

DIMENSION[®] PBX
FEATURE TEST
CALL HOLD

CONTENTS

- | | |
|-------------------------------------|---------------------------|
| 1. GENERAL | 4. TEST SETUP |
| 2. RECORDS | 5. CALL HOLD FEATURE TEST |
| 3. TEST EQUIPMENT AND DOCUMENTATION | 6. RESTORATION |

1. GENERAL

1.1 This section provides testing information for the Call Hold feature.

1.2 The Call Hold feature allows a station to hold a call in progress by flashing the switchhook and then dialing a hold code, thus freeing the same line to originate another call or to return to a previously held call.

1.3 This feature is administered by the Line Class of Service Assignments.

1.4 Figure 1 is provided to record data for this test.

2. RECORDS

2.1 Troubles found during the test should be recorded on SD-97-1313 Trouble Record Form.

2.2 One of the main purposes of SD-97-1313 is to provide detailed records from which the test results can be summarized on Forms SD-97-1315 or SD-97-1313 and they, therefore, should be sufficiently clear and complete so that the required information can be accurately posted.

3. TEST EQUIPMENT AND DOCUMENTATION

3.1 Test Equipment

3 - 500 Type Telephone Sets (Rotary Dial) or
2500 Type Telephone Sets (Touch Tone)

3.2 Documentation

3.21 Using the Customer Order Document, determine the following:

3.211 From the Trunk and Feature Dial Code Summary, determine the Call Hold access code. Record on Figure 1.

3.212 From the Station Line Assignments Table, pick a station line which has a class of service determined in Paragraph 3.211. Record in Figure 1.

4. TEST SETUP

4.1 Connect a telephone set to the station selected in Paragraph 3.212. This station will be referred to as Station A in the test procedure.

4.2 Connect a telephone set to any two station lines which are not restricted from originating calls. These stations will be referred to as Station B or Station C in the test procedure.

5. CALL HOLD FEATURE TEST

5.1 Originate a test call between Station B and Station A. Transmission is established between stations.

5.2 Flash the switchhook of Station A and listen for recall dial tone (three bursts followed by a steady dial tone). When recall dial tone is received, dial the call hold access code determined in Paragraph 3.211. A second dial tone will be received by Station A, indicating that Station B is on hold.

5.3 From Station A, dial the number of Station C. Transmission is established between Station A and C. Station B cannot hear or talk to Station A or C.

5.4 At Station A, flash the switchhook, and listen for recall dial tone. When recall dial tone is heard, dial the Call Hold access code. Station A will now be reconnected to Station B and Station C will be placed on hold.

PRIVATE

THE INFORMATION CONTAINED HEREIN SHOULD NOT BE DISCLOSED TO UNAUTHORIZED PERSONS. IT IS MEANT SOLELY FOR USE BY AUTHORIZED BELL SYSTEM EMPLOYEES.

5.5 Return Station A and B on-hook. Station A should ring. Answer Station A which should now be connected to Station C.

5.6 Restore all test telephones to on-hook.

6. RESTORATION

6.1 Disconnect the three telephone sets connected in Paragraph 4.1 and 4.2.

Attachment: Figure 1

Manager, Denver PBX PECC

FIGURE 1

CALL HOLD

1. CALL HOLD ACCESS CODE _____
2. CLASS OF SERVICE WITH CALL HOLD _____
3. STATION LINE WITH CALL HOLD
 EXTENSION _____
 MODULE _____
 CARRIER _____
 SLOT _____
 CIRCUIT _____