

INTERCOMPANY SERVICES COORDINATION PLAN  
SERVICE INQUIRIES

1. GENERAL

1.01 This appendix provides flow charts for use in processing a System Service Order Inquiry (S.S.O.I.) in Pacific Tel. and Bell of Nevada.

2. SERVICE INQUIRIES - FLOW

2.01 *Flow Chart No. 1* represents the normal path of the S.S.O.I. when the required equipment and facilities are available.

- (a) Marketing and the Circuit Provision Bureau (CPB) distribute an S.S.O.I. in the same manner as S.S.O.'s.
  - (b) Plant, Traffic, and CPB ISC representatives respond to the Marketing ISC originator supplying the required information (Plant test date, Traffic training information, availability of facilities and equipment, etc.).
- 2.02 *Flow Chart No. 2* applies when the CPB is unable to design the service as described in the S.S.O.I.
- (a) S.S.O.I. distribution from Marketing and the CPB is the same as described in 2.01 (a).

(b) Plant and Traffic ISC representatives respond to the S.S.O.I. as described in 2.01 (b).

(c) The CPB originates Form E5265 requesting the Area ISC Engineer to provide a basic *overall* design.

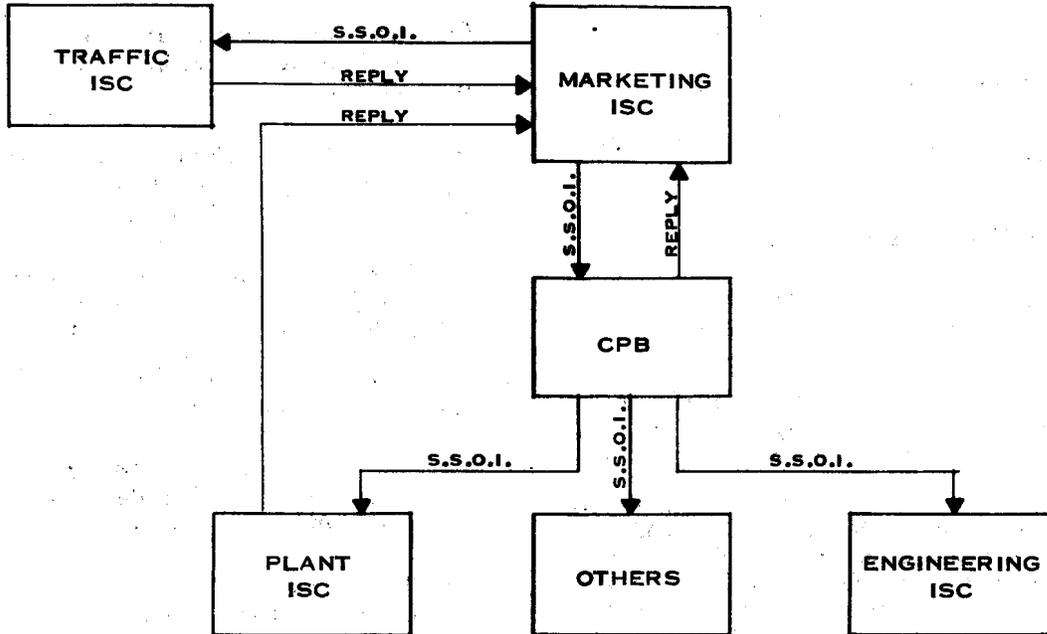
(d) The Area Engineering Department will supply the CPB with a Transmission Recommendation (TR) or a detailed sketch showing the *overall* design. Time and special construction requirements will be included when applicable.

(e) The CPB replies to the Marketing ISC originator and includes time and special construction requirements.

