | Electronic Telephone Service Request                             |
| FAP     | Facility Area Plan   |
| FCC     | Federal Communications Commission                                |
| GTEAMS  | GTE Advanced Materials System                                    |
| HDSL    | High Bit Rate Digital Subscriber Line                            |
| HICAP   | High Capacity subscriber circuit                                 |
| HQ      | Headquarters   |
| ICGS    | Interactive Computer Graphics System                             |
| IDDS    | Intelligent Design and Drafting System                           |
| ISDN    | Integrated Services Digital Network                              |
| IP      | Infrastructure Provisioning                                      |
| IPQIP   | Infrastructure Provisioning Quality inspection Program           |
| JIM     | Job information Memorandum                                       |
| MARK    | Mechanized Assignment Record Keeping [System]                    |
| OSP     | Outside Plant  |
| PARS    | Problem Analysis Requests  |
| PCM     | Project Control Memorandum                                       |

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## 2. Overview, continued

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### 2.1 Definitions, continued

| Acronym | Definition                  |
|---------|-----------------------------|
| PMO     | Plant Maintenance Order     |
| POTS    | Plain Old Telephone Service |
| VF      | Voice Frequency             |
| MD      | Year To Date                |

### 2.2 Forms

The following forms are referenced in this practice:

- IP Quality Inspection Access Design Internal Quality Checklist, Form 00-004-0001, Exhibit 1.
- IP Quality Inspection Access Design Inspector's Summary, Form 00-004-0002, Exhibit 2.
- IP Quality Inspection Access Construction - Placing Technician Checklist/Coach/Supervisor Evaluation, Form 00-004-0006, Exhibit 3.
- IP,Quality Inspection Access Construction - Splicing Technician Checklist/Coach/Supervisor Evaluation, Form 00-004-0005, Exhibit 4.
- IP Quality Inspection Access Construction Inspector's Summary, Page 1 of 3, Form 00-0004-0008, Exhibit 5.
- IP Quality Inspection Access Construction Inspector's Summary, Page 2 of 3, Form 00-0004-0009, Exhibit 6.
- IP Quality Inspection Access Construction Inspector's Summary, Page 3 of 3, Form 00-0004-0010, Exhibit 7.
- IP Quality Inspection Network Design Internal Quality Checklist, Form 00-004-0004, Exhibit 8.
- IP Quality Inspection Network Design Inspector's Summary, Form 00-004-0007, Exhibit 9.
- IP Quality Inspection COE Construction Inspector's Summary, Form 00-004-0003, Exhibit 10.

To obtain these forms, prepare a Form Request (Form 900001814) and send it to Forms Administration at:

GTE Telephone Operations  
Forms Administration  
700 Hidden Ridge  
PO. Box 152092  
Irving, TX 750152092  
Fax : 972/718-2659

## 2. Overview, continued

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### 2.3 Forms, continued

An additional form is also referenced in this practice. It is IP Quality Inspection COE Construction Work Completion Summary Technician Checklist/Coach/Supervisor Evaluation, Form COECVOI A.

Order the form via any of the following methods:

- Contact the Region Operations Support Center.
- Access telemail bulletin board COEC.GTEP
- Send an e-mail to your HQ COE staff, requesting a diskette containing the forms in ASCII or WordPerfect format.

## 3. Responsibilities

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### 3.1 Infrastructure Provisioning BA Administration

The IP BA Administration in each Region is responsible for:

- Developing (in cooperation with the Manager - Network Design, Access Design and Construction, COE Construction, Area Customer Operations, and Network Reliability) a schedule for the IP quality inspections during the coming year.
- Selecting projects/work orders to be inspected in accordance with the coordinated schedule.
- Notifying the Managers of Network Design, Access Design and Construction, COE Construction, Area Customer Operations, and Network Reliability of the project(s)/work order(s) selected for the scheduled inspection.
- Collecting and reporting the results of the inspection.
- Submitting the results to HQ BA Staff on a quarterly basis.

**NOTE:.** Since the National Design Group within Headquarters Network Design engineers work orders throughout the nation, it is possible that a National Design engineered work order would be selected for quality inspection. For this reason, the Manager - National Design must be aware of the timing of the scheduled inspections of Network Design work orders in each Region. Consequently, in addition to the notifications, each Region BA Administrator provides the Manager - National Design with the planned inspection schedule in their respective regions.

### 3.2 Access Design and Network Design

Access Design and Network Design are responsible for:

- Completing Designer Internal Quality checklists in accordance with Section 4.1 as an initial quality assurance step.
- Supporting and participating in the IPQIP on the Design phase of projects selected.

### 3.3 Access and Central Off ice Equipment GOE) Construction

Access and COE Construction are responsible for:

- Completing the Technician Quality checklists by the responsible technician(s) on every project as an initial quality assurance step.
- Conducting the IP quality inspection for the Design phase on work orders.
- Supporting and participating in the IP quality inspections of the Build phase by the Customer Operations/Network Reliability next user inspectors on the projects selected for inspection.

## 3. Responsibilities, continued

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- 3.4**  
**Local**  
**Managers/**  
**Customer Zone**  
**Coaches/**  
**Network**  
**Reliability**
- Local managers, Customer Zone coaches, and Network Reliability are responsible for:
- Inspecting the build or construction phases of projects.
  - Providing timely and appropriate feedback on quality issues associated with the IP provisioning process outputs/products.
- Direct questions and issues concerning the physical inspection and the related forms to the HQ Network Design - Functional Staff Support Group. Direct questions regarding the IP Quality Inspection administration procedure to HQ BA - Region Operations Support group.

## 4. Checklists

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- 4.1**  
**Checklists -**  
**Technician**  
**Checklist and**  
**Designer**  
**internal Quality**  
**Checklist**
- Individual responsibility and accountability for quality work is a key component for success in a competitive marketplace.
- The IPQIP incorporates a quality checklist that is completed as an initial quality assurance step by the:
- Responsible designer.  
OR
  - Construction technician(s).
- Using a checklist ensures that the critical elements have been:
- Examined for applicability to the work.  
AND
  - Checked off as having been completed by the responsible personnel.
- The responsible designer or technician(s) sign the checklists, as required, to signify a personal commitment to quality on their work.
- The Coach/Supervisor can use the completed checklists as a training or performance evaluation tool by periodically comparing completed checklists with the completed work to ensure completeness and accuracy relative to work order requirements.
- Complete Designer checklists on work orders with gross additions of \$50,000 or more as a minimum.
- Designer checklists are not required for:
- ASR/HICAP  
OR
  - Plug-in orders.
- The Network and Access Design managers can direct other levels of checklist completion, as appropriate, to ensure quality levels within the Design phase.

## 4. Checklists, continued

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### 4.1 Checklists - Technician Checklist and Designer internal Quality Checklist, continued

Until the checklists are made a part of the on-line work order documentation, the Designer maintains Designer checklists on file for one year from the date of signature.

Technician checklists are returned to the Operations Center and maintained in the work order file through work order closing.

## 5. Inspection Process

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### 5.1 Inspection Methodology

A key element of the IPQIP is the use of a "next user" evaluation of the products of the Design and Build phases of the IP process. The following illustrates the primary inspector involved in the evaluation of the two IP phases.

|              | Access Related Project (OSP) | Nepmrlt Relakd Project (COE)                                  |
|--------------|------------------------------|---|
| Design Phase | OSP Constr. Coach/Supervisor | COE Corm. Coach/Sumwisor'                                     |
| Build Phase  | Zone Coach/Supervisor        | Zone Coach/Supervisor or Network Reliabil'ky Coach/Supervisor |

The involvement of the "next user" in the inspection and evaluation process is seen to have benefits in:

- Identifying those elements of the provisioning process that have the greatest impact on the ability of the next user to use the products provisioned (e.g., a work order design or a constructed network addition) in the fulfillment of their mission.
- Promoting a dialog among the interfacing functions about the quality of the network elements provisioned that leads to improvements in overall quality.

Inspections involve a physical inspection of the work products of the Design and Build phases. For the Design phase, the inspection examines the following:

- Project/Work Order documents, either manually prepared or system generated.
- Any supporting documentation and design information provided to the construction function as part of the project/work order.
- As-built marked work order prints, drawings, or other associated records.

Inspection of the Build phase of the project requires a physical inspection of the completed equipment or facility installation to confirm its compliance with the required standards. Conduct the inspection from the work order as-built information..

For Access facilities, conduct the inspection on a maximum of ten work locations selected from the work prints.

## 5. Inspection Process, continued

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### 5.1 Inspection Methodology, continued

A work location can be:

- A pole placement.
- An aerial cable span.
- A pedestal placement.
- A cross-connect box placement or similar activity.

Determine the work locations to be inspected from the work prints before the inspectors go to the field.

Check all applicable items from the Inspector's Summary that apply at the selected location for compliance to standards. For example, at a pedestal location, all items are checked that pertain to:

- Pedestal placement.
- Service wire termination, if one is present.
- Buried splicing.
- Bonding.
- Grounding.

This means that if the work order selected for inspection has 20 opportunities (work locations) a **maximum** of ten are inspected. If the work order selected has less than ten work location possibilities, then all work locations are inspected.

For COE, 100% inspection of large projects (e.g., office replacements, major line additions, etc.) is not advocated due to the time that would be involved. The extent of the inspection on any given work order will be sufficient to provide assurance that the:

- Installation followed prescribed practices and procedures.
- Quality being observed is representative of the overall work on the project.

Inspections are addressed to those evaluation points or items listed in the IP Quality Inspection - inspector's Summary forms (included in Exhibits 2, 5, 6, 7, 9, and 10).

