

FEATURE DOCUMENT
THREWAY CALLING
NO. 3 ELECTRONIC SWITCHING SYSTEM

1. GENERAL

1.001 This addendum supplements Section 233-190-138, Issue 1. Place this pink sheet ahead of Page 1 of the section.

1.002 This addendum is issued to describe changes made to the Threeway Calling feature by the introduction of the 3E3 generic program.

2. CHANGES TO SECTION

2.001 On Page 3, change the next-to-last sentence of paragraph 1.01 to read as follows:
The Threeway Calling feature is provided by all issues of the No. 3 ESS generic program.

2.002 On Page 3, after paragraph 3.05, add the following information.

3.06 During the progress of a toll call involving an operator, the Threeway Calling customer cannot flash in order to recall the operator. If the customer is served by a No. 3 ESS utilizing the 3E3 generic program, a special dialing code is required to recall the operator. The Threeway Calling customer must flash and then, upon reception of the special dial tone, dial 110. This procedure may not be used if a conference call is already in progress. Generic programs prior to 3E3 have no provisions for operator recall by a Threeway Calling customer.

2.003 On Page 5, after paragraph 4.12, add the following information.

4.13 During the progress of a normal 2-party toll call, either party may flash to recall the operator (ie, to obtain billing information for the call in progress). In the SO-2 generic program, if a Threeway Calling customer flashes to recall the operator, a connection to a conference circuit is established instead of to the operator. The 3E3 generic program provides a special dialing code to resolve this problem. In this case, the Threeway Calling customer flashes, receives the special dial tone (indicating a successful connection to a conference circuit), and dials 110. The No. 3 ESS then checks to see if the other party is a trunk (indicating that the call involves CAMA, TSPS, or some other toll facility). If not, operator recall is not possible and the customer is given a custom calling error announcement. If the other party is a trunk, the No. 3 ESS transmits a flash of 500 ms over the trunk to the CAMA or TSPS office. The conference circuit, associated paths, and the flasher-to-CDPR connection are idled and the original talk path is restored. At this point, the Threeway Calling customer may talk to the other party and the operator position is either already attached to the connection or is still being rung. The Threeway Calling customer is not allowed to use this procedure to recall the operator while involved in a conference call.

NOTICE

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