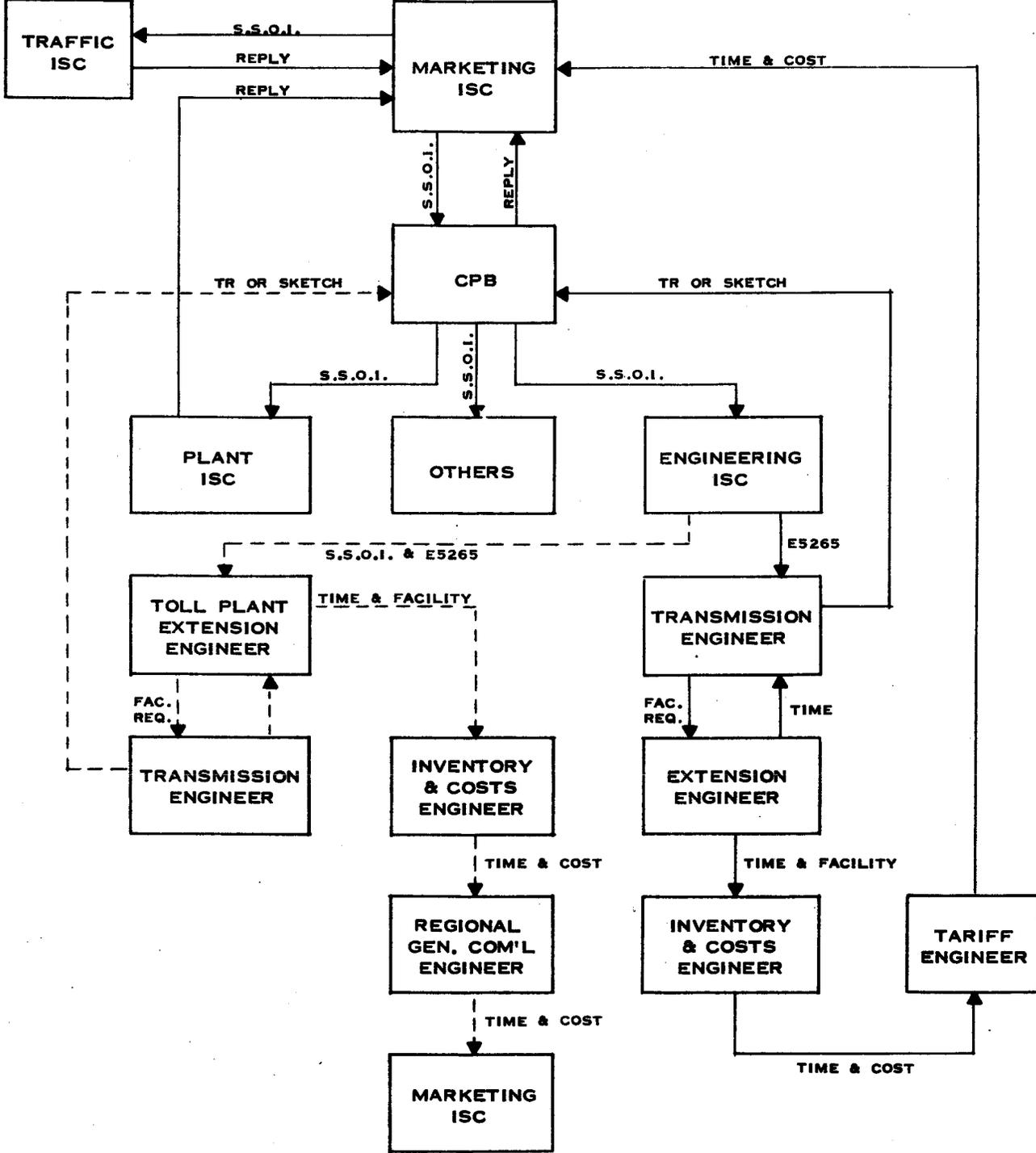
(f) The Area Engineering Department supplies the Tariff Engineer (or Regional General Commercial Engineer) with time and cost information.

(g) The Tariff Engineer (or Regional General Commercial Engineer) forwards the time and cost information to the Marketing ISC originator.

FLOW CHART NO. 1



FLOW CHART NO. 2



----- DENOTES FLOW IN CENTRAL COUNTIES AND BAY AREAS.