Evaluation of the items is guided by the evaluation guidelines included in Exhibits 3 and 4 and in:

- The GTE Telephone Operations Practices applicable to the work being inspected.
- Other published internal standards (e.g., Engineering Procedures, PARS, etc.) as they might apply to the work being inspected.
- Generally accepted industry standards.

Only items or points applicable to the work being inspected are rated and entered into the scoring.

### 5.2 Inspection Scheduling

The IPQIP requires the performance of 32 inspections per provisioning function per year in each Region for a total of 128 inspections per year in each Region (1288 inspections GTE-wide).

# 5. Inspection Process, continued

## 5.2 Inspection Scheduling, continued

The level of inspection of 32 inspections per function per year is based on an expected performance level of 97% for each provisioning function at a precision level of  $\pm 5\%$ . The overall results are reviewed yearly by HQ BA - Regional Operations Support to determine the level of inspection to be established for the coming year based on the actual performance level for the previous year.

Make every attempt to balance the inspections over the entire year to the extent possible. Take into account seasonal obstacles and known operational demands. Perform inspections monthly and establish a monthly time line in working days.

The following illustration shows a possible format for a typical month's schedule of work days. If this schedule is followed, a smooth flow of inspections should occur.

| Activity                   | W O R K D A Y S |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------------|-----------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|
|                            | 1               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| Select Project/WO          | ■               | ■ |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |
| Notification of Inspectors |                 |   | ■ |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |
| Perform Inspections        |                 |   |   | ■ | ■ | ■ | ■ | ■ | ■ | ■  | ■  | ■  | ■  | ■  | ■  | ■  | ■  | ■  | ■  | ■  | ■  |
| Return Completed Forms     |                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |

**NOTE: Perform the inspections for the Design and Build phases on the same projects/work orders. Doing so provides a better picture of the overall quality capability, and a more thorough end-to-end view of how well the IP provisioning phases interface in the accomplishment of specific assignments.**

Using this methodology, perform the 128 required inspections on 84 projects or work orders (32 selected for Network Design and COE Construction inspections, and 32 selected for Access Design and Access Construction inspections).

Conduct the Design and Build inspections on separate projects or work orders, in which case a total of 128 projects/work orders will have been selected for inspection in each region for the year.

Coordinate the inspection of the Design and Build phases during the 14 working day inspection interval among the:

- Designer Coach/Supervisor.
- Construction Coach/Supervisor.
- Local Manager/CZ Coach/Supervisor/Network Reliability representatives on the inspection team.

## 5.3 Project (Work Order) Selection

HQ support for Region BA will:

- Design a CPMS query which generates a list of projects that meet the selection criteria for each of the functions.
- Provides instructions on how to use LOTUS 1-2-3<sup>®</sup> to randomly select projects from that list.

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All marks are the property of their respective owners.

## 5. Inspection Methodology, continued

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### 5.3

#### Project (Work Order) Selection, continued

Projects eligible for inspection must have:

- Completed construction (Construction Complete Date) within the last 30 days.  
AND
- Expenditures of:
  - \$50,000 or more for COE.
  - \$25,000 or more for OSP

If there are minimal numbers of work orders (or none) that meet these selection criteria, the construction complete date can be pushed to 90 days.

For OSP only, expenditure levels can be lowered to \$10,000 to facilitate obtaining a reasonable number of projects/work orders from which to select the inspection candidate.

On a monthly basis, the IP BA Administrator in each Region runs a CPMS data query to generate a list of eligible projects in the Region for each plant grouping (COE and OSP).

Treating each group individually, the projects in these lists are assigned a number 1 through n. Using a random number function, generate a list of random numbers, in the quantity of projects/work orders scheduled to be inspected during the month, for each grouping. The projects, whose assigned number in the list corresponds to the random numbers generated, are identified as the inspection candidates.

### 5.4

#### Notification of Scheduled Inspections

The IP BA Administration in each Region provides notification of the projects identified for inspection to the:

- Managers - Network Design.
- Managers - Access Design and Construction.
- Manager - National Design.
- Area Customer Operations Managers.
- Managers - Network Reliability.

These managers are responsible for assignment of the inspection to the appropriate Design, Construction, Zone Coach, or Network Reliability personnel for the location of the work order selected for inspection.

The designated Design representative might be the:

- Designer/Engineer of Record on the project/work order.  
OR
- Section Manager at the discretion of the Manager - Network Design and/or Access Design.

**NOTE:** In the event that a National Design engineered work order is selected randomly for an inspection, the Manager- Network Design coordinates with the Manager - National Design on the assignment of the Network Design inspection representative. This is required in the event the Manager- National Design decides to provide the Designer of record on the work order or one of the Section Managers- National Design.

## 5. Inspection Methodology, continued

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### 5.4 Notification of Scheduled Inspections, continued

For contractor designed/engineered projects/work orders, the Manager - Network Design and Manager - Access Design and Construction can, in addition to an internal Design Representative, and as they deem appropriate and logistically feasible, request the contract firm to provide a management representative for the inspection.

**NOTE: To avoid co-employment implications in such evaluations of contracted work, it is imperative that the evaluation of contractor work be focused on the contract firm's performance as opposed to individual performance.**

The individuals assigned inspection responsibilities in the locations covered by the projects selected for inspection meet at a mutually agreeable time and location to coordinate the inspection of the Design and the Build phases on those projects.

If time constraints or other factors limit the ability of the Local Manager, Zone Coach/Supervisor, or Network Reliability Coach/Supervisor to conduct the inspections, Region Operations Support is contacted as a possible alternative inspector.

The IP BA Administrator provides as even a distribution of the inspection assignments throughout the year as possible. This means that every attempt is made to select a total of eight inspections for each process during each quarter, or two to three inspections per month per process..

Any scheduling arrangement must take into account:

- Seasonal factors.  
AND/OR
- Operational issues in the Regions.

The IP BA Administrator distributes inspection forms with the notification to the inspector of the project/work order they must inspect.

### 5.5 Time Reporting

Any occupational personnel involved in the inspection that must do positive time reporting must report the hours spent on these IP Quality inspections as follows. Charge inspection hours to the:

- Dominant account for projects/work orders that are still open for accepting charges (Status F or G).
- Department expense for projects/work orders that have closed to charges (Status H).

### 5.6 Tabulating and Reporting Results

Include scoring criteria for each of the IP functions in the Exhibits of their respective inspection forms (Exhibits 2, 5, 6, 7, 8, 9, and 10). Scoring uses a Pass/Fail methodology as opposed to numeric scoring.

Notwithstanding the scoring methodology, complete the inspection on the selected projects to ascertain the total quality condition. For future quality element performance tracking, inspect sufficient items to ascertain the level of quality. Encountering the failing criteria that determines the overall evaluation on a project or work order should not be cause for terminating the inspection on that p r o j e c t .

Submit results of the individual Quality Inspections to the responsible Region Infrastructure Provisioning BA Administration on the first work day following the inspection.

## 5. Inspection Methodology, continued

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### 5.6 Tabulating and Reporting Results, continued

**NOTE: Submission by FAX is encouraged.**

The Regional IP BA Administrator communicates the results of the individual inspections to the General Managers in the following organizations:

- Infrastructure Provisioning.
- Customer Operations.
- Network Reliability.

The Region IP BA Administrator provides quarterly progress reports to the Manager - BA Region Operations Support at HQ. Quarterly reporting is limited to the number of inspections completed YTD.

Due to the statistical method used to establish the number of inspections, and the associated precision level derived from that sample size, valid overall results are only obtainable after all required inspections have been performed and rated (e.g., 32 per provisioning function).

The following format can be used to submit the quarterly results.

| Process              | YTD<br>Completed<br>Inspections | YTD<br>Inspections<br>Passed |
|----------------------|---------------------------------|------------------------------|
| Access Design        | 4                               | 4                            |
| Access Construciion  | 9                               | 9                            |
| Network Design       | 16                              | 15                           |
| Network Construction | 12                              | 11                           |

Annual reporting provides management with an overall quality rating by IP function based on the completion of 32 inspections for each function. The overall rating is based on the following scoring performance:

| Scoring Performance  | Performance Rating         |
|----------------------|----------------------------|
| 31-32 Passing        | Exceeds Expectations       |
| 29-30 Passing        | Meets Expectations         |
| 27-28 Passing        | Approaches Expectations    |
| Less Than 27 Passing | Does Not Meet Expectations |

The Manager - BA Region Operations Support compiles the overall annual report using the quarterly reports to develop the score for each provisioning function for each Region for year-end report.

