

Part No. 315015-C Rev 00
May 2004

4655 Great America Parkway
Santa Clara, CA 95054

System Messaging Platform Reference Guide

Passport 8000 Series Software Release 3.7



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Preface

Nortel Networks* Passport 8000 Series* switch is flexible and multifunctional, supporting a diverse range of network architectures and protocols. This guide for the Passport 8000 Series switch provides a general description of the design principles underlying System Messaging Platform features.

Before you begin

This guide is intended for network designers and administrators with the following background:

- Basic knowledge of networks, Ethernet bridging, and IP and IPX routing
- Familiarity with networking concepts and terminology
- Basic knowledge of network topologies
- Experience with window systems or graphical user interfaces (GUIs)

Text conventions

This guide uses the following text conventions:

angle brackets (< >)	Indicate that you choose the text to enter based on the description inside the brackets. Do not type the brackets when entering the command. Example: If the command syntax is <code>ping <ip_address></code> , you enter <code>ping 192.32.10.12</code>
bold Courier text	Indicates command names and options and text that you need to enter. Example: Use the dinfo command. Example: Enter show ip {alerts routes} .
braces ({})	Indicate required elements in syntax descriptions where there is more than one option. You must choose only one of the options. Do not type the braces when entering the command. Example: If the command syntax is <code>show ip {alerts routes}</code> , you must enter either <code>show ip alerts</code> or <code>show ip routes</code> , but not both.
brackets ([])	Indicate optional elements in syntax descriptions. Do not type the brackets when entering the command. Example: If the command syntax is <code>show ip interfaces [-alerts]</code> , you can enter either <code>show ip interfaces</code> or <code>show ip interfaces -alerts</code> .
<i>italic text</i>	Indicates new terms, book titles, and variables in command syntax descriptions. Where a variable is two or more words, the words are connected by an underscore. Example: If the command syntax is <code>show at <valid_route></code> , <i>valid_route</i> is one variable and you substitute one value for it.
plain Courier text	Indicates command syntax and system output, for example, prompts and system messages. Example: <code>Set Trap Monitor Filters</code>

separator (>)	Shows menu paths. Example: <code>Protocols > IP</code> identifies the IP command on the Protocols menu.
vertical line ()	Separates choices for command keywords and arguments. Enter only one of the choices. Do not type the vertical line when entering the command. Example: If the command syntax is <code>show ip {alerts routes}</code> , you enter either <code>show ip alerts</code> or <code>show ip routes</code> , but not both.

Acronyms

This guide uses the following acronyms:

BootP	Bootstrap Protocol
CPU	Central Processing Unit
FTP	File Transfer Protocol
IP	Internet Protocol
MAC	Media Access Control
MAU	Media Access Unit
MDI-X	Medium Dependent Interface Crossover
NBMA	Nonbroadcast Multi-access
NP	Nortel Proprietary
OSPF	Open Shortest Path First
PPP	Point-to-Point Protocol
SF	Switch Fabric
SMP	System Messaging Platform
SNMP	Simple Network Management Protocol
TCP/IP	Transmission Control Protocol/Internet Protocol
TELNET	Network Virtual Terminal Protocol

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Chapter 1

System Messaging Platform

The System Messaging Platform (SMP) creates a scheme for the display and access of system messages. SMP enhances your access of information by offering greater serviceability.

In addition to standardizing system messages, SMP captures all relevant error information (system messages and crash dumps) in a single file. SMP helps in collecting, analyzing, and providing solutions to issues in a timely manner.

Log Message format

The log messages for the Passport 8000 Series switch now have a standardized format.

Tagging of messages

All system messages are tagged with the following, as shown in [“Message Format”](#).

- **Category:** The Category of the log message. Refer to [Table 1](#) for possible categories.
- **Module ID:** Software module from which the log is generated
- **CPU/SF slot:** This identifies which slot of the CPU generated the log message.
- **Nortel Proprietary (NP)** information for debugging purposes.

Message Format

The SMP message format is as follows:

```
<Module ID><Task><NP info><CPU slot><Time stamp><Category><Severity>
```

Example

```
VLAN Task=tTrapd No-interface CPU5 [10/14/98 15:46:26] VLAN WARNING Link Down
```



Note: The NP information, shown in *italics*, is encrypted before being written into the Syslog file. The encrypted information is for debugging purposes only. Thus, they are not readable on the switch. It can be decrypted only by Customer Service engineer. The CLI commands display the logs without the encrypted information. It is not advisable to edit the log file.

[Table 1](#), [Table 2](#), and [Table 3](#) provide a list of message categories, severity levels, and CPU examples, respectively.

Table 1 SMP categories

SMP Categories			
ATM	IPMC	PIM	SNMP
CPU	IP-RIP	POLICY	STG
DVMRP	IPX	POS	SW
FILTER	MLT	QOS	VLAN
HW	NONE	RADIUS	WEB
IGMP	OSPF	RMON	

Table 2 SMP severity levels

Severity level	Definition
Info	Information only. No action is required.
Error	A nonfatal condition has occurred. You may be required to take appropriate action. For example, an error message is generated when the system is unable to lock onto the semaphore before initialization of the IP addresses configured for the SMP log file transfer to a remote host.
Warning	A nonfatal condition has occurred. No immediate action is needed.
Fatal	A nonfatal condition has occurred that the system cannot recover from without rebooting. For example, a fatal message is generated when the configuration database is corrupted.

Table 3 SMP CPU examples

CPU examples {string length 0.25}	
CPU1	CPU4
CPU2	CPU5
CPU3	CPU6

Crash dump information

All crash dump information is captured, encrypted, and stored in a log file for debugging purpose. The time of crash dump occurrence is also captured. Crash dump information is only retained when logging to a PCMCIA card. This information is not saved to DRAM.

Log file modifications

SMP changes the way syslog files are captured and named.

Log file

The syslog.txt and sysHwlog.txt files have been merged to enhance the maintainability of the logs. Thus, both hardware and software messages are captured in the same, single log file. This log file is simultaneously saved to DRAM and the PCMCIA card (if available).



Note: Nortel Networks strongly recommends logging to a PCMCIA card and keeping a PCMCIA card in each CPU at all time. The DRAM has limited memory allocated to SMP. DRAM logs are stored in a circular list, which will overwrite older log messages when the log fills up. The DRAM log also does not contain any encrypted information, which may limit the information available during troubleshooting.

Log file naming convention

The following are the naming conventions of the log file.

- The log file is named according to 8.3 (xxxxxxx.sss) format in which the first 6 characters of the log file name contains the last three bytes of the chassis base MAC address. The next two characters specify the slot number of CPU that generated the logs. The last three characters (sss) denote the sequence number of the log file.

- The sequence number of the log file is incremented after every successful auto-transfer of the file to the remote host (see [“Transfer of a log file to remote machine”](#)).
- After reboot, the logs are stored in the log file name with the highest sequence number present in the PCMCIA. If the log file does not exist, then a new log file with the sequence number 000 is created and the logs are stored.

Transfer of a log file to remote machine

The system logs contain important information for debugging and maintaining your Passport 8000 Series switch. When logging to the PCMCIA card, the log file is automatically transferred to a remote host when the size parameters you specified are met. You can configure up to 10 remote hosts, creating long-term backup storage of your system log files.



Note: Of the 10 configured remote hosts, 1 is the primary host and the other 9 are redundant. Upon initiating a transfer, SMP always attempts to use host 1 first. If host 1 is not reachable, host 2 is tried, then host 3, etc.

If the auto-transfer of the log file is unsuccessful, SMP will log any future messages in the DRAM, instead of the PCMCIA.

You can specify the following, based on which file you are transferring to a remote machine:

- Configurable log size parameters ([Table 4](#))
- IP address of remote host
- File name – The name of the file that is to be stored in the remote host



Note: It is recommended that you should not set this option. Setting this option causes the syslog file to be overwritten on the remote server.

- Username and password, if required



Note: This is configured by using the command `config bootconfig host user <value>` and `config bootconfig host password <value>`. Be aware that this password is not encrypted and is saved in plain-text format in the `bootconfig` file.

The log file is transferred to the remote machine by FTP if a username and password are configured. Otherwise, TFTP is used to transfer the log file. For TFTP, the destination file must have write permission in the remote host. All of your FTP transfer hosts must use the same username and password. This includes hosts used to copy files as well as the SMP log.



Note: The IP address you configured for the remote host must be reachable.



Note: Nortel Networks strongly recommends renaming any log file before transferring it from a host to the switch (for example, for use with the `show log file name-of-file <filename>` command). Failure to rename the log file may cause the switch to use the recently transferred file as the current log, if the sequence number in the extension is higher than the current log file. For example, if `bf800005.002` is the current log file and the you transfer `bf800005.007` to the switch, the switch will log future messages to the `bf800005.007` file. This can be avoided by renaming log files to something other than the format used by SMP.



Note: If your TFTP server is a UNIX-based machine, any files written to the server must already exist. For example, you must create dummy files with the same names as your system logs if they are to be saved properly on a UNIX TFTP server. This is commonly done by using the `touch` command (for example, `touch bf800005.001`)

Table 4 User configurable parameters for triggering of transfer of log file

Parameter	Description	Default value
Minsize	Minimum acceptable free space available on the PCMCIA for logging.	100 KB
Maxsize	Maximum size of the log file on the PCMCIA.	1 MB
maxoccupypercentage	Specifies the amount of memory to use for SMP logging when the Maxsize parameter cannot be met.	90%

Transfer criteria

Before logging a system message on the PCMCIA card, SMP calculates the space available for logging according to the parameters defined. Logging either continues on the PCMCIA card, or SMP transfers the existing log to a remote host. When the current log is transferred, a new log file is created on the PCMCIA card. If there is not enough free space on the PCMCIA card (not including the current log file size) for the log to reach the configured minsize parameter, SMP transfers the log and begins logging to DRAM until there is enough free space on the PCMCIA card.

Example 1

The Passport 8000 Series switch has been in operation for some time with an 8MB (8192KB) PCMCIA card installed.

The configured parameters are as follows:

- `minsize: 100KB`

- `maxsize: 2048KB`
- `maxoccupyPercentage: 90`

Current operating parameters are as follows:

- PCMCIA card size: 8192KB
- Current log file size: 200KB

There are no files on the PCMCIA card except for the current SMP log file. The system recalculates the allowable log file size as follows:

- Space available to SMP: $8192\text{KB} - 0\text{KB} = 8192\text{KB}$
- Allowed log file size: 2048KB

The current log file will be transferred to a remote host when the log file size reaches the configured `maxsize` of 2048KB. The `maxoccupyPercentage` parameter does not have any affect in this example, since the space available for SMP is so much greater than the `maxsize` parameter.

Example 2

The Passport 8000 Series switch has been in operation for some time with an 8MB (8192KB) PCMCIA card installed.

The configured parameters are as follows:

- `minsize: 100KB`
- `maxsize: 2048KB`
- `maxoccupyPercentage: 90`

Current operating parameters are as follows:

- PCMCIA card size:8192KB
- Current log file size: 1000KB

There are some image and configuration files on the PCMCIA card which take up a total of 6144KB. The system recalculates the allowable log file size as follows:

- Space available to SMP: $8192\text{KB} - 6144\text{KB} = 2048\text{KB}$

- Allowed log file size: $2048\text{KB} * 0.90 = 1843\text{KB}$

The log file will be transferred to a remote host when it reaches 1843KB. A transfer is triggered at 1843KB, rather than 2048KB, because of the `maxoccupyPercentage` parameter. This parameter, set at 90% in this example, ensures that the PCMCIA card never completely fills to 100% capacity. Therefore, a transfer of the log file is triggered by either `maxsize` or `maxoccupyPercentage`, whichever is reached first.

Example 3

The Passport 8000 Series switch has been in operation for some time with an 8MB (8192KB) PCMCIA card installed.

The configured parameters are as follows:

- `minsize`: 500KB
- `maxsize`: 2048KB
- `maxoccupyPercentage`: 90

Current operating parameters are as follows:

- PCMCIA card size: 8192KB
- Current log file size: 200KB

There are some image and configuration files on the PCMCIA card that take up a total of 7782KB. The system recalculates the allowable log file size as follows:

- Space available to SMP: $8192\text{KB} - 7782\text{KB} = 410\text{KB}$
- Allowed log file size: $410\text{KB} * 0.90 = 369\text{KB}$

The log file is immediately transferred to a remote host the next time a log message is generated. Logging to the PCMCIA card also stops, and system logging is continued in DRAM on the CPU.

The allowed log file size is below the set `minsize` parameter for the log. In this scenario, the system transfers the log when it checks the available space on the PCMCIA card before writing the next log message. After the transfer, there are only 410KB free on the PCMCIA card. Since this is below the set `minsize`, no new messages are saved to the PCMCIA card until more space is available to SMP on the PCMCIA card.

The log file is transferred to a remote host when it reaches 1843KB. A transfer is triggered at 1843KB rather than 2048KB because of the `maxoccupyPercentage` parameter. This parameter, set at 90% in this example, ensures that the PCMCIA card never completely fills to 100% capacity. Therefore, a transfer of the log file is triggered by either `maxsize` or `maxoccupyPercentage`, whichever is reached first.



Note: Make sure you have sufficient space for the SMP log on your PCMCIA card. Smaller amounts of free space for the log cause more frequent TFTP/FTP transfers.

If FTP/TFTP fails, a message indicating the failure is generated. Also, if all the configured hosts are unreachable and the transfer fails, a log message is generated and the logging of messages to the PCMCIA is stopped. Logging continues in the DRAM, and a trap is generated.

After the current SMP log file is transferred to a remote host and the transfer verified as successful, the SMP log on the PCMCIA card is deleted. A new log file is started, with the extension incremented by 1 (for example, `/pcmcia/bf800005.003` is transferred then deleted and `/pcmcia/bf800005.004` is created)

Chapter 2

Setting up SMP using the CLI

This chapter includes the following topics that describe how to set up SMP logs using the CLI:

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Defining transfer criteria for the log file	24
Configuring the remote host address and filename for log transfer	25
Logging system messages to the PCMCIA card	26

Displaying logs by file name, category, severity, and CPU

To display log information by file name, category, severity, or CPU, enter the following command:

```
show log file [tail] [name-of-file <value>] [category <value>] [severity <value>] [CPU <value>] [save-to-file <value>]
```

show log file [tail]	
followed by:	
<i>name-of-file</i>	Displays the valid logs from the file name specified by the user. This command cannot be used on the current log file (the file into which the messages are currently logged). For example the name of the file could be /pcmcia/logcopy.txt.
<i>category, severity, and CPU</i>	Filters and lists the logs (individually or combined) according to category, severity, and the CPU that generated it. The categories are as shown in Table1.
<i>save-to-file</i>	Redirects the output to a file specified and removes all encrypted information. The tail option is not supported with the <i>Save-to-file</i> option.

Configuration example

This configuration example uses the above commands to show all of the log messages generated by OSPF or IP with severity levels of ERROR or WARNING. The example also displays the log messages from the specified file name, /pcmcia/sample.txt.

```
8600# show log file category OSPF|IP severity ERROR|WARNING cpu CPU3.  
8600#show log file name-of-file /pcmcia/sample.txt.
```

Defining transfer criteria for the log file

To define transfer criteria for log transfer, use the CLI command:

```
config bootconfig logfile minsize maxsize maxcopyPercentage
```

config bootconfig logfile followed by:	
[minsize]	Minimum size of the log file in KB. The range is 64KB..500KB.
[maxsize]	Maximum size of the log file in KB. The range is 500KB..16384KB.
[maxoccupyPercentage]	Percentage of free PCMCIA that can be used for the log file. The range is 10.. 90.

Configuration example

This configuration example uses the above commands to specify a minimum SMP log file size of 200KB, a maximum log file size of 1024KB, and the percentage of free space on the PCMCIA card that can be used for the log file (90%).

```
8610:5# config bootconfig logfile 200 1024 90
```

You can change these parameters, although they are stored in the boot config file, at anytime without rebooting the system. Changes made to these parameters take affect immediately.

Configuring the remote host address and filename for log transfer

To configure the remote host address and filename for log transfer, use the CLI command:

```
config log transferFile <id>
```

<code>config log transferFile <id></code> followed by:	
<code>id</code>	Specifies an ID for the log file. The range is 1..10.
<code>add-IP</code>	Adds the IP address of the host to which the log file needs to be transferred. You can configure only a reachable remote host.
<code>filename <str></code>	Replace <code><str></code> with the file name of the file stored in the remote host. If not configured, the current log file name is the default. If this option is set, the previously transferred log file is overwritten on the remote server. Note: It is recommended that you not set this option.
<code>info</code>	Shows the configured IP address and the file name for the remote host.
<code>remove-IP</code>	Removes the IP address configured by the user. It is then set to the default (0.0.0.0).



Note: When the PCMCIA card is removed from the master CPU, a trap is generated and system logging continues in DRAM only.

Configuration example

This configuration example uses the above commands to add an IP address for a new host.

```
8610:5/config/log# transferFile 1
8610:5/config/log/transferFile/1#
8610:5/config/log/transferFile/1# add-IP 10.10.42.1
8610:5/config/log/transferFile/1# info
Sub-Context:
Current Context:
```

```
RemoteIPAddress : 10.10.42.1
File Name : 39d00005.000
```

If the IP address you are attempting to configure is not reachable, the following message is displayed:

```
Destination IP address not reachable !!! Could not configure
```

Logging system messages to the PCMCIA card

To begin or stop logging system messages on the PCMCIA card, use the following command:

```
config log logToPCMCIA
```

<code>config log logToPCMCIA</code> followed by:	
true	Begins logging system messages on the PCMCIA card. The following message is returned: Logging to PCMCIA STARTED.
false	Begins logging system messages on the PCMCIA card. The following message is returned: Logging to PCMCIA STOPPED.



Warning: Before removing the PCMCIA card from your master CPU, you must stop logging using the above command. Failure to do so may corrupt the file system on the PCMCIA card and cause your log file to be permanently lost.

Chapter 3

SMP log error messages

This chapter lists SMP error messages in alphabetical order. Each message has a severity level, description, and a recommended response, if required.

Message -FATAL- ospf_config_grp_table_notify: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message -FATAL- ospf_lsdb_table_sync: malloc failed! msg len = <length>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message -FATAL- ospf_route_table_sync: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- ospf_route_table_sync: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- ospf_send_admin_stat_enable_msg: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	-FATAL- ospfNodeTblSync: malloc failed!
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	-FATAL- ospfsync_area_config_address_range_sync: malloc failed! msg len = <len>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	-FATAL- ospfsync_area_entry_sync: malloc failed! msg len <len>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- ospfsync_host_route_sync: malloc failed! msg len <length>

Severity Error

Description Framework message memory allocation failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- ospfsync_nbma_nbr_entry_notify: malloc failed!

Severity Error

Description Framework message memory allocation failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- ospfsync_nbr_entry_notify: malloc failed!

Severity Error

Description Framework message memory allocation failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL-ospfOsCircuitTblEntrySync: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message -FATAL- remote mirroring data sync: malloc failed!
Severity ERROR
Description Could not sync the remote mirroring data to slave CPU in HA mode
Synopsis N/A
Action Redo the remote mirroring configuration on Master or re-boot the slave

Message 2 MLT's per WSM is required!
Severity Info
Description This message is generated when there are no MLTs available. Two MLTs are required for the Web Switching Module to initialize.
Synopsis N/A
Action Free two MLTs on the switch and re-insert the Web Switching Module.

Message Add ARP __ Failed for RSMLT PEER. IP RSMLT is not working properly

Severity Warning

Description This message is generated when RSMLT transfers to Holdup Forward state and it is unable to add ARP entry for peer RSMLT.

Synopsis N/A

Action Contact customer service.

Message Add IP RSMLT temporary default route failed when IST up

Severity Error

Description This message is generated when it is unable to add the temporary default route when the IST comes up.

Synopsis N/A

Action Contact customer support.

Message alsClientRegister returns

Severity Error

Description This message is generated if the registering of a client fails. This can be due to unavailable memory spaces for creation of a new memory block for the client.

Synopsis Unable to register client.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	alsWriteClientRecord failed
Severity	Error
Description	This message is generated if the alsWriteClientRecord fails.
Synopsis	The als procedure failed.
Action	Not applicable
Message	and communication may have been lost
Severity	Info
Description	This message is generated when the chassis doesn't automatically reset the misbehaving Web Switching Module.
Synopsis	N/A
Action	N/A
Message	arpEventSyncCallback: corrupt message
Severity	Error
Description	Software version mismatch between master and HA-CPU
Synopsis	Hot-standby static ARP data will be out of sync with master CPU.
Action	Check software versions between master and HA-CPU. Contact customer service and have the following information available: software version on both CPUs.
Message	arpEventSyncCallback: corrupt message at config Static ARP
Severity	Error
Description	Static ARP sync message received by HA-CPU is NULL.
Synopsis	Hot-standby static ARP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message arpEventSyncCallback: failed to sync ARP Static Mcast Mac
vlan <int> <mac address>

Severity Error

Description Failed to create static multicast ARP record on HA-CPU

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Contact customer service and have the following information
available: system logs including any memory dumps, switch
configuration, and network topology for further analysis.

Message arpSyncNotify: failed to sync <int> ARPs

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service
and have the following information available: system logs
including any memory dumps, switch configuration, and network
topology for further analysis.

Message arpSyncNotify: failed to sync <int> Static ARP records

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service
and have the following information available: system logs
including any memory dumps, switch configuration, and network
topology for further analysis.

Message arpSyncNotify: incompatible size of ARPENT <int> <int> or tArpRec <int> <int>

Severity Error

Description Real size and static size of sync data structure do not match on master CPU.

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software version on master CPU.

Message arpSyncNotify: malloc failed!

Severity Error

Description Framework message memory allocation failed

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message arpTableSyncHandler: corrupt message

Severity Error

Description Software version mismatch between master and HA-CPU.

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Check software versions between master and HA-CPU. Contact customer service and have the following information available: software version on both CPUs.

Message	arpTableSyncHandler: corrupt msg at Dyn ARP
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby ARP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	arpTableSyncHandler: exceed NVRAM limit during restoring Static ARP
Severity	Error
Description	Static ARP table is full.
Synopsis	Hot-standby ARP data will be out of sync with master CPU.
Action	Check software versions between master and HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	arpTableSyncHandler: mstrkey <int> mismatching my Hash Key <int>
Severity	Error
Description	Hash key calculated on HA-CPU does not match that of master CPU.
Synopsis	Hot-standby ARP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message arpTableSyncHandler: unable to save the Static ARP <ipa> to nvrnm

Severity Error

Description Creating static ARP record on HA-CPU failed.

Synopsis Hot-standby ARP data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroAddPortsToMlt: fail rcMltTblGet mlt

Severity Error

Description This message is generated when fetching rows from MLT table fails.

Synopsis Internal Error

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroAddVlanToTrunk: MltTblGet Error

Severity Error

Description This message is generated when attempt to configure trunk fails.

Synopsis Trunk cannot be configured.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroAddVlanToTrunk: MltTblGet Error
Severity Error
Description This message is generated when rows cannot be fetched from the MLT table.
Synopsis Internal error
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroAssignMgmtVlanIP: Assigned IP to vlan
Severity Info
Description This message is generated when Ip address is assigned to a VLAN in a non-hidden mode.
Synopsis IP address assigned.
Action N/A

Message astroAssignMgmtVlanIP: fail consistency check
Severity Error
Description This message is generated when performing a consistency check on a SET fails.
Synopsis Consistency check failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroAssignMgmtVlanIP: fail vlan set
Severity Error
Description This message is generated when setting of a VLAN fails.
Synopsis VLAN nor set.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astrobootp: Can't queue message!
Severity Error
Description This message is generated when queuing of messages fails.
Synopsis Cannot queue the message.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astrobootp: Failed to create NON-IMC VLAN
Severity Error
Description This message is generated when attempt of creating a VLAN for astro fails.
Synopsis Cannot create VLAN.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astrobootp: Received BOOTP Req from Slot
Severity Error
Description This message is generated when mode is not hidden.
Synopsis Mode invalid
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astrobootp: Received BOOTP Req from Slot
Severity Error
Description This message is generated when invalid slot is selected.
Synopsis Slot invalid
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroBootp: Slot __ - assigned __
Severity Info
Description This message is generated to specify slot number and the new IP address.
Synopsis N/A
Action N/A

Message astroBootpInit: Can't create!
Severity Error
Description This message is generated when an attempt to create a semaphore, which is used to control re-entrance to the routing process, fails.
Synopsis The semaphore creation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroBootpInit: Fail to create msg queue for PreConfigTask
Severity Error
Description This message is generated when an attempt to create message queue for PreConfigTask fails.
Synopsis Message queue creation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroChkEntry: Can't notify IMC!
Severity Error
Description Communication with Web Switching Module is not possible. (Unable to send message to WSM message queue).
Synopsis The semaphore creation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroChkEntry: IP already assigned

Severity Info

Description This message is generated when mode is not hidden.

