

**VOICE AND NON-DATA SPECIAL SERVICES  
TECHNICAL (VOITEC) SUPPORT  
DIRECTORY LISTING**

**1. GENERAL**

**1.01** This appendix provides telephone numbers, addresses, and job responsibilities of the support personnel throughout the Pacific Company (PAC) and Nevada Bell for Installation and Maintenance in Business and Network.

**1.02** (Reserved for future use)

**TABLE A  
PRIMARY VOITEC CONTACTS  
BUSINESS**

<b>ADDRESS</b>	<b>RESPONSIBILITY</b>	<b>TELEPHONE NO.</b>
<b>HEADQUARTERS STAFF PACIFIC COMPANY AND NEVADA BELL</b>		
Administration Manager 444 Market Street, Room 1009 San Francisco, CA 94111	VOITEC Support	(415) 396-9438
District Staff Manager 444 Market Street, Room 1009 San Francisco, CA 94111	VOITEC Support	(415) 396-9430
<b>BUSINESS SUPPORT — NORTH Bay Area</b>		
Special Services Manager 642 N. Pastoria, Room 5 Sunnyvale, CA 94086	VOITEC Support	(408) 733-0632
Staff Adviser 642 N. Pastoria, Room 5 Sunnyvale, CA 94086	VOITEC Support	(408) 730-8670

**NOTICE**  
Not for use or disclosure outside the  
Bell System except under written agreement

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**TABLE A (Contd)**

ADDRESS	RESPONSIBILITY	TELEPHONE NO.
<u>Sacramento Area</u>		
Special Services Manager 2700 Watt Avenue, Room 4114 Sacramento, CA 95821	VOITEC Support	(916) 482-2734
Staff Adviser 2700 Watt Avenue, Room 4114 Sacramento, CA 95821	VOITEC Support	(916) 482-3040
<u>BUSINESS SUPPORT — SOUTH Orange District</u>		
Special Services Manager 17100 Murphy, Room 23 Irvine, CA 92664	VOITEC Support	(714) 641-4400
Staff Adviser 17100 Murphy, Room 23 Irvine, CA 92664	VOITEC Support	(714) 641-4400
<u>Los Angeles Area</u>		
Special Services Manager 727 Monterey Pass Road Monterey Park, CA 91754	VOITEC Support	(213) 266-0087
Staff Adviser 727 Monterey Pass Road Monterey Park, CA 91754	VOITEC Support	(213) 264-9013
Staff Adviser 727 Monterey Pass Road Monterey Park, CA 91754	VOITEC Support	(213) 264-9069
<u>San Diego Area</u>		
Staff Adviser 7620 Convoy Court San Diego, CA 92117	VOITEC Support	(714) 268-6130
<u>NEVADA</u>		
Staff Adviser 1100 E. Greg, Room 220 P. O. Box 11010 Sparks, Nevada 89431	VOITEC Support	(702) 356-3130

**TABLE B**  
**SECONDARY VOITEC CONTACTS**  
**NETWORK**

ADDRESS	RESPONSIBILITY	TELEPHONE NO.
<p>HEADQUARTERS STAFF PACIFIC COMPANY AND NEVADA BELL</p>		
<p>Administration Adviser 870 Market Street, Room 1277 San Francisco, CA 94102</p>	<p>Network Special Services VOITEC Administration</p>	<p>(415) 954-9139</p>
<p>Administration Manager 870 Market Street, Room 1256 San Francisco, CA 94102</p>	<p>Network Special Services VOITEC Administration</p>	<p>(415) 954-9148</p>
<p>Engineering Staff Manager 116 New Montgomery, Room 209 San Francisco, CA 94105</p>	<p>Network Engineering Central Office Switching Equipment</p>	<p>(415) 542-2953</p>
<p>Engineering Staff Manager 140 New Montgomery, Room 200G San Francisco, CA 94105</p>	<p>Network Engineering Special Service Transmission</p>	<p>(415) 542-3666</p>
<p>Engineering Staff Manager 666 Folsom Street, Room 920 San Francisco, CA 94107</p>	<p>Network Engineering Transmission Standards Technical Support — North</p>	<p>(415) 542-6224</p>
<p>Engineering Staff Manager 177 E. Colorado Blvd., Room 706 Pasadena, CA 91105</p>	<p>Network Engineering Transmission Standards Technical Support — South</p>	<p>(213) 578-4321</p>
<p>NETWORK SERVICES — NORTH <u>Bay Area</u></p>		
<p>Network Operations Staff Manager 2150 Webster Street, Room 342 Oakland, CA 94612</p>	<p>Narrowband Carrier Technical Support</p>	<p>(415) 645-8392</p>
<p>Network Operations Staff Manager 2 North 2nd Street, Room 525 San Jose, CA 95113</p>	<p>Special Services Technical Support</p>	<p>(408) 491-3281</p>
<p>Staff Adviser 2 North 2nd Street, Room 525 San Jose, CA 95113</p>	<p>Special Services Bay Mounted Test Equipment</p>	<p>(408) 491-3689</p>