# Exhibits

| IP QUALITY INSPECTION<br>ACCESS DESIGN INTERNAL QUALITY CHECKLIST                                 |       |            |               |              |                 |
|---|-------|------------|---------------|--------------|-----------------|
| nrcUoDclwm1<br>REF: GTEP 004-007-002  |       |            |               |              |                 |
| Exchange/Wire Center Name   | State | Plant Code | Subplant Code | W. O. Number | Control #       |
| Description   |       |            |               |              |                 |
| I certify that the subject project is in compliance with GTE standards on applicable ITEMS below. |       |            |               |              |                 |
| Access Designer Signature   |       |            |               | Date         |                 |
| ITEM  |       |            |               | N/A<br>(✓)   | COMPLETE<br>(✓) |
| <b>WORK ORDER GENERAL INFORMATION</b>   |       |            |               |              |                 |
| 1. Site Location and Description  |       |            |               |              |                 |
| 2. Budgetary Requirements   |       |            |               |              |                 |
| 3. Labor Hour Requirements  |       |            |               |              |                 |
| 4. Milestone Schedule Dates   |       |            |               |              |                 |
| 5. Related Work Orders Identified   |       |            |               |              |                 |
| 6. Narrative  |       |            |               |              |                 |
| 7. Billing Information  |       |            |               |              |                 |
| 8. Safety Notes   |       |            |               |              |                 |
| <b>WORK ORDER ATTACHMENTS</b>   |       |            |               |              |                 |
| 9. Location Maps  |       |            |               |              |                 |
| 10. Material List   |       |            |               |              |                 |
| 11. Billing Agreements/Documents  |       |            |               |              |                 |
| 12. Right-of-Way Permits and Private Easements  |       |            |               |              |                 |
| 13. Special Services detail   |       |            |               |              |                 |
| 14. Plant Maintenance Order (PMO)   |       |            |               |              |                 |
| 15. Delayed Order Request (DOR)   |       |            |               |              |                 |
| 16. Span Line Design  |       |            |               |              |                 |
| <b>ENGINEERING JUDGMENT AND TECHNICAL APPLICATION</b>   |       |            |               |              |                 |
| 17. Type of Construction  |       |            |               |              |                 |
| 18. Facility Area Plan  |       |            |               |              |                 |
| 19. Measurements and Field Notes  |       |            |               |              |                 |
| 20. Loading Scheme  |       |            |               |              |                 |
| 21. Air Pressurization  |       |            |               |              |                 |
| 22. Protection/Bonding and Grounding  |       |            |               |              |                 |
| 23. Transmission Design   |       |            |               |              |                 |
| 24. Clearances and Separations  |       |            |               |              |                 |
| 25. Cable   |       |            |               |              |                 |
| 26. Manholes and Conduit  |       |            |               |              |                 |
| 27. Terminals   |       |            |               |              |                 |
| 28. Cross Connect Boxes   |       |            |               |              |                 |
| 29. Poles   |       |            |               |              |                 |
| 30. MARK Pre-Posting  |       |            |               |              |                 |
| 31. ICGS Pre-Posting  |       |            |               |              |                 |
| Comments:   |       |            |               |              |                 |
|   |       |            |               |              |                 |
|   |       |            |               |              |                 |
|   |       |            |               |              |                 |

Exhibit 1 - IP Quality Inspection Access Design Internal Quality Checklist, Form 00-004-0001  
(Page 1 of 2)

## ACCESS DESIGN INTERNAL QUALITY CHECKLIST COMPLETION INSTRUCTIONS

1. As a minimum, this checklist is to be completed and retained with each work order/control number of \$50,000 or more in gross additions.
2. Complete the header section of the form including the Exchange/Wire Center Name, State, Plant Code, Subplant Code (if applicable), Work Order Number, Control Number (if applicable), and Description.
3. Complete the "Work Order General Information" section of the form as follows:
  - a. Site Location and Description  
Ensure that all pertinent information such as Exchange/Wire Center Name, Plant Code, Work Order Number, Control Number and Description are clearly presented on the work order face sheet.
  - b. Budgetary Requirements  
Ensure that the appropriate account codes, estimated cost by account and year, and budgetary approvals have been included in the work order package. This will only apply to non-blanket type work orders where dollar estimates are provided as a part of the work order package.
  - c. Labor Hour Requirements  
Ensure that all estimates of required labor hours and CAS codes are included within the work order package. These requirements are developed within IDGS as the work order is being detailed and are utilized for scheduling purposes within the Operations Center.
  - d. Milestone Schedule Dates  
Ensure that all milestone schedule dates are included within the work order package.
  - e. Related Work Orders Identified  
Make certain that other projects which are interdependent to this project have been noted. It is acceptable to note related projects within the work order narrative. Related work orders may be from COE, Land and Buildings, or OSP projects which span exchange boundaries.
4. Complete the "Work Order Attachments" section of the form as follows:
  - a. Narrative  
The narrative should concisely indicate the location and nature of the work to be performed, the reason for the work (i.e. growth, maintenance, public works, etc.), and any customer billing information which might be applicable.
  - b. Billing Information  
The OSP Engineering Billing Guideline (Doc. 1991) provides directions for customer billing under a variety of situations. It is also necessary in the event of actual cost billing agreements (strongly discouraged), to provide pertinent customer data, such as name, address, etc., within the work order narrative. This will signal the Property Operations Department of the need to generate a bill once the work order has been closed and all charges have been accumulated.
  - c. Safety Notes  
Ensure that the appropriate caution and location notes are shown regarding high voltage, buried pipeline, and buried power lines. Also, ensure that other hazards, such as manhole lids in roadways, have been noted.
5. Complete the "Engineering Judgment and Technical Application" section of the form as follows (A to B design work orders and Construction-Detailed work orders are exempt from construction details, such as bonding & grounding, air pressurization, and clearances and separations. All such work orders should be clearly identified in the description header of the work order):
  - a. Type of Construction  
Ensure that careful consideration has been given to the method of construction chosen and that the plant can be built without further modification to the released work order package. Determining factors include customer preferences, GTE standards, obligatory requirements, maintainability, economics, and physical environment.
  - b. Facility Area Plan  
Ensure that all new construction has been sized in accordance with approved FAP guidelines; that multiple counts have not been added in the process of construction; and, that fixed-counting of all new terminals has been prescribed.
  - c. Measurements and Field Notes  
Ensure that any important construction notations (e.g., site condition cautions, special construction requirements) are included with the work order package. Also, ensure work print measurement references are consistent with field measurements.
  - d. Loading Scheme  
Ensure that all loops requiring loading have been designed within the parameters of GTEP 632-100-072. All loading work sheets should be retained with the original copy of the work order. Make certain that all affected load points are clearly marked with proper cable count information shown. Also ensure that the work prints clearly state the length of all loading sections, including end sections.
  - e. Air Pressurization  
Ensure that the correct location and size for all ancillary devices such as contactors, blocks, bypass valves, air dryers, pipelines, transducers, etc. are clearly marked on all work prints. Also, ensure that all alarm pairs have been properly marked and reserved.
  - f. Protection/Bonding and Grounding  
Ensure that GTE-standard bonding and grounding symbols are clearly marked on all work prints. Affected locations include all splice points and equipment locations relative to building terminals, entrance cables, pair gain sites, repeater sites, aerial strand, CO cable entrances, underground cable, buried cable, and cross-connect boxes.
  - g. Transmission Design  
Ensure that all POTS loops are designed within the parameters established in GTEP 632-100-072. Ensure that all estimated transmission design calculations are clearly noted on the work prints at the longest point of each affected cable lead. At a minimum, estimated loss and resistance figures should be shown. Cable counts requiring loop treatment (either VF repeater, loop extender, or both) should be clearly marked on the work print as well. Loops less than 12KF will be excluded from these requirements.
  - h. Clearances and Separations  
Ensure that adequate roadway and railway separation are provided for. Also ensure that all commercial power and cable television separations are provided for on GTE owned/contacted poles.
  - i. Cable  
Ensure that the proper type of cable has been specified for the type of construction selected. Make certain that all FAP guidelines have been considered in the correct sizing/tapering of cables. Also, ensure that cable rearrangements have been minimized to avoid both service interruptions and unnecessary expense.
  - j. Manholes and Conduit  
Ensure that the proper type of manhole has been specified for the given location in which it is to be placed. When known, not any locations which potentially may present a hazard or additional expense (i.e. wet/swampy areas requiring well points, presence of hazardous chemicals in existing manholes, etc.). Also, ensure that all duct assignments, cable racking, and clearances within the manhole are marked on the work print.
  - k. Terminals  
Ensure that the proper size and type of terminal are specified. Note both the address of the serving terminal and all customer addresses to be served from the terminal. Ensure that the fixed-count concept was applied and that terminal counts are clearly marked on the work print.
  - l. Cross-connect Boxes  
Ensure that any new cross-connect boxes have been assigned a unique number for identification purposes. Also, make certain that all cable in-counts and out-counts are clearly marked on the work print.
  - m. Poles  
Ensure that all of the details regarding length, class, and location of all poles are plainly marked on the work print.
  - n. MARK Prepositioning  
Ensure that all necessary prepositioning to the MARK system is complete prior to release of the work order package for construction. All new terminals, cross-connect boxes, and cables should be established within the MARK system prior to work order release. The necessity for any cable rearrangement detail sheets should be clearly noted within the work order package.
  - o. ICGS Prepositioning  
Ensure that all material items, text notes, and labor hour estimates have been preposited into the ICGS system prior to release of the work order for construction. As was stated previously, IN ICGS-CONVERTED WIRE CENTERS, IT IS THE STANDARD BUSINESS PROCESS OF GTE TO PREPOST ALL MATERIAL ITEMS UTILIZING THE IDGS PROGRAM. After-the-fact updates to ICGS are allowed only on rush projects for which there was no intervention on the part of an Access Designer prior to construction.

