

**NETWORK TECHNICAL SUPPORT (NTS) PLAN
CONTACT DIRECTORY
FOR THE BELL OPERATING COMPANIES (BOCS)**

1. GENERAL

- 1.01** This section lists the Network Technical Support contacts in all the Bell Operating Companies. Its use is outlined in Section 010-523-100.
- 1.02** This section is reissued to show the latest changes to the contact directory. Because of the extensive changes, revision arrows are not used.
- 1.03** Network Technical Support Team telephone numbers should be assigned so that they are unaffected by personnel changes. Contacts are encouraged to keep the Directory up to date by submitting changes and corrections on Form E3973. Instructions on the use of this form are found in Section 000-010-015.

CENTRAL SERVICES ORGANIZATION — PROPRIETARY

Not for use or disclosure outside the Central Services Organization except
under written agreement.

COMPANY	OPERATIONS	ENGINEERING
295 Network Technical Support	M. J. (Marv) Zollner Room 2329F3 295 North Maple Avenue Basking Ridge, NJ 07920 (201) 221-3219	D. E. (Dennis) Worsley Room 3239C2 295 North Maple Avenue Basking Ridge, NJ 07920 (201) 221-4364 J. C. (Jim) Staats Room 3239B1 295 North Maple Avenue Basking Ridge, NJ 07920 (201) 221-4349
NYNEX Inc. (Northeast Region)		
New York Telephone		
Headquarters	G. A. (George) Lakestream District Manager Room 1570 140 West Street New York, NY 10007 (212) 394-0852	A. B. (Artie) Bortz District Manager Room 106A 500 Westchester Avenue White Plains, NY 10604 (914) 390-7684
Downstate	R. (Dick) Wagenbrenner Manager, NTS Room 1555 140 West Street New York, NY 10007 (212) 962-1878	
Upstate		
New England Telephone	J. E. (Joe) Shenette Room 108B 185 Franklin Street Boston, MA 02107 (617) 542-2740	D. E. (Don) Anderson Room E-211 350 Cochituati Road Framingham, MA 01701 (617) 879-9060
Bell Atlantic Corporation		
Bell of Pennsylvania		
Headquarters	W. (Walt) Piotrowski 17th Floor One Parkway Philadelphia, PA 19102 (215) 466-6035	A. (Al) Purvis 4th Floor One Parkway Philadelphia, PA 19102 (215) 466-4542

COMPANY	OPERATIONS	ENGINEERING
Bell Atlantic Corporation (Contd)		
Bell of Pennsylvania		
Eastern Region/Delaware	L. (Lew) Jones 4th Floor 900 Race Street Philadelphia, PA 19107 (215) 351-8767	C. (Charles) Stoy Suite 1800 2 INA Plaza Philadelphia, PA 19102 (215) 466-3441
Central Area	L. (Lou) Tomes 11th Floor Strawberry Square Harrisburg, PA 17101 (717) 255-4942	F. (Frank) Wilde, Jr. 4th Floor Strawberry Square Harrisburg, PA 17101 (717) 255-4387
Western Area	J. (Jack) Ross 4th Floor 201 Stanwix Street Pittsburgh, PA 15222 (412) 633-3629	J. H. (Jim) Moninger 10th Floor 201 Stanwix Street Pittsburgh, PA 15222 (412) 633-3396
Chesapeake and Potomac Telephone Companies		
Headquarters		
	J. E. (Jack) Hinton (Voiceband) Floor 3, POD B 13100 Columbia Pike Silver Springs, MD 20904 (301) 236-1137	J. C. (Jim) Vidale Chesapeake Complex Floor 3, POD A Silver Springs, MD 20904 (301) 236-2080
	E. J. (Earl) Esque (Broadband) Floor 3, POD B 13100 Columbia Pike Silver Springs, MD 20904 (301) 236-1143	
	J. S. (John) Hedges (Voiceband) Floor 3, POD B 13100 Columbia Pike Silver Springs, MD 20904 (301) 236-1135	
Washington	M. E. (Mac) McCarry Floor 3, POD B 13100 Columbia Pike Silver Springs, MD 20904 (301) 236-1141	J. D. (Jim) Rismiller Room 735 2055 "L" Street, N.W. Washington, DC 20036 (202) 392-3569

