

DIMENSION[®] PBX
FEATURE TEST
AUTOMATIC CALLBACK-CALLING

CONTENTS

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1. GENERAL INFORMATION

1.1 This section provides testing information for Automatic Callback-Calling Feature.

1.2 A station with this feature attempts to call another station and receives a busy signal. The calling station reoriginates the call, dials the proper access code, redials the called station and goes on-hook. When both the called and calling station are idle, the call is completed.

1.3 Automatic Callback-Calling is administered by the Line Class of Service Assignments.

2. RECORDS

2.1 Troubles found during test should be recorded on SD-97-1313 Trouble Record Form.

2.2 Form SD-97-1313 should be sufficiently clear and complete so that the required information can also be accurately posted to SD-97-1315.

3. TEST EQUIPMENT AND DOCUMENTATION

3.1 Test Equipment

2 - 500 Type Telephone Sets (Rotary Dial)

or

- 2500 Type Telephone Sets (TOUCH-TONE)

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0

3.2 Documentation

3.21 Using the Customer Order Document, determine the following:

3.211 From the Trunk and Feature Dial Code Summary, determine the Automatic Callback-Calling Access Code and the cancel code. Record on FIG. 1.

3.212 From the Class of Service Assignments Table, determine a Class of Service which includes the Automatic Callback-Calling Feature. Record on FIG. 1.

3.213 From the Station Line Assignments Table, select two station lines which have a class of service determined in PAR. 3.212. Record on FIG. 1.

4. TEST SETUP

4.1 Connect a telephone set to the two stations selected in PAR. 3.213. These stations will be referred to as Station A or Station B in the test procedure.

5. AUTOMATIC CALLBACK-CALLING TEST

5.111 At Station B, go off-hook, dial tone is heard. Originate a test call to the attendant.

5.112 At Station A, go off-hook, dial tone is heard. Originate a test call to Station B. Busy tone is heard at Station A. Return Station A to on-hook.

5.113 At Station A, go off-hook, dial tone is heard. Dial the access code to activate the Automatic Callback-Calling feature. Dial tone is heard. Dial the station code for Station B and go on-hook.

5.114 Return Station B to on-hook. Station A rings (three bursts of distinctive ringing). Remove Station A off-hook, ringing stops. Station B rings and ringback is heard at Station A.

PRIVATE

THE INFORMATION CONTAINED HEREIN SHOULD NOT BE DISCLOSED TO UNAUTHORIZED PERSONS. IT IS MEANT SOLELY FOR USE BY AUTHORIZED BELL SYSTEM EMPLOYEES.

5.115 Remove Station B off-hook and verify that a connection is established between Station A and Station B.

5.116 Repeat PARS. 5.111 through 5.113.

5.117 At Station A, go on-hook, dial tone is heard. Dial the automatic callback cancel code. Confirmation tone is heard (Stutter dial tone). Return Station A on-hook.

5.118 Return Station B on-hook. Station A or B does not ring.

6. RESTORATION

6.1 Disconnect the two telephone sets connected in PAR. 4.1.

ATTACHMENT:
FIG. 1 on Page 3.

Manager, Denver PBX PECC

FIGURE 1

AUTOMATIC CALLBACK-CALLING

- 1. AUTOMATIC CALLBACK-CALLING CODE _____
CANCEL CODE _____

- 2. CLASS OF SERVICE WITH AUTOMATIC
CALLBACK-CALLING _____

- 3A. STATION LINE WITH AUTOMATIC CALLBACK-
CALLING _____

- 3B. STATION LINE WITH AUTOMATIC CALLBACK-
CALLING _____