Synopsis Mode invalid

Action N/A

Message astroChkEntry: Removed previous info and restart

Severity Info

Description This message is generated when mode is not hidden.

Synopsis Mode invalid

Action N/A

Message astroCreateVlan: Created VLAN

Severity Info

Description This message is generated when creation of a VLAN succeeds in non-hidden mode.

Synopsis A VLAN was created.

Action N/A

Message astroCreateVlan: Failed to Create VLAN

Severity Error

Description This message is generated when creation of a VLAN fails.

Synopsis Cannot create VLAN.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	astroGetMlt 1: Failed to configure trunk
Severity	Error
Description	This message is generated when attempt to configure trunk fails.
Synopsis	The trunk cannot be configured.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	astroGetMlt: No more MLT to configure this WSM card
Severity	Error
Description	This message is generated when grabbing of two MLTs fails.
Synopsis	No Free MLT to grab.
Action	Free unused MLTs.
Message	astroInformIMC for Slot __
Severity	Info
Message	This message is generated when requested slot number matches with what is in the database, requested IP address matches with what is in the database, and bootp to IMC trigger successes in non-hidden mode.
Synopsis	BOOTP triggered IMC for Web Switching Module in the mentioned slot.
Action	N/A

Message astroInformIMC: bootp to IMC trigger failed
Severity Error
Description This message is generated when requested IP address matches with what's there in the database and bootp to IMC trigger failed.
Synopsis The trigger failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroInformIMC: erroneous invocation
Severity Error
Description A requested IP address does not match the address in the database.
Synopsis IP address mismatch.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroInformIMC: slot number does not match
Severity Error
Description A requested slot number does not match what's there in the database.
Synopsis Slot mismatch.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroootp: failed to get NewIpAddress
Severity Error
Description An attempt to get a new IP address has failed. The database is probably corrupted.
Synopsis Cannot get IP address.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig 1 Slot __: Failed to add ports to IMC mlt
Severity Error
Description This message is generated when adding ports to IMC MLT fails.
Synopsis Ports are not added to IMC MLT.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig 1 Slot __: Failed to add vlan: __ to mlt
Severity Error
Description This message is generated when adding vlan to MLT fails.
Synopsis vlan is not/are not added.
Action Try to add VLAN to MLT or Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig 1 Slot __: Failed to add vlan
Severity Error
Description This message is generated when addition of a VLAN to a trunk fails.
Synopsis Addition of VLAN failed.
Action Check VLAN configuration. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig 2 Slot __: Failed to add ports to NON_IMC mlt
Severity Error
Description This message is generated when adding ports to NON IMC MLT fails.
Synopsis Ports are not added.
Action Try to add VLAN to non IMC MLT. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig Slot %d: Failed to enable tagging on MLT
Severity Error
Description This message is generated when tagging on the MLT fails.
Synopsis MLT assigned for Web Switching Module is not getting tagged.
Action Enable tagging on the MLT.

Message astroPreConfig Successful for slot
Severity Info
Description Successfully created the MLT and added the ports and assigned VLANS for Web Switching Module communication.
Synopsis N/A
Action N/A

Message astroPreConfig: Failed to get 2 MLTs for slot
Severity Error
Description This message is generated when two MLTs are not available for a slot.
Synopsis MLTs not free.
Action Free MLT. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfig:Got MLTs
Severity Info
Description This message is generated when two MLTs are available.
Synopsis N/A
Action N/A

Message AstroPreConfigTask - Init failed
Severity Error
Description This message is generated when the task, which kicks off to handle pre-configuration setup, could not be spawned off.
Synopsis Spawning of task fails.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroPreConfigTask: Invalid slot #
Severity Error
Description This message is generated when slot number is invalid.
Synopsis Invalid slot number
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroReleaseTrunk: Failed to Remove Trunk
Severity Error
Description This message is generated when removing a trunk fails.
Synopsis Trunk not removed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	Add ARP __ Failed for RSMLT PEER. IP RSMLT is not working properly
Severity	Warning
Description	This message is generated when RSMLT transfers to Holdup Forward state and it is unable to add ARP entry for peer RSMLT.
Synopsis	N/A
Action	Contact customer service.

Message	astroReleaseTrunk: Removed Trunk
Severity	Info
Description	This message is generated to specify that trunk is removed.
Synopsis	N/A
Action	N/A

Message	astroSendBootPReply: Unable to allocate an output buffer
Severity	Error
Description	This message is generated when memory allocation fails.
Synopsis	Cannot allocate memory dynamically.
Action	Close all CLI sessions to free the memory.

Message astroSetPortDefaultVlan: failed consistency check
Severity Error
Description This message is generated when consistency check fails for a port.
Synopsis consistency check fails.
Action Port should be in valid range. It shouldn't be part of MLT. If ATM port tagging should be enabled, if POS port & BCP is there, tagging should be disabled. Check whether port is configurable, single-routable, or locked. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroSetPortDefaultVlan: failed set
Severity Error
Description This message is generated when setting of specified default VLAN for the specified Web Switching Module port fails during the pre-configuration on system initialization.
Synopsis Cannot set default VLAN
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroTrunkPerformTag: fail to tag mlt
Severity Error
Description This message is generated when tagging of a MLT fails.
Synopsis MLT could not be tagged.
Action Check mlt configuration. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroUpdateBackFacingTrunk: can't take semaphore
Severity Error
Description This message is generated when taking of semaphore fails.
Synopsis Getting semaphore failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroUpdateCurrConn: conn count negative
Severity Error
Description This message is generated when number of outstanding connection to a Web Switching Module is less than zero.
Synopsis No established connection.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroWSMInserted in slot
Severity Info
Description This message is generated when a Web Switching Module is inserted successfully in non-hidden mode.
Synopsis Card inserted
Action N/A

Message astroWSMRemoved from slot number __
Severity Info
Description This message is generated when a Web Switching Module is removed successfully in non-hidden mode.
Synopsis Card removed
Action N/A

Message astroWSMRemoved: Can't notify IMC
Severity Error
Description This message is generated when a Web Switching Module is pulled out
Synopsis Hardware detached.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message astroWSMRemoved from slot number __
Severity Info
Description This message is generated when a Web Switching Module is removed successfully in non-hidden mode.
Synopsis Card removed
Action N/A

Message astroWSMRemoved: Can't notify IMC
Severity Error
Description This message is generated when a Web Switching Module is pulled out.
Synopsis Hardware detached.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Bkend state of Port -- - Recd EAP request from Server
Severity Info
Description This message is generated when 8021x Backend Authentication State Machine receives EAP request from RADIUS server.
Synopsis RADIUS server sent the EAP Request packet for the user on specified port.
Action No action necessary

Message Bkend state of Port -- - Recd Respose from supplicant
Severity Info
Description This message is generated when 8021x Backend Authentication State Machine receives a response from supplicant.
Synopsis Supplicant sent the EAP Response packet for the user on specified port.
Action No action necessary

Message Bknd state of Port -- - Recd accept from server
Severity Info
Description This message is generated when 8021x Backend Authentication State Machine receives a Access-Accept message from RADIUS server.
Synopsis RADIUS server sent Access-Accept message for the user on specified port.
Action No action necessary.

Message Bknd state of Port -- - Recd Reject from server
Severity Info
Description This message is generated when 8021x Backend Authentication State Machine receives a Access-Reject message from RADIUS server.
Synopsis RADIUS server sent Access-Reject message for the user on specified port.
Action No action necessary.

Message Can not Allocate Memory for SNMP EngineId String
Severity Error
Description This message is generated when the system is out of memory while executing the software.
Synopsis System is out of memory.
Action Report the problem.

Message Can not allocate remote mirroring packet list index object
Severity Fatal
Description Switch Fails to allocate index list for storing remote mirroring packet list.
Synopsis Cannot allocate index list.
Action This will re-boot the switch.

Message Can not allocate remote mirroring port list index object
Severity Fatal
Description Switch Fails to allocate index list for storing remote mirroring Port list.
Synopsis Cannot allocate index list
Action This will re-boot the switch.

Message Can not add an arp entry to a non-existing port
Severity Info
Description This message is generated when a port is not found to add entry into ARP table.
Synopsis Cannot add new entry in ARP table.
Action Check the configuration for the port.

Message Can not config card due to condition specified
Severity Info
Description This message is generated when a card can not be configured because of specified conditions.
Synopsis Card is not configured.
Action N/A

Message Can not config WSM blade due to condition specified
Severity Info
Description This message is generated when it is not possible to configure a Web Switching Module because of specifications.
Synopsis N/A
Action N/A

Message Can not configure card. Please remove and insert again.
Severity Error
Description This message is generated to specify that card should be removed and then again inserted.
Synopsis Can not configure card.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Can not add any more entries in the table max reached
Severity Error
Description This message is generated when given entry index on which entry has to be added is greater than the maximum possible size of the UdpProtocolTbl table.
Synopsis Index out of range for UdpProtocolTbl table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Can not delete ARP entry __ of IP RSMLT Peer when forwarding for peer stop

Severity Warning

Description This message is generated when we stop forwarding to peer and it is unable to delete the ARP entry of the IP RSMLT Peer.

Synopsis N/A

Action If problem persists contact customer service.

Message Can not delete ARP entry __ of IP RSMLT Peer when holdup forward to forward

Severity Warning

Description This message is generated when the RSMLT state changes from Holdup Forward to Forward and it is unable to delete the ARP entry added for the IP RSMLT Peer.

Synopsis N/A

Action Contact customer service.

Message Can not turn on IP routing on MAC Addr = __ of IP RSMLT Peer when forwarding for peer

Severity Warning

Description This message is generated when we stop forwarding to peer and it is unable to turn on IP routing on the MAC address record of the IP RSMLT Peer.

Synopsis N/A

Action Contact customer service.

Message Can not turn off IP Routing on MAC Addr = __ of IP RSMLT Peer When Stop Forwarding For Peer

Severity Warning

Description This message is generated when we stop forwarding to peer and it is unable to turn off IP routing on the Mac address record of the IP RSMLT Peer.

Synopsis N/A

Action Contact customer service.

Message Can not Set IPX routing on MAC addr = __ of IP RSMLT Peer when forwarding for peer

Severity Warning

Description This message is generated when it is unable to set the Ipx routing bit for the MAC address.

Synopsis Failed to set Ipx routing.

Action If problem persists contact customer service.

Message Can not add an Arp entry to a non-existing port

Severity Info

Description This message is generated when a port is not found to add entry into ARP table.

Synopsis Can not add new entry in ARP table.

Action Check the configuration for the port.

Message	Can not config card due to condition specified
Severity	Info
Description	This message is generated when a card can not be configured because of specified conditions.
Synopsis	Card is not configured.
Action	N/A
Message	Can not config WSM blade due to condition specified
Severity	Info
Description	This message is generated when it is not possible to configure a Web Switching Module because of specifications.
Synopsis	N/A
Action	N/A
Message	Can not configure card. Please remove and insert again
Severity	Error
Description	This message is generated to specify that card should be removed and then again inserted.
Synopsis	Card not configure card.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	can not add any more entries in the table max reached
Severity	Error
Description	This message is generated when given entry index on which entry has to be added is greater than the maximum possible size of the UdpProtocolTbl table.
Synopsis	Index out of range for UdpProtocolTbl table.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	can not add any more entries in the table max reached
Severity	Error
Description	This message is generated when given entry index on which entry has to be added is greater than the maximum possible size of the UdpPortFwdTbl table.
Synopsis	Index out of range for UdpPortFwdTbl table.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	can not add any more entries in the UdpConfBcastIntfTbltable max
Severity	Error
Description	This message is generated when given entry index on which entry has to be added is greater than the maximum possible size of the UdpConfBcastIntfTbltable table.
Synopsis	Index out of range for UdpConfBcastIntfTbltable table.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not add entry as the table is in use
Severity Error
Description This message is generated when UdpProtocolTbl is in use by some other process and any new entry cannot be added in it.
Synopsis Cannot update the table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not add entry to UdpConfBcastIntfTbl as it is in use
Severity Error
Description This message is generated when table UdpConfBcastIntfTbl is in use by another process and any new entry cannot be added in it.
Synopsis Cannot update the table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not allocate filter index object
Severity Fatal
Description This message is generated when memory allocation for the filter index link list fails due to low memory.
Synopsis Unable to allocate memory for index linked list.
Action Increase DRAM size. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not allocate filter index object
Severity Error
Description This message is generated when creation of an index object returns NULL.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory.

Message can not allocate filter link list object
Severity Fatal
Description This message is generated if the memory allocation for the filter link list database failed.
Synopsis Unable to allocate memory for filter link list.
Action Increase DRAM size. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not allocate filter link list object
Severity Error
Description This message is generated when request to allocate a doubly linked list management structure returns NULL.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory.

Message can not allocate group index object
Severity Fatal
Description This message is generated when initializing the IGMP group list and the DRAM memory is exhausted.
Synopsis DRAM memory unavailable for group link list.
Action Increase DRAM memory size.

Message can not allocate group link list object
Severity Fatal
Description This message is generated when initializing the IGMP group list and the DRAM memory is exhausted.
Synopsis DRAM memory unavailable for group link list.
Action Increase DRAM memory size.

Message can not allocate id stack object for Udp PortFwd tbl
Severity Fatal
Description This message is generated when allocation and initialization the stack with a given stack size fails.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory.

Message can not allocate OSPF access head
Severity Fatal
Description This message is generated if the system runs out of DRAM memory.
Synopsis Insufficient DRAM memory
Action Close all CLI sessions to free the memory.

Message can not allocate OSPF access head avl head object
Severity Fatal
Description This message is generated if the system runs out of DRAM memory.
Synopsis Insufficient DRAM memory.
Action Close all CLI sessions to free the memory.

Message can not allocate rcip_route_index object
Severity Fatal
Description The system is unable to allocate memory for the RCIP object.
Synopsis Unable to allocate memory for RCIP route object.
Action Increase DRAM size. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not allocate RIP access head
Severity Fatal
Description This message is generated whenever initial memory allocation for RIP entries is not successful.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not allocate RIP access head avl head object
Severity Fatal
Description This message is generated whenever initial memory allocation for RIP entries is not successful.
Synopsis Dynamic memory allocation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not delete entry - UdpPortFwdListTable is already in use
Severity Error
Description This message is generated when deletion of an entry from the table UdpPortFwdListTable fails.
Synopsis Deletion failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not remove entry UdpConfBcastIntfTbl is in use
Severity Error

Message This message is generated when the table UdpConfBcastIntfTbl is in use by other process and hence we cannot update/delete the table.
Synopsis Can not update the table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message can not search for entry in UdpConfBcastIntfTbl is in use
Severity Error
Description This message is generated when the table UdpConfBcastIntfTbl is in use by other process and hence we cannot search in the table.
Synopsis Cannot search the table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Can not set max ecmp paths number without enabling ECMP feature first
Severity Error
Description This message is generated when ECMP is not enable.
Synopsis ECMP is not enabled.
Action Enable ECMP.

Message Can not delete IMC STG after all WSM blades removed
Severity Error
Description This message is generated when deletion of STG and after removal of all Web Switching Module fails.
Synopsis Cannot remove STG.
Action Check power cycle or reset 8600 chassis.

Message Can not turn off IP Routing on MAC Addr = __ of IP RSMLT Peer When Stop Forwarding For Peer

Severity Warning

Description This message is generated when it was unable to turn off the Ipx routing bit for a MAC address.

Synopsis Failed to turn off IPX routing bit.

Action If problem persists contact customer service.

Message circlessIpSyncNotify Failed to notify circuitless IP Entries

Severity Error

Description Syncing Circuitless Ip interface info to HA-CPU failed

Synopsis Hot-standby IP data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message circlessIpSyncNotify: Mismatch between number of circuitless IP entries send= <int> and existing= <int>

Severity Error

Description Not all the circuitless ip interfaces are synced to HA-CPU.

Synopsis Hot-standby IP data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Could not find the Ip Rec for Index
Severity Error
Description This message is generated whenever system tries to read the memory location of a exiting IP record.
Synopsis The IP record for the Interface Index passed is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Could not get the area structure for aId= _._._._
Severity Warning
Description This message is generated if an invalid or null area is passed for the decoupling of OSPF.
Synopsis Invalid OSPF area.
Action Area not present, no action required.

Message Could not get the area structure for AreaId
Severity Warning
Description This message is generated if pointer to the area structure is coming NULL through its area id.
Synopsis Area structure is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	Could not get the area structure for AreaId=_. _._._.
Severity	Warning
Description	This message is generated if an invalid OSPF area id is encountered.
Synopsis	Invalid OSPF encountered.
Action	NA
Message	could not add the entry for UDP
Severity	Warning
Description	This message is generated when addition of an entry for UDP port into UDP protocol table fails.
Synopsis	Cannot add entry in UDP port forward table.
Action	Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	creating mb5 key for id <id> failed
Severity	Error
Description	Creation of MD5 key failed on HA-CPU
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration.

Message Dead interval __ is not a multiple of __
Severity Warning
Description This message is generated when the dead interval entered is not a multiple of the OSPF hello interval.
Synopsis Improper dead interval entered.
Action Enter a valid dead interval multiple of the OSPF hello interval.

Message delete MAC record __ of IP RSMLT Peer Failed When Stop Forwarding For Peer
Severity Warning
Description This message is generated when we stop forwarding to peer and it is unable to delete the MAC record of the IP RSMLT Peer.
Synopsis N/A
Action Contact customer service.

Message detected bad timer_cum logic
Severity Error
Description There is no OSPF timer to link or a bad timer.
Synopsis Bad timer and invalid logic
Action Rerun OSPF, if problem not solved, contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	detected loop - 1: timer __ TRYING TO LINK A TIMER THAT ALREADY EXISTS
Severity	Error
Description	This message is generated when the system tries to link a timer that already exists.
Synopsis	Linking a timer that already exists.
Action	Internal protocol error, upgrade the software.
Message	detected loop - 2: timer 0x%x TRYING TO LINK A TIMER THAT ALREADY EXISTS
Severity	Error
Description	This message is generated when the system tries to link a timer that already exists.
Synopsis	Linking a timer that already exists.
Action	Internal protocol error, upgrade the software.
Message	detected loop in ospfLink
Severity	Error
Description	This message is generated when the OSPF timer link is run more than the existing number of timers.
Synopsis	Loop in the OSPF link.
Action	Rerun OSPF, if problem not solved, contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.due to insufficient MLT's.

Message dhcpSyncNotify: failed to sync dhcp conf record
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message dhcpSyncNotify: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby IP data will be out of sync with master CPU
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message EapApplyVlanAndPri: unable to add port -- to vlan --
Severity Error
Description This message is generated when the system encounters unexpected error while trying to add the 8021x authorized port to VLAN returned by RADIUS server.
Synopsis System encountered unexpected error.
Action Report the problem.

Message	EapApplyVlanAndPri: Unable to set Qos priority -- for port --
Severity	Error
Description	This message is generated when the system encounters an error while it tries to apply the QOS priority returned by RADIUS server to the 8021x authorized port.
Synopsis	System encountered error or invalid QOS priority value is returned by RADIUS server.
Action	Verify that QOS priority configured on RADIUS server is valid.

Message	eapInitTx: malloc failed for buf
Severity	Error
Description	This message is generated when the system is out of memory while executing the software.
Synopsis	System is out of memory.
Action	Report the problem.

Message	EapProcessPktFromSupp: malloc failed!
Severity	Error
Description	This message is generated when the system is out of memory while executing the software.
Synopsis	System is out of memory.
Action	Report the problem.

Message	EapTransmitEapolPkt: Can't send frame!
Severity	Error
Description	This message is generated when system encounters unexpected error while sending out an EAPOL frame out of a port.
Synopsis	System error
Action	Report the problem.

Message Error - Fail STG consistency check
Severity Error
Description This message is generated when STG consistency check fails.
Synopsis Fields in the STG Table entry might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Error - Fail to create STG __ for mgmt VLAN
Severity Error
Description This message is generated when setting of a row on the STG Table fails.
Synopsis Fields in the STG Table entry might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Error - Fail to delete STG
Severity Error
Description This message is generated when deletion of a STG fails.
Synopsis Cannot delete STG.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	Error - Fail to delete VLAN
Severity	Error
Description	This message is generated when deletion of a VLAN fails.
Synopsis	Cannot delete VLAN.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Error in initializing FwdListId object
Severity	Error
Description	This message is generated when allocation for the Fwd List Id object to store the Fwd List Ids fails.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory.
Message	Error in vlanRemoteMirroringPacketListEntryAdd
Severity	Error
Description	Error in adding remote mirroring packet to linked list
Synopsis	N/A
Action	Disable and re-enable remote mirroring
Message	fail config STG for mgmt VLAN
Severity	Error
Description	This message is generated when attempt to create a STG for a specified VLAN fails.
Synopsis	Cannot create STG.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	failed deleting a route in rcIpRouteTblSet()
Severity	Error
Description	This message is generated when deletion of a route fails.
Synopsis	Cannot delete the route.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Failed to assign IP address to mgmt VLAN
Severity	Error
Description	This message is generated when creation assigning of IP address to mgmt VLAN fails during the pre-configuration on system initialization.
Synopsis	Cannot assign IP address.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Failed to create IMC VLAN
Severity	Error
Description	This message is generated when creation of IMC VLAN fails during the pre-configuration on system initialization.
Synopsis	Cannot create VLAN.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Failed to create STG for IMC VLAN
Severity Error
Description This message is generated when creation of STG for IMC fails during the pre-configuration on system initialization.
Synopsis Can not create STG.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Failed to find a unused IP address
Severity Error
Description This message is generated when attempt of getting an unused ip address fails.
Synopsis Search failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Failure to do so will cause incorrect behavior
Severity Info
Description Can not config a Web Switching Module due to condition specified.
Synopsis N/A
Action N/A

Message FATAL- vlanTblEntrySync: malloc failed!
Severity Error
Description This message is generated while table-based synchronization of the IP address assigned to a VLAN is performed. This is due to the unavailability of the memory and so unable to allocate memory for the entry.
Synopsis Unable to allocate memory for the VLAN entity.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Filter Unknown message type
Severity Error
Description This message is generated on the hot-standby when the filter entity receive a unidentified HA framework message during table or event based synchronization.
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message FloodLSA: invalid - circuit
Severity Fatal
Description This message is generated when the system finds that the interface for flooding the LSA is NULL.
Synopsis NULL interface encountered when trying to flood LSAs.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.

Message framework: emptied the Event Queue...

Severity info

Description Postponed events during table sync/HA-CPU fail-over are queued to be processed after table sync/HA-CPU fail-over. When all those events are processed, this message is logged.

Synopsis N/A

Action None

Message Free up MLT and re-insert card

Severity Info

Description Possible solution for iPreConfigTask: Slot __ NO pre-configured.

Synopsis N/A

Action N/A

Message Gratuitous Arp is not sent out for IP RSMLT node for IfIndex __

Severity Error

Description This message is generated when the gratuitous ARP is not sent out for IP RSMLT node.

Synopsis N/A

Action Contact customer service.

Message HA-CPU LSDB sanity check: area checksum total mismatch. area id <ipa> master value = <hex> ha-cpu value = <hex>

Severity Warning

Description LS checksum total in area is out-of-sync between the CPUs

Synopsis LSAs in area are out-of-sync between the CPUs.

Action Compare LSAs in that area between the CPUs. Reboot HA-CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message HA-CPU LSDB sanity check: AS external checksum total mismatch. master value = <hex> ha-cpu value = <hex>

Severity Warning

Description OSPF AS external checksum total mismatch between the CPUs.

Synopsis As externals are out-of-sync between the CPUs.

Action Compare AS external LSAs. Reboot HA-CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message HA-CPU route table sanity check: route table size (best route count) mismatch. master value = <int> ha-cpu value = <int>

Severity Warning

Description Best route count between the CPUs do not match

Synopsis Routing tables between the CPU are out-of-sync.

Action Compare routing tables between the CPUs. reboot HA-CPU to Force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	hello pkt received from nbr <ipa> during table sync/HA-CPU fail-over
Severity	Info
Description	Router processed OSPF hello packet during table sync/HA-CPU fail-over
Synopsis	N/A
Action	none
Message	hello_rx_callback RED_OSPF_ESTABLISH_NBR_ bad nb_state
Severity	Error
Description	Neighbor state is invalid on HA-CPU.
Synopsis	Hot-standby OSPF data may get out of sync with master CPU.
Message	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	iDLStart: rcIpGetIf returns NULL
Severity	Error
Description	This message is generated if no IP record exists. The IfIndex may be out of range, or there is no IP record for the IfIndex.
Synopsis	Cannot obtain the IP record for the IfIndex.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message IfRec(ipaddr=_._._._, index=_) - Exceeded NVRAM limit of _
Severity Warning
Description This message is generated when the available NVRAM space for storing the records are exhausted.
Synopsis NVRAM limit exceeded.
Action No action needs to be taken.