COMPANY	OPERATIONS	ENGINEERING
Bell Atlantic Corporation (Contd)		
Chesapeake and Potomac Telephone Companies		
Washington & Virginia	R. D. (Roger) Winter (Broadband) Room 322 501 East Cary Street Richmond, VA 23219 (804) 772-3155	
Maryland & W. Virginia	C. J. (Chuck) Berry (Voiceband) 13100 Columbia Pike Silver Springs, MD 20904 (301) 236-1139	M. O. (Mel) Robinson 3 East 1 East Pratt Street Baltimore, MD 21202 (301) 393-4980
	R. S. (Scott) Harvey (Broadband) 205 Capitol Street Charleston, WV 25301 (304) 344-6447	B. C. (Bill) Hatfield Room 422 1500 MacCorkle Avenue, S.E. Charleston, WV 25314 (304) 344-4287
New Jersey Bell	J. A. (Johnnie) Browne 4th Floor 1 Washington Park Newark, NJ 07101 (201) 649-7510	W. S. (Bill) Keller, Jr. 9th Floor 1 Washington Park Newark, NJ 07101 (201) 649-6530
Upstate	M. S. (Red) Barclay 682 Park Avenue East Orange, NJ 07017 (201) 266-2405	
Downstate	B. P. (Tex) Presswood 2003 Greentree Exec. Campus Route 73 Marlton, NJ 08053 (609) 596-1828	
Bell South Corporation		
South Central Bell		
Headquarters	J. E. (Jack) Ferguson 24th Floor 600 North 19th Street P. O. Box 771 Birmingham, AL 35201 (205) 321-4054	R. A. (Bob) Sutton 23rd Floor 600 North 19th Street P. O. Box 771 Birmingham, AL 35201 (205) 321-8535

COMPANY	OPERATIONS	ENGINEERING
Bell South Corporation (Contd)		
South Central Bell		
Alabama Area	J. L. (Jim) Neaves 3196 Hwy. 280 South Room 119S Birmingham, AL 35243 (205) 972-4166	L. C. (Larry) Payne 3196 Hwy. 280 South Room 116S Birmingham, AL 35243 (205) 972-3096
Kentucky Area	P. J. (Jamie) Prestigiacomio Room 5E 534 Armory Place Louisville, KY 40202 (502) 582-8277	R. (Robert) Buckner Room 3E 534 Armory Place Louisville, KY 40202 (502) 582-8535
Louisiana Area	J. E. (John) Anderson Room 1290 365 Canal Street New Orleans, LA 70140 (504) 528-2371	H. J. (Harold) Berry Room 1010 365 Canal Street New Orleans, LA 70140 (504) 528-2600
Mississippi Area	R. R. (Bob) Thompson Room 450 LMC 175 East Capitol Street Jackson, MS 39201 (601) 961-1220	D. B. (Dan) Semanek Room 5020 LMC 175 East Capitol Street Jackson, MS 39201 (601) 961-1783
Tennessee Area	N. L. (Nelson) Williams Room 211 Green Hills Office Bldg. Nashville, TN 37215 (615) 298-7276	L. A. (Al) Walser Room 217 Century Plaza Bldg. Nashville, TN 37202 (615) 298-7436
Southern Bell		
Headquarters	J. D. (Jim) Brooks Room 22E57 675 W. Peachtree St., N.E. Atlanta, GA 30375 (404) 529-5456	J. W. (Joe) Metzger Room 24J65 675 W. Peachtree St., N.E. Atlanta, GA 30375 (404) 529-5181
Georgia	J. R. (Ron) Harris Room 323 100 Perimeter Ctr. Place Atlanta, GA 30346 (404) 391-4204	W. D. (Willis) Clonts Room 354 100 Perimeter Ctr. Place Atlanta, GA 30346 (404) 391-3502

