

METHOD OF CLASSIFYING, SCHEDULING, ASSIGNING  
AND RECORDING ROUTINE EFFORT -  
COMMUNITY DIAL OFFICES

1. GENERAL

1.001 This Addendum supplements Section  
226-014-000.

1.002 The procedures outlined in this Section  
are not authorized for use in SW Bell  
Step-By-Step Offices. The procedures of this  
Section are replaced by Section 226-001-010,  
"Controlled Maintenance Plan."