Message igmpAddARRec: arAddIpmcEntry failed
Severity Error
Description This message is generated during the process of adding AR records when the addition of IP multicast entry.
Synopsis Addition of IPMC entry failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpAddRptRec: unable to allocate IGMP_RPTR
Severity Error
Description This message is generated when trying to create a report record, insert it to the report list and in the process, unable to allocate memory for the report record.
Severity Unable to allocate memory for the report record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpCacheData: Can't add AR Rec
Severity Error
Description This message is generated if addition of AR record failed.
Synopsis Unable to add AR record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpCacheUnsolData: unable to allocate IGMP_SRCGRP
Severity Error
Description This message is generated if the source group pair allocation is unsuccessful. This is because the memory allocation for the source group pair failed due to low DRAM memory.
Synopsis Allocation of source group pair failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpCreateSrcRec: unable to allocate IGMP_SRC
Severity Error
Description This message is generated when trying to allocate memory for the IGMP source group and the system finds that it is unable to do so due to low memory.
Synopsis Unable to allocate memory to IGMP source.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message IgmpGrpCreate: Error in igmpAlloc!
Severity Error
Description An attempt to create a new igmp group failed. This error could be due to lack of memory.
Synopsis Cannot allocate memory dynamically.
Action Close all CLI sessions to free the memory.

Message igmpGrpCreate: Error in imgpSetUpARRec
Severity Error
Description This message is generated when trying to add a port to a MGID entry and add AR record for any src/grp pair. This message results if MGID cannot be created or if you are trying to add an invalid port to a group.
Synopsis Unable to add port to MGID entry.
Action Check validity of the port or contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message IgmpInit: unable to allocate tSGBlock
Severity Error
Description This message is generated when the system is not able to allocate memory for a tSGBlock.
Synopsis Cannot allocate memory dynamically.
Action Close all CLI sessions to free the memory.

Message	igmpProcReport: Can't add AR Rec!
Severity	Fatal
Description	This message is generated when you add an AR Record for a multicast group, with a specified source/group pair and the Multicast Group ID (MGID) operation, failed. The AR table may be corrupted.
Synopsis	Cannot add AR Record for a multicast group.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.

Message	igmpSetUpARRec: Can't add AR Rec
Severity	Error
Description	This message is generated while creating a new IGMP group, which in turn gets a MGID and adds an AR record for the new source group pair.
Synopsis	Unable to add AR record while creating a new IGMP.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	igmpSetUpARRec: Can't allocate MGID
Severity	Error
Description	This message is generated when trying to add a new multi-cast group due to low memory.
Synopsis	MGID not allocated.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpSetUpARRec: Try to add invalid port to group
Severity Fatal
Description This message is generated when an invalid port is added to the group in the IPMC.
Synopsis Invalid port to add to the multicast group.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpSrcLstDelete: arDeletePortFromGroup failed
Severity Fatal
Description This message is generated while trying to delete a port from a source group pair.
Synopsis Unable to delete port from group.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message igmpUpdUnsolRec: Can't add AR Rec
Severity Error
Description This message is generated if addition of AR record failed.
Synopsis Unable to add AR record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	igmpUpdUnsolRec: Unsol rec for port _ should have been deleted by now
Severity	Error
Description	This message is generated if an unsolicited record is found.
Synopsis	Unsolicited record found.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Impossible Neighbor State
Severity	Fatal
Description	This message is generated if an invalid neighbor state is encountered.
Synopsis	Invalid neighbor state.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Impossible returncode from ospfProcLsa()
Severity	Fatal
Description	This message is generated when an invalid return code from LSA procedure is encountered.
Synopsis	Invalid return code encountered.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Incoming intf has neither PIM nor DVMRP enabled
Severity Warning
Description This message is generated if a multicast packet is received on a interface and on that interface PIM and DVMRP protocols are not enabled.
Synopsis PIM and DVMRP are not enabled on the interface.
Action Enable PIM/DVMRP on the interface.

Message Invalid action of changing Vlan in MLT
Severity Error
Description This message is generated when an invalid action of changing a VLAN in a MLT is specified.
Synopsis Software error
Action Contact customer support.

Message Invalid - circuit is null
Severity Fatal
Description This message is generated when trying to acknowledge LSA and an invalid interface circuit (NULL) is encountered.
Synopsis Invalid interface, null circuit encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Invalid configuration: abr with no backbone connection
Severity Info
Description This message is generated when ABR is not connected to the backbone of the OSPF network.
Synopsis Invalid OSPF configuration.
Action Configure OSPF backbone connection to the ABR using physical connectivity or virtual links

Message Invalid configuration: network appears in two areas
Severity Info
Description The same route appears for different areas.
Synopsis Two areas have the same network.
Action Configure the network properly so that there are no repetitions.

Message invalid interface index
Severity Error
Description This message is generated if the VLAN ID is out of range
Synopsis VLAN ID is wrong.
Action Enter a valid VLAN ID / check instructions in vlan config command.

Message invalid interface index _
Severity Error
Description This message is generated when the user is enabling or disabling the IGMP for the circuit. If the interface for which this is done is not a valid VLAN then this message is generated.
Synopsis Invalid VLAN interface.
Action Provide a VLAN interface which is valid.

Message invalid interface index ___
Severity Error
Description This message is generated if the VLAN interface is not valid and thus the fetch operation failed.
Synopsis VLAN interface fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message invalid lsai ptr
Severity Fatal
Description This message is generated when the system encountered an invalid pointer to the LSA identifier.
Synopsis Invalid LSA ID encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message invalid page choice
Severity Error
Description This message is generated when an invalid choice is made
Synopsis Invalid choice entered.
Action Enter correct choice as stated in the CLI help.

Message Invalid VLAN ID
Severity ERROR
Description Invalid VLAN ID specified when enabling remote mirroring.
Synopsis N/A
Action Disable and re-enable remote mirroring

Message	Invalid VR IP addresses __ received for Vrid __ on IfIndex __
Severity	Warning
Description	This message is generated if the router receives an VRRP advertisement having an incorrect VRRP IP address for a VRID.
Synopsis	Invalid VR IP address
Action	Check and ensure that all the routers with the same VRID have the same VR IP address.
Message	IP circuit%d doesn't have an RIP circuit
Severity	Warning
Description	This message is generated whenever attempt to get the RIP circuit pointer of a specified circuit ID fails.
Synopsis	Memory is corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ip2GarbageList: Could not allocate mem for garbage!!!
Severity	Error
Message	This message is generated whenever memory allocation failed for garbage collection list.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message	IpCircEvent: Unable to find IpRec for IfIndex
Severity	Fatal
Description	This message is generated whenever circuit I/O channel is in alive state and system tries to read the memory location to an exiting IP record.
Synopsis	Cannot read the memory location.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	IpDecrMaskCntr: negative # of intf with mask
Severity	Error
Description	This message is generated whenever the route mask counter is less than zero for an IP circuit that has to be deleted.
Synopsis	Internal error
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	IpDoSpecial: ipNetToMediaPhysAddress_index arpadd failed!
Severity	Error
Description	This message is generated when we are trying to add a static ARP entry from JDM and due to some reason the action failed.
Synopsis	N/A
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	IpDoSpecial: ipNetToMediaPhysAddress_index Port%d not a member of vlan
Severity	Error
Description	This message is generated when the ifindex (Interface index which is unique for each port or VLAN) supplied is not associated with any VLAN or brouter port.
Synopsis	Wrong interface index
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	IpDoSpecial: ipNetToMediaPhysAddress_index rcIpLoadArpRecfailed!
Severity	Error
Description	This message is generated if failure to load the ARP entry into the static ARP table occurred.
Synopsis	Cannot load a static ARP record
Action	ARP table might be corrupted / system is unable to allocate memory.
Message	ipFilGlobalVarTblSync: malloc failed
Severity	Error
Description	This message is generated on the master CPU during the notification of Filter global parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipFilListTblSync: malloc failed
Severity Error
Description This message is generated on the master CPU during the notification of IP Filter list to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipFilMedDeviceTblSync: malloc failed
Severity Error
Description This message is generated on the master CPU during the table based synchronization of filter media device parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipFilMedStreamTblSync: malloc failed
Severity Error
Description This message is generated on the master CPU during the table based synchronization of filter media stream parameters to the hot-standby due to unavailability of memory in a HA enabled chassis
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ipFilPortTblSync: malloc failed
Severity	Error
Description	This message is generated on the master CPU during the table based synchronization of filter port parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: BAL_TengipfFilterSetProfile failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity is unable to set the profile for ten gig port during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: corrupt msg
Severity	Error
Description	This message is generated on the hot-standby when the filter entity receive a corrupt HA framework message during table or event based synchronization of filter parameters.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ipFilterTblSync: malloc failed

Severity Error

Description This message is generated on the master CPU during the table based synchronization of filter parameters to the hot-standby due to unavailability of memory in a HA enabled chassis

Synopsis Hot-standby data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ipFilTrafficProfTblSync: malloc failed

Severity Error

Description This message is generated on the master CPU during the notification of IP Filter Traffic Profile parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ipfTblSyncCallBack: ipfAllocPid failed

Severity Error

Description This message is generated on the hot-standby when the filter entity could not allocate filter ID during the table based synchronization.

Synopsis Hot-standby data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipForward: pP2IpBd == NULL
Severity Error
Description This message is generated when the frame desc buffer passed is NULL.
Synopsis System Error.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipfTblSyncCallBack: BAL_TengipfFilterCreate failed
Severity Error
Description This message is generated in the hot-standby when the filter entity is unable to create filter for 10gig port during table based synchronization.
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipfTblSyncCallBack: malloc failed
Severity Error
Description This message is generated on the hot-standby due to the unavailability of memory during table or event based synchronization.
Synopsis Hot-standby data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ipfTblSyncCallBack: ipfIdSetProfile failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity is unable to set the profile id during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: ipfListAddIpId failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity is unable to add filter id to the filter list during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: ipfListNew failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity is unable to create a new filter list during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ipfTblSyncCallBack: ipfPortGetTblIdx failed.
Severity	Error
Description	This message is generated in the hot-standby when the filter entity could not get the filter table index for a port during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: ipfPortIndexEntryInit failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity could not initialize filter port parameters during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipfTblSyncCallBack: ipfPortAddListId failed
Severity	Error
Description	This message is generated in the hot-standby when the filter entity is unable to add the filter list to a filter port during table based synchronization.
Synopsis	Hot-standby data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncHandler: corrupt message.
Severity Error
Description HA-CPU does not recognize the IP sync message received from master CPU.
Synopsis Hot-standby IP data will be out of sync with master CPU
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ipGlobalSyncHandler: DHCP Config table sync failed
Severity Error
Description processing of DHCP Relay config info on HA-CPU failed
Synopsis Hot-standby DHCP Relay data will be out of sync with master CPU
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncHandler: IP Globals table sync failed
Severity Error
Description MIB table set for IP global data failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncHandler: mismatching length
Severity Error
Description data structure size mismatch between the master and secondary CPUs
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ipGlobalSyncHandler: Route Preference table sync failed.
Severity Error
Description Processing of route preference config info failed on HA-CPU
Synopsis Hot-standby route preference data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncNotify: failed to get IP Globals
Severity Error
Description MIB table get for IP global group table failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncNotify: failed to sync dhcp relay
Severity Error
Description syncing DHCP Relay config info to HA-CPU failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncNotify: failed to sync IP Globals
Severity Error
Description framework sync message sent to HA-CPU failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipGlobalSyncNotify: failed to sync Route Preference
Severity Error
Description route preference config sync to HA-CPU failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ipGlobalSyncNotify: incompatible size of tRC_IP_CONF_GLOBAL_GRP <int> <int>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ipGlobalSyncNotify: malloc failed!
Severity	Error
Description	Framework message memory allocation failed
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipLocAddrFind: Can't find IfIndex for cid
Severity	Fatal
Description	This message is generated when the system tries to find the local IP address and no IP record exists for the given interface index. The system software IP table could be corrupted.
Synopsis	Cannot find an IP record for a specific interface index.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipmcRx: Can't find circuit for cid
Severity Fatal
Description This message is generated if the system finds a NULL circuit pointer for a specific ID.
Synopsis Cannot read the memory location.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipNetToMediaPhysAddress_index NULL snmp_arp_circ
Severity Error
Description This message is generated when the physical address you have supplied is not associated with any circuit.
Synopsis Wrong physical address
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipNetToMediaPhysAddress_index vlanGetVlanIdFromIfIndex failed for IfIndex
Severity Error
Description This message is generated if there is no VLAN associated with the interface index.
Synopsis Wrong interface index
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOut: ipCircFromId failed for cid
Severity Error
Description This message is generated when circuit pointer for specific circuit id is NULL.
Synopsis Memory might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOut: Unable to find IpRec for IfIndex
Severity Error
Description This message is generated when the pointer to the frame buffer descriptor of the last ip packet received from the CPP module is null.
Synopsis Synopsis: memory location is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOutVrrp: Can't copy frame buffer
Severity Error
Description This message is generated when copying of frame buffer fails.
Synopsis Copy is failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOutVrrp: Can't send frame
Severity Error
Description This message is generated when transmission of an Ethernet frame through the specified port fails.
Synopsis transmission is not done.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOutVrrp: ipCircFromId failed for cid
Severity Error
Description This message is generated when circuit pointer for specific circuit id is NULL.
Synopsis Memory might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ipPktOutVrrp: pBd->bdOff < size of MAC header
Severity Fatal
Description This message is generated when there is not enough space available to insert the Ethernet header.
Synopsis Not enough memory available.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ipPktOutVrrp: Unable to find IpRec for IfIndex
Severity	Error
Description	The pointer to an IP record does not exist.
Synopsis	Memory location is NULL.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipProcIpa: owner is not RIP
Severity	Error
Description	This message is generated whenever system finds that RIP timers are holding non-RIP routes.
Synopsis	RIP timer is holding timers for non RIP routes.
Action	Check configuration for RIP timers. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipReasmInit: Can't allocate bondable!
Severity	Error
Description	This message is generated when system is not able to allocated memory for Net data block table.
Synopsis	Cannot allocate memory dynamically.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message	ipReasmInit: Can't allocate presentable!
Severity	Error
Description	This message is generated when system is not able to allocated memory for IP reassembly table.
Synopsis	Cannot allocate memory dynamically.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.
Message	IpRec does not exists for IfIndex
Severity	Error
Description	This message is generated if IP record does not exist for the corresponding IP address when trying to update the OSPF up to date.
Synopsis	N/A
Action	Check the interface configuration and state. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ipRoutePrefSyncCallback: mismatching number of Route Preference.
Severity	Warning
Description	Number of route sources are not the same between master and HA-CPU
Synopsis	HA-CPU will use it's number of route sources instead of what master synced.
Action	Compare software versions between the CPUs. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message	ipRoutePrefSyncCallback: mismatching size of Route Preference structure.
Severity	Warning
Description	Data structure size mismatch between the master and secondary CPUs
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ipRoutePrefSyncNotify: failed to sync Route Preference
Severity	Error
Description	Framework sync message sent to HA-CPU failed
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis
Message	ipRoutePrefSyncNotify: incompatible size of Route Preference Entry <int> <int>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby IP data will be out of sync with master CPU
Action	Contact customer service and have the following information available: runtime software version on master CPU.

Message ipRoutePrefSyncNotify: malloc failed!
Severity Error
Description Framework message memory allocation failed
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ipRsmltSyncCallback: unsupported version __
Severity Error
Description This message is generated when an unsupported module version is encountered during a sync callback.
Synopsis Unsupported version.
Action Contact customer support.

Message ipRsmltSyncCallback: unknown msg type __
Severity Error
Description This message is generated when an unknown messages type is encountered during a sync callback.
Synopsis Unknown message type.
Action Contact customer support.

Message	ipRsmltEventSyncHandler: rcv framework msg failed for holddown-timer expire event
Severity	Error
Description	This message is generated when it is unable to sync RSMLT holddown timer expire event to the secondary in HA mode.
Synopsis	Software error.
Action	Contact customer support.
Message	ipRsmltEventSyncHandler: rcv framework msg for unknown IfIndex __ on Vlan __
Severity	Error
Description	This message is generated when it is unable to sync RSMLT configurations to the secondary in HA mode.
Synopsis	Software error.
Action	Contact customer support.
Message	ipRsmltEventSyncHandler: rcv holddown-timer event for empty RSMLT Circuit, IfIndex __ on Vlan __
Severity	Error
Description	This message is generated when it is unable to sync RSMLT configurations to the secondary in HA mode.
Synopsis	Software error.
Action	Contact customer support.

Message ipRsmлтEventSyncHandler: rcv holdup-timer event for empty Rsmлт Circuit, IfIndex __ on Vlan __

Severity Error

Description This message is generated when it is unable to sync RSMLT configurations to the secondary in HA mode.

Synopsis Software error.

Action Contact customer support.

Message IPX Interface removed, Delete RSMLT Node Failed on Vlan __, potential memory Leak

Severity Error

Description This message is generated when the deletion of RSMLT node fails after the IPX interface is removed.

Synopsis Failed to delete RSMLT node.

Action Contact customer service.

Message Isack sync malloc failed

Severity Error

Description Framework message memory allocation failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU

Action check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message LSDB has changed. Please try the command again later
Severity Info
Description This message is generated if the command for displaying OSPF LSDB is executed from CLI and there is a change in the LSDB.
Synopsis Change in LSDB.
Action Try the command again after sometime once the LSDB is updated by the system dynamically.

Message malloc failed in ospfLinkToBERefreshed
Severity Error
Description This message is generated after completion of SPF and system tries to refresh the ospf link and fails due to inability of memory allocation.
Synopsis Unable to allocate memory.
Action No action required.

Message mlt%d - inBytes0_2%d inBytes0_1%d
Severity Info
Description This message is generated when number of bytes sent to chassis from a Web Switching Module over MLT 0 at a certain time and 2 seconds before is printed.
Synopsis N/A
Action N/A

Message mlt%d - inBytes1_2%d inBytes1_1%d
Severity Info
Description This message is generated when number of bytes sent to chassis from a Web Switching Module over MLT 2 at a certain time and 2 seconds before is printed.
Synopsis N/A
Action N/A

Message mlt%d - outBytes0_2%d outBytes0_1
Severity Info
Description This message is generated when number of bytes sent to a Web Switching Module from chassis over MLT 0 at a certain time and 2 seconds before is printed.
Synopsis N/A
Action N/A

Message mlt%d - outBytes1_2%d outBytes1_1%d
Severity Info
Description This message is generated when number of bytes sent to a Web Switching Module from chassis over MLT 1 at a certain time and 2 seconds before is printed.
Synopsis N/A
Action N/A

Message MLT allocated are: __ and __
Severity Info
Description This message is generated when two MLTs are allocated in non-hidden mode.
Synopsis MLTs are allocated.
Action N/A

Message New Mac -- Old Mac -- - Port -- being shut down
Severity Warning
Description This message is generated when a new MAC Address is seen on an 8021x authorized port.
Synopsis Possible security threat.
Action The port is shut down. Initialize the port again.

Message no nbr. drop hello pkt rxd from rtid <ipa> during table sync/
HA-CPU fail-over
Severity Info
Description Router received OSPF hellos from a new neighbors during table sync/ HA-CPU fail-over. To keep the OSPF database constant during this time period, it will drop such hello packets to avoid creating new neighbors.
Synopsis N/A
Action none

Message No rarMacAddress record of VR with BackupMasterState up
Severity Error
Description This message is generated when there is a memory problem.
Synopsis Memory might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message No VLAN for specified IfIndex __
Severity Error
Description This message is generated when it is unable to find the VLAN for which RSMLT has to be enabled.
Synopsis Software error.
Action Contact customer service.

Message Not able to add entry to remote mirroring packet list, vlan ID = <vlan-id>
Severity ERROR
Description Not able to add the broadcast packet for remote mirroring
Synopsis N/A
Action Disable and re-enable remote mirroring. If the issue persists, re-boot the switch.

Message	Not able to remove entry from remote mirroring packet list, vlan ID = <vlan-id>
Severity	ERROR
Description	Not able to remove the broadcast packet for remote mirroring from packet linked list
Synopsis	N/A
Action	Disable remote mirroring. If the issue persists, re-boot the switch

Message	oframe_alloc: buffer length too long
Severity	Error
Description	This message is generated when the length of the IP frame is more than the maximum allowed length of the frame buffer size.
Synopsis	Length of IP frame is too long.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospf_config_grp_table_sync_callback: msgLen <int> expected msg length <int > mismatch!!
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	opspfLeak - invalid path type ___
Message	Fatal
Description	This message is generated if an invalid path type is encountered when trying to leak into OSPF intra area.
Synopsis	Invalid path type encountered.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	os_init: failed init_avl
Severity	Fatal
Description	This message is generated if the system runs out of DRAM memory.
Synopsis	Insufficient DRAM memory
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospf_lsdb_table_send_lsa: lsa does not fit in sync msg. lsid <ip address> msg size <size> required size <size>
Severity	Error
Description	LSA on master CPU does not fit in the framework msg. This LSA exceeds the supported maximum size of the LSA.
Synopsis	Hot-standby's LSDB will be out of sync with master CPU.
Action	Look for large LSAs on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospf_lsdb_table_sync: size mismatch. size of lsa_tbl_sync_entry = <size> SIZE_RC_OSPF_LSA_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ospf_lsdb_table_sync_callback: area is NULL. area id <area id>
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospf_lsdb_table_sync_callback: LSA add failed.
Severity	Error
Description	Adding an LSA on secondary CPU failed. This could be caused by low memory on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospf_receive: dropping pkt type: <packet type> from ipa <ipa> during table sync/HA-CPU fail-over

Severity Info

Description Router drops all OSPF packets other than Hellos to keep the OSPF database constant during table sync or HA-CPU fail-over.

Synopsis N/A

Action none

Message ospfCopyMsg2OsCirc: next hop circuit for virtual interface does not exist. abr id <ipa>

Severity Error

Description OSFP next hop circuit for virtual circuit does not exist on HA-CPU

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Force a SPF run and reboot secondary CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfCopyOsCircData2Msg: bad transit area for virtual link to ABR rtid <ipa>

Severity Error

Description Transit area for OSPF virtual circuit is not set.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfDistinTemplNotify: Could not allocate memory for distribute template
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis
Message	ospfDistinTemplSync: msgLen <len> expected msg length <len> mismatch!!
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfNodeTblSync: size mismatch. size of ospfNodeTblSync = <size> SIZE_RC_OSPF_NODE_TBL_ENTRY = <size>
Severity	Error
Description	dynamic size of tOspfNodeSyncEntry structure and static size SIZE_RC_OSPF_NODE_TBL_ENTRY are not the same.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check image versions on both CPUs. Contact customer service and have the following information available: software versions on both CPUs.

Message ospfNodeTblSyncCallback: msgLen <length> expected msg length <len> mismatch!!

Severity Error

Description Expected size and received sizes do not match for OSPF Node table sync msg.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check software versions on both CPUs. Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfOsCircuitTblEntrySync: size mismatch. size of tOsCircTblSync = <size>
SIZE_OSPF_CIRCUIT_TABLE_ENTRY = <size>

Severity Error

Description Real size and static size of sync data structure do not match on master CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software version on master CPU.

Message ospfOsCircuitTblEntrySyncCallback: msg length mismatch: expected size <size> rxd size <size>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfRedistinTemplNotify: Could not allocate memory for redistribute template
Severity	Error
Description	framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfRedistinTemplSync: msgLen <len> expected msg length <len> mismatch
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_add_ase_notify_list: ase sync malloc failed. size = <int>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_add_route_notify_list: lsai is NULL. route dst <ipa> nhop <int>
Severity	Error
Description	LSA pointer for the OSPF route's next hop is not valid.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Force an SPF run and reboot HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_add_route_notify_list: memory allocation FAILED
Severity	Error
Description	Framework message memory allocation failed
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_add_t7ase_notify_list: ase sync malloc failed. size <int>
Severity	Error
Description	Framework message memory allocation failed
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_adj_change_event_callback: msg length mismatch. master msglen = <len> expected msglen = <len>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_adj_change_event_callback: NULL nbr <ipa>
Severity	Error
Description	OSPF neighbor specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_adj_change_event_callback:OSPF_ESTABLISH_NBR bad nbr state: nbr <ipa>
Severity	Error
Description	Neighbor state on HA-CPU is invalid when adjacency change event is received from master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message	ospfsync_area_aggregate_tbl_set_event: event sync FAILED
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_area_config_address_range_sync: invalid range type <type>
Severity	Error
Description	ospf area range type is invalid
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_area_config_address_range_sync: size mismatch. size of cfg_range_sync_entry = <size> SIZE_OSPF_CFG_RANGE_SYNC_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.

