

FRAME PERFORMANCE MEASUREMENT PLAN

WIRE CENTER PROCEDURES

1. GENERAL

1.001 This addendum supplements Section 201-200-005, Issue 2. Place this pink sheet ahead of Page 1 of this section.

1.002 This addendum is issued for the following reasons:

- To identify new procedures for frame measurement reporting
- To correct an acronym that was incorrectly stated.

This addendum does not affect the Equipment Test List.

2. CHANGES TO SECTION

2.001 On Page 2, paragraph 2.04, add the following statements: In-and-out work item credit is authorized for all line-related equivalent C&X work activities (see note). Item counts for area transfer and cutovers should be added to the E-4420 item count for the FPMP.

Note: Equivalent C&X activity is cross-connect work similar to central office rearrangements and changes activity (as on Form E-4420); however, it is charged to either Account 221 (central office "C") or Account 171 (central office "X"). An example would be frame work for dial-to-dial replacements.

2.002 On Page 2, delete the present information contained in paragraph 2.07. New informa-

tion for paragraph 2.07 is as follows: Studies indicate that an adjustment factor is required for frame units with small work unit base counts. The factors compensate for the wide fluctuations which occur in performance rates when only a small change in total reports has taken place.

2.003 On Page 3, delete the present information contained in paragraph 2.08. New information for paragraph 2.08 is as follows: To compensate for the factors discussed in paragraph 2.07, the failure rate should be adjusted with the following formula for the performance rate. The formula uses the Frame Code Reports (FCR) from the Trouble Report Evaluation and Analysis Tool (TREAT).

$$\text{Perf Rate} = \left(\frac{\text{FCR}}{(\text{TREAT})} \right) - \text{ORF}^* \div \frac{\text{Work Items}}{\text{Per 100}}$$

*The Office Report Factor (ORF) equals five multiplied by the number of wire centers in the FPMP wire center cluster (bulk loaded on E-4420).

2.004 On Page 6, paragraph 8.04, change the first sentence to read:

For companies which have completed the transition to entity level Operating Telephone Company (OTC) CRS reporting, a CRS Form BS-89 report must be entered monthly into OTC-CRS for each frame unit.

NOTICE

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