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**TABLE B (Contd)**

ADDRESS	RESPONSIBILITY	TELEPHONE NO.
<p>Staff Adviser 2 North 2nd Street, Room 525 San Jose, CA 95113</p>	<p>Urban Mobile Radio, Coastal Harbor, VHF Maritime, Air Ground Base Equipment, Control Terminals</p>	<p>(408) 491-2995</p>
<p><u>Sacramento Area</u></p>		
<p>Network Operations Staff Manager 2700 Watt Avenue, Room 3193 Sacramento, CA 95821</p>	<p>Radio, Broadband Technical Support</p>	<p>(916) 482-5974</p>
<p>Staff Adviser 2700 Watt Avenue, Room 3193 Sacramento, CA 95821</p>	<p>All Special Services Technical Support</p>	<p>(916) 482-4800</p>
<p>SWITCHING SERVICES — NORTH <u>Bay Area</u></p>		
<p>Engineering Manager 333 Grant Street, Room 500 San Francisco, CA 94103</p>	<p>ESS Technical Support</p>	<p>(415) 954-8185</p>
<p>Engineering Manager 666 Folstom Street, Room 546 San Francisco, CA 94107</p>	<p>East/West Bay Electro-Mechanical Technical Support</p>	<p>(415) 542-0504</p>
<p>Engineering Manager 4 North 2nd Street, Room 1128 San Jose, CA 95113</p>	<p>South Bay Electro-Mechanical</p>	<p>(408) 491-4911</p>
<p><u>Sacramento Area</u></p>		
<p>Engineering Manager 2700 Watt Avenue, Room 3200 Sacramento, CA 95821</p>	<p>Electro-Mechanical Technical Support</p>	<p>(916) 482-3192</p>
<p>Engineering Manager 2700 Watt Avenue, Room 3200 Sacramento, CA 95821</p>	<p>ESS Technical Support</p>	<p>(916) 482-5117</p>
<p>NETWORK SERVICES — SOUTH <u>Los Angeles Area</u></p>		
<p>Engineering Manager 611 Wilshire Blvd., Room 1300 Los Angeles, CA 90017</p>	<p>Narrowband Carrier Technical Support</p>	<p>(213) 975-6341</p>

TABLE B (Contd)

ADDRESS	RESPONSIBILITY	TELEPHONE NO.
Engineering Manager 611 Wilshire Blvd., Room 1300 Los Angeles, CA 90017	Broadband, Radio Mobile, Coastal Harbor Technical Support	(213) 975-6147
Engineering Manager 611 Wilshire Blvd., Room 1301 Los Angeles, CA 90017	Special Services and Central Office Equipment Technical Support	(213) 975-6139
Staff Adviser 611 Wilshire Blvd., Room 1301 Los Angeles, CA 90017	Private Line Service Toll Terminal Equipment	(213) 975-6195
Staff Adviser 611 Wilshire Blvd., Room 1301 Los Angeles, CA 90017	Radio Telephone, SMAS SAS, Toll Terminal Transmission Equipment	(213) 975-6103
<u>San Diego Area</u>		
Engineering Manager 525 "B" Street, Room 1360 San Diego, CA 92101	Private Line Service, Carrier Systems, SAS SARTS Technical Support	(714) 238-2603
Staff Adviser 525 "B" Street, Room 1360 San Diego, CA 92101	Private Line Service Technical Support	(714) 238-2083
Staff Adviser 525 "B" Street, Room 1360 San Diego, CA 92101	SARTS and SAS Technical Support	(714) 238-2606
Staff Adviser 525 "B" Street, Room 1360 San Diego, CA 92101	Private Line Service Technical Support	(714) 238-2167
<u>SWITCHING SERVICES — SOUTH</u>		
<u>Los Angeles Area</u>		
Switching Staff Manager 177 E. Colorado Blvd., Room 438 Pasadena, CA 91105	ESS, ESAC Technical Support	(213) 578-4981
Engineering Manager 177 E. Colorado Blvd., Room 438 Pasadena, CA 91105	ESS Maintenance Engineering	(213) 578-2820

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<b>ADDRESS</b>	<b>RESPONSIBILITY</b>	<b>TELEPHONE NO.</b>
Switching Staff Manager 177 E. Colorado Blvd., Room 438 Pasadena, CA 91105	Electro-Mechanical Technical Support	(213) 578-2834
Engineering Manager 177 E. Colorado Blvd., Room 438 Pasadena, CA 91105	Electro-Mechanical Maintenance Engineering	(213) 578-2836
<u>San Diego Area</u>		
Switching Staff Manager 525 "B" Street, Room 1115 San Diego, CA 92101	Maintenance Technical Assistance	(714) 238-2276