Message	ospfsync_area_config_address_range_sync_callback: area id <area id> does NOT exist
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_area_config_address_range_sync_callback: cfg range memory allocation FAILED. area_id. = <area id> cfg range ipa <ipa>
Severity	Error
Description	Memory allocation failed on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_area_entry_sync: FAILED area id = <area id>
Severity	Error
Description	Framework message to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Try rebooting secondary CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ospfsync_area_entry_sync: size mismatch. size of area_sync_entry = <size>
SIZE_RC OSPF_AREA_SYNC_ENTRY = <size>

Severity Error

Description Real size and static size of sync data structure do not match on master CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software version on master CPU.

Message ospfsync_area_entry_sync_callback: area <area id> exists.

Severity Error

Description HA-CPU already has the area that is being synced by Master CPU

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_area_entry_sync_callback: backbone area not created.

Severity Error

Description Hot-standby OSPF data will be out of sync with master CPU.

Synopsis Backbone area is not created on HA-CPU during system initialization.

Action Check memory stats on HA-CPU. Try rebooting the HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_area_entry_sync_callback: memory allocation failed. area id <area ipa>
Severity	Error
Description	Memory allocation failed on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_area_entry_sync_callback: msgLen <len> expected msg length <len> mismatch!!
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_ase_header_callback: invalid list type <type>
Severity	Error
Description	AS External Header type received by HA-CPU is invalid.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_ase_header_callback: out of memory.
Severity Error
Description Memory allocation failed on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_ase_header_cb: ase header empty
Severity Fatal
Description Initialization of AS External Header list has failed on HA-CPU.
Synopsis N/A
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_ase_header_cb: ase summ header empty
Severity Fatal
Description Initialization of AS External Summary Header list has failed on HA-CPU.
Synopsis N/A
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_ase_header_cb: ase_sync_entry size mismatch. size = <len> rxd = <len>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_ase_header_notify: invalid list type <type>
Severity	Error
Description	As external list type is invalid.
Synopsis	N/A
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ospfsync_ase_header_notify: malloc failed. msg length <length>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_ase_header_notify: size mismatch. size of ase_sync_entry = <size> SIZE_OSPF_ASE_SYNC_ENTRY = <size>

Severity Error

Description Real size and static size of sync data structure do not match on master CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software version on master CPU.

Message ospfsync_bad_ls_request_event: sync failed!

Severity Error

Description Sending sync message to HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on Master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration.

Message ospfsync_bad_ls_request_event_callback: msg length mismatch. master msglen = <int> expected msglen = <int>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_bad_ls_request_event_callback: nbr <ipa> NOT found.
Severity	Error
Description	OSPF neighbor specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_build_my_lsa_callback: invalid area_pt for area_id <ipa>
Severity	Error
Description	OSPF area specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_build_my_lsa_callback: lsa is NOT in lsdb. lsid: <ipa> adv_rtr <ipa> ls type <int> master's seq <int> area <ipa>
Severity	Error
Description	LSA is not in HA-CPU's LSDB.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_build_my_lsa_callback: lsa LSA_REBUILD already set. lsid: <ipa> adv_rtr <ipa> ls type <int> master's seq <int> area id <ipa>
Severity	warning
Description	Rebuilding of the LSA on HA-CPU has not happened in a timely fashion.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_build_my_lsa_callback: msg length mismatch. master msglen = <int> expected msglen <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, configuration, and network topology for further analysis.
Message	ospfsync_lsa_timer_event: ha_lsa_pt is NULL.
Severity	Error
Description	LSA pointer passed on to above function is NULL.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_build_my_lsa_event: malloc failed lsid <ipa> adv_rtr <ipa> type <int>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_build_my_lsa_event: size mismatch. size of lsa_sync_entry = <int> lsa_sync_entry = <int>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ospfsync_check_dr_event_cb: need DR flag already set: circ <ipa>
Severity	Error
Description	DR election flag is still set on ospf circuit on HA-CPU.
Synopsis	Hot-standby OSPF data may be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_check_dr_event_cb: need_dr already false.
Severity Warning
Description DR election needed flag is not set on HA-CPU.
Synopsis Hot-standby OSPF data may be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_circuit_table_entry_callback: area <ipa> is NULL.
Severity Error
Description Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_circuit_table_entry_callback: circ <ipa> consistency Check FAILED.
Severity Error
Description Creation of OSPF circuit on HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_circuit_table_entry_callback: circ <ipa> already exists.
Severity Error
Description OSPF circuit already exists on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_circuit_table_entry_callback: circ <ipa> creation FAILED.
Severity Error
Description Creation of OSPF circuit on HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_circuit_table_entry_callback: circ <ipa> IpRec is NOT found.
Severity Error
Description IP record associated with OSPF circuit not found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_conf_area_table_set_event: event sync failed.
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_conf_grp_set_event: event sync failed.
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_conf_metric_grp_set_event: event sync failed
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_copy_lsai_info: invalid pointer
Severity	Error
Description	Pointer to the real LSA in LSAI structure is invalid.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Force a SPF run on master CPU and reboot the HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_copy_nbr_info: NULL circ_pt for nbr <ipa>
Severity	Error
Description	Circuit info in neighbor data structure is not valid.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_copy_nhop_info: invalid area_pt for area_id <ipa>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_copy_nhop_info: lsa is NOT in lsdb. lsid: <ipa> adv_rtr <ipa> ls type <int>

Severity Error

Description LSA specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_create_sanity_check_timer: creation failed.

Severity Error

Description OSPF sanity check timer creation failed on master CPU.

Synopsis Periodic sanity checking between the CPUs will fail.

Action Check memory stats on failed CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_create_tic_sync_timer: creation failed.

Severity Error

Description Sync timer creation on master CPU failed.

Synopsis OSPF tic synchronization between the CPUs will fail.

Action Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_ddp_rx_event_callback: nbr <ipa> NOT found.
Severity	Error
Description	OSPF neighbor specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data may be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_ddp_rx_event_callback: length mismatch. master msglen <len> expected msglen = <len>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_electdr_event_callback invalid area <ipa>
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_electdr_event_callback: invalid circuit <ipa>
Severity Error
Description OSPF circuit specified by the master CPU is not found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files

Message ospfsync_electdr_event_callback: msg length mismatch. master msglen = <len> expected msglen = <len>
Severity Error
Description Data structure size mismatch between the master and secondary CPUs.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_event_handler: unknown msg type <msg type>
Severity Warning
Description Secondary CPU does not recognize the received OSPF msg type.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Load compatible L3 redundancy software versions on master and secondary. Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_event_handler: unsupported version <id>
Severity	Error
Description	Secondary CPU does not support the OSPF framework version that is loaded on master CPU. OSPF framework versions between the CPU do not match.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Load compatible L3 redundancy software versions on master and secondary. Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_find_neighbor: area <ipa> is NULL.
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_find_neighbor: ospf circuit NOT found! circuit ipa<ipa> circuit type <type> nbr ipa <ipa>
Severity	Error
Description	Circuit id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_free_ase_notify_list: possible memory leak

Severity Error

Description Possible framework buffer leak as allocated and freed buffer counters do not match.

Synopsis May cause framework memory leak.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_free_proc_redis_notify_list: possible memory leak.

Severity Error

Description Not all framework buffers are freed.

Synopsis May cause framework memory leak.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_free_summ_notify_list: possible memory leak.

Severity Error

Description Sent and freed element count for ospf summary headers do not match.

Synopsis Possible framework buffer leak

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_hello_rx_event_callback invalid NBMA event for nbr <ipa>
Severity	
Description	NBMA circuit state is incorrect.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_hello_rx_event_callback: area does not exist. area id <ipa>
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_hello_rx_event_callback: circuit does not exist. nbr ipa <ipa>
Severity	Error
Description	OSPF circuit specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_hello_rx_event_callback: create nbr <ipa> failed.
Severity Error
Description Neighbor creation failed on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_electdr_event_callback: msg length mismatch. master msglen = <len> expected msglen = <len>
Severity Error
Description Data structure size mismatch between the master and secondary CPUs.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_hello_rx_event_callback: nbma priority did not change for nbr <ipa>
Severity Warning
Description Priority change of NBMA nbr did not happen on HA-CPU.
Synopsis Hot-standby OSPF data may get out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_hello_rx_event_callback: nbr <ipa> does not exist.
mask <val>

Severity Error

Description OSPF neighbor does not exist on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_hello_rx_event_callback: nbr <ipa> exists.

Severity Error

Description Cannot create new neighbor as it already exists on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_hello_rx_event_callback: virtual interface " is not ready for nbr <ipa>

Severity Error

Description Virtual interface state is incorrect.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message	ospfsync_host_route_sync: size mismatch. size of host_rt_sync_entry <size> SIZE_OSPF_HOST_RT_SYNC_ENTRY = <size>
Severity	Error
Description	Real size and static sizes of host_rt_sync_entry do not match.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on the master CPU.
Message	ospfsync_host_route_sync_callback: host_rt_sync_entry size mismatch. expected size <size> rxd size <size>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_host_route_sync_cb: host route add FAILED. host ipa <ip address> area <area id>
Severity	Error
Description	Adding the OSPF host route entry failed (most probably caused by low memory) on secondary CPU.
Synopsis	Hot-standby OSPF data will be out of sync with the master CPU.
Action	Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_init_ase_notify_list: possible memory leak
Severity	Error
Description	Possible framework buffer leak as allocated and freed buffer counters do not match.
Synopsis	May cause framework memory leak.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_init_proc_redis_notify_list: possible memory leak
Severity	Error
Description	Possible framework buffer leak as allocated and freed buffer counters do not match.
Synopsis	May cause framework memory leak.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_init_route_notify_list: possible memory leak
Severity	Error
Description	Sent and freed element count for OSPF route notify list do not match.
Synopsis	Possible framework buffer leak.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_init_summ_notify_list: possible memory leak
Severity Error
Description Sent and freed element count for OSPF summary headers do not match.
Synopsis Possible framework buffer leak.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_ip_conf_table_event: send failed: setmask <hex> ifindex <int>
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsa_timer_event: ha_lsa_pt is NULL.
Severity Error
Description LSA pointer passed on to above function is NULL.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_lsa_timer_event: sync msg failed for lsid <ipa> type <int> adv_rtr <ipa>
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_lsa_timer_event_callback: invalid area_pt for area_id <ipa>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_lsa_timer_event_callback: lsa is NOT in lsdb. lsid: <ipa> adv_rtr <ipa> ls type <int> area id <ipa> master's ls seq <int> ospfsync_init_t7ase_notify_list: possible memory leak
Severity	Error
Description	Possible framework buffer leak as allocated and freed buffer counters do not match.
Synopsis	May cause framework memory leak.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsa_timer_event_callback: msg length mismatch.
master msglen = <int> expected msglen = <int>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_lsack_event_callback: cannot find retransmit element.
nbr <ipa> lsid <ipa> advrtr <ipa> ls_type <int>

Severity Error

Description Retransmission element is not found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsack_event_callback: data structure size mismatch.
size of ha_nbr_info = <int> received size = <int> lsa_sync_entry
<int> received size <int>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_lsack_event_callback: nbr does not exist. nbr ipa <ipa>
Severity Error
Description OSPF neighbor specified by the master CPU cannot be found HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsupdate_rx_event: lsa is NULL.
Severity Error
Description LSA to be sent to HA-CPU is NULL.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files and system logs.

Message ospfsync_lsupdate_rx_event: malloc failed for nbr ipa <ipa> lsid <ipa> length <int>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsupdate_rx_event: send failed for nbr ipa <ipa> lsid <ipa>

Severity Error

Description Sending the message to HA-CPU FAILED.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsupdate_rx_event_callback: lsa add failed for lsid <ipa>

Severity Error

Description Adding new LSA on HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_lsupdate_rx_event_callback: lsa flood failed for lsid <ipa>

Severity Error

Description Hot-standby OSPF data will be out of sync with master CPU.

Synopsis Check memory stats on HA-CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_lsupdate_rx_event_callback: msg length mismatch. master msglen = <int> expected msglen = <int> lsa length <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_lsupdate_rx_event_callback: nbr <ipa> NOT found.
Severity	Error
Description	OSPF neighbor specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_lsupdate_rx_event_cb: add lsa failed: lsid <ipa> seq <int> exists.
Severity	Error
Description	Cannot add new LSA as another instance exists on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_lsupdate_rx_event_cb: BAD event mask <int>. LSA does not exist! lsid <ipa> adv_rtr <ipa> type <int> seq <int> area <ipa>
Severity	Error
Description	LSA does not exist on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_lsupdate_rx_event_cb: delete old request for lsid <ipa> for nbr <ipa> FAILED.
Severity	Error
Description	Deletion of LS request on HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_lsupdate_rx_event_cb: update lsa failed for lsid <ipa>for nbr <ipa>
Severity	Error
Description	Updating LSA on HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_nbma_nbr_entry_callback: area id = <area id> not found.
Severity	Error
Description	Area id specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_nbma_nbr_entry_callback: circuit not found. circuit ipa = <circuit ipa>
Severity	Error
Description	OSPF circuit specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_nbma_nbr_entry_callback: msgLen <len> expected msg length <len> mismatch!!
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_nbma_nbr_entry_callback: NBMA nbr add FAILED. NBMA Neighbor ipa <ipa>
Severity	Error
Description	NBMA neighbor addition failed on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_nbma_nbr_inactive_event_cb: cannot find NBMA nbr <ipa>
Severity	Error
Description	NBMA neighbor specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_nbma_nbr_table_notify: size mismatch. size of nbma_dst_sync_entry = <size> SIZE_OSPF_NBMA_NBR_TABLE_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Synopsis: Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: Runtime software version on master CPU.

Message	ospfsync_nbr_change_state: invalid circ_pt\
Severity	Error
Description	OSPF circuit specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files and system logs.
Message	ospfsync_nbr_change_state: ls request list is not empty: nbr <ipa>
Severity	Error
Description	When neighbor state was changed to FULL, LS request list is not empty on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Reboot HA-CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_nbr_entry_callback: cannot create NBR <ipa>
Severity	Error
Description	Cannot create neighbor on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_entry_callback: msgLen <len> expected msg length <len mismatch!!

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_nbr_entry_callback: Nbr <ipa> exists.

Severity Error

Description HA-CPU already has the neighbor that is synced by the master CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_inactive_event: sync msg failed for nbr ipa <ipa>

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_inactive_event_callback: msg length mismatch. master msglen = <int> expected msglen = <int>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_nbr_inactive_event_callback: nbr <ipa> NOT found.

Severity Error

Description Neighbor specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_reqlist_add_callback: lsreq malloc FAILED for lsid <ipa> nbr <ipa>

Severity Error

Description Memory allocation failed on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_reqlist_add_callback: nbr <ipa> NOT found.
Severity Error
Description OSPF neighbor specified by the master CPU is not found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_nbr_reqlist_add_callback: nbr <ipa> state <state> is invalid.
Severity Error
Description OSPF neighbor state on HA-CPU is invalid to receive LS requests.
Synopsis Hot-standby OSPF data may be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_nbr_reqlist_add_cb: size mismatch: ha_nbr_info size = <size> received size = <size>
Severity Error
Description Data structure size mismatch between the master and secondary CPUs.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_nbr_reqlist_add_cb: size mismatch: lsreq_sync_entry size = <size> received size = <size>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_nbr_reqlist_add_event: consistency check failed. ha_nbr_info size of <size> SIZE_OSPF_NBR_INFO_ENTRY = <size> lsreq_sync_entry size <size> SIZE_OSPF_LSREQ_SYNC_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	msg : ospfsync_nbr_reqlist_add_event: malloc failed. size = <size> nbr ipa <ipa>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_reqlist_add_event: sync FAILED. nbr ip <ipa>
Severity Error
Description Sending the message to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nbr_rtxlist_add_event: consistency check failed.
ha_nbr_info size of <size> SIZE_OSPF_NBR_INFO_ENTRY =
<size> lsa_sync_entry size <size>
SIZE_OSPF_LSA_SYNC_ENTRY = <size>
Severity Error
Description Real size and static size of sync data structure do not match on master CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software version on master CPU.

Message ospfsync_nbr_rtxlist_add_event: malloc failed! size = <size>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_nbr_rtxlist_add_event_cb: nbr <ipa> NOT found.
Severity	Error
Description	OSPF neighbor specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.
Message	ospfsync_nbr_rtxlist_add_event_cb: adding to rtx list failed. nbr ipa <ipa> lsid <ipa> adv_rtr <ipa> type <type> seq <seq>
Severity	Error
Description	Adding retransmission element failed on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_nbr_rtxlist_add_event_cb: invalid area_pt for area_id <ipa>
Severity	Error
Description	OSPF area specified by the master CPU is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_nbr_rtxlist_add_event_cb: lsa is NOT in lsdB. lsid: <ipa> adv_rtr <ipa> ls type <type> master's seq # <seq>.

Severity Error

Description OSPF LSA specified by the master CPU is not found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs, and configuration files.

Message ospfsync_nbr_rtxlist_add_event_cb: size mismatch: ha_nbr_info size = <size> received size <size>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_nbr_rtxlist_add_event_cb: size mismatch: lsa_sync_entry size = <size> received size <size>.

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_nbr_table_notify: size mismatch. size of tNbrTblSyncEntry = <size>
SIZE_OSPF_NBR_TABLE_ENTRY = <size>

Severity Error

Description Real size and static size of sync data structure do not match on master CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software version on master CPU.

Message ospfsync_nssa_translator_change_event: send failed. area id <ipa>

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_nssa_translator_change_event_cb: area id <ipa> does NOT exist.

Severity Error

Description Area id specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: (more specific) add import summ failed. ase dst <ipa>

Severity Error

Description Adding appendix E case AS external header failed on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: add import summ failed. ase dst <ipa>

Severity Error

Description Adding AS external header failed on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: add new failed as ASE exists. ase dst <ipa>

Severity Error

Description AS External header already exists on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: add summ ase failed. ase ipa <ipa>
Severity Error
Description Adding AS External summary header failed on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: appendix E case mismatch. appendix E case not found
Severity Error
Description Cannot find appendix E case AS External header on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: ase does not exist to modify. ase dst <ipa>
Severity Error
Description AS External header not found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: cannot find summ ase <ipa>
Severity Error
Description Cannot find AS External header on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_add_ext_rt: could not allocate memory for ASE.
Severity Error
Description Memory allocation failed on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_all_redis_callback: size mismatch.
redist_route_sync_entry size = <int> rxd size <int>
Severity Error
Description Data structure size mismatch between the master and secondary CPUs.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_proc_all_redis_callback: size mismatch. ase_sync_entry size = <int> rxd size <int>
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_proc_add_ext_rt: cannot find summ ase <ipa>
Severity	Error
Description	Cannot find AS External header on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_proc_del_ext_rt: exact match not found. rxd ase dst <ipa> mask <ipa> src <int> type <int> cost <int>
Severity	Error
Description	Cannot find AS External summary header on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_del_ext_rt: invalid ase. rxed ase dst <ipa> mask <ipa> src <int> type <int> cost <int>

Severity Error

Description Cannot find AS External summary header on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_redis_ase_event_cb: FAILED for ase ip add ipa> mask <ipa> sync_flag <hex>

Severity Error

Description Processing redistribute event on HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_proc_redis_ase_event_cb: unknown sync flag = <hex>

Severity Error

Description Sync flag received by HA-CPU is not recognized.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Compare software versions between the CPUs. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_route_event_cb: add route FAILED. a route to dst <ipa> found.
Severity	Error
Description	Add route on HA-CPU failed as a route already exists.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_route_event_cb: add route FAILED. route dst <ipa>
Severity	Error
Description	Add route on HA-CPU failed probably caused by low memory.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_route_event_cb: modify route FAILED. route to dst <ipa> not found.
Severity	Error
Description	Route modification failed on HA-CPU as the route is not found.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_route_event_cb: msg length mismatch. master msglen = <int> expected msglen <int>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_route_table_cb: route add FAILED. dst <ipa/mask> first nhop <ip address>

Severity Error

Description Adding OSPF route on HA-CPU failed during table sync. This may be caused by low memory.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_route_table_cb: route_sync_entry size mismatch. size <size> rxd <size>

Severity Error

Description Data structure size mismatch between the master and secondary CPUs.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_route_table_notify: arp entry is null. route dst <ip address/mask>
Severity	Error
Description	On Master CPU, OSPF route does not have an ARP entry for it's next hop. This is can be caused by low memory.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_route_table_notify: size mismatch. size of route_sync_entry = <size> SIZE_OSPF_ROUTE_SYNC_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ospfsync_sanity_check_callback: size mismatch. ha-cpu's area_lsa_cksum_sync_entry size = <int> received size = <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfsync_sanity_check_cb: area does not exist. area id <ipa>
Severity Error
Description Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_sanity_check_event: expired timers found. count <int>
Severity Warning
Description Expired timers are not getting cleaned up in a timely fashion during table sync or HA-CPU to master fail-over.
Synopsis OSPF data may get stale.
Action Check CPU utilization. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message msg : ospfsync_sanity_check_event: malloc failed! msg_length = <int>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_sanity_check_event: send failed
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_send_all_redis_notify_lists: bad ase_notify_list counter. cnt = <int> ase_notify_list.cnt = <int>
Severity	Error
Description	Number of sent entries and number of elements in notify list do not match.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_send_all_redis_notify_lists: bad redist_route_notify_list counter. cnt = <int> redist_route_notify_list.cnt <int>
Severity	Error
Description	Number of sent entries and number of elements in notify list do not match.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_send_all_redis_notify_lists: malloc failed. size = <int>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_send_all_redis_notify_lists: notify FAILED
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_send_lsack_notify_list: bad ls_ack_notify_list count = <int>
Severity Error
Description Accumulated LS ACK elements and actual number of LS ACK elements that were syned to HA-CPU do not match.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_send_lsack_notify_list: malloc failed. size <int>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_send_lsack_notify_list: notify FAILED. nbr ipa = <ipa>
Severity	Error
Description	Framework message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_send_route_notify_list: FAILED. route destination = <ipa>
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_send_t7leak_notify_list: FAILED. ase destination <ipa>

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_spf_run_event_cb: invalid area ptr. a_id = <ipa>

Severity Error

Description Area id specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_summ_event_callback: add FAILED. summary header exists. summ net <ipa> mask <ipa> type <int> sync_flag <int>

Severity Error

Description OSPF summary header already exists on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_summ_event_callback: invalid area for sh summ net <ipa> mask <ipa> type <int> sync_flag <int>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_event_callback: invalid old nexhop area id <ipa> for sh summ net <ipa> mask <ipa> type <int> sync_flag <int>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_event_callback: invalid summ hdr state: local summary header not updated. summ net <ipa> mask <ipa> type <int> sync_flag
Severity	Error
Description	Sync flag state received from master CPU is not valid.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check software version on both CPUs. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_summ_event_callback: update NEW FAILED. current summ state <int> summ net <ipa> mask <ipa> type <int> sync_flag <int>
Severity	Error
Description	Invalid summary header flag on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_event_callback: update summary FAILED. summary header does not exist. summ net <ipa> mask <ipa> type <int> sync_flag <int>
Severity	Error
Description	OSPF summary header not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_event_cb: msg length mismatch. master msglen = <int> expected msglen = <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_summ_header_callback: source or next hop areas does not exist for sh summ net <ipa> mask <ipa> type <type> sync_flag <val>
Severity	Error
Description	Summary header related area info not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_header_callback: out of memory.
Severity	Error
Description	Cannot allocate memory for summary header on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_header_cb: sumhdr_sync_entry size mismatch. size <size> rxd = <size>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_summ_header_notify: malloc failed. msg len <length>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_summ_header_notify: size mismatch. size of sumhdr_sync_entry = < size > SIZE_OSPF_SUMMHDR_SYNC_ENTRY = <size>
Severity	Error
Description	Real size and static size of sync data structure do not match on master CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software version on master CPU.
Message	ospfsync_summ_header_notify: malloc failed. msg len <length>
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_t7leak_event_cb: cannot create entry for dest <ipa>
Severity	Error
Description	Memory allocation failed on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_t7leak_event_cb: msg length mismatch. master msglen = <int> expected msglen = <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.
Message	ospfsync_t7leak_event_cb: T7 leaked entry does not exist for dest <ipa>
Severity	Error
Description	Modification failed as Type 7. Summary header is not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_t7leak_event_cb: T7 leaked entry exists for dest <ipa>
Severity Error
Description Add failed as Type 7 Summary header already exists on HA-CPU.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_table_sync_done: malloc failed.
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_tic_sync_event: failed
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_update_translate_event: "msg sent failed. msg mask = <hex>
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_update_translate_event: area is NULL.
Severity	Error
Description	Area pointer passed to above function is NULL.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_update_translate_event: invalid msg mask = <hex>
Severity	Error
Description	Invalid message mask passed to above function.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_update_translate_event_callback: area id <ipa> does NOT exist.