Exhibit 1 - IP Quality Inspection Access Design Internal Quality Checklist, Form 00-004-0001  
(Page 2 of 2)

# Exhibits, continued

|   |     |             |             |                                   |  |             |             |  |  |
|---|-----|-------------|-------------|-----------------------------------|--|-------------|-------------|--|--|
| IP QUALITY INSPECTION<br>ACCESS DESIGN INSPECTOR'S SUMMARY<br><small>FORM 00-004-0062<br/>REF GTEP 004-007-002</small>    |     |             |             |                                   | White: Business Analysis - Region BA Support<br>Yellow: Access Design & Construction Manager |             |             |  |  |
| Exchange/Wire Center Name   |     |             | State       | Plant Code                        | Subplant Code  | w. O.#      | Control #   |  |  |
| Description   |     |             |             |                                   |  |             |             |  |  |
| WORK ORDER GENERAL INFORMATION  |     |             |             |                                   | vq@qp&~~J\$t@g@#:  |             |             |  |  |
| ITEM  | N/A | PASS<br>(✓) | FAIL<br>(✓) | ITEM                              | N/A  | PASS<br>(✓) | FAIL<br>(✓) |  |  |
| 1. Site Location and Description  |     |             |             | 7. Internal Quality Checklist     |  |             |             |  |  |
| 2. Budgetary Requirements   |     |             |             | 8. Location Maps                  |  |             |             |  |  |
| 3. Labor Hour/CAS Requirements  |     |             |             | 9. material List                  |  |             |             |  |  |
| 4. Milestone Schedule dates   |     |             |             | 10. Billing Agreements/Documents  |  |             |             |  |  |
| 5. Related Work Orders  |     |             |             | 11. Rights-of-Way/Easements       |  |             |             |  |  |
| 6. Safety Notes   |     |             |             | 12. Special Services Detail       |  |             |             |  |  |
|   |     |             |             | 13. Plant Maintenance Order (PMO) |  |             |             |  |  |
|   |     |             |             | 14. Delayed Order Request (DOR)   |  |             |             |  |  |
|   |     |             |             | 15. Span Line Design              |  |             |             |  |  |
| <b>ENGINEERING JUDGMENT AND TECHNICAL APPLICATION</b>   |     |             |             |                                   |  |             |             |  |  |
| ITEM  |     |             |             |                                   | N/A  | PASS<br>(✓) | FAIL<br>(✓) |  |  |
| 16. Type of Construction  |     |             |             |                                   |  |             |             |  |  |
| 17. Air Pressurization  |     |             |             |                                   |  |             |             |  |  |
| 18. Bonding and Grounding   |     |             |             |                                   |  |             |             |  |  |
| 19. Clearances and separations  |     |             |             |                                   |  |             |             |  |  |
| 20. manholes and Conduit  |     |             |             |                                   |  |             |             |  |  |
| 21. Terminals   |     |             |             |                                   |  |             |             |  |  |
| 22. Cross Connect Boxes   |     |             |             |                                   |  |             |             |  |  |
| 23. Poles   |     |             |             |                                   |  |             |             |  |  |
| 24. MARK Posting  |     |             |             |                                   |  |             |             |  |  |
| 25. ICGS Posting  |     |             |             |                                   |  |             |             |  |  |
| Scoring: A Failing mark on any item will result in failure for this inspection.   |     |             |             |                                   |  |             |             |  |  |
| The results of this inspection: <input type="checkbox"/> Pass <input type="checkbox"/> Fail                               |     |             |             |                                   |  |             |             |  |  |
| Inspector: I certify that these findings have been reviewed with the responsible supervisor and the results are accurate. |     |             |             |                                   |  |             |             |  |  |
| Name:   |     |             |             |                                   |  |             | Date:       |  |  |
| Designer: I certify that these findings have been reviewed with the inspector and the results are accurate.               |     |             |             |                                   |  |             |             |  |  |
| Name:   |     |             |             |                                   |  |             | Date:       |  |  |

Exhibit 2 - IP Quality inspection Access Design Inspector's Summary, Form 00-004-0062  
(Page 1 of 2)

**ACCESS DESIGN INSPECTOR'S SUMMARY  
CONSTRUCTION SUPERVISOR COMPLETION INSTRUCTIONS**

1. Please observe the following guidelines for inspection of the Access Design portion of the project:
  - a. Inspect only closed work orders. A to B Design work orders and Construction-Detailed work orders are exempt from construction details, such as bonding & grounding, air pressurization, and clearances and separations. All such work orders should be clearly identified in the description header of the work order.
  - b. Inspect only the number one (master) copy of the work order. The number one copy of the work order is archived and utilized for record-keeping purposes by mandate of the FCC and other regulating agencies. A failing mark should only be given when it is clear that the criterion for acceptance has not been met.
2. Complete the header section of the form including the Exchange/Wire Center Name, State, Plant Code, Subplant Code (if applicable), Work Order Number, Control Number (if applicable), and Description.
3. Complete the "WORK ORDER GENERAL INFORMATION" section of the form as follows:
  - a. Site Location and Description  
Did the Access Designer include all pertinent information such as the Exchange/Wire Center Name, Plant Code, Work Order Number, Control Number (if applicable), and a concise Description of the work to be performed on the work order face sheet?
  - b. Budgetary Requirements
    - (1) Were all necessary budgetary approvals included in the work order package?
    - (2) Were all appropriate account codes indicated?
  - c. Labor Hour/CAS Requirements
    - (1) Did the Access Designer include an estimate of GTE labor hours by labor group and account code?
    - (2) Did the Access Designer include an estimate of CAS codes?
  - d. Milestone Schedule Dates  
Were all appropriate milestone schedule dates clearly indicated within the work order package?
  - e. Related Work Orders  
Did the Access Designer identify all related work orders?  
NOTE: Related work orders may be of the OSP, COE, or Land & Buildings variety.
  - f. Safety Notes  
Did the Access Designer include information on known safety hazards, such as buried power lines, underground pipelines, overhead high voltage commercial power lines, manhole lids located in high-traffic areas, etc?
4. Complete the WORK ORDER ATTACHMENTS' section of the form as follows:
  - a. Access Design Internal Quality Checklist  
A completed and signed Access Design Internal Quality Checklist is to be completed work order/control number of \$50,000 or more in gross additions. Was this checklist included with the work order package?
  - b. Location Maps
    - (1) Did the Access Designer include a summary map of the exchange/wire center?
    - (2) Did the Access Designer include a site-specific location map clearly indicating key street/highway intersections or other significant landmarks for quick reference?
  - c. Material List  
Was a copy of the material list included in the work order package?
  - d. Billing Agreements/Documents  
Did the Access Designer include copies of all signed billing agreements? These documents are necessary in the event either all or a portion of the construction costs are being paid by a customer.
  - e. Rights-of-Way/Easements
    - (1) Are all applications for permits to public rights-of-way included in the work order package. This application is necessary in order for the Access Construction supervisor to secure access to public ROW.
    - (2) Are copies of all signed private easements included within the work order package? A private easement is provided by a private landowner to GTE, usually for a negotiated cost and predetermined time period. Private easements may include particular restrictions which must be made known to the Access Construction supervisor prior to commencing construction.
5. Complete the "ENGINEERING JUDGMENT AND TECHNICAL APPLICATION" section of the form as follows:
  - a. Type of Construction
    - (1) Was the method of construction specified by the Access Designer applicable?
    - (2) Were there major deviations to the specified construction method? Major deviations would be the inability to place buried facilities and subsequently being forced to construct the facility aerially. Being forced to open-trench when plowing had been specified would also qualify as a major deviation.
  - b. Air Pressurization
    - (1) Did the Access Designer correctly specify the location of all devices, including contractors, transducers, bypass valves, blocks, air dryers, etc?
    - (2) Were the air pressurization facilities properly sized?
  - c. Bonding and Grounding  
Were GTE-standard bonding and grounding symbols plainly marked at all appropriate locations?
  - d. Clearances and Separations
    - (1) Were all aerial clearances for roadways and railways clearly specified on the work prints?
    - (2) Were all separations with commercial power, cable television, and ALECs on jointly utilized poles plainly indicated on the work prints?
  - e. Manholes and Conduit
    - (1) Was the proper type of manhole construction (i.e. site-poured versus precast) specified?
    - (2) Were all known hazards (i.e. presence of hazardous chemicals, well/swampy/unstable soil conditions, etc.) clearly indicated?
  - f. Terminals
    - (1) Did the Access Designer correctly size the terminal?
    - (2) Were the addresses of both the serving terminal and the customers to be served clearly indicated?
    - (3) Was fixed-counting specified?
  - g. Cross Connect Boxes
    - (1) Was a unique cross-connect box number assigned by the Access Designer?
    - (2) Were all in- and out-counts clearly specified?
  - h. Poles  
Did the Access Designer specify the correct location, length, and class of all poles on the work order?
  - i. MARK Posting  
Was all MARK posting indicated as having been completed in a timely fashion?
  - j. ICGS Posting  
Was all ICGS posting indicated as having been completed in a timely fashion?
6. Special Services Detail  
Special Services Detail sheets should be included for all non-POTS loops which require special grooming of the network. Specialized digital services including ISDN, HDSL, ADSL, and others often require grooming of the copper network. Did the Access Designer provide a special services detail for all non-POTS loops?
  - g. Plant Maintenance Order (PMO)  
Did the Access Designer include copies of all applicable PMOs?
  - h. Delayed Order Request (DOR)  
Did the Access Designer include copies of all applicable DORs?
  - i. Span Line Design  
Like the Special Services Detail, the Span Line Design sheet is of critical importance in documenting those facilities which will be groomed for DS1/T1 service. Did the Access Designer include a copy of the Span Line Design sheet?