COMPANY	OPERATIONS	ENGINEERING
Bell South Corporation (Contd)		
Southern Bell		
North Carolina Area	R. T. (John) Jones Room 1770-SNC 200 South College Street Charlotte, NC 28230 (704) 378-0137	F. L. (Frank) Hoffecker Room 1700-SNC 200 South College Street Charlotte, NC 28230 (704) 378-0649
South Carolina Area	D. M. (Doug) Williams Room 702 1600 Hampton Street Columbia, SC 29202 (803) 748-0094	A. G. (Gordon) Cargile Room 502 1600 Hampton Street Columbia, SC 29202 (803) 771-8926
Florida Area	J. A. (Jerry) Ermlich 2701 Gateway Drive Pompano Beach, FL 33060 (305) 979-9575	F. (Fred) Hedges Room 554 666 Northwest 79th Avenue Miami, FL 33126 (305) 263-2940
	A. C. (Art) Wagenman 2701 Gateway Drive Pompano Beach, FL 33060 (305) 979-9583	
Southeastern Florida	S. H. (Sam) Vucho Room 905 6451 North Federal Hwy. Ft. Lauderdale, FL 33308 (305) 979-9584	F. (Fred) Hedges Room 554 666 Northwest 79th Avenue Miami, FL 33126 (305) 263-2940
AMERITECH (Great Lakes Region)		
Illinois Bell	W. R. (Bill) Schneider HQ-24C 225 West Randolph Street Chicago, IL 60606 (312) 727-4310	D. R. (Don) Faith HQ-23D 225 West Randolph Street Chicago, IL 60606 (312) 727-5744
Indiana Bell	D. G. (Darrell) Dearing Room 952 240 North Meridian Street Indianapolis, IN 46204 (317) 265-7984	L. J. (Larry) Carl Room 1140 240 North Meridian Street Indianapolis, IN 46204 (317) 265-3046

COMPANY	OPERATIONS	ENGINEERING
AMERITECH (Great Lakes Region)		
Michigan Bell	R. L. (Bob) Vrooman (Admin.) Room 1503 1365 Cass Avenue Detroit, MI 48226 (313) 223-6064	J. E. Fredrickson Room 1110 27777 Franklin Road Southfield, MI 48034 (313) 827-9866
Ohio Bell		
216 and 419 Areas	D. R. (Don) Nelsch 6892 Snowville Road Brecksville, OH 44141 (216) 822-7440	P. (Paul) Karas Room 532 75 Erieview Plaza Cleveland, OH 44114 (216) 822-4140
513 and 614 Areas	J. P. (Joe) Rizzo 6892 Snowville Road Brecksville, OH 44141 (216) 822-3734	T. C. (Tom) Vickerman Room 17H 150 East Gay Street Columbus, OH 43215 (614) 460-8762
Wisconsin Bell		
	M. (Mike) Dresen Room 206 918 North 26th Street Milwaukee, WI 53233 (414) 678-5226	D. A. (Dave) Kaemmerer 3rd Floor 440 South Executive Drive Brookfield, WI 53005 (414) 678-5771
	S. (Steve) Farrell Room 206 918 North 26th Street Milwaukee, WI 53233 (414) 678-2807	
Southwestern Bell Corp.		
Southwestern Bell		
Headquarters	L. E. (Gene) Wissmann Room 1025 100 North Broadway St. Louis, MO 63102 (314) 247-8147	W. R. (Bill) Hammon Room 1020 100 North Broadway St. Louis, MO 63102 (314) 247-7289
Oklahoma Area	P. D. (Paul) Nees Room 1278 121 Northwest D.A. McGee Oklahoma City, OK 73132 (405) 236-5824	L. (Leo) Boneau Room 1177 121 Northwest D.A. McGee Oklahoma City, OK 73132 (405) 236-7061