Severity Error

Description Area id specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_update_virtual_link_event_cb: area <ipa> not found

Severity Error

Description Area id specified by the master CPU cannot be found on HA-CPU.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ospfsync_update_virtual_link_event_cb: virtual circuit creation failed to abr = <ipa>

Severity Error

Description Virtual circuit creation on HA-CPU failed.

Synopsis Hot-standby OSPF data will be out of sync with master CPU.

Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_update_virtual_link_event_cb: virtual circuit exists to abr! rtid = <ipa>
Severity	Error
Description	Virtual circuit already exists on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_vc_circuit_table_entry_callback: virtual circuit creation to ABR <ipa> FAILED.
Severity	Error
Description	Creation of OSPF virtual circuit on HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_vc_circuit_table_entry_callback: virtual circuit to ABR <ipa> creation FAILED.
Severity	Error
Description	creation of OSPF virtual circuit on HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfsync_virtual_circ_event: sync failed. virtual rtid <ipa>
Severity	Error
Description	Framework sync message sent to HA-CPU failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_virtual_circ_event_cb: area does not exist. area id <ipa>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_virtual_circ_event_cb: msg length mismatch. expected size <int> rxd size <int>
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message	ospfsync_virtual_circ_event_cb: real circuit not found. circ ipa <ipa> area id <ipa> ABR router id <ipa>
Severity	Error
Description	Physical ospf circuit for virtual interface not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_virtual_circ_event_cb: transit area does not exist. area id <ipa> vlink rtid <ipa>
Severity	Error
Description	Area id specified by the master CPU cannot be found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfsync_virtual_circ_event_cb: virtual circuit not found. vlink rtid <ipa>
Severity	Error
Description	OSPF virtual circuit not found on HA-CPU.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncCallback: unknown msg type <msg type>
Severity Warning
Description Secondary CPU does not recognize the received OSPF msg type.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Load compatible L3 redundancy software versions on master and secondary. Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfSyncCallback: unsupported version <version id>
Severity Error
Description Secondary CPU does not support the OSPF framework version that is loaded on master CPU. OSPF framework versions between the CPU do not match.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Load compatible L3 redundancy software versions on master and secondary CPUs. Contact customer service and have the following information available: runtime software versions on both CPUs.

Message ospfSyncNotify: ospf_config_grp_table_notify: FAILED.
Severity Error
Description Table syncing of OSPF config group mib table failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospf_lsdb_table_entry_sync FAILED.
Severity Error
Description Table syncing of OSPF LSDB table failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfDistinTemplNotify FAILED.
Severity Error
Description Table syncing of OSPF redistribute template info failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfOsCircuitTblEntrySync (virtual interface) FAILED
Severity Error
Description Table syncing of OSPF virtual interfaces failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfOsCircuitTblEntrySync FAILED
Severity Error
Description Table syncing of OSPF interfaces (circuits) failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfRedistinTemplNotify FAILED.
Severity Error
Description Table syncing of OSPF redistribute template info failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_area_table FAILED.
Severity Error
Description Table syncing of OSPF area table failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ospfSyncNotify: ospfsync_ase_header_notify: (ase header) FAILED.
Severity	Error
Description	Table syncing of OSPF AS External header info failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfSyncNotify: ospfsync_ase_header_notify: (ase summary header) FAILED.
Severity	Error
Description	Table syncing of OSPF AS External summary headers failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfSyncNotify: ospfsync_ase_header_notify: (t7 leaked ase header) FAILED.
Severity	Error
Description	Table syncing of OSPF type 7 AS External header info failed.
Synopsis	Hot-standby OSPF data will be out of sync with master CPU.
Action	Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_host_route_sync FAILED.
Severity Error
Description Table syncing of OSPF host route entries failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_nbr_table_notify (virtual interface) FAILED.
Severity Error
Description Table syncing of OSPF neighbors learned on virtual interfaces failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_nbr_table_notify FAILED.
Severity Error
Description Table syncing of OSPF dynamic neighbor table failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_route_table_notify FAILED.
Severity Error
Description Table syncing of OSPF routes failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfsync_summ_header_notify FAILED.
Severity Error
Description Table syncing of OSPF summary header failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Ospf Nbr State Change rtid:_____ ipa: _____ nbr-rtid: _____
Severity Info
Description This message is generated if there is a change in the neighbor's state.
Synopsis Neighbor state change.
Action Internal change of state information.

Message	ospf_do_kill_nbr: Impossible State
Severity	Fatal
Description	This message is generated when the system encounters an invalid state for neighbor's current state of conversation.
Synopsis	Invalid current state of neighbor.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospf_largeoframe_alloc: buffer length too long than large fbuf-len= __
Severity	Error
Description	This message is generated when the length of the packet is greater than the Maximum declared size for it.
Synopsis	Requested size of the buffer exceeds the maximum allowed limit.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospf_oframe_alloc: buffer length too long - len= __
Severity	Error
Description	This message is generated if the length of the OSPF buffer requested is greater than the Maximum allowed size.
Synopsis	OSPF buffer bigger than the maximum limit.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospf_oframe_free: trying to free a null buffer
Severity Error
Description When an attempt is made to free a null memory for OSPF frame, this message is generated.
Synopsis Attempt to free a NULL buffer.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfAddLsai - invalid lsa type
Severity Fatal
Description This message is generated if the type of LSA is not valid at all.
Synopsis Invalid LSA type to add the LSA id.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfAddLsai - lsa len is > max_lsa_len
Severity Fatal
Description This message is generated if LSA length is out of range.
Synopsis Invalid length of the LSA.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.

Message ospfAddLsai lsa type ___
Severity Fatal
Description This message is generated when the LSA type is invalid.
Synopsis Invalid LSA type.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.

Message ospfAddTent: couldn't allocate memory for path entry in the list
Severity Warning
Description The system is unable to allocate memory for the path entry list.
Synopsis Unable to allocate memory.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfCopyIntfInfo: could not find the IpRec
Severity Fatal
Description An IP interface is not found for the given IP address.
Synopsis Unable to obtain IP interface from the database.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfExtLsaLink: calloc failed: could not link _ _ _ _
Severity Error
Description This message is generated when trying to allocate memory for LSA index in a linked list.
Synopsis Failure to allocate memory when trying to add a new element in the linked list has occurred.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfFindLsai: invalid lsa type
Severity Error
Description This message is generated if an invalid type is passed to find the LSA.
Synopsis Type out of range.
Action NA

Message ospfFlood: debug info
Severity Info
Description This message is generated before a Fatal error occurs. This is caused due to an unclear LSA ID, Receive nbr state and system is not able to identify it.
Synopsis LSA reference count is not zero.
Action No action required.

Message	ospfFlood: rx_nbr, rx_nbr_st and old rtx not clear
Severity	Fatal
Description	This message is generated before a Fatal error occurs. This is caused due to an unclear LSA ID, Receive nbr state and system is not able to identify it.
Synopsis	System restart due to non-zero LSA reference count
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfLsaRefresh netlinks - no circ for ipa=_._._._.
Severity	Fatal
Description	This message is generated during refreshing the network links and no OSPF circuit is found for the IP address.
Synopsis	Unable to refresh network links.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfLsaRTXClr reference count is zero
Severity	Fatal
Description	This message is generated if the reference count of the LSA to be deleted from the retransmit list is zero.
Synopsis	Reference count is 0.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfLsaTimeout: lsai is null
Severity Fatal
Description This message is generated when invalid LSA identity is obtained.
Synopsis Invalid LSA encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfModLeak: Area broken or not connected to backbone
Severity Warning
Description This message is generated if the area is not connected to the backbone. This follows a OSPF transit.
Synopsis Area broken or not connected to backbone.
Action Establish Virtual Neighbor ship for the area to the backbone.

Message ospfNeighborRetransmit: nbr= __
Severity Fatal
Description This message is generated when the system encounters invalid reference count for the LSA.
Synopsis Invalid reference count for deletion.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfProcDDP: interface is null
Severity Fatal
Description Generated when processing DDP packets and found that interface was null.
Synopsis Invalid interface.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfProcHello: netmask mismatch ipa= _._._._
Severity Info
Description This message is generated due to a mismatch in the netmask of the Hello packet and interface.
Synopsis Netmask mismatch between hello packet and interface.
Action Enter proper IP network and netmask of the area.

Message ospfProcHello: option-e or n mismatch ipa=_._._._
Severity Info
Description This message is generated when there is a mismatch between the hello packet options and the area options.
Synopsis Mismatch between the E and N options.
Action Set valid network options.

Message	ospfSyncNotify: ospfNodeTblSync FAILED
Severity	Error
Message	ospfProcLSR: invalid - circuit is NULL
Severity	Fatal
Description	This message is generated if the interface is a null due to internal protocol error.
Synopsis	Invalid interface encountered
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfProcLSU: interface is null
Severity	Fatal
Description	This message is generated when the system encounters an invalid OSPF interface when sending a LSU.
Synopsis	Invalid OSPF interface encountered.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ospfRetransDel count 0
Severity	Fatal
Description	This message is generated if the reference count of the LSA to be deleted from the retransmit list is zero.
Synopsis	No node to delete.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfRTXLink: failed to add
Severity Fatal
Description This message is generated when a new link could not be inserted in the nbr retransmission list.
Synopsis Unable to insert an entry in the rtx list.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSpfExtern: Running Incremental SPF when it is turned off
Severity Error
Description This message is generated when incremental SPF is run even after disabling it.
Synopsis Running incremental SPF even after being disabled.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSpfInter: Running Incremental SPF when it is turned off
Severity Error
Description This message is generated when incremental SPF is run even after disabling it.
Synopsis Running incremental SPF even after being disabled.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfsync_event_sync: send failed. even id <event id>
Severity Error
Description Generic OSPF event sync failed due to an error in framework message sending.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfSyncNotify: ospfNodeTblSync FAILED
Severity Error
Description Table syncing of OSPF Node data failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats, try rebooting secondary CPU to force a fresh table sync. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfTimerLink invalid timer value __
Severity Error
Description This message is generated when the signature of the timer is not a valid one.
Synopsis Invalid timer.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfTimerUnlink invalid timer value
Severity Error
Description This message is generated when the system encounters an invalid OSPF timer signature.
Synopsis Invalid OSPF timer.
Action Rerun OSPF, if problem not solved, contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfUpdateLsai lsa type
Severity Fatal
Description This is a fatal error and is generated when the system encounters an invalid LSA type.
Synopsis Invalid LSA type encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfUpdateLsai lsa type ___
Severity Fatal
Description This message is generated during updating the LSA when undefined LSA type is encountered.
Synopsis Undefined LSA type encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfUpdateLsai: len __ is > max_len __
Severity Fatal
Description This message is generated when the length of the LSA packet is greater than the maximum length defined.
Synopsis Invalid length of LSA packet.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfVCEvent
Severity Fatal
Description This message is generated when the virtual circuit event is invalid. This is fatal that would crash the box.
Synopsis Unrecognized virtual circuit event.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ospfVCEvent: could not find route
Severity Error
Description This message is generated when system is not able to get the MAC address of the next hop to be used by OSPF hello packet.
Synopsis Could not find route to destination
Action Action not applicable.

Message	ospfVCEvent: could not find the arp info
Severity	Error
Description	This message is generated when the system looks up the ARP entry for the destination IP address.
Synopsis	ARP entry for destination not found.
Action	NA
Message	ospfVerLsaCsum: the length field in lsa seems to be invalid
Severity	Error
Description	This message is generated when the system encounters an invalid value for the length of the LSA.
Synopsis	Invalid length of LSA.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Peer RSMLT IP ___ is not in Local RSMLT IP subnet ___ on Vlan ___
Severity	Warning
Description	This message is generated during a set operation when the peer RSMLT IP is not in the local RSMLT IP circuit.
Synopsis	N/A
Action	Contact customer service.
Message	Pim mode is not set
Severity	Error
Description	This message is generated if PIM routing is not enabled globally.
Synopsis	PIM mode is not set.
Action	Enable PIM on the port.

Message Pim mode is not set
Severity Error
Description This message is generated if PIM mode (sparse/dense) is not set before enabling PIM on an interface.
Synopsis PIM mode is not set.
Action Check if the mode is set to sparse (dense mode is not supported).

Message Please power cycle or reset 8600 chassis
Severity Error
Description This message is generated when deletion of STG and after removal of all Web Switching Modules fails.
Synopsis Possible Solution of the above issue.
Action NA

Message Port -- authenticating
Severity Info
Description This message is generated when an 8021x controlled port enters the authenticating state of Authenticator PAE State Machine
Synopsis Port entered the authenticating state of Authenticator PAE State Machine.
Action No action necessary

Message Port -- connecting
Severity Info
Description This message is generated when an 8021x controlled port enters the connecting state of Authenticator PAE State Machine.
Synopsis Port entered the connecting state of Authenticator PAE State Machine.
Action No action necessary

Message Ports for WSM blade in slot __
Severity Info
Description This message is generated when a Web Switching Module has not been inadvertently added to another MLT.
Synopsis Ports for a Web Switching Module are already members of a MLT ID.
Action NA

Message PreconfigTask SLot __: cont_bootp_config request
Severity Info
Description This message is generated when bootp requests preconfig task to run the preconfig.
Synopsis N/A
Action N/A

Message PreconfigTask: card inserted request
Severity Info
Description This message is generated when a card is inserted from a slot in non-hidden mode.
Synopsis N/A
Action N/A

Message PreconfigTask: card removed request
Severity Info
Description This message is generated when a card is removed from a slot in non-hidden mode.
Synopsis N/A
Action N/A

Message	PreconfigTask: illegal cont_bootp_config
Severity	Error
Description	When bootp requests preconfig task to run the preconfig and the card is not in the inserted stage.
Synopsis	Card not inserted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	PreConfigTask: PreConfig will be re-tried!!
Severity	Info
Description	This message is generated when to specify that PreConfig will be re-tried.
Synopsis	N/A
Action	N/A
Message	PreConfigTask: Slot __ NO pre-configured
Severity	Error
Description	This message is generated when a slot is not pre-configured due to insufficient MLT's.
Synopsis	Slot not configured.
Action	Free MLT and re-insert card.
Message	PreconfigTask: waiting for request
Severity	Info
Description	This message is generated when task is waiting for a request to come in non-hidden mode.
Synopsis	N/A
Action	N/A

Message ProcPendingRefresh _._._ type _
Severity Error
Description This message is generated if LSA type is not of Hashed type.
Synopsis Invalid LSA type.
Action No action required.

Message rccExtendAggrNetList failed: no memory
Severity Warning
Description This message is generated when system is not able to allocate memory for a block of size 1024.
Synopsis Cannot allocate memory dynamically.
Action Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message rccInitAggrNetList failed
Severity Warning
Description This message is generated whenever initialization of the aggregated-networks list for RIP fails.
Synopsis Dynamic memory allocation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rccOspfHelloTimerLink invalid timer value _ _
Severity	Error
Description	This message is generated when an invalid timer is passed to the timer linking function rccOspfHelloTimerLink().
Synopsis	Invalid timer value.
Action	Internal error, rerun OSPF. If problem not solved, contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rccOspfOfHelloAlloc: pOspfHelloBd is NULL
Severity	Error
Description	This message is generated if a null is encountered allocating the Hello buffer.
Synopsis	OSPF buffer descriptor is NULL.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rccOspfOfHelloFree: trying to free a null buffer
Severity	Error
Description	This message is generated when trying to free OSPF hello buffer as the buffer is a NULL.
Synopsis	Null buffer encountered.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rccOspfTimerUnlink invalid timer value _ _
Severity	Error
Description	This message is generated if when an invalid timer value is passed to the unlinking function.
Synopsis	Invalid timer value passed.
Action	Internal error, rerun OSPF. If problem not solved, contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpAddrTblSynCallBack: unable to allocate an IpRec for IfIndex <int>
Severity	Error
Description	Cannot create an IP record for IP interface on HA-CPU.
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpAddrTblSyncCallback: corrupt msg
Severity	Error
Description	Ip Record info received on HA-CPU is NULL.
Synopsis	Hot-standby IP data will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetDhcpRec: unable to allocate a DhcpRec
Severity Error
Description Memory allocation failed on HA-CPU.
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpRouteTblSetEvent: event sync failed.
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby IP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSyncVlanDownEvent: malloc failed. IfIndex = <int>
Severity Error
Description Framework message memory allocation failed.
Synopsis VLAN down event may not get synced to HA-CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSyncVlanDownEvent: sync failed. IfIndex = <int>
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis VLAN down event may not get synced to HA-CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSyncVlanDownEventCallback: cannot find IP Record for IfIndex = <int>
Severity Error
Description Cannot find an IP record for the ifindex received from master CPU on HA-CPU.
Synopsis VLAN down event may not get synced to HA-CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message recomputing: rcIpGetIf returns NULL
Severity Error
Description This message is generated when search for IP interface returns NULL.
Synopsis Interface not identified.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message redistribution sync malloc failed. size = <int>
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with master CPU.
Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIcmpStat: rcIpGetIf returns NULL
Severity Error
Description This message is generated when search for IP interface returns NULL.
Synopsis Interface not identified.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddPortToVlan: Bad PortNum __
Severity Error
Description This message is generated if the port number is out of range of valid values.
Synopsis Invalid port number.
Action Provide a correct and valid port number.

Message rcIpAddReplaceStaticRoute: rcIpStaticRouteActive failed
Severity Error
Description This message is generated when the static route whose state has to be changed to active is not present.
Synopsis List is empty.
Action Check the configuration for IP static route entries.

Message rcIpAddRoute: route pointer is null
Severity Error
Description This message is generated when an invalid or null route entry is made in the CLI for the.
Synopsis Invalid Route entry for adding IP route.
Action Provide valid route entry in the CLI.

Message rcIpAddRoute: Arp pointer is NULL for route
Severity Fatal
Description While adding an IP route, the ARP pointer is found to have NULL. This is a Fatal error.
Synopsis APR pointer to the route is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddRoute: ipCircFromId failed for cid
Severity Error
Description This message is generated if getting pointer to circuit fails.
Synopsis Unable to get pointer to circuit.
Action No immediate action required.

Message rcIpAddRoute: ipCircFromId failed for cid
Severity Error
Description This message is generated if getting pointer to circuit fails.
Synopsis Unable to get pointer to circuit.
Action No immediate action required.

Message rcIpAddRoute: rarAddIpRoute failed
Severity Error
Description This message is generated if an IP route entry cannot be added. This can be caused if unable to allocate memory, inconsistency in ghost records and hardware records.
Synopsis Adding of IP route failed.
Action Enter a valid IP address, next hop and IP mask. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddRoute: rarMakeNextHopRouter failed
Severity Error
Description This message is generated when trying to update a route entry for the next hop router. This can be caused if unable to allocate memory, inconsistency in ghost records and hardware records.
Synopsis Failed to allocate route entry for next hop router.
Action Enter a valid IP address, next hop and IP mask. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddRoute: rcIpAddArp failed with __ Status.
Severity Error
Description This message is generated if the system is unable to add the ARP entry to the table.
Synopsis Addition of the ARP unsuccessful.
Action Enter a valid IP address, next hop and IP mask. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddrTblConsistencyCheck: unable to allocate an IpRec for IfIndex _
Severity Error
Description This message is generated if the IP record is not a valid entry. This occurs while performing the table consistency check.
Synopsis Invalid IP record entry.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddrTblConsistencyCheck: unknown row status _
Severity Error
Description This message is generated if an invalid row status is encountered during consistency check on the table.
Synopsis Invalid row status encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddrTblSet: unable to allocate an IpRec for IfIndex _
Severity Error
Description This message is generated if the system is unable to find or allocate a new IP record for the provided index. This may be caused due to unavailability of the memory.
Synopsis Unable to allocate IP record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddrTblSet: unable to find an IpRec for ifindex _
Severity Error
Description This message is generated if an invalid index for a IP record is passed.
Synopsis Invalid IP record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddrTblSet: unknown row status _
Severity Error
Description This message is generated if an invalid row status in encountered.
Synopsis Invalid row status encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpAddrTblSet: vlanGetMcastGroupId failed for Vlan __ IfIndex __
Severity	Error
Description	This message is generated if the VLAN is invalid.
Synopsis	Invalid VLAN.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpAddrTblSynCallBack: unable to allocate an IpRec for IfIndex
Severity	Error
Description	This message is generated when it is unable to allocate an IP record.
Synopsis	Unable to allocate IP record.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpAddStaticArp: arpadd failed for failed
Severity	Error
Description	The addition of a static ARP entry in the ARP table failed.
Synopsis	Addition of static ARP table entry failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddStaticArp: ipCircFromIFID failed
Severity Error
Description This message is generated when the circuit data is null for a given specific circuit id.
Synopsis Getting semaphore failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddStaticRoute: arpaddUnres returns NULL
Severity Fatal
Description This message is generated if system is not able to locate an entry in the unresolved table.
Synopsis Search failed
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpAddStaticRtsByArp: could not find the specified next hop
Severity Error
Description This message is generated when ECMP path index for non-local static route is not equal to its maximum value.
Synopsis Value mismatch.
Action Check the configuration for maximum value of when ECMP path index.

Message rcIpBootPReply: cppTxFrame failed!
Severity Error
Description This message is generated when forwarding a BootP Replay packet frame through the specified port failed. The CPU transmit queue may be full, the CPU frame buffer may be used up, or there may be another problem.
Synopsis A frame cannot be transmitted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfDhcpTblGet invalid get option
Severity Error
Description This message is generated when invalid option is selected.
Synopsis Option invalid.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfDhcpTblGet invalid Mode
Severity Error
Description This message is generated when invalid mode is selected.
Synopsis Mode invalid.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpConfDvmrpTblEntryAdd: Can't malloc
Severity	Error
Description	This message is generated when addition of an entry to the Ip Config DVMRP link list fails.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory.
Message	rcIpConfRsmltTblSet: entry config event sync failed for IfIndex —
Severity	Error
Description	This message is generated it was unable to sync RSMLT configurations to the secondary CPU This message is generated it was unable to sync RSMLT configurations to the secondary CPU
Synopsis	Software Error.
Action	Contact customer service.
Message	rcIpOspfInFilterTblSet : OSPF Accept event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify OSPF accept policy event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpRsmltAddMacRecordForPeer: add MacAddress __ failed on MGID __ for IfIndex __
Severity	Error.
Description	This message is generated when the system is unable to add a MAC address record.
Synopsis	Addition of MAC address record failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.
Message	rcIpxRsmltAddMacRecordForPeer: add MacAddress __ failed on MGID __ for Vlan __
Severity	Error
Description	This message is generated when the addition of MAC address record fails.
Synopsis	Addition of MAC address failed.
Action	Contact customer service.
Message	rcIpxAddrTblSet: remove IPX Net addr and cid in Rsmlt circ failed on vlan __
Severity	Error
Description	Unable to remove the RSMLT circuit when the IPX circuit is deleted.
Synopsis	N/A
Action	Contact customer support.

Message rcIpRsmltForwardingForPeer: Unable to find the Vlan __. IP RSMLT feature failed on Macaddr __

Severity Warning

Description This message is generated when we stop forwarding to peer and it is unable to find the specified VLAN.

Synopsis Software error

Action Contact customer service.

Message rcIpxRsmltForwardingForPeer: Unable to find Vlan __. IPX RSMLT feature failed on Macaddr = __

Severity Warning

Description This message is generated if the VLAN is invalid.

Synopsis VLAN not found.

Action Contact customer service

Message rcIpRsmltOperTblGet invalid get option __

Severity Error

Description This message is generated when invalid option is selected.

Synopsis Invalid option

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration and network topology for further analysis.

Message rcIpxRsmltOperTblGet invalid get option __

Severity Error

Description This message is generated when an invalid get option is selected

Synopsis Option invalid

Action Contact customer service.

Message rcIpxRsmltSetLocalCircDefaultValue: chGetMacAddrVlan failed for VlanId __! No mac address available.

Severity Warning

Description This message is generated when it is unable to allocate a MAC address to the VLAN.

Synopsis N/A

Action Contact customer support.

Message rcIpxRsmltSetNode: unknown action __

Severity Error

Description This message is generated when an unknown action is encountered during a set operation.

Synopsis Unknown action

Action Contact customer service.

Message rcIpxRsmltSetPeerRecord: rcv RSMLT msg from IST, but no RSMLT circuit on Vlan __

Severity Error

Description This message is generated when RSMLT is not enabled on the VLAN and the system receives a message from the IST peer.

Synopsis RSMLT Circ not found.

Action Contact customer service.

Message	rcIpRsmltSetPeerRecord: rcv RSMLT msg from IST, but no circuit on IfIndex __
Severity	Error
Description	This message is generated when RSMLT is not enabled on the VLAN and the system receives a message from the IST peer.
Synopsis	N/A
Action	Contact customer service.
Message	rcIpRsmltTempDefaultRouteAdd: add temporary default route to IST peer __ failed
Severity	Error
Description	This message is generated when it is unable to add the temporary default route.
Synopsis	N/A
Action	Contact customer support.
Message	rcIpRsmltTempDefaultRouteAdd: can't replace one static route
Severity	Error
Description	This message is generated when it is unable to add the temporary default route.
Synopsis	N/A
Action	Contact customer support.