**Exhibit 2 - IP Quality Inspection Access Design Inspector's Summary, Form 00-004-0002  
(Page 2 of 2)**

**IP QUALITY INSPECTION  
ACCESS CONSTRUCTION - PLACING  
TECHNICIAN CHECKLIST/SUPERVISOR EVALUATION**  
FORM 00-004-0006  
REF GTEP 004-007-002

|   |              |  |                                 |              |                   |                             |              |               |
|---|--------------|--|---------------------------------|--------------|-------------------|-----------------------------|--------------|---------------|
| Exchange/Office Name  | State        | Plant Code                                 | Subplant Code                   | W. O. Number | Rev #             |                             |              |               |
| Description   |              |  |                                 |              |                   |                             |              |               |
| I certify that the work completed on this work order is in compliance with GTE quality standards on applicable ITEMS below. |              |  |                                 |              |                   |                             |              |               |
| Technician(s) signature   |              |  | Date                            |              |                   |                             |              |               |
| I certify that work completed on this work order is in compliance with GTE quality standards on applicable ITEMS below.     |              |  |                                 |              |                   |                             |              |               |
| Supervisor signature  |              |  | Date                            |              |                   |                             |              |               |
| UNDERGROUND FACILITIES  |              | BURIED FACILITIES/FLUSH MOUNT CONSTRUCTION |                                 |              | AERIAL FACILITIES |                             |              |               |
| ITEM  | EMP<br>CHECK | SUPV<br>CHECK                              | ITEM                            | EMP<br>CHECK | SUPV<br>CHECK     | ITEM                        | EMP<br>CHECK | SUPV<br>CHECK |
| 1. Cable  |              |  | 1. Cable                        |              |                   | 1. Poles/Push Brace         |              |               |
| A. Bends  |              |  | A. Depth                        |              |                   | A. Placement                |              |               |
| B. Racking  |              |  | B. Location                     |              |                   | B. Height/Class             |              |               |
| C. Building Entrances   |              |  | C. Warning Signs                |              |                   | C. Labeling/ID              |              |               |
| D. Duct Use   |              |  | 2. Pedestals/Cabinets/Terminals |              |                   | D. Clearance/Separation     |              |               |
| E. Removal  |              |  | A. Size/Type                    |              |                   | E. Steps                    |              |               |
| F. Strapping/securing   |              |  | B. Location                     |              |                   | F. Removal                  |              |               |
| 2. Manholes/Handholes/Pullboxes   |              |  | C. Depth                        |              |                   | G. Location                 |              |               |
| A. Duct sealing   |              |  | D. Bonded/Grounded              |              |                   | 2. Anchoring                |              |               |
| B. Bonding/Grounding  |              |  | E. Leveling                     |              |                   | A. Size/Type                |              |               |
| C. Racks/Hooks  |              |  | F. Pad/Mounting                 |              |                   | B. Location                 |              |               |
| D. Ladder   |              |  | G. Removal                      |              |                   | C. Depth                    |              |               |
| E. Pull Box Covers  |              |  | 3. Drops                        |              |                   | D. Down Guy                 |              |               |
| F. Identification   |              |  | A. Length                       |              |                   | E. Lead                     |              |               |
| 3. BOC/BOLs/Load Coils/etc.   |              |  | B. Depth                        |              |                   | F. Bonding/Grounding        |              |               |
| A. Placement  |              |  | C. Bonding/Grounding            |              |                   | G. Removal                  |              |               |
| 4. Conduit  |              |  | D. Protector/NID                |              |                   | 3. Strand/Overhead Guy      |              |               |
| A. Depth  |              |  | E. Route                        |              |                   | A. Size/Type                |              |               |
| B. Location   |              |  | 4. Risers                       |              |                   | B. Sag                      |              |               |
| 5. Risers   |              |  | A. Bends                        |              |                   | C. Bonding/Grounding        |              |               |
| A. Bends  |              |  | B. Strapping                    |              |                   | D. Clearances/Separation    |              |               |
| B. Strapping  |              |  | C. Guards                       |              |                   | E. Hardware                 |              |               |
| C. Guards   |              |  | D. Clearance                    |              |                   | F. Removals                 |              |               |
| D. Clearance  |              |  | E. Location                     |              |                   | 4. Cable                    |              |               |
| E. Location   |              |  | F. Removal                      |              |                   | A. Lashing/Termination      |              |               |
| F. Removal  |              |  | G. Building Entrances           |              |                   | B. Supports                 |              |               |
| G. Building Entrances   |              |  | H. Cap/Seal Conduit             |              |                   | C. Guards                   |              |               |
| H. Cap/Seal Conduit   |              |  | 5. BOC/BOLs/Load Coils/etc.     |              |                   | D. Building Cable           |              |               |
| Supervisor observations:  |              |  | A. Placement                    |              |                   | E. Dampers                  |              |               |
|   |              |  |                                 |              |                   | F. Removals                 |              |               |
|   |              |  |                                 |              |                   | 5. BOC/BOLs/Load Coils/etc. |              |               |
|   |              |  |                                 |              |                   | A. Placement                |              |               |
|   |              |  |                                 |              |                   | 6. Drops                    |              |               |
|   |              |  |                                 |              |                   | A. Hardware                 |              |               |
|   |              |  |                                 |              |                   | B. Route                    |              |               |
|   |              |  |                                 |              |                   | C. Sag                      |              |               |
|   |              |  |                                 |              |                   | D. Protector/NID            |              |               |
|   |              |  |                                 |              |                   | E. Clearance                |              |               |
|   |              |  |                                 |              |                   | F. Removal                  |              |               |
|   |              |  |                                 |              |                   | G. Length                   |              |               |
|   |              |  |                                 |              |                   | 7. Wire                     |              |               |
|   |              |  |                                 |              |                   | A. Hardware                 |              |               |
|   |              |  |                                 |              |                   | B. Sag                      |              |               |
|   |              |  |                                 |              |                   | C. Clearance                |              |               |
|   |              |  |                                 |              |                   | D. Protection               |              |               |
|   |              |  |                                 |              |                   | E. Removal                  |              |               |

**Exhibit 3 - IP Quality inspection Access Construction - Placing Technician Checklist/Coach/Supervisor Evaluation, Form 00-004-0006 (Page 1 of 2)**

ACCESS CONSTRUCTION - TECHNICIAN/SUPERVISOR CHECKLISTS  
COMPLETION INSTRUCTIONS

## I. RESPONSIBILITIES

- 1.1 The technician(s) shall use this form as a quality review check on completed work. The form must be completed, signed, and retained in the completed work order folder. At each work activity, it is the technician's responsibility to place his/her initials in the appropriate box to indicate the completed activity has been inspected and is in compliance with applicable policy and/or procedure.
- 1.2 The technician must initial each item completed that pertains to his/her particular activity. Initialing signifies that the completed activity complies with related practices, policies and/or procedures. The technician will be accountable for any defects encountered during the quality inspection process.
- 1.3 When more than one technician participated in performing work on a particular work order, it is the Supervisor's selected lead person's responsibility to review the work activities on a work order, initial those items according to his/her review, and sign the completed form before submitting it to the work order file for retention.
- 1.4 The Supervisor must sign and date the completed technician's check list after verifying that the work has been completed in compliance with the quality standards.
- 1.5 Every completed work order file must contain the completed technician's check list, endorsed by the Supervisor.

## 2. FILING INSTRUCTIONS

- 2.1 The Supervisor, after reviewing and signing the check list, forwards the completed form for retention in the work order file.
- 2.2 The check list must remain in the work order file.

## 3. QUALITY AUDITS

- 3.1 The check list will be reviewed during the routine quality audits, and will accompany the quality inspector during his review of the work order.
- 3.2 Defects encountered during the quality audit will be referred to the responsible supervisor along with the name(s) identified on the check list.
- 3.3 All defects must be resolved within 72 hours of detection by the responsible supervisor.

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**Exhibit 3 - IP Quality Inspection Access Construction – Placing Technician Checklist/Coach/Supervisor Evaluation, Form 00-004-0006 (Page 2 of 2)**





