



# Trouble Report

System ID \_\_\_\_\_ Control Number 

OTC	MO	DA	YR	SEQ

**Identification (OTC-MCC)**

Application Name: \_\_\_\_\_ Location: \_\_\_\_\_ Severity Code: \_\_\_\_\_

Computer: \_\_\_\_\_

Model
Op Sys
Rel
DMS
Rel
Ver.
Rel
Fix

**Problem Description**  EDP  PSS  RDF  OTHER

Originator Name: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Trouble Area: \_\_\_\_\_ Occurred \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

Description: \_\_\_\_\_

**Miscellaneous Information (OTC-MCC)**

Related Control Numbers: \_\_\_\_\_

Attachments (Identify) \_\_\_\_\_

Telephoned To AT&T MCC: \_\_\_\_\_

Referred To
By (Unit)
Date
Time

**Form Received (AT&T MCC)**

Received By
Date
Time

**Key Events (AT&T-MCC & OTC-MCC)** Event

When Cleared (Severity 1 & 2 Problems Only)

**Product Changes**

Identification	By	Change Date	Dept.

Brief Description \_\_\_\_\_ Proj. Spec. \_\_\_\_\_

Req. Type  Prob. Area  Release No. \_\_\_\_\_

**NOTICE**  
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