Message rcIpRsmltTempDefaultRouteDelete: can't delete temporary default route

Severity Error

Description This message is generated when it is unable to delete the temporary default route added.

Synopsis N/A

Action Contact customer support.

Message rcIpRsmltTempDefaultRouteDelete: deleting temporary default route sync failed for IP RSMLT

Severity Error

Description This message is generated when it is unable to sync the RSMLT configuration to the secondary CPU with HA enabled.

Synopsis Sync failed.

Action Contact customer support.

Message rcRsmltTic: Vlan __ Ip Rsmlt Hold Down expire event sync failed

Severity Error

Description This message is generated when it was unable to sync the hold down expire event to the secondary CPU with HA enabled.

Synopsis Sync event failed

Action Contact customer service and have the following information available : system logs including any memory dumps, switch configuration and network topology for further analysis.

Message rcIpConfigureCid: ipCircAddIPA failed for ___ on IfIndex ___
Severity Fatal
Description This message is generated if addition of an IP address to a circuit fails.
Synopsis Cannot add IP address.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfigureCid: ipCircAddIPA failed for on IfIndex
Severity Fatal
Description This message is generated when an attempt to add an IP address to a circuit fails.
Synopsis Addition of an IP address failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfigureCid: ipCircCreate failed for%s on IfIndex
Severity Error
Description This message is generated if the creation of an IP circuit failed.
Synopsis Failure to create an IP circuit occurred.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfigureCid: Ospf circuit for Ifindex __ not found
Severity Fatal
Description This message is generated if invalid OSPF circuit is encountered.
Synopsis Invalid OSPF circuit encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpConfigureCid: Rip circuit for Ifindex __ not found
Severity Fatal
Description This message is generated if the RIP circuit for the given id is not found, invalid RIP circuit encountered.
Synopsis Invalid RIP circuit encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpDelArpByIfIndex: Can't create _ task
Severity Error
Description This message is generated when a try for spawning a task fails.
Synopsis Unable to create the task.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpDelArpByIfIndexAll: Can't create _ task
Severity	Error
Description	This message is generated when a try for spawning a task fails.
Synopsis	Unable to create the task.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpDeleteRoute: route pointer is null
Severity	Error
Description	This message is generated when a pointer to a route entry is invalid or NULL. This is encountered when the system tries to delete the IP route entry dynamically from the table and finds that the pointer passed is NULL.
Synopsis	Unrecognized route entry passed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpDeleteStaticArp: unable to find an IpRec for IfIndex
Severity	Error
Description	This message is generated when the delete sequence is initiated for an ARP entry. And the search returns NULL.
Synopsis	Unable to find the IP record for the provided index.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpDeleteStaticArp: unable to find Static Arp Rec for _ IfIndex
Severity Error
Description This message is generated when the delete sequence is initiated for an ARP entry. And the search for a static ARP record fails.
Synopsis Static ARP record for the given index is not available.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetDhcpPortStatsRec: Bad PortNum
Severity Error
Description This message is generated when port number is not within its specified range.
Synopsis Port number is invalid.
Action Check the configuration for port number minimum and maximum values.

Message rcIpGetDhcpPortStatsRec: unable to allocate a DhcpPortStatsRec for PortNum
Severity Error
Description This message is generated when memory allocation fails.
Synopsis Cannot allocate memory dynamically.
Action Close all CLI sessions to free the memory.

Message rcIpGetIcmpInMsgs: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while trying receiving the message.
Synopsis ICMP group information fetching failed.
Action If error persists contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetIcmpOutMsgs: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while sending the message.
Synopsis ICMP group information fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetInEchos: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while receiving in the echoes.
Synopsis ICMP group information fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetInEchosReps: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while receiving Inward echoes repetitions.
Synopsis ICMP group information fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetOutEchoReps: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while sending out the repetition echoes message.
Synopsis ICMP group information fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpGetOutEchos: m2IcmpGroupInfoGet failed
Severity Error
Description This message is generated if the ICMP group information fetching failed while sending out the echoes message.
Synopsis ICMP group information fetching failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpGetVrrpRec: Bad IfIndex
Severity	Error
Description	This message is generated if IfIndex is not within its specified range.
Synopsis	IfIndex out of range.
Action	Check configuration for IfIndex.
Message	rcIpGetVrrpRec: Bad Vrid
Severity	Error
Description	This message is generated if Vrid is not within its specified range.
Synopsis	Vrid out of range.
Action	Check configuration for Vrid.
Message	rcIpGetVrrpRec: unable to allocate a VrrpRec for IfIndex
Severity	Error
Description	This message is generated when allocation for creating new VRRP Rec for IfIndex fails.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory.
Message	rcIpGo: Can't create rcIp task
Severity	Fatal
Description	This message is generated when an attempt to start the IP stack's receive
Synopsis	(rcIpTask) task fails.
Action	Spawning of task failed. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpIcmpGroupTblEntryAdd: Can't malloc
Severity Error
Description This message is generated when the system is unable to allocate memory for the IGMP group table entry.
Synopsis Memory unavailable.
Action Increase DRAM memory size.

Message rcIpInitOspfBufDesc: Can't alloc ospf bufdesc fbuf!!
Severity Error
Description This message is generated if the OSPF buffer initiation fails due to unavailability of memory.
Synopsis Unable to allocate memory for OSPF buffer.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpLoadArpRec: unable to allocate a StatArpRec for IfIndex _
Severity Error
Description This message is generated when the allocation of a static ARP record fails due to memory allocation problem.
Synopsis Memory allocation for the static ARP entry failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpLock: Can't take semaphore, rcIpRouteLockSemId
Severity	Error
Description	This message is generated when acquiring of this semaphore fails.
Synopsis	Getting semaphore failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpMakeVlanRoutable: ipFindRoute failed for IfIndex __
Severity	Fatal
Description	This message is generated when making the VLAN routable and the finding of IP failed.
Synopsis	Unable to find the IP route for the given index.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpModifyNextHop: Arp pointer is NULL for route: __ mask:
Severity	Error
Description	This message is generated when the protocol has found a better route and tries to modify the next Hop but finds that the ARP pointer is NULL.
Synopsis	Null ARP entry
Action	No immediate action required.

Message	rcIpModifyNextHop: rarMakeNextHopRouter failed with __ Status
Severity	Error
Description	This message is generated when an attempt is made to make a router the next hop and is unable to do so. This can also be due to the unavailability of address record.
Synopsis	Unable to make next hop router.
Action	No immediate action required.
Message	rcIpModifyNextHop: rarReplaceIpRoute failed with _ for route: _ mask: _ NextHop
Severity	Error
Description	This message is generated in the process trying to modify the next hop when the IP replace fails.
Synopsis	IP route replace failed.
Action	No immediate action required.
Message	rcIpModifyNextHop: rcIpAddArp failed with __ Status
Severity	Error
Description	This message is generated if the system is unable to add the ARP entry to the table.
Synopsis	Addition of the ARP unsuccessful.
Action	Enter a valid IP address, next hop and IP mask. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpNextHopExists: arpaddUnres returns NULL
Severity	Fatal
Description	This message is generated when an attempt to locate an ARP entry in the unresolved table fails.
Synopsis	Search failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpPolicyPrefixListTblSet: prefix-list event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify the prefix-list related event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpPimIfxTblEntryAdd: Can't malloc
Severity	Error
Description	This message is generated if unable to allocate memory for PIM interface table.
Synopsis	Unable to allocate memory.
Action	Increase DRAM size, contact customer service for further troubleshooting.

Message rcIpPimIfxTblEntryAdd: couldn't find vif with IfIndex= __
Severity Warning
Description This message is generated if the VIF index is not a valid one.
Synopsis Invalid VIF encountered.
Action If error persists contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpProcessFrame: pP2IpBd!= NULL after call to iprx
Severity Error
Description This message is generated when the previously received buffer is not freed.
Synopsis Buffer not released.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpProcessFrame: pP2IpBd!= NULL after call to iprx
Severity Error
Description This message is generated if the pointer to buffer for sending the IP packet is not freed after a call to the IP receive.
Synopsis Buffer pointer not freed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpremoveIPAR: rarDeleteIpRoute failed
Severity	Error
Description	This message is generated when the route could not be deleted in the hardware.
Severity	rarDeleteIpRoute fails.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpRemovePortFromVlan: Bad Port Number __
Severity	Error
Description	This message is generated if the port number is out of range of valid values.
Synopsis	Invalid port number.
Action	Provide a correct and valid port number.
Message	rcIpRipInterfaceTblSet: Rip Circuit not found
Severity	Error
Description	This message is generated when RIP circuit pointer is NULL.
Synopsis	Memory might be corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcipRouteIndexAdd() - failed adding __.__.__, Mask= __.__.__
Severity	Warning
Description	This message is generated if addition of new route index failed.
Synopsis	Addition of route index failed.
Action	No action necessary.

Message rcipRouteIndexRemove() - failed removing _._._._, Mask=
.._._

Severity Warning

Description This message is generated if removal of route index failed.

Synopsis Freeing of route index failed.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpRedistributeTblSet :Redistribute event sync failed

Severity Error

Description This message is generated on the master when the RPS entity is unable to notify redistribution event during an event based synchronization in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpRoutePolicyTblSet : route-policy event sync failed

Severity Error

Description This message is generated on the master when the RPS entity is unable to notify route policy related event during an event based synchronization in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpRxFrame: can't signal semaphore
Severity Fatal
Description This is due to inability of the system to release the semaphore.
Synopsis Unable to free semaphore.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSetIpSuperNet: found ecmp class A supernet route
Severity Error
Description This message is generated when ECMP is not enable and one more one path is not allowed.
Synopsis Only one path is allowed.
Action Enable ECMP.

Message rcIpStart: Can't create mutual-exclusion semaphore
rcIpRouteLockSemId
Severity Fatal
Description An attempt to create a semaphore, which is used to control re-entrance to the routing process, failed.
Synopsis Semaphore creation failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpStaticRouteTblSet: rcIpLoadRouteRec failed
Severity Error
Description This message is generated when MIB2 static route table entries are added and memory exhausts an also due to DUPLICATE ENTRY also.
Synopsis Unable to allocate memory for loading RCIP route record.
Action Increase DRAM size, contact Customer Support for further troubleshooting.

Message rcIpStaticRtSyncCallback: unsupported msg type _
Severity Error
Description This message is generated if an invalid message type is encountered.
Synopsis Invalid message type encountered.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSuperNetAddRoute: rarAddIpRoute failed with _: _._._._
mask: _._._ nh: _._. pRent _
Severity Error
Description This message is generated if adding of a IP route fails while trying to all a Super net address.
Synopsis Invalid Mask and route entry.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpSuperNetAddRoute: rarAddIpRoute failed with _:_ mask:_ nh: _
Severity	Error
Description	This message is generated if adding of IP route fails while trying to add all supernet addresses.
Synopsis	Unable to add IP route entry.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpSuperNetDeleteRoute: find non-ecmp less specific route
Severity	Error
Description	This message is generated a non ECMP route is encountered.
Synopsis	Non-ECMP, less specific route chosen.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpSuperNetReplaceRoute: rarReplaceIpRoute failed with _ for route: _ mask: _ NextHop
Severity	Error
Description	This message is generated if replace IP route failed with.
Synopsis	Replace failed IP address.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSuperNetReplaceRoute: trying to delete non-ecmp supernetting route

Severity Error

Description This message is generated when trying to replace a route which is a non-ecmp supernetting route.

Synopsis Deleting a non-ecmp route.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpSuperNetReplaceRoute: trying to replace non-ecmp route

Severity Error

Description This message is generated when trying to replace a route which is a non-ecmp supernetting route.

Synopsis Deleting a non-ecmp route.

Action Contact customer service for further troubleshooting.

Message rcIpTask: Can't create __ message queue

Severity Fatal

Description This message is generated when rcipTask is unable to create a new message queue. No memory space left.

Synopsis Lack of memory, unable to create message.

Action Increase the DRAM size, contact Customer Support for further troubleshooting.

Message rcIpTask: Can't take semaphore
Severity Fatal
Description This message is generated if when the semaphore was not given.
Synopsis Semaphore unavailable.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpUdpConfBcastIntfClearStats: UdpConfBcastIntf not initialized
Severity Error
Description This message is generated when Udp port forward Table is not initialized.
Synopsis Pointer/reference to Udp port forward Table is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpUdpPortFwdClearStats: UdpPortFwdTbl not initialized
Severity Error
Description This message is generated when UdpPortFwdTbl is not initialized.
Synopsis Pointer/reference to UdpPortFwdTbl Table is NULL.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpUdpPortFwdListTblEntryRemove: could not found entry for FwdListId
Severity	Error
Description	This message is generated when search of an entry from the table UdpPortFwdListTable fails.
Synopsis	Search failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpUdpPortFwdPoliyDoArp: ipCircFromIFID failed!
Severity	Error
Description	This message is generated when trying to retrieve the IP circuit by passing invalid interface index. This log is generated when the system cannot locate a circuit.
Synopsis	Unable to find the circuit for the given index.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpUdpPortFwdTblEntryRemove: invalid idlist pointer
Severity	Warning
Description	This message is generated when an invalid id list pointer is received from table rcIpUdpPortFwdListIdList.
Synopsis	Invalid pointer found.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpUdpProtocolTblEntryRemove: could not delete entry for
UdpPort

Severity Error

Description This message is generated when deletion of an entry from table
UdpProtocolTbl fails.

Synopsis Deletion failed.

Action Contact customer service and have the following information
available: system logs including any memory dumps, switch
configuration, and network topology for further analysis.

Message rcIpUdpProtocolTblGet: invalid get option

Severity Error

Description This message is generated when wrong option has been
encountered.

Synopsis Wrong option

Action Contact customer service and have the following information
available: system logs including any memory dumps, switch
configuration, and network topology for further analysis.

Message rcIpVlanSetIpAddress: chAssignMacAddrVlan failed for IfIndex
__! MacOffset __

Severity Fatal

Description This message is generated if the system is not able to allocate a
MAC address for the VLAN. This is a fatal error.

Synopsis Unable to assign MAC address.

Action Contact customer service and have the following information
available: system logs including any memory dumps, switch
configuration, and network topology for further analysis.

Message	rcIpVlanSetIpAddress: chGetMacAddrVlan failed for IfIndex%d! \nNo mac address available
Severity	Warning
Description	This message is generated if the available pool of MAC addresses are exhausted.
Synopsis	Unable to assign MAC address for VLAN.
Action	If error persists contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVlanSetIpAddress: ipCircAddIPA failed for ___ on IfIndex ___
Severity	Fatal
Description	This message is generated an invalid IP record is encountered and thus the circuit is not set.
Synopsis	Invalid IP record.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVlanSetIpAddress: ipCircCreate failed for ____ IfIndex ___
Severity	Error
Description	This message is generated if an IP interface could not be created with the given index.
Synopsis	Unable to create an IP interface.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpVlanUp rarAddArp failed with Status = __ for IfIndex
Severity	Error
Description	This message is generated if the ARP table is full and no further record can be accommodated.
Synopsis	Unable to add the ARP entry to the table.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVlanUp rarAddMacAddress failed with Status = __ for IfIndex __
Severity	Error
Description	This message is generated when the IP VLAN is updated and is unable to add a MAC address due to unavailability of memory.
Synopsis	Unable to make the MAC address routable.
Action	If error persists contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVlanUp: cppAttach failed for IfIndex __ cid __
Severity	Fatal
Description	This message is generated when updating a VLAN info. This is caused due to the failure of the attaching of the IP record to vxworks task due to either memory not present or due to max number of devices utilized.
Severity	Unable to attach the IP record to the vxworks.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpVlanUp: ifAddrSet failed for IfIndex __ cid __
Severity Fatal
Description This message is generated if unable to set the interface address.
Severity Unable to set the Interface address.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpVlanUp: ifMaskSet failed for IfIndex __ cid __
Severity Fatal
Description This message is generated when not able to set the mask for the IP address record.
Synopsis Unable to set the mask for the IP record.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpVrrpBecomeBackup: Unable to find the IP Rec for Vrid __ on IfIndex __
Severity Error
Description This message is generated when pointer to a record returns NULL because of its non-existence.
Synopsis Memory might be corrupted.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpVrrpBecomeBackUpMaster: Unable to find the IP Rec for Vrid __ on IfIndex __
Severity	Error
Description	This message is generated when pointer to a record returns NULL because of its non-existence.
Synopsis	Memory might be corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpBecomeMaster rarAddVrrpMacAddress failed with Status __ for IfIndex __
Severity	Fatal
Description	This message is generated when pointer to a record returns NULL because of its non-existence.
Synopsis	Memory might be corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpBecomeMaster: Unable to find the IP Rec for Vrid __ on IfIndex __
Severity	Error
Description	This message is generated when pointer to a record returns NULL because of its non-existence.
Synopsis	Memory might be corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpVrrpIn: Misconfigured Advertisement interval __ for Vrid __ on IfIndex __

Severity Error

Description This message is generated when advertisement interval is configured differently on VRRP routers with the same VRID.

Synopsis Inconsistent advertisement interval

Action Ensure that all the routers with the same VRID have the same advertisement interval.

Message rcIpVrrpProcessAdvt: Unknown state __ for Vrid __ on IfIndex

Severity Error

Description This message is generated when unknown state has been encountered for VRRP state.

Synopsis Wrong state option

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpVrrpSendAdvertisement: Unable to allocate an output buffer for Vrid __ on IfIndex __

Severity Error

Description This message is generated when pointer to the statically allocated VRRP hello buffer is NULL.

Synopsis Memory might be corrupted.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpVrrpSendAdvertisement: Unable to find the IP Rec for Vrid ___ on IfIndex ___
Severity	Error
Description	This message is generated when pointer to a record returns NULL because of its non-existence.
Synopsis	Memory might be corrupted.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpShutdown: Unknown state ___ for Vrid ___ on IfIndex ___
Severity	Error
Description	This message is generated when unknown VRRP state has been encountered.
Synopsis	Unknown VRRP state.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpTic: Unknown state ___ for Vrid ___ on IfIndex ___
Severity	Error
Description	This message is generated when unknown state has been encountered for VRRP state.
Synopsis	Wrong state option
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcMcastLoadIfRec: unable to find an IpIfRec for IfIndex _
Severity Error
Description This message is generated if the interface for the multicast is not found. The reason being IP record is not found.
Synopsis IP record not found for the given index.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpFilterBaseListTblSetBody: failed to sync event
Severity Error
Description This message is generated on the master when the notification of base filter list to the hot-standby is not successful during event based synchronization.
Synopsis Hot-standby data will be out of sync with master.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcIpFilterGlobalListTblSetBody: failed to sync event
Severity Error
Description This message is generated on the master when the notification of global filter list to the hot-standby is not successful during event based synchronization.
Synopsis Hot-standby data will be out of sync with master.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpFilterMediaDevTblSetBody: failed to sync event
Severity	Error
Description	This message is generated on the master when the notification of filter media device event to the hot-standby is not successful during event based synchronization.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpFilterMediaStreamTblSetBody: failed to sync event
Severity	Error
Description	This message is generated on the master when the notification of filter media stream event to the hot-standby is not successful during event based synchronization.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpFilterPortTblSetBody: failed to sync event
Severity	Error
Description	This message is generated on the master when the notification of filter port event to the hot-standby is not successful during event based synchronization.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rc2kQoSTrafficProfileTblSetBody: failed to sync event
Severity	Error
Description	This message is generated on the master when the notification of QoS related event to the hot-standby is not successful during event based synchronization.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpFilterTblSetBody: failed to sync event
Severity	Error
Description	This message is generated on the master when the notification of filter event to the hot-standby is not successful during event based synchronization.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpOspfInFilterTblSet : OSPF Accept event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify ospf accept policy event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpPolicyPrefixListTblSet: prefix-list event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify the prefix-list related event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpRedistributeTblSet :Redistribute event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify redistribution event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpRoutePolicyTblSet : route-policy event sync failed
Severity	Error
Description	This message is generated on the master when the RPS entity is unable to notify route policy related event during an event based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcRipUpdateTimerTask: errno=%08x
Severity Warning
Description RcRipUpdateTimerTask runs in a infinite while loop and if it encounters any error in between it displays the error number. The error number is a task variable and it displays the error number so that errors can be identified.
Synopsis N/A
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcSendTestFrame: can't get a framebuffer
Severity Error
Description Cannot allocate memory for storing frame buffer.
Synopsis Frame buffer full
Action Disable remote mirroring and re-enable when the CPU utilization is less.

Message rcVrrpUpdateTimerTask: Can't alloc VRRP fbuff!!
Severity Error
Description This message is generated when allocation for VRRP frame buffer fails.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory.

Message	rcIpVrrpBecomePseudoBackup: Unable to find the IP record for IfIndex <index>
Severity	Error
Description	Fail to get the IP record with which VRRP record associate.
Synopsis	Hot-standby CPU will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpBecomePseudoBackUpMaster: Unable to find the IP record for IfIndex <index>
Severity	Error
Description	Fail to get the IP record with which VRRP record associate.
Synopsis	Hot-standby CPU will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpBecomePseudoMaster: Unable to find the IP record for IfIndex <index>
Severity	Error
Description	Fail to get the IP record with which VRRP record associate.
Synopsis	Hot-standby CPU will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rcIpVrrpBecomePseudoBackUpMaster: msg with unknown state
Severity	Error
Description	Unknown state in msg for BackupMaster
Synopsis	Hot-standby CPU will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcIpVrrpMasterIpEventSync: IfIndex <index>, VrId <vrid> failed on syncing vrrp Master-IP-change event
Severity	Error
Description	Framework fails to sync the master IP change event.
Synopsis	Hot-standby CPU will be out of sync with master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rcRipUpdateTimerTask: errno=%08x
Severity	Warning
Description	RcRipUpdateTimerTask runs in a infinite while loop and if it encounters any error in between it displays the error number. The error number is a task variable and it displays the error number so that errors can be identified.
Synopsis	N/A
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rcSendTestFrame: can't get a framebuffer
Severity Error
Description Cannot allocate memory for storing framebuffer
Synopsis Frame buffer full
Action Disable remote mirroring and re-enable when the CPU utilization is less.

Message rcVrrpUpdateTimerTask: Can't alloc VRRP fbuf!!
Severity Error
Description This message is generated when allocation for VRRP frame buffer fails.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory.

Message Reached max size in the UdpPort Fwd Table
Severity Warning
Description This message is generated when size of the UdpPortFwdTbl reaches its maximum size.
Synopsis UdpPortFwdTbl is full.
Action No action necessary.

Message Reached max size in the UdpConfBcastIntf Table
Severity Warning
Description This message is generated when size of the UdpConfBcastIntf reaches its maximum size.
Synopsis UdpConfBcastIntf is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Reached max size in the UdpPortFwdList Table
Severity Warning
Description This message is generated when size of the UdpPortFwdList reaches its maximum size.
Synopsis UdpPortFwdList is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Reached max size in the UdpProtocol Table
Severity Warning
Description This message is generated when size of the UdpProtocolTbl reaches its maximum size.
Synopsis UdpProtocolTbl is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Reached max size in the UdpPort Fwd Table
Severity Warning
Description This message is generated when size of the UdpPortFwdTbl reaches its maximum size.
Synopsis UdpPortFwdTbl is full.
Action No action necessary.

Message Reached max size in the UdpConfBcastIntf Table
Severity Warning
Description This message is generated when size of the UdpConfBcastIntf reaches its maximum size.
Synopsis UdpConfBcastIntf is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Reached max size in the UdpPortFwdList Table
Severity Warning
Description This message is generated when size of the UdpPortFwdList reaches its maximum size.
Synopsis UdpPortFwdList is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Reached max size in the UdpProtocol Table
Severity Warning
Description This message is generated when size of the UdpProtocolTbl reaches its maximum size.
Synopsis UdpProtocolTbl is full.
Action Remove unwanted or stale entries. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Releasing allocated MLTs
Severity Info
Description This message is generated to specify that allocated MLTs are being released.
Synopsis N/A
Action N/A

Message Releasing allocated MLTs
Severity Info
Description This message is generated to specify that allocated MLTs are being released.
Synopsis N/A
Action N/A

Message remoteMirroringTimer: can't send frame
Severity Error
Description Switch could not send the broadcast frame with RMT destination MAC as source MAC
Synopsis N/A
Action If the message is repeated, disable and re-enable remote mirroring

Message Remote mirroring packet list not initialized
Severity Error
Description Switch fails to initialize the remote mirroring packet linked list
Synopsis N/A
Action Re-boot the switch

Message Remote mirroring port list not initialized
Severity Error
Description Switch fails to initialize the remote mirroring packet linked list
Synopsis N/A
Action Re-boot the switch

Message Remote Mirroring Source disabled on port <port-number>
Severity Info
Description Remote mirroring source disabled on the specified port
Synopsis N/A
Action N/A

Message Remote Mirroring Source enabled on port <port-number>
Severity Info
Description Remote mirroring source enabled on the specified port.
Synopsis N/A
Action N/A

Message Remote Mirroring Termination disabled on port <port-number>
Severity Info
Description Remote mirroring termination disabled on the specified port.
Synopsis N/A
Action N/A

Message Remote Mirroring Termination enabled on port <port-number>
Severity Info
Description Remote mirroring termination enabled on the specified port.
Synopsis N/A
Action N/A

Message remoteMirroringTimer: can't send frame
Severity Error
Description Switch could not send the broadcast frame with RMT destination MAC as source MAC.
Synopsis N/A
Action If the message is repeated, disable and re-enable remote mirroring.