|  |        |          |       |   |               |              |   |             |  |
|--|--------|----------|-------|---|---------------|--------------|---|-------------|--|
| <b>IP QUALITY INSPECTION<br/>ACCESS CONSTRUCTION<br/>INSPECTOR'S SUMMARY</b><br><small>FORM 00-004-0008<br/>REF STEP 004-007-002</small> |        |          |       | White: <b>Business</b> Analysis - Region <b>BA</b> Support<br>Yellow: <b>Access Design &amp; Construction</b> Manager<br>Pink: Customer <b>Operations</b> Manager |               |              |   | Page 1 of 3 |  |
| Exchange/Office Name   | Region | District | state | Plant Code  | Subplant Code | W. O. Number | Rev#  |             |  |
| Description/Title  |        |          |       |   |               |              | Date inspected                                  |             |  |
|  |        |          |       |   |               |              | CONSTRUCTION ACTIVITY LOCATION (SEE KEY PAGE 3) |             |  |
|  |        |          |       |   |               |              | 1    2    3    4    5    6    7    8    9    10 |             |  |
| Item   |        |          |       |   |               |              | P F P F P F P F P F P F P F P F P F             |             |  |
| 1. GROUND - Aerial, buried, underground  |        |          |       |   |               |              |   |             |  |
| A. Attachment  |        |          |       |   |               |              |   |             |  |
| 1 MGN  |        |          |       |   |               |              |   |             |  |
| 2 Building structure   |        |          |       |   |               |              |   |             |  |
| 3 Driven ground electrode (rod)  |        |          |       |   |               |              |   |             |  |
| 4 Cold water pipe  |        |          |       |   |               |              |   |             |  |
| 5 Other  |        |          |       |   |               |              |   |             |  |
| 6 Standard hardware  |        |          |       |   |               |              |   |             |  |
| 7 Proper attachment to telephone equipment   |        |          |       |   |               |              |   |             |  |
| B. Ground Lead   |        |          |       |   |               |              |   |             |  |
| 1 Proper gauge   |        |          |       |   |               |              |   |             |  |
| 2 Properly secured to structure  |        |          |       |   |               |              |   |             |  |
| 3 Bends (< 90°)  |        |          |       |   |               |              |   |             |  |
| 2. BUILDING TERMINAL / NID   |        |          |       |   |               |              |   |             |  |
| A. Protection / Bonding / Grounding  |        |          |       |   |               |              |   |             |  |
| 1 Standard / Proper armrests   |        |          |       |   |               |              |   |             |  |
| 2 Bond Connectors  |        |          |       |   |               |              |   |             |  |
| 3 Braid / Ribbon   |        |          |       |   |               |              |   |             |  |
| 4 Attachments  |        |          |       |   |               |              |   |             |  |
| 5 Properly tightened   |        |          |       |   |               |              |   |             |  |
| 6 Standard Installation  |        |          |       |   |               |              |   |             |  |
| B. Wire Work - Cable Pairs   |        |          |       |   |               |              |   |             |  |
| 1 Properly terminated  |        |          |       |   |               |              |   |             |  |
| 2 Contained in wire trough / run   |        |          |       |   |               |              |   |             |  |
| 4 Free of defects (nicks, pinching)  |        |          |       |   |               |              |   |             |  |
| 5 Free of unnecessary splices  |        |          |       |   |               |              |   |             |  |
| 3. TERMINALS / ENCLOSURES  |        |          |       |   |               |              |   |             |  |
| A. Aerial  |        |          |       |   |               |              |   |             |  |
| 1 Closure secured  |        |          |       |   |               |              |   |             |  |
| 2 Drop terminations  |        |          |       |   |               |              |   |             |  |
| 3 No splices in drop   |        |          |       |   |               |              |   |             |  |
| 4 Cable bonded / grounded  |        |          |       |   |               |              |   |             |  |
| 5 Accessibility - work safety  |        |          |       |   |               |              |   |             |  |
| B. Buried - Pedestal   |        |          |       |   |               |              |   |             |  |
| 1 Properly grounded  |        |          |       |   |               |              |   |             |  |
| - Pedestal   |        |          |       |   |               |              |   |             |  |
| - Ground rod   |        |          |       |   |               |              |   |             |  |
| 2 Enclosure secured  |        |          |       |   |               |              |   |             |  |
| 3 PST installed  |        |          |       |   |               |              |   |             |  |
| 4 Pea gravel placed  |        |          |       |   |               |              |   |             |  |
| 5 Terminal secured   |        |          |       |   |               |              |   |             |  |
| 6 Wire work  |        |          |       |   |               |              |   |             |  |
| 7 Drop terminations  |        |          |       |   |               |              |   |             |  |
| 8 Drops bonded   |        |          |       |   |               |              |   |             |  |
| 9 Accessibility - work safety  |        |          |       |   |               |              |   |             |  |
| 10 Warning marker(s) in place  |        |          |       |   |               |              |   |             |  |
| C. Buried Flush-to-Grade BMT   |        |          |       |   |               |              |   |             |  |
| 1 Hand Hole / pullbox lid secured  |        |          |       |   |               |              |   |             |  |
| 2 BMT grounded to ground rod   |        |          |       |   |               |              |   |             |  |
| 3 Drops bonded   |        |          |       |   |               |              |   |             |  |
| 4 Drop terminations  |        |          |       |   |               |              |   |             |  |
| 5 BMT/PST properly secured (grommets)  |        |          |       |   |               |              |   |             |  |
| 6 Wire work  |        |          |       |   |               |              |   |             |  |

Exhibiti 5 - IP Quality Inspection Access Construction Inspector's Summary, Form 00-004-0008







# Exhibits, continued

| IP QUALITY INSPECTION<br>NETWORK DESIGN INTERNAL QUALITY CHECKLIST<br>FORM 00-004-0004<br>REF GTEP 004-007-002  |   |  |  |
|---|---|--|--|
| Exchange/Office Name  | State                                     | Plant Code                               | Subplant Code W.O. Number Rev#           |
| Description   |   |  |  |
| I certify that the subject work order is in compliance with GTE standards on applicable ITEMS below.  |   |  |  |
| Network Designer signature  |   |  | Date                                     |
| I find that the subject work order <input type="checkbox"/> is <input type="checkbox"/> is not in compliance with the applicable standards as indicated by the rated ITEMS.   |   |  |  |
| Supervisor signature  |   |  | Date                                     |
| The Network Designer shall check the subject work order against each ITEM in the checklist and indicate by <input checked="" type="checkbox"/> that the ITEM has been completed and meets requirements, or indicate that the ITEM is not required for the subject work order (N/A). |   |  |  |
| ITEM  | EMPLOYEE                                  | SUPERVISOR CHECK                         |  |
|   | CHECK <input checked="" type="checkbox"/> | PASS <input checked="" type="checkbox"/> | FAIL <input checked="" type="checkbox"/> |
| 1. Site Location and Description  |   |  |  |
| 2. Work Order Narrative   |   |  |  |
| 3. Budgetary Requirements   |   |  |  |
| 4. Related work order reference   |   |  |  |
| 5. work order Schedule  |   |  |  |
| 6. Special handling instructions noted (e.g., billing information)  |   |  |  |
| 7. Construction/Maintenance Detail Sheet  |   |  |  |
| 8. BOM / Specifications   |   |  |  |
| 9. Drawings List  |   |  |  |
| 10. Technical narrative (including installation notes & instructions)   |   |  |  |
| 11. Office alarm annotations  |   |  |  |
| 12. Office power drain reviewed   |   |  |  |
| 13. Permits (when required)   |   |  |  |
| 14. IP Units, for unit defined equipment  |   |  |  |
| 15. ENGFAC, for applicable work orders  |   |  |  |
| 16. Safety annotations  |   |  |  |
| 17. Drawings updated (issue notes, graphic updates made)  |   |  |  |
| 16. Span Designs (when required)  |   |  |  |
| 19. Conformance to PCM requirements   |   |  |  |
| 20. Conformance to applicable Policies  |   |  |  |
| 21. Conformance to Design Standards   |   |  |  |
| 22. Conformance to Product Standards  |   |  |  |
| Comments:   |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |

**Exhibit 8 - IP-Quality Inspection Network Design Internal Quality Checklist, Form 00-004-0004  
(Page 1 of 2)**

# Exhibits, continued

## NETWORK DESIGN INTERNAL QUALITY CHECKLIST CHECK LIST ITEM DESCRIPTIONS

1. Site Location and Description - Shall include the location name and code, work order number, revision number, company, operating unit, State, description.
2. Work Order narrative - Shall describe the nature of the work (e.g., switching, transmission, etc.), and why the work is being done (gmwth, improvement, modernization, etc.).
3. Budgetary Requirements - Work order amounts shall be compared to the budget and variances justified, removals and rearrangement dollars shall be included, and proper budget categories noted in the detail.
4. Related work order reference - related work orders shall be listed by number and title.
5. Work Order Schedule - All milestone dates shall be identified and logical.
6. Special handling instructions - Any special handling instructions for accounting, materials and equipment, or others shall be identified and described in detail.
7. Construction/Maintenance Detail Sheet - The detail sheet shall include relevant accounts and detail descriptions for construction and expense costs of the project.
8. BOM / Specifications - Bill of Materials and/or specifications to be provided by the Designer shall be included.
9. Drawings List - When provided by the Designer, all relevant drawings/prints for the project shall be listed with issue numbers.
10. Technical narrative - General and relevant installation notes shall be included as required for the work to be performed.
11. Office alarm annotations - Include relevant references for arrangements for office alarms (ETSRs, etc.)
12. Office power drain reviewed - Review office power drain with this equipment additions to ensure adequate power reserves exist.
13. Permits - Any required permits shall be referenced and included in files for retrieval.
14. IP Units - The count of IP Units planned by the work order shall be entered for unit defined materials.
15. ENGFAC - The ENGFAC data sheet shall be completed when required by the work to be undertaken.
16. Safety annotations - References to the relevant safety practices/documents and specific notations shall be provided when appropriate.
17. Drawings updated - Drawing shall have graphical updates made and any required issue notes for the project included.
18. Span Designs - Span designs shall clearly indicate transmission facility requirements and changes and shall be referenced and included.
19. Conformance to PCM requirements - Project shall conform to the PCM requirements
20. Conformance to applicable Policies - Project shall conform to relevant engineering, and provisioning policies for the technology and equipment types being provisioned on the project.
21. Conformance to Design Standards - Project shall conform to the relevant design standards for the equipment type and application being provisioned on the project.
22. Conformance to Product Standards - Equipment and materials specified on the project shall reflect the use of standard materials and products. Exceptions shall have prior proper authorization, be so noted in the work order, and supporting documentation shall be made available when required.

