CITATION SERIES,

SINGLE-LINE, PUSHBUTTON DIAL, DESK/WALL TELEPHONES

REPLACEMENT PARTS

1. GENERAL

1.01 This document covers the Citation Series, single-line, pushbutton dial, desk/wall telephones. (See Figure 1.) An exploded-view drawing of the telephone with major assembly groups (see Figure 2) and a replacement parts list (see Table A) are included.

1.02 Whenever this section is reissued, reason for reissue will be listed in this paragraph.

1.03 For additional information on description and installation of the telephones, refer to Section 50-020-100. Circuit labels are not provided for the telephones. Related documents of the CORTELCO Telephone Apparatus Practices Manual provide information on components.

1.04 The Citation Series telephones are single-line, pushbutton dial, anti-sidetone units that operate efficiently over a wide range of loop resistances and line impedances.

1.05 The Citation Series telephones are identified by a coded label affixed to the bottom of the telephone. Refer to Section 50-020-100 of the CORTELCO Telephone Apparatus Practices Manual for ordering information of complete telephones and for an explanation of each code number.

Figure 1: Citation Series, Single-Line, Pushbutton Dial, Desk/Wall Telephone

AW 86-488
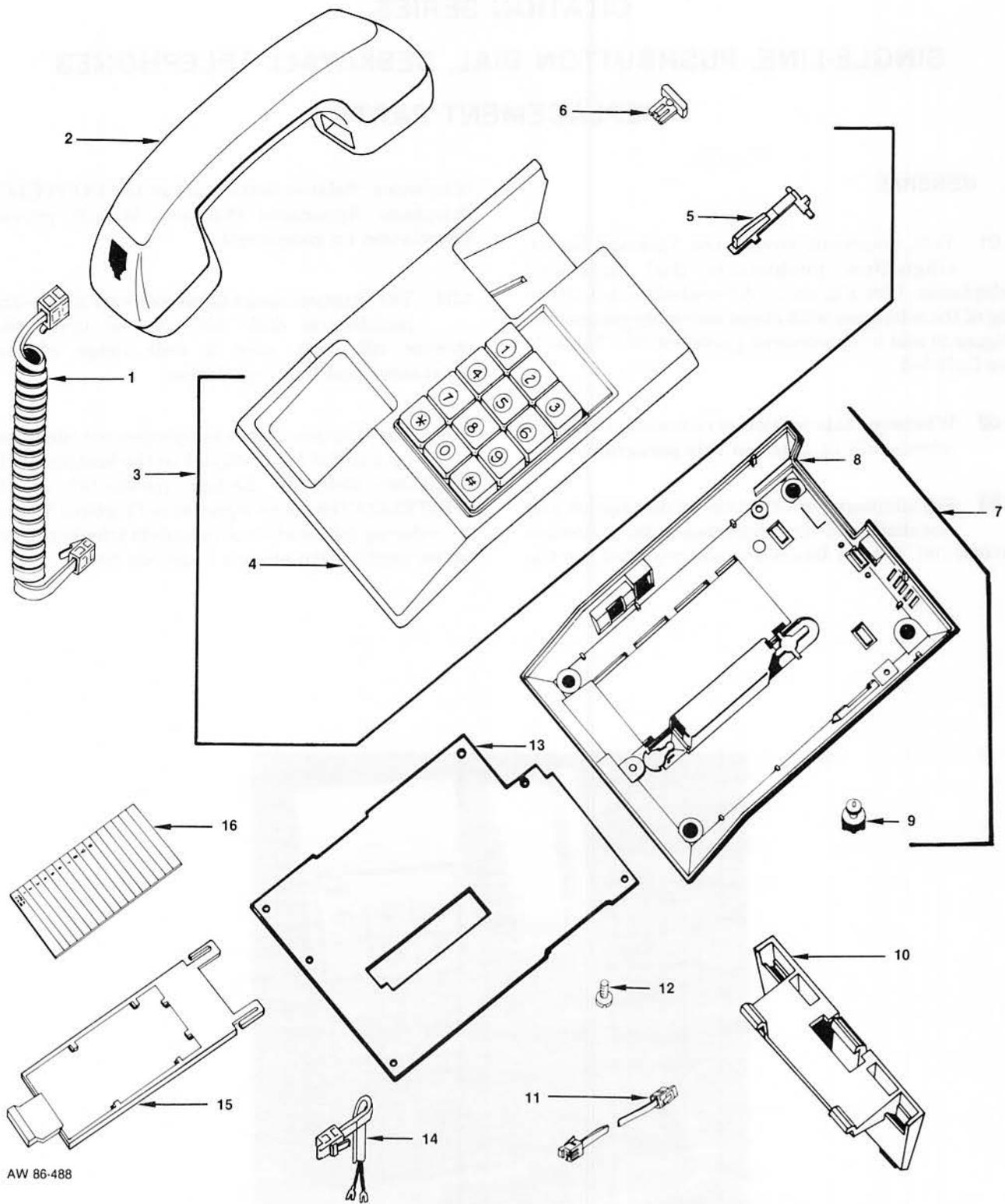
Figure 2: Citation Series, Single-Line, Pushbutton Dial, Desk/Wall Telephone, Exploded View