Message Remote mirroring packet list not initialized
Severity Error
Description Switch fails to initialize the remote mirroring packet linked list.
Synopsis N/A
Action Re-boot the switch.

Message Remote mirroring port list not initialized
Severity Error
Description Switch fails to initialize the remote mirroring packet linked list.
Synopsis N/A
Action Re-boot the switch.

Message Remote Mirroring Source disabled on port <port-number>
Severity Info
Description Remote mirroring source disabled on the specified port.
Synopsis N/A
Action N/A

Message Remote Mirroring Source enabled on port <port-number>
Severity Info
Description Remote mirroring source enabled on the specified port.
Synopsis N/A
Action N/A

Message Remote Mirroring Termination disabled on port <port-number>
Severity Info
Description Remote mirroring termination disabled on the specified port.
Synopsis N/A
Action N/A

Message Remote Mirroring Termination enabled on port <port-number>
Severity Info
Description Remote mirroring termination enabled on the specified port.
Synopsis N/A
Action N/A

Message Remove ALL the WSM blades. Correct problem
Severity Info
Description Possible solution for message “Can not config WSM blade due to condition specified.”
Synopsis N/A
Action N/A

Message Reset due to heartbeat failure
Severity Info
Description This message is generated when a Web Switching Module is rested.
Synopsis N/A
Action N/A

Message	Resetting config flag
Severity	Info
Description	This message is generated when resetting of config flag is being done.
Synopsis	N/A
Action	N/A

Message	RipAddRoute: Couldn't allocate timer param object
Severity	Error
Description	This message is generated whenever memory allocation for the timer param object fails.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message	RipAddRoute: entire Garbage Rt path should be removed
Severity	Error
Description	This message is generated when not all entries in the garbage list could be deleted.
Synopsis	Internal deletion of garbage list entries failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message RipAddRoute: unable to allocate timer for RIP route
Severity Error
Description This message is generated whenever system is not able to allocate timer for the RIP route.
Synopsis Dynamic memory allocation failed.
Action Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message ripCircuitSyncNotify: malloc() failed
Severity Error
Description This message is generated on the master CPU during the notification of RIP circuit parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Unable to allocate memory for the RIP entity
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripCircuitSyncNotify: failed to sync RIP Circ.
Severity Error
Description This message is generated on the master CPU when the notification of the RIP circuit parameters to the hot-standby is not successful in a HA enabled Chassis.
Synopsis Hot-standby data will be out of sync with master.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	RipDelRoute is deleting non-garbage route
Severity	Error
Description	This message is generated whenever system can not locate exact match in garbage collection list.
Synopsis	Search failed.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rip_free_redist_route_notify_list: rip_redist_route_notify_list is not empty
Severity	Error
Description	This message is generated on the Master when the RIP entity trying to free the list which is not notified to the hot-standby in a HA enabled chassis
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ripGarbageListSyncNotify : failed to sync RIP garbage rt
Severity Error
Description This message is generated on the master CPU when the notification of the RIP garbage list to the hot-standby is not successful in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripGarbageListSyncCallback: malloc() failed
Severity Error
Description This message is generated on the hot-standby when the RIP entity is unable to allocate memory.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripGarbageListSyncCallback: malloc() failed for newPath
Severity Error
Description This message is generated on the hot-standby when the RIP entity is unable to allocate memory for new route path.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripGarbageListSyncCallback: malloc() failed for pForw_Ent
Severity Error
Description This message is generated on the hot-standby when the RIP entity is unable to allocate memory for new route path.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripGarbageListSyncCallback: malloc() failed for rip_timer
Severity Error
Description This message is generated on the hot-standby when the RIP entity is unable to allocate memory for RIP related timer.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripGarbageListSyncCallback: malloc() failed for p2timer
Severity Error
Description This message is generated on the hot-standby when the RIP entity is unable to allocate memory for RIP related timer.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rip2GarbageList Couldn't allocate timer param object
Severity	Error
Description	This message is generated whenever memory allocation is failed to allocate param object.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.
Message	rip2GarbageList detects a path that should have been removed when the new path is added into useful RIP route
Severity	Error
Description	This message is generated whenever it is detected that a path still exists which should have been removed before adding a new path to garbage list.
Synopsis	Deletion of previous route wasn't proper.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rip2GarbageList has too many paths
Severity	Error
Description	This message is generated whenever an attempt is made to add a new path to garbage collection list and the garbage list already has the maximum permissible entries.
Synopsis	Cannot add a new path.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rip2GarbageList unable to allocate a rcForwEnt for the new path
Severity	Error
Description	This message is generated whenever memory allocation is failed to add a new path in garbage collection list.
Synopsis	Dynamic memory allocation failed.
Action	Close all CLI sessions to free the memory. Contact customer service if problem persists.
Message	ripGlobalsSyncNotify: failed to sync RIP Globals
Severity	Error
Description	This message is generated on the master CPU when the notification of the RIP global data structs to the hot-standby is not successful in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis
Message	ripGlobalsSyncNotify: malloc() failed
Severity	Error
Description	This message is generated on the master CPU during the notification of RIP global data structs to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis	Unable to allocate memory for the RIP entity.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripRedistSyncNotify: bad value of cnt
Severity Error
Description This message is generated on the master when the RIP entity finds a mismatch in the number of entries notified to hot-standby with the actual number of entries existing.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis

Message ripRedistSyncNotify: size mismatch exp_size msg_len
Severity Error
Description This message is generated on the master when the RIP entity finds a mismatch in the size of the route list notified to the hot-standby in a HA enabled chassis
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripRedistSyncCallBack size mismatch. rip_redist_ent
Severity Error
Description This message is generated on the hot-standby when the RIP entity finds a mismatch in the size of the route list received from the master with the expected size.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripRouteSyncNotify: malloc() failed
Severity Error
Description This message is generated on the master CPU during the notification of learned RIP routes to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Unable to allocate memory for the RIP entity.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripRouteSyncNotify: failed to sync RIP routes
Severity Error
Description This message is generated on the master CPU when the notification of the learned RIP routes to the hot-standby is not successful in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message riprx: failed to event sync RIP Update
Severity Error
Description This message is generated on the master CPU when the RIP entity failed to notify the hot-standby about the RIP update in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	ripSyncCallback: corrupt message
Severity	Error
Description	This message is generated on the hot-standby when the RIP entity receives a corrupt HA framework message during table synchronization of RIP parameters.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ripSyncNotify: ripCircuitSyncNotify() failed
Severity	Error
Description	This message is generated on the master CPU when the notification of the RIP circuit parameters to the hot-standby is not successful in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ripSyncNotify: ripGarbageListSyncNotify() failed
Severity	Error
Description	This message is generated on the master CPU when the notification of the RIP garbage list to the hot-standby is not successful in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripSyncNotify: ripRouteSyncNotify() failed
Severity Error
Description This message is generated on the master CPU when the notification of the learned RIP routes to the hot-standby is not successful in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message RipProcEntry: RIP circuit not found
Severity Error
Description This message is generated when the specified RIP circuit ID is not found.
Synopsis RIP circuit ID is not correct.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message RipProcIpa: failed at RipReplaceRoute with 1
Severity Error
Description This message is generated whenever an attempt is made to change the existing route with a new lower cost route and it fails.
Synopsis Change of route failed.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message RipPurgeRouteByCirc: unable to allocate a blk mem for route deletion

Severity Error

Description This message is generated whenever memory allocation for route detection block fails.

Synopsis Dynamic memory allocation failed.

Action Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message ripSyncCallback: corrupt message

Severity Error

Description This message is generated on the hot-standby when the RIP entity receive a corrupt HA framework message during table synchronization of RIP parameters.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message RipSpecReq: unable to allocate a mem for new route

Severity Error

Description This message is generated whenever memory allocation fails for new route

Synopsis Dynamic memory allocation failed.

Action Close all CLI sessions to free the memory. Contact customer service if problem persists.

Message	ripSyncCallback: unknown msg type
Severity	Error
Description	This message is generated on the hot-standby when the RIP entity receive a unidentified HA framework message during table or event based synchronization of RIP parameters.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ripSyncCallback: unknown msg type %d in GLOBAL_ENABLE_EVENT
Severity	Error
Description	This message is generated on the hot-standby when the RIP entity receives a unidentified HA framework message during event based synchronization of RIP parameters.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	ripSyncCallback: unknown msg type %d in RIP_INTERFACE_RXTX_EVENT
Severity	Error
Description	This message is generated on the hot-standby when the RIP entity receives a unidentified HA framework message during event based synchronization of RIP parameters.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripTimeout: Could not find the path IP addr that is timing out
Severity Error
Description This message is generated whenever an attempt to timeout a RIP entry fails.
Synopsis The RIP entry to be timed out is not found in the table.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripTimeout: failed to event sync RIP Purge Route
Severity Error
Description This message is generated on the master when the RIP entity failed to notify the hot-standby about the RIP timeout event in a HA enabled chassis
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message ripUpdateTimeSyncEvent:event sync failed for global rip update time
Severity Error
Description This message is generated on the Master when the RIP entity is unable to notify the hot-standby about the RIP update time.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message redistribution sync malloc failed

Severity Error

Description This message is generated on the Master CPU when the RIP entity is unable to allocate memory to notify the hot-standby about the redistributed route entries in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rmapSyncNotify: failed to sync rmap Entries

Severity Error

Description This message is generated on the master CPU when the notification of the route policy entries to the hot-standby is not successful in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rmapSyncNotify : malloc failed

Severity Error

Description This message is generated on the master CPU during the notification of route policy parameters to the hot-standby due to unavailability of memory in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rpsGenPolicyGrpSetEvent: event sync failed
Severity Error
Description This message is generated on the master CPU when the RPS entity is unable to notify the event during an event based synchronization in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rpsRedundPolPrefixEntrySync: malloc() failed
Severity Error
Description This message is generated on the master CPU during the notification of prefix list entries to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rpsSetOspfRedistApplyEvent: event sync failed
Severity Error
Description This message is generated on the master CPU when the RPS entity is unable to notify the event during an event based synchronization in a HA enabled chassis.
Synopsis N/A
Action N/A

Message rpsSyncCallback:corrupt msg
Severity Error
Description This message is generated on the hot-standby when the RPS entity receive a corrupt HA framework message during event or table based synchronization of route policy entries.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rpsSyncCallback: Invalid Event Id
Severity Error
Description This message is generated on the hot-standby when the RPS entity receive a notification message for an invalid event during event or table based synchronization.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rpsSyncCallback: Prefix-list not found
Severity Error
Description This message is generated on the hot-standby when the RPS entity is unable to locate the prefix-list notified by the master during table based synchronization.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rpsSyncNotify: Failed to sync the prefix list entries
Severity	Error
Description	This message is generated on the master CPU when the notification of the prefix list entries to the hot-standby is not successful in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	RSMLT Circ not found when delete IPX Netaddr
Severity	Error
Description	This message is generated when it was unable to find the RSMLT Circ in order to delete the same.
Synopsis	Software error
Action	Contact customer service.
Message	rtmChangeListSyncCallback: received entry can't be located dst
Severity	Error
Description	This message is generated on the hot-standby when the RTM entity is unable to locate the destination route entry during the table based synchronization in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmClientBookmarkSyncCallback: Change list entries are corrupted

Severity Error

Description This message is generated on the hot-standby when the RTM entity finds Change list entries are corrupted during the table based synchronization in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmClientBookmarkSyncCallback :Redistribution is enabled for the protocol in master but not notified to HA.

Severity Error

Description This message is generated on the hot-standby when the RTM entity finds redistribution is not enabled for the protocol during the table based synchronization.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmChangeListSyncCallback: unable to allocate a rcForwEnt

Severity Error

Description This message is generated on the hot-standby when the RTM entity is unable to allocate memory to store change list entry in a HA enabled chassis.

Synopsis Hot-standby data will be out of sync with the master CPU.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rtmClientBookmarkSyncNotify:tRED_RTM_CLIENT_BOOKMARK_ENTRY expected size mismatch
Severity	Error
Description	This message is generated on the master CPU when the RTM entity finds a mismatch in the size of bookmark entry notified to the hot-standby in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmClientBookmarkSyncNotify:failed to sync bookmark entries
Severity	Error
Description	This message is generated on the master CPU when the notification of the bookmark entries to the hot-standby is not successful in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmClientBookmarkSyncNotify : malloc failed
Severity	Error
Description	This message is generated on the master CPU during the notification of bookmark entries to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rtmRouteDelEntrySyncCallback: Entries to be deleted and actually deleted
Severity	Error
Description	This message is generated in the hot-standby when there is a mismatch in the routes notified to be deleted and actually deleted.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmRouteDelEntrySyncCallback received entry can't be located dst
Severity	Error
Description	This message is generated in the hot-standby when the received route path could not be found during the event based synchronization of flushed route entries.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmSyncCallback: corrupt msg
Severity	Error
Description	This message is generated on the hot-standby when the RIP entity receive a corrupt HA framework message during table synchronization of change list and bookmark entries.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	rtmSyncCallback: Invalid Event Id
Severity	Error
Description	This message is generated on the hot-standby when the RTM entity receive a Invalid event during the event based synchronization of change list or bookmark entries.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmSync_flush_init: arp_depend_ip_flush_list is not empty
Severity	Error
Description	This message is generated on the Master CPU during the event based synchronization of flushed route entries to hot-standby in a HA enabled chassis.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	rtmSync_flush_init: malloc failed
Severity	Error
Description	This message is generated on the Master CPU when it is unable to allocate memory to notify flushed route entries during the event based synchronization.
Synopsis	Hot-standby data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmSyncSendRouteDelEntry: malloc() failed
Severity Error
Description This message is generated on the Master when it is unable to allocate memory to notify flushed route entries during the event based synchronization.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmSyncNotify:Failed to sync the change List entries
Severity Error
Description This message is generated on the master CPU when the notification of change List entries to the hot-standby is not successful in a HA enabled chassis
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmSyncNotify: failed to sync change list entries
Severity Error
Description This message is generated on the master CPU when the notification of the change list entries to the hot-standby is not successful in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmSyncNotify: Failed to sync the client bookmark entries
Severity Error
Description This message is generated on the master CPU when the notification of client bookmark entries to the hot-standby is not successful in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message rtmSyncNotify: malloc() failed
Severity Error
Description This message is generated on the master CPU during the notification of change list entries to the hot-standby due to unavailability of memory in a HA enabled chassis.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message SendLSUPacket: invalid circuit
Severity Fatal
Description This message is generated when the system encounters an invalid configuration of the interface when a request to send LSU is made.
Synopsis Interface not available, fatal error.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Slot%d - card not init yet

Severity Error

Description This message is generated when card hardware has not been fully initialized by the chassis yet.

Synopsis Card not initialized.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message Slot __ Vlan __ Rel_Port_Id __

Severity Info

Description This message is generated to specify slot, VLAN and release port information for previous log message.

Synopsis N/A

Action N/A

Message Slot: __ Current State __

Severity Info

Description This message is generated to print slot and the current state for the previous iPreconfigTask: illegal cont_bootp_config scenario.

Synopsis N/A

Action N/A

Message Slot: __ Current State: __

Severity Info

Description This message is generated when a card is inserted from a slot in non-hidden mode.

Synopsis Slot and state for the previous log message.

Action N/A

Message SMLT Id array overflow in RSMLT Circ on Vlan __
Severity Error
Description This message is generated when the SMLT array is full and it has no place to accommodate more IDs.
Synopsis Software error.
Action If problem persists, contact customer service.

Message SmltType number is overflow, IfIndex=__, Vlan Id=__, type SMLT, Smlt Id=__
Severity Error.
Description This message is generated when the number of SMLT Ids added exceeds the maximum limit.
Synopsis N/A
Action If problem persists, contact customer support.

Message syncDynArpAdd: corrupt msg @ <int>
Severity Error
Description ARP sync message received by HA-CPU is NULL.
Synopsis Hot-standby dynamic ARP data will be out of sync with master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message syncStaticArpAdd: corrupt msg @ <int>
Severity Error
Description ARP sync message received by HA-CPU is NULL.
Synopsis Hot-standby static ARP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message STG __ HAS ALREADY BEEN USED
Severity Info
Description This message is generated when Maximum number of STGs supported has already been taken.
Synopsis STGs are exhausted.
Action Change the configuration to free STG.

Message System Arp Table Full
Severity Error
Description This message is generated whenever an entry is to be added to ARP table and there is no empty slot in the table.
Synopsis Cannot add new entry in ARP table.
Action Delete unwanted ARP entries from the table.

Message System Arp Table Full
Severity Error
Description ARP table on HA-CPU is full.
Synopsis Hot-standby ARP data will be out of sync with master CPU.
Action Check software versions between master and HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message The RSMLT circuit of Vlan __ exists already in slave CPU.
Severity Info
Description This message is generated when the RSMLT circuit is already present on the secondary CPU.
Synopsis RSMLT config already synced.
Action N/A

Message The WSM in slot%d has missed 6 heartbeats
Severity Info
Description This message is generated when the chassis doesn't automatically reset the misbehaving Web Switching Module.
Synopsis N/A
Action N/A

Message Then re-insert WSM blades afterward
Severity Info
Description Possible solution for message "Can not config WSM blade due to condition specified."
Synopsis N/A
Action N/A

Message	This interface doesn't have an IpRec
Severity	Warning
Description	This message is generated whenever an attempt to get the IP record of an interface fails.
Synopsis	Memory is corrupted or sending RIP PDUs on an invalid interface.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	Tree depth should not be zero
Severity	Info
Description	This message is generated if the depth of the RTX tree is not zero.
Synopsis	non-zero value for RTX tree depth.
Action	No action needed, this is correct scenario.
Message	udpBcastIntfTblSyncCallback: corrupt message
Severity	Error
Description	Data structure size mismatch between the master and secondary CPUs.
Synopsis	Hot-standby UDP data will be out of sync with the master CPU.
Action	Contact customer service and have the following information available: runtime software versions on both CPUs.

Message udpBcastIntfTblSyncNotify: Failed to sync
udpConfBcastIntfTbl.

Severity Error

Description Framework sync message sent to HA-CPU failed.

Synopsis Hot-standby UDP data will be out of sync with the master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpBcastIntfTblSyncNotify: malloc failed

Severity Error

Description Framework message memory allocation failed.

Synopsis Hot-standby UDP data will be out of sync with the master CPU.

Action Check memory stats on master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpCliShowInterfaceInfo: UdpConfBcastIntf not initialized

Severity Error

Description This message is generated when UdpConfBcastIntf is not initialized.

Synopsis Pointer/reference to UdpConfBcastIntf Table is NULL.

Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	udpCliShowPortFwdListInfo: UdpPortFwdListTbl not initialized
Severity	Error
Description	This message is generated when UdpPortFwdListTbl is not initialized.
Synopsis	Pointer/reference to UdpPortFwdListTbl Table is NULL.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	udpCliShowProtocolInfo: UdpProtocolTbl not initialized
Severity	Error
Description	This message is generated when UdpProtocolTbl is not initialized.
Synopsis	Pointer/reference to UdpProtocolTbl Table is NULL.
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	udpEntryIdStackSyncNotify: malloc failed!
Severity	Error
Description	Framework message memory allocation failed.
Synopsis	Hot-standby UDP data will be out of sync with the master CPU.
Action	Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpPortFwdListTblSyncCallback: malloc failed!
Severity
Description Memory allocation for UDP port forward list failed on HA-CPU.
Synopsis Synopsis: Hot-standby UDP data will be out of sync with the master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpPortFwdListTblSyncNotify: malloc failed!
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpPortFwdTblSyncCallback : malloc failed!
Severity Error
Description Memory allocation for UDP forward list failed on HA-CPU.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check memory stats on HA-CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpPortFwdTblSyncNotify : malloc failed.
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpProtocolSyncCallback: corrupt message.
Severity Error
Description data structure size mismatch between the master and secondary CPUs.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: runtime software versions on both CPUs.

Message udpProtocolSyncNotify : Failed to sync udp protocol table
Severity Error
Description Framework sync message sent to HA-CPU failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message UdpPortFwdList table already in use
Severity Error
Description This message is generated when table UdpPortFwdList is in use by some other process.
Synopsis N/A
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message UdpPortFwdTbl Entry doesn't exist id
Severity Warning
Description This message is generated when there is no exact match found for the entry that matches the UdpPortFwdTable NetId.
Synopsis Match not found.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message UdpProtocol Entry doesn't exist for UdpPort
Severity Error
Description This message is generated when UDP protocol record for the given UDP Port number doesn't exist.
Synopsis Entry not found.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpSyncCallback: corrupt message.
Severity Error
Description software version mismatch between the master CPU and HA-CPU.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check software versions between master and HA-CPU. Contact customer service and have the following information available: software version on both CPUs.

Message udpSyncCallback:Invalid Event Id.
Severity Error
Description Event id received on HA-CPU is not recognized.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Check software versions between master and HA-CPU. Contact customer service and have the following information available: software version on both CPUs.

Message udpSyncNotify: Failed to sync the udp portfwd table entries.
Severity Error
Description Table syncing of UDP portfwd table to HA-CPU failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpSyncNotify: Failed to sync the udp portfwddlist table entries.
Severity Error
Description Table syncing of udp portfwddlist table to HA-CPU failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpSyncNotify: Failed to sync the udp protocol table entries.
Severity Error
Description Table syncing of UDP protocol table to HA-CPU failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message udpSyncNotify: Failed to sync the udp stack id entries.
Severity Error
Description Table syncing of udp stack id entries to HA-CPU failed.
Synopsis Hot-standby UDP data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message unable to get the IpRec for Addr _ _ _ _
Severity Error
Description This message is generated if IP record does not exist for the corresponding IP address when trying to update the OSPF circuit status.
Synopsis Invalid IP address obtained while updating OSPF circuit.
Action Check the interface configuration and state. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message unable to get the IpRec for Addr _._._._
Severity Error
Description This message is generated if unable to get the IP interface from the IP address.
Synopsis Unable to get the interface from the IP address.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message unknown IP RSMLT node for IfIndex __
Severity Error
Description This message is generated when an invalid option of the RSMLT node type is encountered.
Synopsis Software error.
Action Contact customer service.

Message Unknown message type in IPF Global
Severity Error
Description This message is generated on the hot-standby when the filter entity receive a unidentified HA framework message during table or event based synchronization.
Synopsis Hot-standby data will be out of sync with the master CPU.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message unrecognized record type _ from alsRead
Severity Error
Description This message is generated an unidentified record type is encountered while trying to load a routine for the RCIP MultiCast.
Synopsis Record type invalid.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message unrecognized record type __ from alsRead
Severity Error
Description This message is generated if an unidentified record type is received from the alsRead.
Synopsis Invalid record type from alsRead.
Action Action not necessary.

Message update summary sync malloc failed
Severity Error
Description Framework message memory allocation failed.
Synopsis Hot-standby OSPF data will be out of sync with the master CPU.
Action Check memory stats on the master CPU. Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message verify_ospf_packet: are a mismatch other_areaid = _ _ _ _
myareaID = _ _ _ _
Severity Info
Description This message is generated if there is a mismatch between the areas.
Synopsis Areas mismatch.
Action Incorrect topology. Use proper configuration.

Message verify_ospf_packet: auth failure ipa
Severity Error
Description This message is generated if the IP address is not authenticated. This is caused when the key in the packet mismatches the key in the OSPF area.
Synopsis IP address not authenticated.
Action Enter a valid key for authentication.

Message	verify_ospf_packet: virt intf area=_. _ . _ . _nbr=_. _ . _ . _ auth failure pkt type=_
Severity	Info
Description	This message is generated if the virtual interface is not authenticated against the neighbor due to invalid key or invalid auth type.
Synopsis	Authentication failed.
Action	Ensure valid Authentication type and authentication key are provided.
Message	vlanSyncCallback: unsupported version _
Severity	Error
Description	This message is generated if an unsupported version of static route is encountered during sync call back.
Synopsis	Invalid version
Action	Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.
Message	VR IP address is changed to __ and not equal to Phy IP Address __ any more - decrease Priority from 255 to 254
Severity	Error
Description	This message is generated when users change the VRRP IP address from interface address to some other IP address.
Severity	VR IP address changed.
Action	Change the priority from 255 to 254.