### Exhibit 8 - IP Quality Inspection Network Design Internal Quality Checklist, Form 00-004-0004 (Page 2 of 2)

# Exhibits, continued

| Exchange/Office Name   | State                      | Plant Code         | Subplant Code      | W.O. Number | Rev # |  |                            |                        |   |                       |   |
|--|----------------------------|--------------------|--------------------|-------------|-------|--|----------------------------|------------------------|---|-----------------------|---|
| Description  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| <b>ITEM</b>  | <b>N/A</b>                 | <b>PASS</b><br>(✓) | <b>FAIL</b><br>(✓) |             |       |  |                            |                        |   |                       |   |
| <b>1. WORK ORDER INFORMATION</b>   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| A. Work order narrative  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| B. Related work order references   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| C. Work Order Schedule   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| D. Special handling instructions, if required  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| E. Construction/Maintenance Detail Sheet (including labor requirements specification)  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| F. BOM / Specifications  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| G. Technical narrative (Including installation notes & instructions)   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| H. Permits (when required)   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| I. IP Units, when applicable   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| J. ENGFACT, when required  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| K. Drawings updated (graphic updates made as required by the work undertaken)  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| L. Span Designs (when required)  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| M. Electronic Telephone Service Request (ETSR) Information   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| N. Job Information Memorandums   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| <b>2. TECHNICAL APPLICATION</b>  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| <i>Evaluate the details of the Designer's specification of equipment and apparatus for completeness and conformance to application standards in each of the categories below:</i>  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| A. Ironwork and superstructure   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| B. Frames and racks, including distributing frames   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| C. Switching Equipment and/or Transmission Equipment   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| D. Cabling and wiring  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| E. Lighting and AC requirements  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| F. Power equipment, including grounding  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| G. Office alarms   |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| H. Test and support equipment  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| <p>SCORING - Attainment of a PASSING score on a work order will require the following:</p> <table style="margin-left: auto; margin-right: auto;"> <tr><td></td><td style="text-align: center;"><b>FAILURES PERMITTED.</b></td></tr> <tr><td style="text-align: center;">Work Order Information</td><td style="text-align: center;">2</td></tr> <tr><td style="text-align: center;">Technical Application</td><td style="text-align: center;">0</td></tr> </table> <p>Exceeding a two failures in Work Order information will FAIL the inspection. A single FAIL in the Technical Application will FAIL the inspection.</p> |                            |                    |                    |             |       |  | <b>FAILURES PERMITTED.</b> | Work Order Information | 2 | Technical Application | 0 |
|  | <b>FAILURES PERMITTED.</b> |                    |                    |             |       |  |                            |                        |   |                       |   |
| Work Order Information   | 2                          |                    |                    |             |       |  |                            |                        |   |                       |   |
| Technical Application  | 0                          |                    |                    |             |       |  |                            |                        |   |                       |   |
| The results of this inspection: <input type="checkbox"/> Pass <input type="checkbox"/> Fail  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| Inspector: I certify that these findings have been reviewed with the responsible supervisor and the results are accurate.  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| Name:  |                            |                    |                    |             | Date: |  |                            |                        |   |                       |   |
| Designer: I certify that these findings have been reviewed with the inspector and the results are accurate.  |                            |                    |                    |             |       |  |                            |                        |   |                       |   |
| Name:  |                            |                    |                    |             | Date: |  |                            |                        |   |                       |   |

**Exhibit 9 - IP Quality Inspection Network Design inspector's Summary, Form 00-004-0007  
(Page 1 of 2)**

## NETWORK DESIGN INSPECTOR'S SUMMARY ITEM DESCRIPTIONS and EVALUATION GUIDE

### 1. WORK ORDER GENERAL INFORMATION

- A. Work order narrative - Shall include the site location name and code, work order number, revision number, company, operating unit, State, description: and shall describe the nature of **the work, (e.g., major network components being added, such as lines and trunks and wired and equipped quantities, etc.)**, and why the work is being done (growth, modernization, etc.).
- B. Related work order reference - related work orders shall be listed by number and title.
- C. Work Order Schedule - All milestone dates shall be identified, logical, and reasonable as needed to meet customer requirements.
- D. Special handling *instructions* - Any special handling instructions for accounting or others shall be identified and described in detail (e.g., specific contacts, reuse material disposition/handling, billing arrangements, etc.).
- E. Construction/Maintenance Detail Sheet - The detail sheet shall include relevant accounts and cost detail for construction and expense costs of the project, work functions and **hourly** requirements shall be accurately specified.
- F. BOM / **Specifications** - Shall **include** account codes, material codes, quantities, **locations** for equipment to be added. **Designer** provided specifications for the project shall be included with the work order, and be of current issue. **This item** is N/A for One Lot orders for factory engineered equipment.
- G. Technical narrative - Relevant general, safety, and installation notes, **including** contact lists, **shall** be included as appropriate for the work to be performed on the project.
- H. Permits - Any required permits shall be **referenced** and **included** in **files** for retrieval (e.g., building permits).
- I. **IP Units** - **The number of IP** units, as designed, **shall** be entered when equipment being added **is unit defined**.
- J. ENGFACT - ENGFACT data shall be **included** when required by the nature of the work order.
- K. Drawings updated - All required drawings shall be provided for the work order. Drawings shall indicate required graphical update with equipment locations accurately shown and proper issue notes for the project.
- L. Span Designs - Span designs shall clearly indicate transmission facility requirements and changes and shall be referenced and included.
- M. Electronic Telephone Service Request - Was an ETSR included when required by the nature of the work **to be** performed?
- N. Job Information Memorandums - Assess the timeliness, relative to procedural requirements, and accuracy of the responses **to JIMS** issued on the work order.

### 2. TECHNICAL APPLICATION

*Inspection shall evaluate the equipment provisioned for its specification in the **proper quantities with relevant features and functionality provided in conformance with applicable engineering and provisioning policies, design standards, and product standards for the technology and equipment types being used.***

- A. Ironwork and *superstructure* - specifications shall include proper erection material, cable runway, **joining assemblies, and** seismic bracing as **appropriate**.
- B. Frames and racks, **including** distributing frames - equipment **specified** shall be of the proper size, **include erection** and assembly materials, grounding hardware, power equipment (fuse panels, bay battery **filters**), and type mounting, **terminal** blocks and protectors as needed, and be properly and accurately located on floor plan.
- C. Switching Equipment and/or Transmission Equipment - equipment specified shall be of **the** proper type and quantity for the application, specification of options and features (e.g., isolated or integrated) **shall** conform to requirements, and be properly located on drawings.
- D. Cabling and **wiring - cabling provided** shall be of proper size **type**, connector **type**, **gauge**, **length**, **circuit count**, **with accurate** from/to locations in required number of runs, with any zoning requirements **specified**.
- E. Lighting and AC requirements - Bay lighting, and commercial free AC **receptacles and wiring shall** be appropriately and accurately **specified**.
- F. Power equipment, **including** grounding and isolation requirements - specifications shall **include** required power distribution panel capacity additions, cabling of proper size and length, fusing in **accordance** with capacity limits, connectors and taps, ground bar locations and ground cabling, gauge, length, and terminating and ending points, and any isolation requirements.
- G. **Office** alarms - specifications shall include provisions for extending appropriate alarms for all added equipment and environmental alarm leads to frames, including sense points and **block** layouts for **alarm** leads, and any remote access arrangements.
- H. Test and support equipment - specifications shall include provisions for appropriate and required test and support equipment, fixed and portable.

### EVALUATIONS

To earn a PASS score on a checklist item will require the completion of the item to applicable GTE standards by the designer/engineer in accordance with relevant requirements typical for the work being undertaken on the work order. Items not required for the network additions being specified shall be check N/A and not rated.

## Exhibit 9 - IP Quality Inspection Network Design Inspector's Summary, Form 00-004-007 (Page 2 of 2)



## Exhibits, continued

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The IP Quality Inspection- COE Construction Inspector's Summary Form is designed to evaluate the product (work order) being delivered by COE Construction to the maintenance organization (CZT/Network Reliability). The form should be completed by a management employee: Zone Coach, First time Supervisor, or Administrator. The form is intended to be easy to use but detailed enough to identify critical items that could adversely impact safety or customer service.

Upon completion of the inspection a copy of the Inspector's Summary must be provided to the appropriate COE Construction Manager. The COE Construction Manager is responsible for ensuring that all FAIL items are corrected within 72 business hours after receipt of the inspection. COE Construction must report the items corrected back to the inspector within two business days after the correction. Items noted in the comments section are to be corrected and reported to the inspector but do not have the same urgency as a FAIL item.

Instruction for completing the COE Construction Inspector's Summary form.

- **Exchange:** the four digit plant/exchange code and three digit subplan remote code
- **Location:** the exchange/city name
- **Work Order No.:** the seven position CPMS/GSTS work order number
- **No.:** the sequential number of the item being checked, items not applicable to this inspection should be listed as NA
- **P:** PASS item, place a check mark in this box for items inspected that Pass
- **F:** FAIL item, place a check mark in this box for items inspected that Fail
- **TITLE:** work order description on face sheet of work order

