AT&T

DEFINITY®

CALLMASTER® II and

CALLMASTER ® III Voice Terminals

Instructions for Programming the Options

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Programming the Options

Depending on the individual installation site and the needs of the telecommunications administrator, a service technician may be called upon to change the following settings for either the CALLMASTER II or the CALLMASTER III voice terminal.

- Enable or disable the Mute button (the default is Mute enabled)
- Set the display for one or two lines (the default is a 2-line display)

  NOTE: The 2-line (by 40 character) format is the expected normal usage. The 1-line format is needed only when the CALLMASTER is administered as a 7405D with D401 display, as a 7406D, or as any other set with a 1-line display format.

- On the CALLMASTER II with Recorder Interface only, enable or disable the Record Out Signal (the default is enabled)
- On the CALLMASTER II with Recorder Interface only, enable or disable the Recording Warning Tones (the default is Warning Tones enabled). *This tone may be a legal requirement.*
- On the CALLMASTER III only, set the volume control for the headset (the default is the Per Plug setting)

These option settings can also be displayed for verification. See "Displaying the Options" on the next page.

IMPORTANT: These procedures should be done *only* by a service technician, at the request of the telecommunications administrator.

In order to "hide" these features for security purposes, especially the option to disable the Recorder Interface, four button presses are necessary to enter programming mode: Press `Select` followed by `Mute` , and then dial the specified 2-digit code at the dial pad.

Be sure that no handsets or headsets are plugged in, and any optional adjunct, such as an S201A Speakerphone, is turned off. The ringer should also be off, and the display should be in Normal mode.

A Shortcut in Programming the Options

You may use the following keys to program the options:

- The `*` key changes the option setting shown on the display and keeps the voice terminal in programming mode.
- The `#` key stores the option setting shown and exits programming mode.

You may also use the following shortcut:

- Dial ''1'' to exit programming mode and store the option as **Enabled** (Mute Button, Record Out, Record Warning Tones), or **1-Line** (Display) or the **Per Plug** setting (Headset Volume).

- Dial ''2'' to exit programming mode and store the option as either **Disabled** (Mute Button, Record Out, Record Warning Tones, or Headset Volume) or **2-Line** (Display).

- Dial ''3'' to set the Headset Volume to the **Per Call** setting. (This option is ONLY available for the Headset Volume setting.)

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DISPLAYING THE OPTIONS
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To display the option settings:

1 While on-hook (the headset must be unplugged), press ⌈ **Select** ⌋ .

- The light next to ⌈ **Select** ⌋ goes on.

2 Press ⌈ **Mute** ⌋ .

- The CALLMASTER is in option programming mode.

3 Dial the 2-digit code, ''00.''

- The display shows the option settings (three options are available on the CALLMASTER III; four options are available on the CALLMASTER II).

- The display will return to normal after approximately five seconds.

NOTE: Use the same procedure for international settings. However, you must dial ''11'' instead of ''00.'' The top line of the display shows the international settings, and the bottom line will either be blank or report a problem with the (EEPROM) memory used to store the options and settings.

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ENABLING/DISABLING THE MUTE BUTTON

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To enable or disable the Mute function

1 While on-hook (the headset must be unplugged), press `Select` .

- The light next to `Select` goes on.

2 Press `Mute` .

- The CALLMASTER is in option programming mode.

3 Dial the 2-digit code, ''68'' (''MU'').

- The current setting (Enabled or Disabled) is shown on the display.

4 Dial `*` to change the setting.

5 When the setting you prefer is shown on the display, press `#` to save it and exit programming mode.

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SETTING THE DISPLAY FOR 1- OR 2-LINES

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To change the display to 1- or 2-lines

1 While on-hook (the headset must be unplugged), press `Select` .

- The light next to `Select` goes on.

2 Press `Mute` .

- The CALLMASTER is in option programming mode.

3 Dial the 2-digit code, ''35'' (''DL'').

- The current setting (1-Line or 2-Line) is shown on the display.

4 Dial `*` to change the setting.

5 When the setting you prefer is shown on the display, press `#` to save it and exit programming mode.

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ENABLING OR DISABLING THE RECORD OUT SIGNAL
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NOTE: This option can be changed only on the CALLMASTER II with Recorder Interface.

To enable or disable the Record Out Signal

1 While on-hook (the headset must be unplugged), press `Select` .

   - The light next to `Select` goes on.

2 Press `Mute` .

   - The CALLMASTER II is in option programming mode.

3 Dial the 2-digit code, ''73'' (''RE'').

   - The current setting (Enabled or Disabled) is shown on the display.

4 Dial `*` to change the setting.

5 When the setting you prefer is shown on the display, press `#` to save it and exit programming mode.

NOTE: No recorder warning tones will be produced when the Record Out Signal is disabled.

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ENABLING OR DISABLING THE RECORDER WARNING TONE
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NOTE: This option can be changed only on the CALLMASTER II with Recorder Interface.

To enable or disable the warning tone on the recorder interface

1 While on-hook (the headset must be unplugged), press `Select` .

   - The light next to `Select` goes on.

2 Press `Mute` .

   - The CALLMASTER II is in option programming mode.

3 Dial the 2-digit code, ''78'' (''RT'').

   - The current setting (Enabled or Disabled) is shown on the display.

4 Dial `*` to change the setting.

5 When the setting you prefer is shown on the display, press ☐# to save it and exit programming mode.

NOTE: No recorder warning tones will be produced when the Record Out Signal is disabled regardless of the setting of these tones.

SETTING THE HEADSET VOLUME CONTROL

NOTE: The headset volume control can be set for only the CALLMASTER III voice terminal.

The following options are available for setting the headset volume:

- **Per Plug** — Adjust the headset volume with the Volume control button on the voice terminal. The volume is automatically set to the nominal (middle) setting when the headset is first plugged in. Changes in the volume setting are retained from call to call.

- **Per Call** — Adjust the headset volume with the Volume control button on the voice terminal. However, the headset volume is automatically reset to the nominal (middle) setting for each new call.

  NOTE: For Per Call operation, the station must be administered as a CALLMASTER.

- **Disabled** — The headset volume is fixed at nominal (middle), and the Volume button on the voice terminal affects only ringer volume (not headset volume).

To change the headset volume control

1 While on-hook (the headset must be unplugged), press ☐Select☐ .

- The light next to ☐Select☐ goes on.

2 Press ☐Mute☐ .

- The CALLMASTER III is in option programming mode.

3 Dial the 2-digit code, "48" ("HV").

- The current setting (Per Plug, Per Call, or Disabled) is shown on the display.

4 Dial ☐*☐ to change the setting.

5 When the setting you prefer is shown on the display, press ☐#☐ to save it and exit programming mode.