COMPANY	OPERATIONS	ENGINEERING
Southwestern Bell Corporation (Contd)		
Southwestern Bell		
Arkansas Area	B. C. (Bill) Williams Room 641 1111 West Capitol Avenue Little Rock, AR 72201 (501) 373-6201	G. W. (Gerry) Mathis Room 659 1111 West Capitol Avenue Little Rock, AR 72201 (501) 373-5244
Kansas Area	D. L. (Dale) Tibbets Room 545 220 East 6th Street Topeka, KS 66603 (913) 296-8469	D. A. (Don) Carlisle Room 455 220 East 6th Street Topeka, KS 66603 (913) 296-8708
Kansas City Area	W. J. (Bill) Lubeski Room 1242 500 East 8th Street Kansas City, MO 64106 (816) 275-2578	W. J. (Jim) Jobson Room 1256 500 East 8th Street Kansas City, MO 64106 (816) 275-2030
St. Louis Area	G. C. (Bud) Sappington Room 202 135 North Lindbergh Creve Coeur, MO 63141 (314) 993-9824	R. I. (Bob) Just Room 226 801 North 11th Street St. Louis, MO 64101 (314) 247-5815
Texas State Hdq.		T. A. (Terry) Borgmann Room 1924 308 South Akard Dallas, TX 75202 (214) 464-8122
Dallas Area	J. J. (Jim) Rouse Room 1150C Plaza of Americas 600 North Pearl Dallas, TN 75201 (214) 745-6347	D. (Dewey) Hartsell Room 944C Plaza of Americas 600 North Pearl Dallas, TN 75201 (214) 745-6307
Houston Area	N. Q. (Quinton) Frisby Room 1119 3100 Main Street Houston, TX 77002 (713) 521-8751	H. B. (Harry) Pettit, Jr. Room 1119 3100 Main Street Houston, TX 77002 (713) 521-8712

COMPANY	OPERATIONS	ENGINEERING
Southwestern Bell Corporation (Contd)		
Southwestern Bell		
San Antonio Area	Rick Overman Room 172 8800 Broadway P. O. Box 390 San Antonio, TX 78217 (512) 222-7194	Dale Rice Room 919 1010 North St. Mary's San Antonio, TX 78215 (512) 222-3289
US WEST (Northwest Region)		
Mountain Bell		
Headquarters	R. K. (Keith) Robinson Room D-200 6900 South Yosemite Englewood, CO 80112 (303) 793-7442	J. H. (John) Traudt Room A-100 6892 South Yosemite Englewood, CO 80112 (303) 793-7307
Colorado-Wyoming Areas	B. F. (Bernie) McKeever Room 1430 1005 17th Street Denver, CO 80202 (303) 896-4055	P. E. (Phil) Schmitt Room 1850 1005 17th Street Denver, CO 80202 (303) 896-8741
	R. P. (Bob) Torrie Room 1430 1005 17th Street Denver, CO 80202 (303) 896-4010	
	T. N. (Tom) Tower Room 1430 1005 17th Street Denver, CO 80202 (303) 896-4023	
Idaho Area	D. H. (Doug) Gambles 4th Floor 999 Main Street Boise, ID 83723 (208) 385-2506	G. (Glen) Bloxham Room 7SE1 315 East 200 South Salt Lake City, UT 84125 (801) 237-5400
Utah Area	T. W. (Tom) Hauer Room 600 70 South State Salt Lake City, UT 84125 (801) 237-5419	G. (Glen) Bloxham Room 7SE1 315 East 200 South Salt Lake City, UT 84125 (801) 237-5400

COMPANY	OPERATIONS	ENGINEERING
US WEST (Northwest Region)		
Mountain Bell		
Arizona-New Mexico	P. J. (Pat) Hughes 211 West Monroe Phoenix, AR 85003 (602) 238-7619	L. (Leroy) Blank Room 301 3033 North Third Street Phoenix, AR 85012 (602) 235-3533
Montana-Idaho-Utah	F. F. (Farrell) Baker Room 617 70 South State Street Salt Lake City, UT 84125 (801) 237-5986	
US WEST (Northwest Region)		
Northwestern Bell		
Headquarters	R. L. (Rol) Thode 5th Floor Woolworth 100 South 19th Street Omaha, NE 68102 (402) 422-2577	W. L. (Bill) Mosher CHQ Bldg.—9th Floor 1314 Douglas on The Mall Omaha, NE 68102 (402) 633-3706
Northern Region (MN, ND)	W. L. (Warner) Olson Room 865 200 South 5th Street Minneapolis, MN 55401 (612) 344-6433	J. (Jerry) Finney Room 1201 200 South 5th Street Minneapolis, MN 55401 (612) 344-6730
	A. L. (Al) Hayden Room 865 200 South 5th Street Minneapolis, MN 55401 (612) 344-6773	G. (Glen) Barcus Room 1201 200 South 5th Street Minneapolis, MN 55401 (612) 344-6117
	K. D. (Ken) Nynas Room 865 200 South 5th Street Minneapolis, MN 55401 (612) 344-7798	
Southern Region (IA, NE, SD)	R. L. (Ralph) Walker 13510 925 High Street Des Moines, IA 50309 (515) 286-7565	Leon Hofer 10N9 925 High Street Des Moines, IA 50309 (515) 286-7506