**Exhibit 10 - IP Quality Inspection COE Construction inspector's Summary, Form 00-004-0003  
(Page 2 of 2)**

# Exhibits, continued

| ITEM   | GTE PRACTICE REFERENCE  |
|--|---|
| <b>1. SUPERSTRUCTURE</b>   |   |
| Wall <b>Angles/Support Brackets</b>  | 237-050-204, H440000  |
| The length of bolt or rod  | 237-050-204   |
| <b>Superstructure</b> and <b>associated assemblies</b>                                       | 237-050-204 & H440000   |
| Cable rack <b>and/or</b> grid  | 237-050-207   |
| Signal brackets, goal <b>posts</b> , runway <b>brackets, cable</b> retaining <b>brackets</b> | 256-050-204, 237-050-206  |
| Earthquake bracing   | 780-740-070 and H-440000  |
| Floor <b>condition</b>   | 740-500-700   |
| Cable holes  | 742-200-070   |
| Power and Generator Area <b>ventilation</b>  | 742-205-070, 808-210-070  |
| Smoke and fire suppression <b>system</b>   | 742-100-100/101/102/103   |
| Emergency generators   | 205-502-700/701, 743-100-070  |
| <b>2. CABLE AND WIRING</b>   |   |
| <b>Switchboard cables</b> running and <b>securing</b>  | 256-050-203/204, 256-150-201, 256-224-216, 795-000-072              |
| <b>Vertical cables between floors</b> sawn on <b>every strap</b> .                           | 256-050-204/205   |
| <b>Switchboard cables</b> are properly butted, fanned, and spare <b>wires dressed</b>        | 256-050-205/213   |
| <b>Use of cable ties</b>   | 075-170-100, 256-050-204  |
| High frequency <b>cables</b>   | 256-050-215, 256-224-216, 795-805-073, 835-000-071                  |
| Cable <b>separation</b> procedures   | 256-050-203/206, 256-224-216, 795-805-073, 835-000-071              |
| Power cable <b>separated</b> by a minimum of three inches                                    | 256-050-208   |
| Cable tag and label procedure  | 256-050-202   |
| Jumpers and <b>miscellaneous wires</b>   | 256-010-201, 256-050-208/211, 256-150-200, 256-152-200, 256-600-201 |
| Special circuits identification  | 200-050-101   |
| <b>Terminating wires</b> on <b>pins/blocks</b> (wire wrap)                                   | 256-050-211   |
| Terminating <b>wires</b> on <b>pins/blocks</b> (wrap and solder)                             | 256-010-201, 256-050-208  |
| <b>Plug-ended cables</b> (amp, cinch)  | 256-150-201   |
| <b>Screw</b> type <b>wire</b> connections  | 200-001-000, 256-050-205  |
| Power and ground <b>cables installation</b>  | 256-050-204/206   |
| Cable radius <b>requirements</b>   | 256-050-206   |
| Power cable <b>labeling</b>  | 244-251-200, 256-050-206  |
| Power/ground cable connections. <b>compression</b> lugs, and compression connectors          | 205-000-500, 256-050-206/207  |
| Heat shrink end caps   | 256-050-207   |
| Ground Cable <b>Requirements</b>   | 795-805-071   |
| <b>Cables</b> and <b>wires</b>   | 075-170-100, 205-000-500, 256-050-203/204/205/206                   |
| fiber optical <b>cables</b>  | 624-632-000, 938-624-000, 903-101-070                               |
| <b>Wires</b> must be <b>dressed</b> away from sharp edges                                    | 256-050-205   |
| <b>3. POWER</b>  |   |
| <b>Distribution, supervisory</b> and DC <b>power installation</b>                            | 004-200-001, 205-001-500  |
| PCUF, PDUF/BDFB, DSUF <b>rectifiers</b> and <b>battery racks</b> anchoring                   | 205-005-200   |

Exhibit 11 - COE Construction Practice Reference (Page 1 of 4)

## COE CONSTRUCTION PRACTICE REFERENCE

SHEET 2 OF 4

| ITEM  | GTE PRACTICE REFERENCE   |
|---|--|
| Earthquake bracing  | 780-740-070  |
| Battery numbering and labeling                            | 244-251-200  |
| Battery safety boards                                     | 200-001-000, 205-005-100/200   |
| Battery thermometer and hydrometer                        | 200-001-004, 205-005-200   |
| Battery inter-cell connecting straps                      | 205-005-200, 205-005-201   |
| Battery electrolyte level                                 | 205-005-200  |
| Storage battery records                                   | 205005200  |
| Office battery noise readings                             | 205-005-200, 331-310-510   |
| Rectifier/Charger installation                            | 108-850-505, 205-001-500, 205-100-200, 244-251-200                       |
| Power Plant Alarms  | 205-000-004, 205-001-500, 205-100-200, 205-805-501/502/503, 224-100-100, |
| Fuse Failure Test   | 026-100-500  |
| Alarm signaling   | 205-605-501, 224-100-100   |
| Power equipment and adjustment labeling                   | 205-001-500  |
| Remote sense leads  | E-SW-POWER-795-000-072   |
| Power Board fuses and Housings - alignment                | 244-251-200  |
| Fuse positions and dummy fuses                            | 026-100-500, 205-000-500   |
| Toquing of fuse housing studs                             | 205-000-500  |
| Heat/voltage drop at power connections                    | 026-220-300  |
| Spare fuses availability                                  | 026-100-500  |
| Bus bar/ground bars                                       | 205-705-201  |
| Belville washers on power/ground bars                     | 205-705-201.   |
| Ringing machines output voltage                           | 224-100-100, 244-251-200   |
| AC circuit identification-junction box/lights/receptacles | 200-001-000, 244-251-200, 795-805-072                                    |
| Branch AC circuits (receptacles and lights) wiring        | 224-100-100, NEC210-4a, c  |
| Low voltage wire for the remote control lighting          | 224-100-100  |
| <b>4. SAFETY AND HOUSEKEEPING</b>                         |  |
| First Aid kits  | 117-300-002  |
| Fire extinguisher   | 200-001-000, 742-100-101   |
| Caution sign  | 007-005-015, 200-001-000   |
| Mating installation equipment/material hazards            | 200-001-000  |
| Clean work areas  | 200-001-000/001/004, 742-100-100   |
| Combustible materials storage in metal Me cabinets        | 200-001-004, 742-100-100   |
| No floor tiles damaged or anchors left                    | MO-001-000, 237-050-204  |
| Floors protected from damage                              | 220-001-000  |
| Insulated tools and protective                            | 200-001-000/004  |
| Safety goggles and hard hats                              | 117-200-005, 200-001-000, 205-005-100                                    |
| Wearing metal objects or jewelry                          | 200-001-000  |
| Emergency phone number and addresses                      | 200-001-000, 742-100-102   |
| "A" type ladders  | 200-001-000  |
| Cable openings are properly closed                        | 200-001-000, 742-200-070   |
| <b>5. EQUIPMENT ERECTING</b>                              |  |

Exhibit 11 - COE Construction Practice Reference (Page 2 of 4)

| COE CONSTRUCTION PRACTICE REFERENCE   |   | SHEET 3 OF 4 |
|---|---|--------------|
| ITEM  | GTE PRACTICE REFERENCE  |              |
| Distributing frame installation   | 237-050-204   |              |
| Bare spots/scratches on iron and equipment touched up with paint cut bolts/iron filed and touched up. | 200-050-203   |              |
| Labeling of distributing frame  | 244-01 0-202  |              |
| Labeling of distributing frame terminal blocks  | 237-050-204, 244-010-202  |              |
| Distributing frame modifications to mount protectors  | 243-120-200   |              |
| Guard rail extensions to protect equipment  | 237-050-204   |              |
| U66 of solid state protector modules  | 887-903-026   |              |
| Protector modules in all positions. Unassigned positions in detent position                           | 243-100-200, 243-110-100, 243-120-200, 243-128-200, 243-150-200 |              |
| Rolling ladders and tract installation  | 200-001-000/004, 237-200-202/203/204                            |              |
| Placement of equipment frames and brace support   | 237-050-201   |              |
| Equipment units/shelves mounting,   | 237-050-211/212   |              |
| Equipment fuses are properly "seated", proper size, installed, and labeled                            | 244-251-200   |              |
| Spare cards are properly stored and tested  | 220-220-501   |              |
| Supporting or trunk boards, relay racks/cabinets/frames   | 237-050-204, 780-740-205 and H440000.                           |              |
| Equipment Junctioning/Protection/Cabling Material   | 237-050-204, 256-050-205.                                       |              |
| Card locks/restraints   | 200-050-203   |              |
| Equipment frame labeling on both front, rear panels   | 244-010-202, 244-200-100, 244-251-200, 244-261-100              |              |
| Equipment alarms  | 200-000-007, 205-000-000  |              |
| Wired fuse positions have a fuse, or blank fuse   | 205-000-500   |              |
| Labeling of repeaters, span lines, cross-connect panels   | 244-261-100,  |              |
| SXS equipment installations   | 237-050-204/209/211/212/213                                     |              |
| <b>6. GROUNDING, ISOLATION, AND PROTECTION</b>  |   |              |
| General grounding requirements for switching centers  | 795-805-071   |              |
| Carrier/transmission equipment  | 795-805-071/073   |              |
| Protector mounting (isolated non-isolated)  | 243-120-200   |              |
| Protector grounding   | 243-120-200, 795-805-071  |              |
| Spare card cabinet and work bench (Lead 54)   | 795-805-071   |              |
| Ground bars - Preparation and hardware  | 256-050-207, 795-805-071  |              |
| Ground lead size for equipment grounding  | 237-224-214   |              |
| Chassis grounds   | 795-805-071 /073  |              |
| Isolation of power equipment  | 237-224-214   |              |
| Shielded cable grounding  | 795-805-071   |              |
| Charger ground (Lead 32 and 29))  | 795-805-071   |              |
| Circuit breaker panel ground  | 795-805-072   |              |
| Master/Floor ground bar zoning  | 795-805-071   |              |
| Metallic and/or non-metallic conduit  | 795-805-072   |              |
| Light fixture grounding (lead 30)   | 224-100-100, 795-805-072  |              |
| <b>7. ADMINISTRATION</b>  |   |              |
| Proper filing provisions are used for drawings,   | 220-001-001   |              |
| Bar code labels placed property   | 007-220-001   |              |

Exhibit 11 - COE Construction Practice Reference (Page 3 of 4)

**COE CONSTRUCTION PRACTICE REFERENCE**

**SHEET 4 OF 4**

| <b>ITEM</b>  | <b>GTE PRACTICE REFERENCE</b>       |
|--|-------------------------------------|
| Changes to job specifications, or equipment layout concurred by JIWUCR | 007-009-012,180-303-001.220-001-001 |
| Test equipment calibration   | 100-000-100, 200-002-010            |
| Anti-static wrist and heel straps                                      | 007-005-015                         |
| Site logs  | 220-220-002                         |
| Load and volume test   | 220-014-007                         |
| Office ground inspection form  | 795805074                           |
| Fiber Optic Acceptance   | 392-342-500                         |
| Check and forms  | 200-002-700                         |

**Exhibit 11 - COE Construction Practice Reference (Page 4 of 4)**

