

**INTERCOMPANY SERVICES COORDINATION PLAN  
PLANT RESPONSIBILITIES**

**1. GENERAL**

**1.001** This addendum supplements Section 010-520-137.

**1.002** The addendum is issued to update the basic section to reflect Pacific's and Nevada Bell's adaptation of the term Plant. References to the Plant department in the text are analogous to Network Operations and Customer Operations departments in Pacific and Nevada Bell. For Pacific, the intercompany services coordination (ISC) team plant member may be located either in the Network Operations or Customer Operations department.

**2. DEPARTMENTAL RESPONSIBILITIES**

The following change applies to part 2 of the section:

(a) 2.01.1 - added paragraph

**2.01.1** (Add the following paragraph after 2.01.) In Pacific and Nevada Bell, substitute the following for the term General Plant Manager in paragraph 2.01

- (a) Nevada Bell: Network Operations Manager  
Nevada Bell: Customer Operations Manager
- (b) Bay Sector: Vice President-Customer Operations, Bay Sector
- (c) Northern Sector: Vice President-Customer Operations, Northern Sector
- (d) Southern Counties Sector: Vice President-Customer Operations, Southern Counties Sector
- (e) Los Angeles Sector: Vice President-Customer Operations, Los Angeles Sector
- (f) Northern Region: Department Manager-Network Operations and Department Manager-Switching

(g) Southern Region: Department Manager-Network Operations, Department Manager-North and Department Manager-South

**3. ISC TEAM PLANT MEMBER RESPONSIBILITIES**

The following change applies to part 3 of the section:

(a) 3.03 - does not apply to Pacific and Nevada Bell.

**4. PLANT SUPPLY GROUP(S) REPRESENTATIVE**

The following change applies to part 4 of the section:

**4.01.1** (Add the following paragraph after 4.01.) Plant supply group representative for:

- (a) Northern Region and Nevada Bell: District Manager-Region Supplies
- (b) Southern Region: District Manager-Supplies

**5. SERVING TEST CENTER(S) (STC) REPRESENTATIVE**

The following changes apply to part 5 of the section:

- (a) 5.06 - does not apply to Pacific and Nevada Bell.
- (b) 5.06.1 - added paragraph
- (c) 5.06.2 - added paragraph

**5.06.1** Pacific and Nevada Bell STCs functioning as representatives of the ISC team plant member will normally coordinate all local STC activities with those of the field installation groups, central office forces, and the PSC when involved in the implementation details of private line services provided under the ISC plan.

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**5.06.2** However, local problems or jeopardy conditions which cannot be resolved between the STC and the field installation groups, central office forces or PSC shall be referred by the STC to the ISC team plant member for assistance. The ISC team plant member will attempt to resolve the problem with his ISC team members. If the condition cannot be resolved, it is the responsibility of the affected group to initiate a jeopardy report.

**9. CIRCUIT PROVISION BUREAU**

The following change applies to part 9 of this section:

- (a) 9.01.1 - added paragraph

**9.01.1** (After 9.01 (f) add the following paragraph.)  
For Pacific Company and Nevada Bell, this function and these procedures are accomplished in:

Nevada Bell: PADS, Network Operations

Northern Region: PADS, Customer Operations

Southern Region: PADS, Customer Operations