Message vrrpOperTblGet invalid get option
Severity Error
Description This message is generated when wrong option has been encountered.
Synopsis Wrong option
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message vrrpRouterStatsTblGet invalid get option
Severity Error
Description This message is generated when wrong option has been encountered.
Synopsis Wrong option
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message wsm entry found in wsm4TrunkConfig
Severity Error
Description This message is generated when mode is not hidden.
Synopsis Mode invalid.
Action Contact customer service and have the following information available: system logs including any memory dumps, switch configuration, and network topology for further analysis.

Message	You may need to reset the WSM in slot
Severity	Info
Description	This message is generated when the chassis doesn't automatically reset the misbehaving Web Switching Module.
Synopsis	N/A
Action	N/A
Message	renaming file /flash/wsmtrunk.bin -> /flash/wsmtrunk.bin.bak
Severity	Info
Description	This message is generated when upgrading the 8600 to Release 3.5 and wsmtrunk.bin is present on flash. On successful upgrade, wsmtrunk.bin contents are saved in a new file asmconfig.bin. The wsmtrunk.bin file is renamed as wsmtrunk.bin.bak. 3.5 release uses only asmconfig.bin file and not wsmtrunk.bin or wsmtrunk.bin.bak.
Synopsis	In Release 3.5, the WSM/SAM binary config file is known as asmconfig.bin.
Action	If you decide to downgrade the switch to an older release, you can manually rename wsmtrunk.bin.bak to wsmtrunk.bin.
Message	Password modified for SSL ADMIN
Severity	Info
Description	This message is generated when the password for SSLADMIN access level is changed.
Synopsis	N/A
Action	N/A

Message	The username and the password for SSL ADMIN are set to default values. It is highly recommended to change the password once the switch boots up.
Severity	Info
Description	This message is generated when the Passport 8600 is upgraded from an old release that does not support SSLADMIN access level. SSLADMIN password is set to default.
Synopsis	N/A
Action	Change SSLADMIN password.

Message	user <UserName> connected from <IP Addr> via telnet
Severity	Info
Description	This message is logged when you telnet to the switch.
Synopsis	N/A
Action	N/A

Message	user <UserName> connected from <IP Addr> via rlogin
Severity	Info
Description	This message is logged when you rlogin to the switch.
Synopsis	N/A
Action	N/A

Message	user connected via console port
Severity	Info
Description	This message is logged when you connect to the switch via the console port.
Synopsis	N/A
Action	N/A

Message user connected via modem port
Severity Info
Description This message is logged when you connect to the switch via the modem port.
Synopsis N/A
Action N/A

Message SAM initialization failed - Slot <slotNum>
Severity Error
Description This message is generated when the initialization of SAM card (upon its insertion to the chassis or on switch reboot) fails.
Synopsis N/A
Action Pull out the SAM card and re-insert it or use `sam samreset <slot-num>` to reset the card.

Message SAM initialization completed - Slot <slot-num>
Severity Info
Description This message is generated when the initialization of SAM card (upon its insertion to the chassis or on switch reboot) completes successfully.
Synopsis N/A
Action N/A

Message	Received wrong response message
Severity	Error
Description	This message is generated when you try to download an image or a config file to WSM/SAM using the <code>copy</code> command. If WSM/SAM responds with a wrong/unexpected response, the system generates this error.
Synopsis	N/A
Action	Pull out the WSM/SAM card and re-insert it. Or use <code>sam samreset <slot-num></code> or <code>wsm wsmreset <slot-num></code> to reset the card. Then try to download the file to WSM/SAM again.
Message	Closed telnet connection from <ip-address> user <user-name>
Severity	Info
Description	This message is generated when a telnet connection to the switch terminates.
Synopsis	N/A
Action	N/A
Message	Closed rlogin connection from <ip-address> user <user-name>
Severity	Info
Description	This message is generated when an rlogin connection to the switch terminates.
Synopsis	N/A
Action	N/A

Message user <user-name> logged out from console port
Severity Info
Description This message is generated when you log out from a console connection.
Synopsis N/A
Action N/A

Message user <user-name> logged out from modem port
Severity Info
Description This message is generated when you log out from a modem connection.
Synopsis N/A
Action N/A

Message SAM Port will not be added to any policy based VLAN
Severity Warning
Description This message is generated when trying to add SAM port to a policy-based VLAN.
Synopsis SAM port can be added to only port-based VLANs.
Action N/A

Message failed to set default vlan id for SSL port
Severity Error
Description This message is generated when the default VLAN ID cannot be set correctly for the SAM port either during the initialisation of the card or when the port is added to a new VLAN.
Synopsis N/A
Action Reset the card by pulling out and re-inserting it or using `sam samreset <slot-num>` command.

Message SSL Port removed from VLAN <vlan id>
Severity Info
Description This message is generated when SAM port is added to a new VLAN. The port is automatically removed from its old VLAN.
Synopsis SAM port can be a member of only one VLAN.
Action N/A

Message Slot <slot-num> SSL Interrupt: Card going for a reboot
Severity Info
Description This message is generated when the SSL card is reset.
Synopsis N/A
Action N/A

Message Slot <slot-num> SSL Interrupt: Card rebooted
Severity Info
Description This message is generated when the SSL card completes reset.
Synopsis N/A
Action N/A

Message The SAM in slot <slot-num> has missed 6 heartbeats and communication may have been lost. You may need to reset the SAM in slot <slot-num>/.
Severity Warning
Description This message is generated when 8600 misses 6 consecutive heart-beat messages from SAM.
Synopsis N/A
Action N/A

Message failed to get SSL traffic stats - slot <slot-num>
Severity Warning
Description This message is generated when the Passport 8600 misses 6 consecutive heart-beat messages from SAM and it is unable to get the statistics of the SAM port.
Synopsis N/A
Action N/A

Message PCAP buffer is getting wrapped. Old packets will be lost.
Severity Info
Description This message is generated when the buffer-wrap occurs when PCAP packets are saved.
Synopsis N/A
Action If autoSave is not enabled, packets will be lost. Save the packet after disabling PCAP or enable autoSave.

Message pcapPktSave: Can't create auto-save task
Severity Fatal
Description This message is generated when the switch is not able to create a new task for autosave.
Synopsis Spawning of task fails.
Action Contact customer service for further troubleshooting.

Message	PCAP buffer is full. Packet capturing stopped as buffer-wrap is disabled.
Severity	Info
Description	This message is generated when the buffer is full and buffer-wrap is disabled. This will stop packet capturing also.
Synopsis	N/A
Action	To start capturing packets, enable Buffer-wrap or reset the stats.
Message	pcapInit: Can't create PCAP task
Severity	Fatal
Description	This message is generated when the switch is not able to create a new task for PCAP.
Synopsis	Spawning of task fails.
Action	Contact customer service for further troubleshooting.
Message	pcapInit:pcap timer, wdCreate failed
Severity	Fatal
Description	This message is generated when the switch is not able to create a watch dog timer for PCAP.
Synopsis	Spawning of watch dog timer failed.
Action	Contact customer service for further troubleshooting.
Message	pcapInit: Error in initializing the time
Severity	Error
Description	This message is generated when PCAP was not able to initialize the reference time.
Synopsis	N/A
Action	Contact customer service for further troubleshooting.

Message pcapAllocateBuffer: malloc(<buffer-size> Mbs) failed
Severity Error
Description This is message is generated when PCAP memory allocation fails.
Synopsis Not enough space free for PCAP.
Action Try with a lower value of buffer-size.

Message Save config to file <file-name> successful.
Severity Info
Description This message is generated when the PCAP configuration is saved successfully in slave CPU.
Synopsis N/A
Action N/A

Message Save config to file <file-name> failed.
Severity Info
Description This message is generated when switch was not able to save PCAP configuration.
Synopsis N/A
Action N/A

Message file already present in PCMCIA
Severity Info
Description This message is generated when PCAP tries to save captured packets to the PCMCIA (autosave) file, which is already present and PCMCIAWRAP is false.
Synopsis N/A
Action Set Pcmcia Wrap to TRUE or remove the file from PCMCIA.

Message	PCAP File in PCMCIA is being over-writtenInfo
Severity	Info
Description	This message is generated when PCAP autosave file in the PCMCIA is being overwritten,
Synopsis	N/A
Action	Copy file from PCMCIA.
Message	autoSavePcapData: Memory not available to save all packets. Saving only <number-of-packets-saved> of <total-number-of-packets> packets
Severity	Info
Description	This message is generated when PCAP tries to perform an autosave and finds that there is insufficient memory in PCMCIA to store all packets.
Synopsis	N/A
Action	Free some memory in PCMCIA
Message	error in reading data from PCMCIA
Severity	Info
Description	This message is generated when PCAP tries to do autosave to PCMCIA and it cannot read PCMCIA,
Synopsis	N/A
Action	Insert a PCMCIA card in the switch or set the autosave path to network.

Message cannot allocate PCAP filterlist index object
Severity Fatal
Description This message is generated when the PCAP filter table init fails.
Synopsis N/A
Action Contact customer service for further troubleshooting.

Message Error in rcPcapFilterTblEntryAdd
Severity Error
Description This message is generated when memory allocation fails while you are trying to add a new entry in PCAP filter table.
Synopsis N/A
Action Contact customer service for further troubleshooting.

Message Copy PCAP data requested from Primary CPU failed!!
Severity Error
Description This message is generated in PCAP engine when the `copy` command request from master failed.
Synopsis The IP address may be unreachable or there may be a device error.
Action Refer to logs of `copy` command.

Message Copy PCAP data requested from Primary CPU Completed!!
Severity Info
Description This message is generated in the PCAP engine when the `copy` command request from master is successful.
Synopsis N/A
Action N/A

Message Revision number for I/O card in slot%d is older than the one supported for this feature (revision number = <value>) SMLT for Single CP feature not enabled for this slot

Severity Warning

Description This message is generated when the smlt-on-single-cp feature is enabled, when you insert a new I/O card, or when I/O state is enabled if the CPLD version of the I/O is older than the one supported for the smlt-on-single-cp feature.

Synopsis Old hardware version

Action Contact customer service to update the hardware.

Message cXcListen: can't bind socket

Severity Error

Description This message is generated when cXc channel cannot bind socket to listen the request from Master.

Synopsis N/A

Action Contact customer service for further troubleshooting.

Message Select failed

Severity Warning

Description This message is generated when select function call fails.

Synopsis N/A

Action Contact customer service for further troubleshooting.

Message cXcListen: can't accept socket
Severity Error
Description This message is generated when the cXc channel was unable to accept the connection.
Synopsis N/A
Action Contact customer service for further troubleshooting.

Message cXcListen: Unknown message type
Severity Error
Description This message is generated when cXc channel receives a message of unknown type.
Synopsis N/A
Action Contact customer service for further troubleshooting.

Message cXcInitStandby: Can't create receive task!
Severity Fatal
Description This message is generated when cXc channel could not be created.
Synopsis N/A
Action Contact customer service for further troubleshooting.

Message Card was taken offline by SMLT on Single CP timer when the switch was booted last time Slot=<slot-num>
Severity Info
Description This message is generated when the I/O card was taken offline by smlt-on-single-cp feature when the switch was booted last time.
Synopsis N/A
Action N/A

Message	Card taken off-line by Smart-cpld watch-dog timer: Slot=<slot-num> Type = <card-type>
Severity	Error
Description	This message is generated when the I/O card was taken offline by the smlt-on-single-cp feature when the switch is up and running.
Synopsis	N/A
Action	Contact customer service for further troubleshooting.
Message	cXcInit: Can't create mutex semaphore!
Severity	Fatal
Description	This message is generated when the switch fails to create a semaphore for cXc channel.
Synopsis	N/A
Action	Contact customer service for further troubleshooting.
Message	cXcSendFrame: Can't take semaphore!
Severity	Error
Description	This message is generated when the switch fails to get the semaphore to send a request on cXc channel
Synopsis	N/A
Action	Contact customer service for further troubleshooting.
Message	cXcSendFrame: can't write to peer <ip address>
Severity	Error
Description	This message is generated when cXc channel fails to send the data to the slave.
Synopsis	N/A
Action	Contact customer service for further troubleshooting.

Message avpair_get Unknown attribute x
Severity Error
Description A RADIUS attribute unknown to the switch is being looked-up.
Synopsis Unknown attribute in received RADIUS packet or sent packet
Action Verify that the sent and received RADIUS packets contain known attributes.

Message Cannot create message queue for radius snmp accounting Radius
Snmp accounting not enabled
Severity Error
Description Unable to acquire software resource for handling accounting
messages.
Synopsis Software resource error
Action Contact customer service.

Message Error Could not enable radius SNMP accounting Task
radSnmpAcct not spawned
Severity Error
Description Unable to create a task to handle RADIUS accounting requests.
Synopsis Software resource error
Action Contact customer service.

Message Error in deleting task radSnmpAcct
Severity Error
Description Unable to delete the task created to handle RADIUS accounting
requests.
Synopsis Software resource error
Action Contact customer service.

Message gen_valpair FATAL out of memory
Severity Error
Description System is out of memory
Synopsis Insufficient memory
Action If problem persists contact customer service.

Message gen_valpairs<string> Unknown Type
Severity Error
Description RADIUS attribute unknown to the switch is being looked-up.
Synopsis Unknown attribute in received RADIUS packet or sent packet.
Action Verify the sent and received RADIUS packets contain known attributes.

Message Head pointer passed as NULL for adding an entry to SNMP Sessions LinkedList
Severity Error
Description Software error
Synopsis Software error
Action Contact customer service.

Message Head pointer passed as NULL for removing an entry from SNMP Sessions LinkedList
Severity Error
Description Software error
Synopsis Software error
Action Contact customer service.

Message Maximum number of SNMP sessions are already running Access Denied

Severity Error

Description Number of SNMP connections has reached the maximum allowed.

Synopsis No new SNMP connection can be spawned when maximum number of sessions are already running.

Action Terminate unwanted SNMP connections.

Message Message not sent for deleting msgQ for snmp accounting

Severity Error

Description Unable to free software resource.

Synopsis Software error

Action Contact customer service.

Message Message not sent for sending interim accounting message for snmp accounting

Severity Error

Description RADIUS accounting interim messages are not sent due to software error.

Synopsis Due to unstable conditions in the software, the RADIUS message is not sent.

Action If problem persists contact customer service.

Message Message not sent for sending on accounting message for snmp accounting

Severity Error

Description RADIUS accounting ON message not sent due to software error

Synopsis Due to unstable conditions in the software, the RADIUS message is not sent.

Action If problem persists contact customer service.

Message Message not sent for sending stop accounting message for snmp accounting

Severity Error

Description RADIUS accounting STOP message was not t sent due to software error

Synopsis Due to unstable conditions in the software, the RADIUS message is not sent.

Action If problem persists contact customer service.

Message Port -- aborting

Severity Info

Description This message is generated when an 8021x controlled port enters the aborting state of Authenticator PAE State Machine

Synopsis Port entered the aborting state of Authenticator PAE State Machine.

Action No action necessary

Message Port -- forced authorized
Severity Info
Description This message is generated when an 8021x controlled port enters the forced authorized state of Authenticator PAE State Machine.
Synopsis Port entered the force authorized state of Authenticator PAE State Machine.
Action No action necessary

Message Port -- forced unauthorized
Severity Info
Description This message is generated when an 8021x controlled port enters the force unauthorized state of Authenticator PAE State Machine.
Synopsis Port entered the force unauthorized state of Authenticator PAE State Machine.
Action No action necessary

Message Port -- held
Severity Info
Description This message is generated when an 8021x controlled port enters the held state of Authenticator PAE State Machine.
Synopsis Port entered the held state of Authenticator PAE State Machine.
Action No action necessary

Message	rad_authRequest cannot queue a radius request
Severity	Info
Description	Unable to send a IGAP RADIUS request.
Synopsis	Number of concurrent IGAP RADIUS requests that the device can handle has reached the limit. Additional requests cannot be sent.
Action	If problem persists, contact customer service.
Message	rad_authRequest no radius server configured
Severity	Info
Description	No IGAP RADIUS server is configured.
Synopsis	IGAP software cannot use RADIUS to authenticate the requests when there are no IGAP RADIUS servers configured.
Action	Configure a RADIUS server used-by <code>igap</code> .
Message	rad_callBackResponse unknown request id
Severity	Error
Description	Internal error exists in the software.
Synopsis	Software error
Action	If problem persists, contact customer service.
Message	rad_changeRequestPkt unknown code <> in radius packet
Severity	Error
Description	Erroneous code exists in the header of the received RADIUS packet.
Synopsis	RADIUS response packet must have the correct code.
Action	Contact customer service after verifying that the RADIUS server is functioning correctly.

Message rad_deQPendingRequest cannot find the request for seq_no<num>

Severity Error

Description Cannot find a matching request to the sequence ID in the RADIUS response packet.

Synopsis A list of sequence numbers used in RADIUS request packet is maintained by the device. An incoming RADIUS response must match a corresponding request.

Action If problem persists, contact customer service.

Message rad_enQPendingRequest failed to allocate memory

Severity Error

Description System is out of memory.

Synopsis Insufficient memory

Action If problem persists, contact customer service.

Message rad_extractReplyMessage failed to allocate memory

Severity Error

Description System is out of memory.

Synopsis Insufficient memory

Action If problem persists, contact customer service.

Message rad_handleServerResponse select failed<num>

Severity Error

Description System is out of memory.

Synopsis Insufficient memory

Action If problem persists, contact customer service.

Message rad_incrIgapEnabledVlanCnt failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message rad_newSocket cannot bind UDP socket to port<num>
Severity Error
Description Unable to bind to the specified UDP port.
Synopsis UDP port specified is already in use
Action Make sure no other UDP service is configured on the same port.
If problem persists, contact customer service.

Message rad_newSocket cannot create UDP socket
Severity Error
Description Unable to create a UDP socket.
Synopsis Software error
Action Contact Customer support.

Message rad_newSocket failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message rad_processPendingRequest unable to send request
Severity Error
Description Unable to send a IGAP RADIUS request.
Synopsis Software error
Action If problem persists, contact customer service.

Message rad_receiveResponse received response with bad length
recvd<num>
Severity Error
Description Invalid length for received RADIUS response packet.
Synopsis The packet size of incoming RADIUS response must be equal to
the size mentioned in the packet header.
Action Verify that RADIUS server is functioning correctly. If problem
persists, contact customer service.

Message rad_receiveResponse rcvfrom failed<num>
Severity Error
Description Unable to receive data on UDP socket.
Synopsis Software error
Action Contact customer service.

Message rad_Request failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message	rad_Request unable to queue the request
Severity	Info
Description	Unable to send a IGAP RADIUS request.
Synopsis	The number of concurrent IGAP RADIUS requests that the device can handle has been reached. No new requests can be sent.
Action	If problem persists, contact customer service.
Message	rad_Request Unknown request type<num>
Severity	Error
Description	Internal error exists in the software.
Synopsis	Software error
Action	If problem persists, contact customer service.
Message	rad_sendRequest unable to send a UDP packet error<num>
Severity	Error
Description	Unable to send a UDP packet.
Synopsis	Software error
Action	If problem persists, contact customer service.
Message	rad_sendRequest unknown code<num> in radius send pkt
Severity	Error
Description	Internal mismatch exists in the software for RADIUS packet code.
Synopsis	Software error
Action	If problem persists, contact customer service.

Message rad_writeLog invalid message size<num>
Severity Error
Description The IGAP Accounting log message size is invalid.
Synopsis Software error
Action If problem persists, contact customer service.

Message radAcctBuildStopInterimValuePair failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctInterim failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctOff failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctOn failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctSendToServer can t bind UDP socket to port
Severity Error
Description Unable to bind to the specified UDP port.
Synopsis UDP port specified is already in use.
Action Make sure no other UDP service is configured on the same port.
If problem persists, contact customer service.

Message radAcctSendToServer can t send data on UDP socket
Severity Error
Description Unable to send a UDP packet.
Synopsis Software error
Action If problem persists, contact customer service.

Message radAcctSendToServer cannot open socket
Severity Error
Description Unable to create a UDP socket.
Synopsis Software error
Action If problem persists, contact customer service.

Message radAcctSendToServer failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctSendToServer socket recvfrom error
Severity Error
Description Unable to receive data on UDP socket.
Synopsis Software error
Action If problem persists, contact customer service.

Message radAcctSendToServer socket select error
Severity Error
Description Software error
Synopsis Software error
Action If problem persists, contact customer service.

Message radAcctSnmppInterim failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctSnmpStart failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctSnmpStop failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctStart failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAcctStop failed to allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radAddEtherHooks Cannot add Input hook
Severity Error
Description Unable to initialize the software to capture login session statistics for use in RADIUS accounting.
Synopsis Software error
Action Contact customer service.

Message radAddEtherHooks Cannot add Output hook
Severity Error
Description Unable to initialize the software to capture login session statistics for use in RADIUS accounting.
Synopsis Software error
Action Contact customer service.

Message radClearStat can t lock mutex
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radCreateServer Can t allocate Server Entry
Severity Fatal
Description Unable to create a RADIUS server due to memory not being available.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radDictAttrGetValue Can t get value for attribute<string>
Severity Error
Description RADIUS attribute unknown to the switch is being looked-up.
Synopsis Unknown attribute in received RADIUS packet or sent packet.
Action Verify that the sent and received RADIUS packets contain known attributes.

Message radDictAttrSet Can t set value for attribute<string>
Severity Error
Description RADIUS attribute unknown to the switch is being looked-up.
Synopsis Unknown attribute in received RADIUS packet or sent packet.
Action Verify that the sent and received RADIUS packets contain known attributes.

Message radInsertServer can t lock mutex
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radInsertVp FATAL value pair
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message RADIUS authentication failed at<string> s
Severity Info
Description Authentication failed for the specified user on the specified server.
Synopsis Authentication alert
Action N/A

Message radius global event sync failed
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message radius server event sync failed
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message radius snmp global event sync failed
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message radiusStart Can't create mutex semaphore
Severity Fatal
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radiusSyncCallback corrupt msg
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message radiusSyncCallback Unrecognized message type
Severity Info
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message radLock can t lock mutex
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radMalloc Can t allocate memory
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message radRemoveServer can t lock mutex
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radSendServer can t lock mutex
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message radSnmpAcctNwData_Add Can t allocate memory for SNMP Session
Severity Error
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message rcRadiusGlobalGrpSet Unable to spawn tRadAct task
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message rcRadiusServerTblSet can t take semaphore
Severity Error
Description Unable to acquire a software resource.
Synopsis Software error
Action Contact customer service.

Message System out of memory
Severity Fatal
Description System is out of memory.
Synopsis Insufficient memory
Action If problem persists, contact customer service.

Message Table syncing failed for radius server entries
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message Table syncing failed for radius snmp entries
Severity Error
Description Unable to synchronize RADIUS configuration to redundant CPU in HA Mode.
Synopsis Software error
Action Contact customer service.

Message Unable to restore port -- to Vlan --
Severity ERROR
Description System encountered error while moving back the 8021x controlled port to it's original VLAN after the user session is terminated. [the port should have been assigned to VLAN returned by RADIUS server when it got 8021x authenticated.]
Synopsis System error
Action Report the problem

Message Unknown code in request pkt<num>
Severity Error
Description An internal mismatch exists in the software for RADIUS packet code.
Synopsis Software error
Action If problem persists, contact customer service.

Message User -- on Port -- is disconnected
Severity Info
Description This message is generated when an 8021x authorized user logs out.
Synopsis User session is terminated.
Action No action necessary

Message	User -- on Port -- is authenticated
Severity	Info
Description	This message is generated when a user successfully logs in to a 8021x controlled port.
Synopsis	User session begins
Action	No action necessary
Message	VLAN -- returned by RADIUS server for port -- does not exist
Severity	Error
Description	This message is generated when the VLAN returned by RADIUS server for 8021x authorized port does not exist on the system.
Synopsis	RADIUS returned invalid VLAN
Action	Either create the VLAN returned by RADIUS server or configure RADIUS server to return a valid VLAN.
Message	Vlan id -- returned from RADIUS server cannot be used for port -- belonging to MLT
Severity	Info
Description	This messages is generated when the system tries to move the 8021x authorized port to VLAN returned by RADIUS server and the port belongs to a MLT.
Synopsis	System attempts to move 8021x authorized MLT port to VLAN returned by RADIUS server.
Action	Remove the port from MLT.

Message	Vlan id -- returned from RADIUS server cannot be used for tagged port --
Severity	Info
Description	This messages is generated when the system tries to move the 8021x authorized port to VLAN returned by RADIUS server and the port is tagged.
Synopsis	System attempts to move 8021x authorized tagged port to VLAN returned by RADIUS server
Action	Make the port untagged.

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