COMPANY	OPERATIONS	ENGINEERING
US WEST (Northwest Region)		
Northwestern Bell Southern Region (IA, NE, SD)	J. E. (Jerry) Ehlers 9th Floor 1314 Douglas on The Mall Omaha, NE 68102 (402) 422-2143	
	E. A. (Ed) Beightol 5th Floor Woolworth 100 South 19th Street Ohaha, NE 68102 (402) 422-8695	
	J. C. (Jim) Lemke 8th Floor 125 South Dakota Avenue Sioux Falls, SD 57194 (605) 335-2308	
US WEST		
Pacific Northwest Bell		
Headquarters	T. R. (Tom) Holz Room 2201 Bell Plaza 1600 Seventh Avenue Seattle, WA 98191 (206) 345-6079	
Western Washington	R. L. (Bob) Job Room 2201 Bell Plaza 1600 Seventh Avenue Seattle, WA 98191 (206) 345-1851	C. E. (Cal) Graden Room 1308 Bell Plaza 1600 Seventh Avenue Seattle, WA 98191 (206) 345-3769
	G. A. (George) Heinrich Room 2201 Bell Plaza 1600 Seventh Avenue Seattle, WA 98191 (206) 345-5790	
Eastern Washington	C. W. (Charlie) Wilson East 521 Sprague Avenue Spokane, WA 99201 (509) 455-2941	

COMPANY	OPERATIONS	ENGINEERING
U. S. WEST (Contd)		
Pacific Northwest Bell		
Oregon	J. H. (John) Wymetalek Room 603 310 Southwest Park Street Portland, OR 97205 (503) 242-7152	S. A. (Stan) Landeen Room 6N6 421 Southwest Oak Street Portland, OR 97204 (503) 242-5770
	N. J. (Neil) French Room 603 310 Southwest Park Street Portland, OR 97205 (503) 242-7000	
Pacific Telesis Group Pacific Telephone		
Headquarters	G. P. (George) Wheeler Room 1256 870 Market Street San Francisco, CA 94102 (415) 774-9148	F. C. (Frank) Horn Room 920 666 Folsom Street San Francisco, CA 94102 (415) 542-0808
Northern California Coastal LATAs 1, 8 and 10	J. E. (Jay) Edwards Room 525 2 North Second Street San Jose, CA 95113 (408) 491-3281	
Northern California Inland LATAs (2, 3, 9, 4 and 7) Nevada	D. E. (Don) Baker Room 3193 2700 Watt Avenue Sacramento, CA 95821 (916) 482-5974	
Los Angeles Sector	M. C. (Marty) Greenstone Room 1300 611 Wilshire Boulevard Los Angeles, CA 90017 (213) 975-6159	T. T. (Tom) Nishikubo Room 706 177 East Colorado Boulevard Pasadena, CA 94105 (213) 567-4321
San Diego Sector LATA 6	D. R. (Don) Shepard Room 1360 525 "B" Street San Diego, CA 92101 (619) 237-2603	

COMPANY	OPERATIONS	ENGINEERING
Cincinnati Bell	R. (Ron) Robinson 102-438 P. O. Box 2301 Cincinnati, OH 45201 (513) 397-4287	W. N. (Bill) Minnery 102-880 P. O. Box 2301 Cincinnati, OH 45201 (513) 397-2741
Southern New England Telephone	F. J. (Frank) Bower Room 303 310 Orange Street New Haven, CT 06510 (203) 771-6980	L. W. (Len) De Nardis Room 2E1 130 Leeder Hill Drive Hamden, CT 06517 (203) 771-2785