

MITEL * CM 8020 TRUNK SELECTOR SYSTEM
UNPACKING, IDENTIFICATION AND INSTALLATION
STEP-BY-STEP SYSTEM

1. GENERAL

1.01 This section is a cover sheet for the *Mitel** CM 8020 Trunk Selector System Standard Practice, MITL 8020-22-200. PTEL 2013 authorizes the use of this equipment in Pacific Company (PAC).

1.02 (Reserved for future use)

1.03 This solid state device provides call diversion of Emergency (911) Traffic in Step-by-Step (SXS) offices not presently equipped with 9-level second selectors or in offices with code conflicts at the first selector, without causing extensive regrading of the office traffic patterns.

1.04 If corrections are required in the manufacturer's instructions use Form E 3973-1PT as described in Section 000-010-901PT to process the correct information.

1.05 If equipment design and/or manufacturing problems should occur, refer to Section 010-700-011PT for procedures on how to file an Engineering Complaint for General Trade Products (GTPs).

1.06 When revised instructions reflect changes due to modification of equipment, retain the superseded information until equipment is modified.

Note: Equipment shall *not* be modified without the approval of the Maintenance Engineer at Headquarters.

2. TRAINING

2.01 A formal training package for this equipment is not contemplated as repair work is

not to be performed on the circuit cards or card files by the field force. Should a training need develop, a request should be directed to the Engineering Staff Director — Switching Systems.

3. MAINTENANCE

3.01 Field repairs that involve replacement of components within this unit are not recommended. To do so will render the warranty null and void.

4. ORDERING PROCEDURES

4.01 The Switching Engineer will order the Mitel CM 8020 Trunk Selector Equipment and/or instruction manuals directly from the manufacturer:

Mitel Incorporated
3500 South Wadsworth Blvd., Suite 400
Lakewood, Colorado 80235
Attention: John A. Paonessa

4.02 When ordering Mitel equipment, use Purchase Order form GTP2-FA. Enter Master Agreement No. 78-44 on all orders. Refer to System Instruction (SI) 70, Section 2 and SI 72, Section 5 for further information on purchasing General Trade Products. Send the blue copy of the Purchase Order as follows:

- For Northern California and Nevada —

RPO
1129 B Street, Room 207
Hayward, CA 94541

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NOTICE
Not for use or disclosure outside the
Bell System except under written agreement

SECTION 226-521-901PT

- For Southern California —

RPO
2420 Yates Avenue, Room 246
Commerce, CA 90040

Note: Additional ordering information is contained in the GTP catalog.

5. REPAIR/RETURN

5.01 A factory repair service is provided by Mitel Incorporated. All defective units are to be returned to the Mitel factory for repairs.

5.02 Turnaround time for repairs is 10 days. A Mitel repair request card must be filled out and accompany the unit(s) being returned. Ship the unit(s) transportation prepaid to:

Mitel Incorporated
St. Lawrence Industrial Park
Ogdensbury, New York 13669
Attention: Service Department

5.03 Mitel's warranty is for two years plus one month from date of shipment. The warranty on repaired units is for the remainder of the original warranty or 90 days, whichever is longer.

Note: Refer to PTEL 2013 for additional information on this system.