TABLE A

REPLACEMENT PARTS LIST

INDEX NO	PART NUMBER	DESCRIPTION	QUANTITY USED						
		Citation Series, Single-Line, Pushbutton Dial, Desk/Wall Telephone	2020/21	2020/27	2020/44	2021/21	2021/27	2022/21	2025/21
1	9018**-108	Cord, 9-Foot Handset	1	1	1	1	1	1	1
2	187402-1**	Handset Assembly¹	—	—	—	—	1	1	1
2	187863-1**	Handset Assembly¹	1	1	1	1	1	1	1
3	187435-1**	Cover Assembly	1	—	1	—	—	—	—
3	187435-2**	Cover Assembly	—	—	—	1	—	—	—
3	187435-3**	Cover Assembly	—	—	—	—	—	1	—
3	187435-4**	Cover Assembly	—	1	—	—	—	—	—
3	187435-5**	Cover Assembly	—	—	—	—	1	—	—
3	187435-6**	Cover Assembly	—	—	—	—	—	—	1
4	187319-5**	Cover	1	—	1	—	—	—	1
4	187319-6**	Cover	—	1	—	—	—	—	—
4	187319-7**	Cover	—	—	—	1	—	1	—
4	187319-8**	Cover	—	—	—	—	1	—	—
5	600044-619-002	Plunger, Hookswitch	1	1	1	1	1	1	1
6	604286-602-001	Tab, Cradle	1	1	1	1	1	1	1
	187315-101	Lamp, Message Waiting (Not Shown)	—	1	—	—	1	—	—
7	187406-3**	Base Assembly	1	1	1	1	1	—	—
7	187406-4**	Base Assembly	—	—	—	—	—	1	1
8	187459-1**	Base	1	1	1	1	1	—	—
8	187459-2**	Base	—	—	—	—	—	1	1
8	187886-1**	Base	1	1	1	1	1	—	—
8	604462-602-1**	Base	1	1	1	1	1	—	—
9	184403-101	Foot, Rubber	4	4	4	4	4	4	4
10	600027-546-0**	Desk Stand Assembly	1	1	1	1	1	1	1
11	182827-084	Cord, 4-Conductor Line (Modular)	—	—	1	—	—	—	—
11	600989-540-084	Cord, 2-Conductor Line (Modular)	1	1	—	1	1	1	1
12	181145-103	Screw, Pan-Head Type B	3	3	3	3	3	3	3
13	602105-536-101	PCB Assembly¹	1	1	—	—	—	—	—
13	602105-536-102	PCB Assembly¹	—	—	1	—	—	—	—
13	602106-536-101	PCB Assembly¹	—	—	—	—	—	1	—
13	602106-536-102	PCB Assembly¹	—	—	—	—	—	—	1
13	602107-536-101	PCB Assembly¹	—	—	—	1	1	—	—
14	600976-540-101	Pigtail Cable Assembly (2-Conductor Line Cord)	1	1	—	1	1	1	1
14	600976-540-102	Pigtail Cable Assembly (4-Conductor Line Cord)	—	—	1	—	—	—	—
15	187131-0**	Frame, Directory	—	1	—	1	1	1	—
16	601339-626-001	Card, Directory	—	1	—	1	1	1	—

AW88-125

NOTES:
**Substitute 2-Digit Color Code When Ordering.
¹ Refer To Component Parts Section Of This Manual For Assembly Parts List.